



Counter Manager Performance Grapher User Guide

Version 3.4

ABOUT NETAPP

NetApp creates innovative storage and data management solutions that deliver outstanding cost efficiency and accelerate performance breakthroughs. Discover our passion for helping companies around the world go further, faster at www.netapp.com.

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Preface

This document provides information about installing, administering and generating graphs using Counter Manager Performance Grapher (CMPG) tool.

AUDIENCE

The primary audience for this document is NetApp personnel and partners who are using CMPG in the context of performance trending analytics.

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INFORMATION ABOUT THIS DOCUMENT

All information about this document including version history, review and approval, typographical conventions, references, and a glossary of terms can be found in the final chapter of this document.

1 Introduction

The Counter Manager Performance Grapher (CMPG) is a Microsoft® Windows® executable that can be used to produce performance graphs from Counter Manager data.

Counter Manager data (CM data) is sent to NetApp® on a weekly basis through the performance AutoSupport™ feature of Data ONTAP®. You can also use the CMPG to process data from performance archive files.

The output file is a Microsoft Excel workbook. The graphs and data sheets within the workbook can be used for high level performance analysis, and is mainly leveraged by Professional Services personnel. This document describes CMPG, version 4.7.

The following are features of CMPG:

- Support of 8.3, 9.0 C-mode asup hourly stats files and archive files
- Availability of trend performance data for as long as needed (the only limitation is the number of weeks of data files available for analysis and the resources available to you). A typical trending use case is 26 weeks, up to 1 year or more in rare cases
- Data input source for NetApp sizing tools to provide the most accurate sizing recommendations possible. (For example, what is the 75% percentile NFS workload of this system over the last 6 months?)
- Ability to output all CM data elements in a chart and tabular form.
- Ability to specify format (chart, tabular, or both) of data elements using XML configuration files.
- Ability to share configuration files between end users
- Ability to provide statistical analysis of performance data (For example, standard deviations, predictive trending, min, max, and average over time, workload forecasting)

Counter Manager Data

CM data is available on storage controllers running Data ONTAP 7.0.3 through Data ONTAP 9.x. CM data can be downloaded in the following ways:

- From the NGS AutoSupport Search Tool (<http://asup-search.corp.netapp.com/cgi-bin/liteHome/netappLite.cgi>)
Search using either the Hostname or the SysID (system ID). Note: if you search using Sys Srl Num, you will not get the results.
- Pulling CM data directly from a running NetApp controller
The `/etc/log/.cm_hourly_stats_done` file is compressed and does not need uncompressing for use with CMPG.
Note: Remove the period from the start of this file before processing with CMPG.
- Manually download the Performance Archiver files from a NetApp controller. These files must be downloaded directly from a NetApp controller and are at these location:
 - Data ONTAP 7.3: `/etc/stats/archive`
 - Data ONTAP 7.3.2+: a symlink made from `//log/stats/archive` to `/etc/stats/archive`
 - Data ONTAP 8.0+: directory moved from `/etc/stats/archive` to `/etc/log/stats/archive`

