



■ ■ ■ ADMINISTRATION GUIDE

DataFort FC-Series
Version 2.2

security

DataFort Administration Guide for FC-Series DataFort

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Part number: 210-03541 A0 (v. 011607_FC2.2))

Model Numbers: FC520/FC525/FC1020

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NOTICES AND WARNINGS

Laser Warning



WARNING: Class 1 Laser product.

ATTENTION : Produit laser de classe 1

WARNUNG: Laserprodukt der Klasse 1

Power Supply Notice

The appliance is suitable for IT power systems. Connect each power supply to a separate power source for failover support.



WARNING: The power supply cord is used as the main disconnect device. Ensure that the socket-outlet is located/installed near the equipment and is easily accessible.

ATTENTION : LE CORDON D'ALIMENTATION EST UTILISÉ COMME INTERRUPTEUR GÉNÉRAL. LA PRISE DE COURANT DOIT ÊTRE SITUÉE OU INSTALLÉE À PROXIMITÉ DU MATÉRIEL ET ÊTRE FACILE D'ACCÈS.

WARNUNG: Das Netzkabel dient als Netzschalter. Stellen Sie sicher, das die Steckdose einfach zugänglich ist.

WARNING: This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that a fuse or circuit breaker no larger than 120 VAC, 15A U.S. (240 VAC, 10A international) is used on the phase conductors (all current-carrying conductors).

ATTENTION : Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifier qu'un fusible ou qu'un disjoncteur de 120 V alt., 15 A U.S. maximum (240 V alt., 10 A international) est utilisé sur les conducteurs de phase (conducteurs de charge).

WARNUNG: Dieses Produkt ist darauf angewiesen, daß im Gebäude ein Kurzschluß- bzw. Überstromschutz installiert ist. Stellen Sie sicher, daß eine Sicherung oder ein Unterbrecher von nicht mehr als 240 V Wechselstrom, 10 A (bzw. in den USA 120 V Wechselstrom, 15 A) an den Phasenleitern (allen stromführenden Leitern) verwendet wird.

VARNING: Apparatet skall anslutas till jordat uttag när den ansluts till ett nätverk.

OPPMERKSAMHET: Apparatet må kun tilkoples jordet stikkontakt.

Dual Power Supply Notice



WARNING: This unit has more than one power supply connection; all connections must be removed to remove all power from the unit.

WARNUNG: Diese Einheit verfügt über mehr als einen Stromanschluß; um Strom gänzlich von der Einheit fernzuhalten, müssen alle Stromzufuhren abgetrennt sein.

ATTENTION : Cette unité est équipée de plusieurs raccordements d'alimentation. Pour supprimer tout courant électrique de l'unité, tous les cordons d'alimentation doivent être débranchés.

Lithium Battery Notice for Service Personnel

This product contains a lithium battery. Although the battery is not field-serviceable, observe the following warning:



CAUTION: Danger of explosion if battery is replaced with incorrect type. Replace only with the same type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

ATTENTION : Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant.

WARNUNG: Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

RACK MOUNTING

Appropriate hardware is provided with the appliance in order to mount it in an EIA standard 19" rack. Follow instructions provided in the package to mount the slide rails to the sides of the LKM appliance, and attach the rail mounts to the rack. Then slide the appliance into the rack on the rails and secure the appliance in place using the provided screws.



WARNING: To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. These guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

ATTENTION : Pour éviter toute blessure corporelle pendant les opérations de montage ou de réparation de cette unité en casier, il convient de prendre des précautions spéciales afin de maintenir la stabilité du système. Les directives ci-dessous sont destinées à assurer la protection du personnel.

- Si cette unité constitue la seule unité montée en casier, elle doit être placée dans le bas.
- Si cette unité est montée dans un casier partiellement rempli, charger le casier de bas en haut en plaçant l'élément le plus lourd dans le bas.
- Si le casier est équipé de dispositifs stabilisateurs, installer les stabilisateurs avant de monter ou de réparer l'unité en casier.

WARNUNG: Zur Vermeidung von Körperverletzung beim Anbringen oder Warten dieser Einheit in einem Gestell müssen Sie besondere Vorkehrungen treffen, um sicherzustellen, daß das System stabil bleibt. Die folgenden Richtlinien sollen zur Gewährleistung Ihrer Sicherheit dienen:

- Wenn diese Einheit die einzige im Gestell ist, sollte sie unten im Gestell angebracht werden.
- Bei Anbringung dieser Einheit in einem zum Teil gefüllten Gestell ist das Gestell von unten nach oben zu laden, wobei das schwerste Bauteil unten im Gestell anzubringen ist.
- Wird das Gestell mit Stabilisierungszubehör geliefert, sind zuerst die Stabilisatoren zu installieren, bevor Sie die Einheit im Gestell anbringen oder sie warten.