- Data ONTAP 8.2+: directory is moved to `/mroot/etc/log/stats/cores`

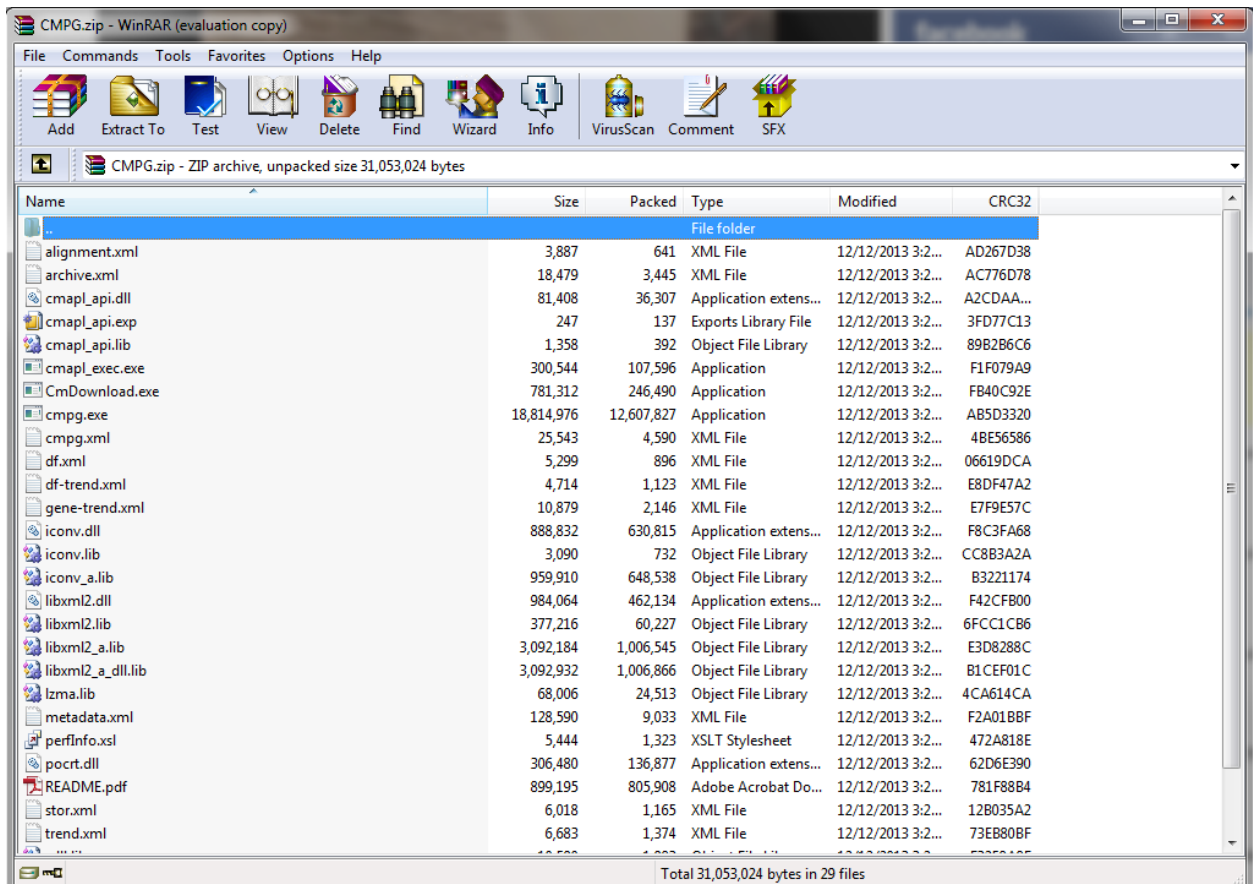
2 Installation and configuration

This section describes the installation details and supported configurations for CMPG.

2.1 Installation

Follow these steps to install CMPG.

1. Download the most recent version of CMPG from this location:
<http://fieldportal.netapp.com/cmpg.aspx>
2. Unzip the installation package to a location on your local machine.



3. Add CMPG path to the computer's path environment.
4. Apply your changes.

You are now ready to run CMPG from the CLI.

2.2 Supported configurations and platforms

[.Net Framework 4.0](#) is required to be installed in the machine irrespective of the Windows platform.

Note: CMPG is not tested or supported on any other configurations of Microsoft operating system or Microsoft Excel.

The following is a list of supported platforms:

- Windows 7 (64-bit) with Microsoft Office 2010.
- Windows 7 SP1 (32-bit) with Microsoft Office 2010.
- Windows 7 SP1 (64-bit) with Microsoft Office 2007
- Windows 8 (64-bit) with Microsoft Office 2010

3 New features of CMPG

This section describes new capabilities added CMPG 4.7.

3.1 New CMPG features

The following are new features of CMPG v4.7:

- Changes to support 9.0 archive files support.
- Bug fixes

4 Limitations of CMPG

This section describes the current known limitations of CMPG.

The counters added to cmpg.xml are based on feedback from CMPG users and NetApp engineering. These counters are not exclusive to the Clustered ONTAP systems, and the outputs can be expected for unclustered (7-mode) systems

Within the default cmpg.xmls, there are the following 7-mode counters that do not have equivalent counters for Clustered ONTAP systems:

```
fcp:fcp_latency  
fcp_lif:avg_other_latency  
fcp:fcp_ops  
iscsi:iscsi_ops  
iscsi:iscsi_write_data  
iscsi:iscsi_read_data  
target:write_data  
target:read_data  
system:max_cpu  
hostadapter:max_link_data_rate
```

If you have the counters, you can add it to the.xmls and generate the charts.

Please provide feedback on these counters so that they can be added to cmpg.xml, allowing all of the charts for unclustered systems to be available for Clustered ONTAP systems.

CMPG does not support the following scenarios:

- If the number of files CMPG processes is greater than 1500 in a single command.
- XML content retrieved from the AutoSupport data repository is equal to or greater than 10MB. This is because the XML response contains embedded metadata and the CM data file links used to download CM data files.

As a workaround for these limitations, download these files manually into CMPG.

This data can be retrieved from <http://reaper.eng.netapp.com/cgi-bin/liteHome/netappLite.cgi> by going into ASUPs and right-clicking to save specific sections.”

5 Using CMPG

This chapter describes how you can use CMPG, after you have installed it.

5.1 CMPG usage

CMPG tool is executed from the command line.

Command syntax:

```
cmpg [-filename input_file] [-details] [-storage filename] [-raid filename] [-logo logo_file] [-xml config_file] [-metadata metadata_file] [-perfInfo] [-noPrompt] [-noDataAverage] [-analysis] [-gmtOffset [+|-]hhmm] [-uncompThreads number_of_threads] [-output dir_path]
```

Table 1 describes the available options:

Table 1 - CMPG options

Option	Arguments	Description	Required/optional
-filename	<input_file>	Specifies the input filename. To specify multiple files then this option can be used repeatedly or wildcards can be specified. When multiple files are specified then it is up to the user ensure they are consecutive files from the same system.	REQUIRED
-archive	<FREQUENCY_1 FREQUENCY_2 FREQUENCY_3 FREQUENCY_4>	Specifies the sampling frequency that should be charted. If left blank then the user will be prompted.	OPTIONAL
-details	N/A	All detailed graphs are created as specified in the XML configuration.	OPTIONAL
-storage	<filename>	The filename supplied with this option contains output from the NetApp controller's storage command. This information is used to translate the long disk UIDs into the shorter format used in commands such as <code>aggr show -r</code> . The option is superfluous if using performance archive files. The script will automatically search for this file and therefore use this option to override this behaviour.	OPTIONAL

Option	Arguments	Description	Required/optional
-raid	<filename>	The filename supplied with this option contains output from the NetApp controller's sysconfig -r command. The can be used to build pseudo RAID group counters from the existing disk counters. If the input file is an ASUP file then the -storage options *must* also be used. The script will automatically search for this file and therefore use this option to override this behaviour.	OPTIONAL
-logo	< logo_file >	Filename of a jpg to be placed in the top left of each graph.	OPTIONAL
-xml	< config_file >	Specifies a non-default configuration file to be used.	OPTIONAL
-metadata	< metadata_file >	Some CMDATA files do not contain meta-data. The script will automatically read from metadata.xml, if it exists, to gather this information. Use this option to override this and use a different file.	OPTIONAL
-perfInfo	N/A	Causes the script to dump out the performance meta-data contained within the CM data file. The output file is based upon the input file with -info.xml as a suffix.	OPTIONAL
-noPrompt	N/A	If a file already exists with the same name as the output file then this option will allow for it to be deleted without prompting.	OPTIONAL
-noDataAverage	N/A	Prevents data points from being averaged when multiple performance files are supplied. Can increase file size, and can also clutter data in large runs.	OPTIONAL
-analysis	N/A	Normal legends are replaced with selectable ones and standard deviation figures are added to the data sheets.	OPTIONAL
-gmtOffset	[+ -]hhmm	Timestamps for CMDATA files are recorded in GMT. The data files, however, do not say what time zone the controller is located in. Use this option to specify the controller's GMT offset to make the charts accurate. The local time zone is used by default.	OPTIONAL

Option	Arguments	Description	Required/optional
-uncompThreads	Argument < number_of_threads > is optional to mention.	Enables multithreaded environment for uncompressing downloaded archive files. Any integer value representing number of parallel threads can be specified as argument to this option. - If this option is specified without any argument or not specified then the number of threads is handled by the application. - If this option is specified with an integer argument then number of threads will be the minimum of the two values i.e. integer argument or number of processors in the system.	OPTIONAL
-output	<output_directory_path>	Specifies the output directory to which the final output file after processing the data should be placed. Currently only local and mapped drives supported. If the path contains directories with names having blank spaces in between then the whole path should be enclosed in double quotes.	OPTIONAL
-z	N/A	Enables printing of raw parsed output for Object, Instance and Counter hierarchy present in the cmpg input files into the generated excel file.	OPTIONAL
-version	N/A	Print version information.	OPTIONAL
-help	N/A	Print the option information.	OPTIONAL

Examples:

```

cmpg -f <NetApp controller host name>\*.gz -x trend.xml
cmpg -f <NetApp controller host name>\*.stats -nodataaverage
cmpg -f <NetApp controller host name>\*.stats -details
cmpg -f <NetApp controller host name>\*.xml -details
cmpg -f <system\system.zip>\*DF* -x df.xml

```

While processing 8.2+ stats xml files, both data and info xmls should be provided.

In case of 8.2+ Archive files, both meta files and data files should be present in the input directory. The meta filenames should end with ".ccma.meta" and data files in ".ccma.gz". The files when extracted from the filer, the filenames comply with the naming convention.

5.2 Supporting files with CMPG

The CMPG tool is distributed with the following supporting files:

- `cmpg.xml`: An XML file containing the default set of graphs that are created by the tool
- `perfInfo.xsl`: An XML style sheet used to view counter information produced by the `-p` options
- `metadata.xml`: The meta-data used when none can be located in a CMDATA file
- `alignment.xml`: Used with the `-x` options to create alignment output
- `archive.xml`: Used with the `-x` option to create archive output. Also used with the `-archive` option
- `cmpg.exe`: The main CMPG executable
- `df-trend.xml`: Used with the `-x` option to create space trending output
- `df.xml`: Used with the `-x` option to create space output
- `trend.xml`: Used with the `-x` option to create long term trending output
- `stor.xml`: Used with the `-x` option to create storage trending output

6 Customizing CMPG

CMPG relies on an external XML configuration file for its charting specification. This configuration file tells CMPG what Microsoft Excel graphs to output and the performance counters that should be used to construct these graphs.

CMPG can output two different types of graphs and one type of data sheet. A set of system graphs are also included in every run of the tool and these cannot be customized.

6.1 OBJECT NAMESPACES

Object Namespaces are supported from CMPG 4.4 Onwards. The objects of the configuration xmls have unique namespaces defined. The cmpg code implicitly defines a set of predefined object namespaces while processing the xmls.

The list of objects such objects are:

- "fcache"
- "system"
- "disk"
- "processor"
- "ifnet"
- "vstorage"
- "nfsv3"
- "nfsv4"
- "target"
- "lun"
- "volume"
- "cifs"
- "fcp"
- "iscsi"
- "aggregate"
- "qtree"
- "quota"
- "vfiler"
- "ext_cache"
- "ext_cache_obj"
- "logical_replication_destination"
- "logical_replication_source"
- "dump"
- "ndmp"
- "hostadapter"
- "audit_ng"
- "spinhi"
- "incpr_global"
- "incpd_global"
- "raid"
- "perf"
- "replication"

- "volume_snapmirror_source"
- "volume_snapmirror_destination"
- "cpu_all"
- "pam"
- "diskloop"
- "net"
- "system:constituent"
- "disk:constituent"

So, the default xmls provided with the tool do not require any modification.

If there is a need to add a new object to the xml which is not part of this list the namespace has to be added to the root tag ("config") of the xml by the user as:

```
<config file-suffix="perf" xmlns:net="http://www.w3.org/TR/html4/net">
```

Here net is the new object used and is not in the predefined object list.

6.2 System graphs

The Protocols and CPU Averages, Data Throughput (Inbound), and Data Throughput (Outbound) graphs are included by default.