CONTENTS

Chapter 1 Introduction	14
About the Decru DataFort Security Appliance	15
DataFort Feature Licenses	15
Components of the Decru Security System	15
Encryption	15
Common Criteria Compliance	15
Hardened Architecture	15
CryptoShred Feature	16
Compartmentalization of Functions	16
Key Management	16
Lifetime Key Management Solutions	16
Configuration Database	16
Authentication Layers	17
DataFort Users	17
Security Domain	18
Installation Requirements	18
Conventions Used in this Manual	19
Chapter 2 Planning the Network Configuration	20
Planning the Security Domain	21
Decru DataFort Capacity	21
Installation Considerations	22
Failover Support in a Cluster	22
IPsec in a Cluster	22
Switch Connections in a Cluster	22
Updating Devices	22
Secure Network Practices	23
Maintaining Configuration Database Backups	23
Sending Recovery Cards to Escrow	23
Planning Remote Security Logging	23
Removing the System Card	23
Preparing for Manual Security Responses	24
Recommended Network Configurations	25
Planning Data Backup and Restoration	29
Backup Methods	29
Chapter 3 Preparing to Install DataFort	31
Collecting Network Information	32
Preparing the Management Station	32
Management Station Security	33
Enabling TLS	33
Running the Installer	33
Setting Up Lifetime Key Management	34

Chapter 4 DataFort Appliance Installation	35
Notices and Warnings	36
Laser Warning	36
Power Supply Notice	36
Dual Power Supply Notice	36
Lithium Battery Notice for Service Personnel	36
Perchlorate Present	36
Unpacking the DataFort Appliance	36
Rack Mounting the DataFort Appliance	37
Selecting a Location	37
Rack Mounting	37
Connecting the Decru DataFort Appliance	38
System Card Insertion	38
Rear Panel Network Connections	38
Power Connection	41
Assigning the DataFort IP Address	42
Setting the IP Address Using the LCD	42
Setting the IP Address Using the Serial Console	43
Powering Up and Shutting Down	44
Chapter 5 Initializing DataFort Appliances	45
About the Setup Wizard	46
Setup Wizard Functions	46
About Smart Cards and Readers	46
Initializing a Standalone DataFort or DataFort Cluster	47
Connect to Head of Cluster	48
Sign License Agreement	48
Recover From Database	49
Create Administrator	49
Configure Cluster and Recovery Schema	49
Network Settings	52
Add Licenses	54
Network and Certificates	55
Insert Recovery Card	56
Apply Settings	57
Adding a Member to a Cluster	58
Log in to Head of Cluster	58
Cluster and Recovery Schema	59
Network Settings	59
Add Licenses	60
Network and Certificates	60
Insert Recovery Card	60
Apply Settings	60

Chapter 6 DataFort Management Interfaces	62
Management Interfaces Overview	63
SecureView	64
Security Policies	64
Online Help	64
Connecting to the DataFort WebUI	65
Using the DataFort WebUI	65
Connecting via WebUI	65
Quick Links and Status	66
Connecting via WebUI using Dual Authorization	67
Connecting to the DataFort Command Line Interface	68
Using the CLI	68
Connecting via Standard CLI	68
Connecting via Secure CLI	68
Connecting via CLI using Dual Authorization	69
Connecting to CLI via WebUI	70
Accessing the Decru Management Console	71
Serial Console	72
Logging in to the Serial Console Port	72
Configuring IP Settings	72
Clearing IP Settings	72
Zeroizing DataFort	72
DataFort Front Panel LCD	73
SNMP Settings	74
Chapter 7 DataFort Admin Roles and Account Administration	75
Administrator Roles	76
Account Administration	78
Adding an Administrator	78
Requiring Authorization for Login	81
Changing the Administrator Password	82
Removing an Administrator	84
Changing a Card Association	84
Chapter 8 Before Creating Cryptainers	85
Checking Cluster State	86
Configuring Remote Logging	86
Starting LKM	86
LKM Server	86
LKM Appliance	86
Configuring Tape Settings	86
Creating Additional Administrators	87
Verifying System Version	87
Determining the Defense Setting	87