The following are examples of the three default graphs:

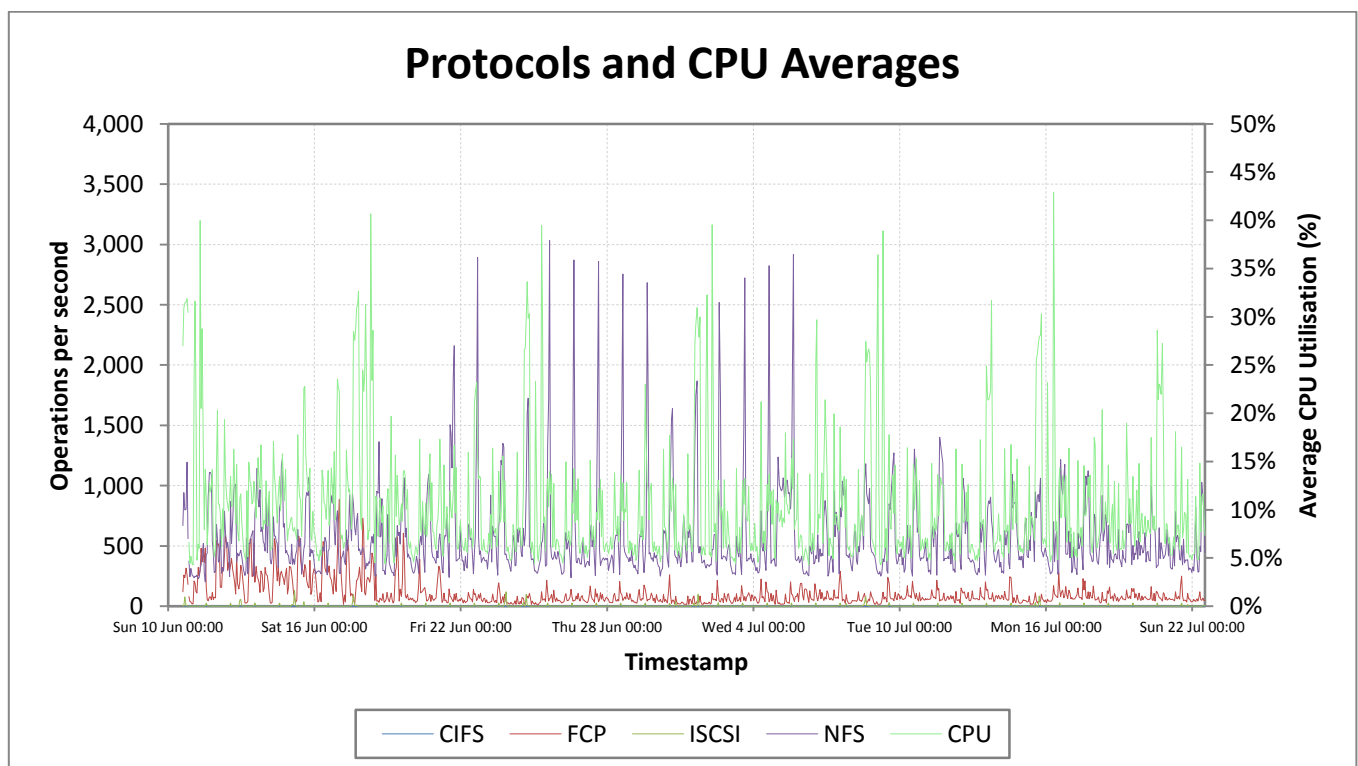


Figure 1 - Protocols graph

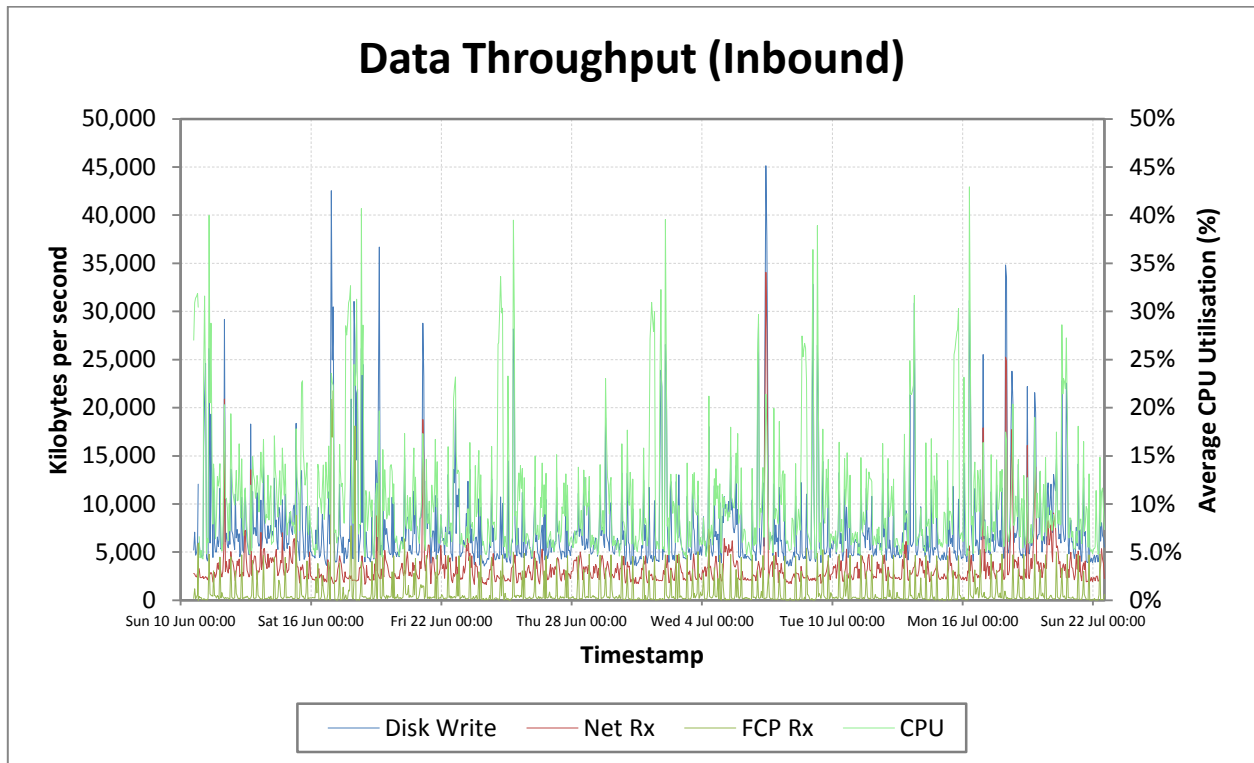


Figure 2 - Inbound data throughput

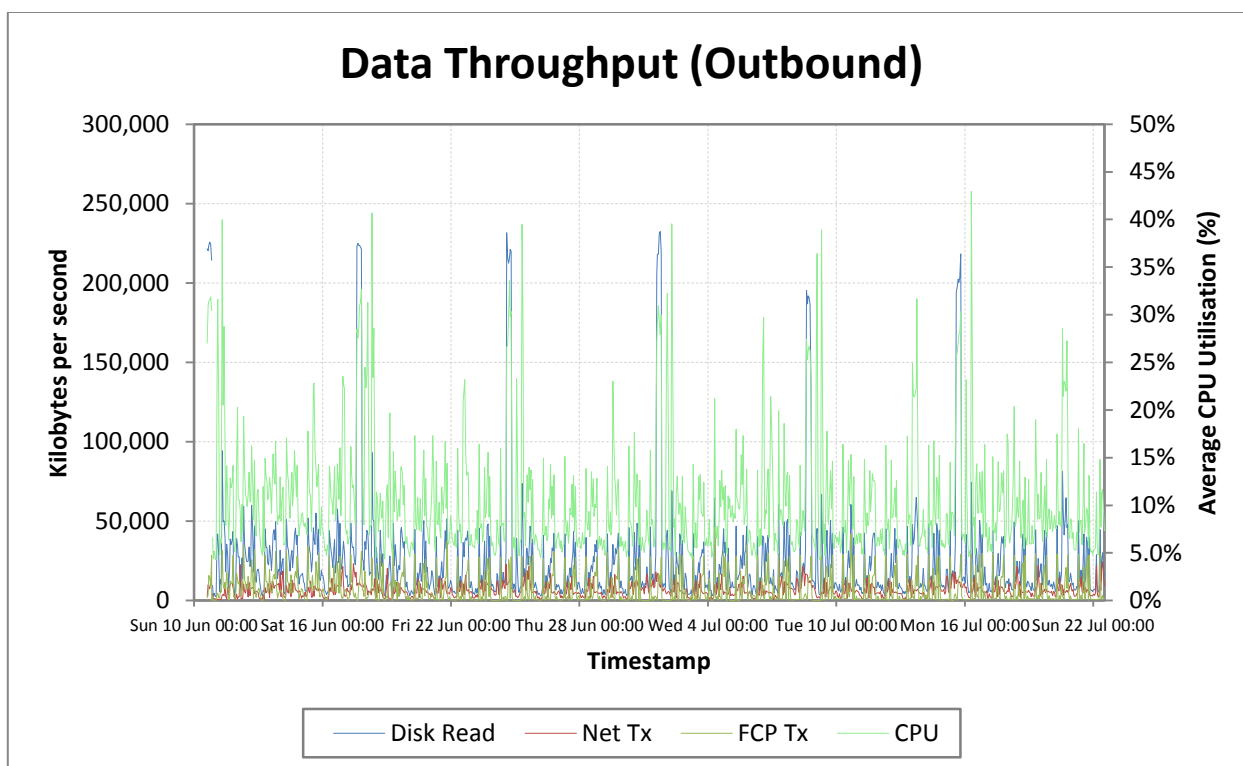


Figure 3 - Outbound data throughput

6.3 Overview graphs

Overview graphs are used to display counters from multiple objects of the same type on a single graph to enable relative correlations. For example between NIC throughput or volume latency. It is a best practice to keep the number of counters to a minimum since there can be many objects of a single type within a system.

The overview graph is specified in the XML configuration by using the <overview-graph> tag. For example:

```
<config>
<overview-graph title="Top 5 LUN Reads" type="lun" axis-title="Bytes per second" max-
series="5"
disk-scrub="0" thin-series="0">
  <counters read_data=""/>
</overview-graph>
...
</config>
```

Table 3 shows the options that can be specified in a overview graph:

Table 2 - Overview graph options

Option	Description
title	This is the title of the graph. This is also used to form the name of the graph

Option	Description
type	This specifies the type of object to be graphed The valid values for this option are: system, disk, processor, ifnet, nfsv3, target, lun, volume, cifs, fcp, iscsi, aggregate, qtree, vfiler, logical_replication_destination, logical_replication_source and dump Note: Many objects send only a limited number of counters in basic mode and some send no counters at all
axis-title	The title of the left axis. This defaults to "Operation per second" if no title is specified
max-series	Specifies the maximum number of series to show on the graph. The series are ordered and then the least significant ones are removed until max-series is reached. The valid values for this option is any whole number above 0
disk-scrub	With this option specified the scale of the graph is recalculated to ignore the first 10 timestamps. This should prevent the regular disk scrubbing process from skewing the scale. The valid values for this option are 0 and 1
thin-series	This option removes any series from a graph when the total of the series values is zero. For example, a protocol that is not in active use; the valid values for this option are 0 and 1

The <overview-graph> should contain a <counters> tag. The <counters> tag should contain at least a pair of counter name and counter title pairs. Counter name is the CM counter name which comes in the CM data file. See the [Additional counters](#) section to understand the counters present in the CM data file.

A counter title is used to generate the name for a series in a graph. If a counter title is empty, the series name contains only the instance name for the counters.

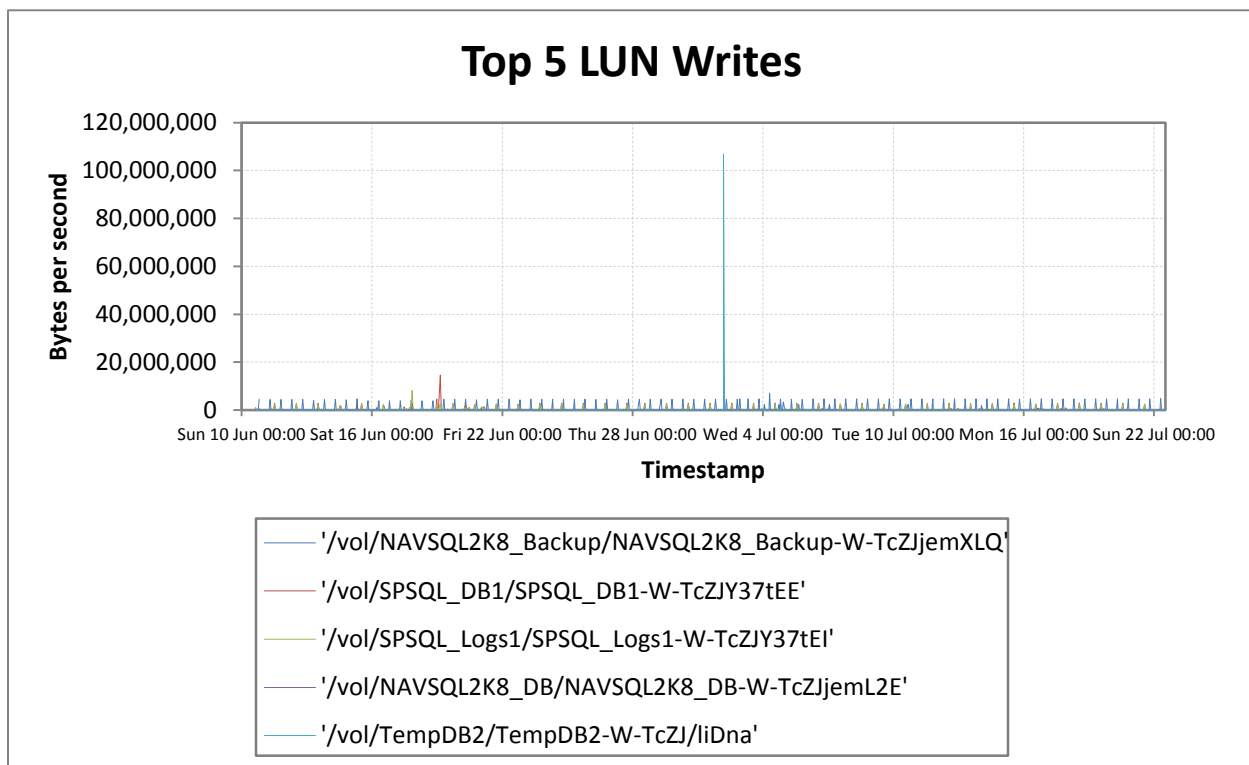


Figure 4 - Example overview graph

6.4 Detail graphs

Detail graphs are used to display multiple counters for object instances of a single type. Each instance is plotted on a single graph; allowing for more counters to be specified without complicating the output.

The detail graph is specified in the XML configuration by using the `<detail-graph>` tag. For example:

```
<config>
  <detail-graph title="Vol %s" type="volume" axis-title="Bytes per second">
    <counters read_data="Reads" write_data="Writes" avg_latency="Average
Latency"/>
    <secondary-axis title="Latency (ms)" counters="avg_latency"/>
  </detail-graph>
  ...
</config>
```

Note: Detail graphs are only created if the `-detail` option is specified in the command line.

Table 4 shows the options that can be specified in a Detail graph:

Table 3 - Detail graph options

Option	Description
title	This will be the title of the graph. This will also be used to form the name of the graph
type	This specifies the type of object that is to be graphed. The valid values for this option are: system, disk, processor, ifnet, nfsv3, target, lun, volume, cifs, fcp, iscsi, aggregate, qtree, vfiler, logical_replication_destination, logical_replication_source and dump. Note: Many objects send only a limited number of counters in basic mode and some send no counters at all
axis-title	The title of the left axis. This defaults to "Operation per second" if no title is specified

The `<detail-graph>` tag must contain a `<counters>` tag. The counters tag itself must contain at least one pair of counter name and counter title pairs. The counter title is used to generate the name for a series in a graph. If counter title is empty then the series name contains only the instance name for the counters.

An optional `<secondary-axis>` tag for the detail graph is also available. This option allows counters with different measurement units or drastically different scales to be plotted on the same graph. The following options can be specified for this tag:

Table 5 shows the options that can be specified for `<detail-graph>` tag.

Table 4 - Detail graph additional options

Option	Description
secondary axis title	This will be the title of the secondary axis
counters	This option specifies the comma separated list of counters that should be graphed on the secondary axis.

The following figure shows an example of a detail graph:

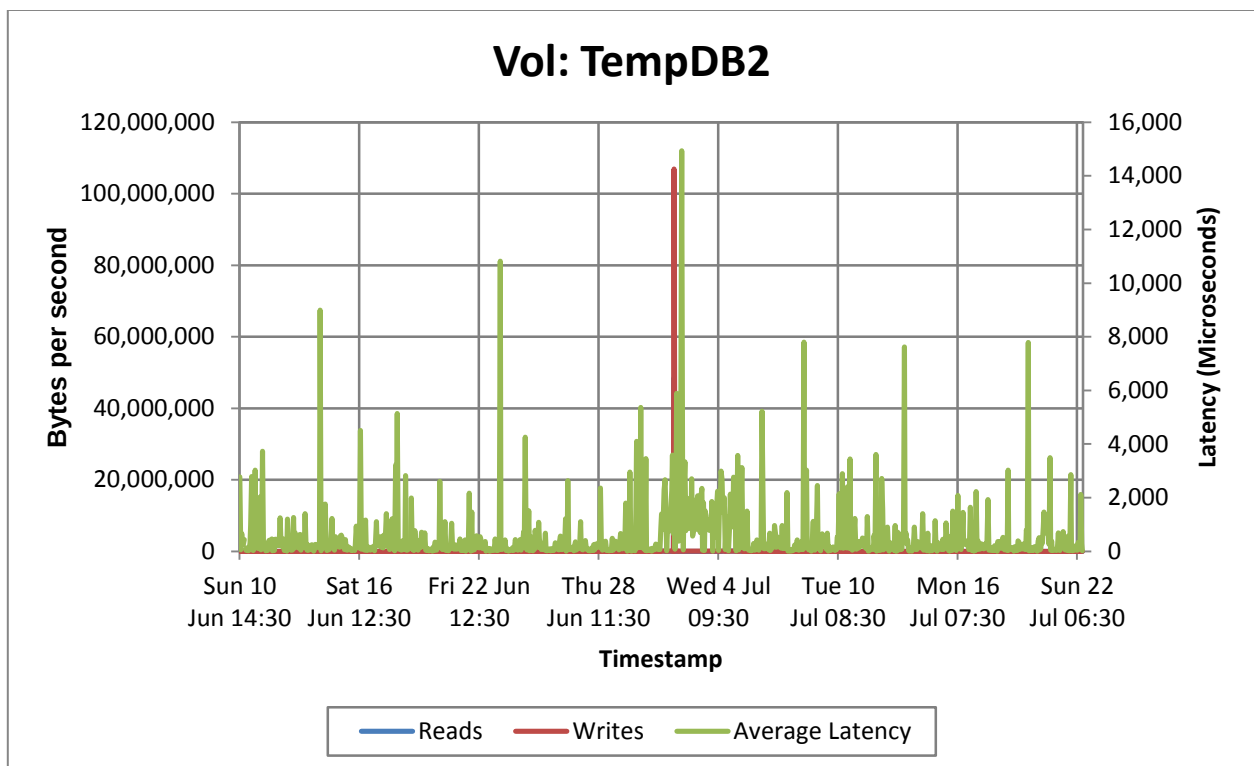


Figure 5 - Detail graph

6.5 Data sheet

A data sheet provides minimum, maximum, and average values for specified counters for each instance of an object type in a tabular format.

The data sheet is specified in the XML configuration by using the `<data-sheet>` tag. For example: -

```
<config>
  <data-sheet title="ProtocolStats" type="system">
    <counters cifs_ops="CIFS Ops." nfs_ops="NFS Ops." fcp_ops="FCP Ops."
    iscsi_ops="ISCSI Ops."/>
  </data-sheet>
  ...
</config>
```

Table 6 shows the options that can be specified for Datasheet.

Table 5 - Datasheet options

Option	Description
title	This is the name of the worksheet. This is limited to the 32 characters and cannot contain certain special characters
type	This specifies the type of object that is to be graphed The valid values for this option are: system, disk, processor, ifnet, nfsv3, target, lun, volume, cifs, fcp, iscsi, aggregate, qtree, vfiler, logical_replication_destination, logical_replication_source and dump. Note: Many objects send only a limited number of counters in basic mode and some send no counters at all.

Similar to the graphs; each `<data-sheet>` tag must contain a `<counters>` tag. The counters tag itself must contain at least one pair of counter name and counter title pairs.

	A	B	C	D	E	F	G
1	Instance	Stat.	CIFS Ops.	NFS Ops.	FCP Ops.	ISCSI Ops.	
2	system	min	35.7	0.0	19.3	0.0	
3		avg	641.6	0.0	990.2	0.0	
4		max	2,429.4	0.0	3,272.7	0.0	
5							

Figure 6 - Example Data sheet

6.6 Additional counters

Executing the tool with the `filename` and `perfInfo` option produces an XML file that contains all the information regarding the counters available within the CM data file. This file can then be opened in a browser. For example:

```
cmpg.exe -f CM-HOURLY-STATS.gz -p
```

This produces an XML file that resembles the following when opened in a browser:

```
+system object
+disk object
-processor object
  -processor_busy
    Description: Percentage of elapsed time that the processor is executing non-idle processes
    Properties: percent
    Units: percent
+ifnet object
+nfsv3 object
+target object
+lun object
+volume object
+cifs object
+fcv object
+iscsi object
+aggregate object
+qtree object
```

Figure 7 - CM Data Counter information

All counters listed for a specific object are available to be graphed. Diagnostic mode counters are not normally available and are therefore normally hidden in the XML document. The known exception is the `domain_busy` counter which is only available in Data ONTAP v. 7.2.4.

Counters that consist of an array of values are accessed by using a colon after the counter name and then the label name of the sub counter. For example, the diagnostic counter `nfsv3_op_count` contains an array of operations.

```
-nfsv3 object
  nfsv3_op_count
  Description: Array of select NFS v3 operation counts
  Properties: delta
  Units: none
  Type: array
  Labels: null, getattr, setattr, lookup, access, readlink, read, write, create,
          mkdir, symlink, mknod, remove, rmdir, rename, link, readdir, readdirplus,
          fsstat, fsinfo, pathconf, commit
```

Sub counters can be accessed in this format: `nfsv3_op_count:getattr`

Note: A feature in Internet Explorer, Mozilla Firefox 3.0 prevents an XML file from displaying properly. Use Firefox or Chrome to view the files

7 Default graphs

In a default configuration, the CMPG tool produces a number of graphs which are explained below.

The default configuration is picked up by CMPG when no specific configuration file is specified using `–xml` option while invoking CMPG from command line interface.

Table 6 - Overview graphs

Graph	Description
Protocols	Shows the average activity of the different protocols on the storage controller. This information is super imposed on top of overall CPU utilisation which is plotted on the secondary axis.
Operations Outbound	Shows the average activity of the outbound Ethernet and Fibre Channel interfaces against disk reads. This graph is also overlaid on top of average utilisation.
Operations Inbound	This graph is the opposite of the operation outbound graph and shows inbound activity against disk writes.
All Processors	Shows the average utilisation of each installed processor
v Filer units	Shows the average processor time that is allocated to each virtual filer configured on the storage controller. The availability of this graph is dependent upon the configuration of the storage controller.
Domain Usage	Shows the average time that each domain has been executing on any processor. The axis scale will vary according to the number of processors in the storage controller. The availability of this graph is dependent on the version of ONTAP installed on the storage controller.
All Disk IOps	Shows the average number of IO operations per disk in the system. This graph may not show all disks installed in the system due to limitations within Microsoft Excel.
NIC Receives	Shows the average amount of data received by each Ethernet interface in the storage controller. Interfaces that are part of a virtual interface or marked as down are not displayed.
NIC Transmits	Shows the average amount of data transmitted by each Ethernet interface in the storage controller. Interfaces that are part of a virtual interface or marked as down are not displayed.
FC Target Receives	Shows the average amount of data received by each fibre channel target interface in the storage controller. Series with no data are removed to improve clarity of the graph.
FC Target Transmits	Shows the average amount of data transmitted by each fibre channel target interface in the storage controller. Series with no data are removed to improve clarity of the graph.
Top 5 Vol Writes	Shows the average write activity for the 5 busiest volumes for writes
Top 5 Vol Reads	Shows the average read activity for the 5 busiest volumes for reads
Top 5 Volume Latencies	Shows average latency for the 5 busiest volumes for latency
Top 5 LUN Writes	Shows the average write activity for the 5 busiest LUNs for writes
Top 5 LUN Reads	Shows the average read activity for the 5 busiest LUNs for reads
Cluster Node Latency	The system read latency for Clustered ONTAP systems
PAM Impact	Provides Disk Reads per second for Clustered ONTAP systems
Spinhi Performance Report	Shows the performance of D-Blade interface

Graph	Description
Cluster iSCSI_Lif Throughput	Shows the performance of iSCSI for Clustered ONTAP systems
Cluster FC Target Transmits	Shows the performance of FCP Read Operations for Clustered ONTAP systems
Cluster FC Target Receives	Shows the performance of FCP Write Operations for Clustered ONTAP systems
Cluster FCP Latency	Shows the FCP Read, Write and Other latency for Clustered ONTAP systems
Cluster NFS ops	Shows the NFS Operational Performance for Clustered ONTAP systems
Hybrid Aggr Reads	Shows the WAFL Read Operational Performance for Clustered ONTAP systems
Hybrid Aggr Writes	Shows the WAFL Write Operational Performance for Clustered ONTAP systems

Table 7 - Detail graphs

Graph	Description
iSCSI	Shows average iSCSI reads and writes against iSCSI operations
LUNs	Shows the average read, write and average latency for each configured LUN on the storage controller
Volumes	Shows the average read, write and average latency for each volume on the storage controller

Table 8 - Data Sheets

Graph	Description
LUN Stats	Shows the minimum, average and maximum values for reads, writes and average latency
Volume Stats	Shows the minimum, average and maximum values for read operations, write operations and average latency
Input Stats	Shows the minimum, average and maximum values for Ethernet receives, Fibre Channel receives and disk writes
Output Stats	Shows the minimum, average and maximum values for Ethernet transmits, Fibre Channel transmits and disk reads
Protocol Stats	Shows the minimum, average and maximum values for the CIFS, HTTP, iSCSI, NFS and FCP protocols

Appendix A. Document information

This appendix represents information about this document and includes Distribution, version control, and references.

A.1 Distribution and version control

A.1.1 Distribution

Table 9 - Distribution

Name	Role
Christopher Peterson	SE Program Office – SEPT Tools Manager (Netapp USA)
Mark Sibert	Engineering Manager
General	Professional Services Community (NetApp)

A.2 References

1. Please use the –help command option in CMPG to obtain command syntax information.
2. Using the help CMPG communities page:

[https://communities.netapp.com/community/netapp_partners_network/netapp_tools/assessment_tools/counter-manager-performance-grapher-\(cmpg\)](https://communities.netapp.com/community/netapp_partners_network/netapp_tools/assessment_tools/counter-manager-performance-grapher-(cmpg))

Please provide the following information to assist in troubleshooting your issue:

- OS Version
- Office version
- Hostname used/requested
- Command line used/requested
- Upload the *_Console.log file present in the log directory of your input directory
- Upload the *_Log.log file present in the log directory of your input directory

3. NetApp internal users can obtain more information at the CMPG Wiki page:

<http://wikid.netapp.com/w/CMPG>

4. Feedback :

[https://communities.netapp.com/community/netapp_partners_network/netapp_tools/assessment_tools/counter-manager-performance-grapher-\(cmpg\)](https://communities.netapp.com/community/netapp_partners_network/netapp_tools/assessment_tools/counter-manager-performance-grapher-(cmpg))

5. Support: Raise defects for our support at <http://track.netapp.com/Ticket.aspx?pid=26>