Chapter 9 Storage Administration	88
Creating Cryptainers	89
Cryptainer Creation Using Collections	89
Cryptainer Creation Without Collections	97
SAN Topology Page	98
DataFort WebUI Icons	99
Managing Hosts	100
Host Collection Menu	100
Host Menu	101
Edit Host Page	102
Managing Cryptainers	103
Cryptainer Collection Menu	103
Cryptainer Menu	104
Edit Cryptainer Page	105
Managing Storage	106
Storage Collection Menu	106
Storage Device Menu	107
LUN Menu	107
Managing Tapes	109
Tape Pool Collection Menu	109
Tape Pool Menu	110
Tape Device Menu	110
Edit Pool Page	111
ACL Learning	112
Managing Tape Settings	112
Pool Settings and Defaults	113
Tape Settings	114
Managing SAN Storage Settings	115
Virtualization Settings	115
Setting Single or Multi ID Mode	116
Restoring a Cryptainer	117
Chapter 10 Key Administration	118
Managing Trustees	119
Trustee Scenarios	119
Setting Up Trustees	119
Importing and Exporting Keys	125
Managing DataFort Defense Responses	126
Defense Triggers and Responses	126
DataFort Defense Setting	126
Changing the Defense Setting	127
Clearing a Defense Alert	128
CryptoShred Button States	128
System Card CryptoShred	128

Contents

Configuring Management Security Settings	130
Managing Recovery Officers and Recovery Cards	131
Replacing a Recovery Card	131
Changing a Recovery Card Password	133
Smart Card Reset	134
Chapter 11 Backup Administration	135
Saving Configurations to Lifetime Key Management Software	136
Best Practices for Secure Backups	136
Configuring Backups to LKM Software	136
Backing Up the Configuration to LKM	138
Key Purging	138
Downloading Configurations to a Remote Location	140
Chapter 12 Physical Security Administration	141
Setting Date and Time	142
Configuring and Viewing Logs	142
DataFort Log Storage Guidelines	142
Decru Signed Syslogd (DSS)	143
Configuring Log Storage	143
Windows Event Logging	144
Setting Up Syslog	145
Viewing the Log	146
Verifying Signed Log Messages	147
Zeroizing the Decru DataFort	148
Zeroizing After Setup	149
Zeroization Using the DataFort WebUI	149
Zeroization Using the CLI	149
Zeroization Using the Serial Console	150
Emergency Serial Console Port Access	150
Chapter 13 Cluster Administration	151
Cluster Management	152
Maintaining the Cluster Quorum	152
Cluster-Wide Management via WebUI	153
Checking the Status of the Cluster	153
Resolving a Cluster Conflict	154
Adding and Removing Cluster Members	155
Adding a Cluster Member	155
Removing a Cluster Member	155
Replacing a DataFort in a Cluster	155
Recovering a Cluster	156
Changing Network Properties of a Cluster Member	157
Changing the IPsec Secret of a Cluster	157
Changing the IP Address of a Clustered DataFort	157
Changing the Hostname of a Clustered DataFort	157

Chapter 14 Machine Administration	159
Network Settings	160
Upgrading DataFort	160
Setting Security Certificates	161
Setting a Local Security Certificate	161
Setting a Certificate Authority Signed Certificate	164
Managing Licenses	166
SNMP Settings	167
Enabling SNMP	167
SNMP Configuration	167
Chapter 15 DataFort Appliance Settings and Status	169
Viewing Settings in the WebUI	170
Chapter 16 Decru Management Console Functions	172
Appliance Management	173
License and Administration Management	176
Logging Configuration	178
Decru Management Console Menus	179
Chapter 17 CLI Administration	182
Using the CLI	183
Connecting to the CLI	183
CLI Help	183
Administration Commands	184
Administrator Roles	184
Creating a New Administrator Using the CLI	184
Cluster Management	185
System Properties and Log Management	186
Verifying System Logs	187
Stack Trace Settings	188
Network Management	188
Backup Management	188
Storage Management Commands	189
Disk Commands	189
Host Commands	191
Cryptainer Commands	192
Turning on Metadata Support	194
Fibre Channel Kernel Commands	194
Manual Cryptainer Key Assignment	195
Creating Cryptainer Keys	195
Viewing Cryptainer Keys	195
Assigning a Key to a Cryptainer	195
Managing Host Authentication	196
Setting Authentication for Cryptainer at DataFort	196
Setting Authentication for Host at DataFort	196
Setting Password on Host	196

Chapter 18 Troubleshooting	197
Restoring a DataFort	198
Front Panel LEDs	199
Power Supply LEDs	199
Network Connections and Management Interfaces	200
Smart Cards	202
Hardware Issues	202
Storage Network	203
Clusters	204
Decru DataFort Operation with EMC	205
Symmetrix	205
CLARiiON	205
Decru DataFort Operation with Linux	206
Multiple LUNs	206
Failover	206
Resync Speed	206
Decru DataFort Operation with Solaris	207
Migrating MetaTool Volumes to a DataFort	207
Veritas Volume Manager	209
Decru DataFort Operation with Legacy Encrypted Tapes	210
Decru DataFort Operation with Tivoli and STK Drives	210
Decru DataFort Operation with LT02 Serialized Commands	210
Decru DataFort AIX Atape Failover Support	211
Atape Load Balancing support	211
Decru DataFort SCSI Reservation Handling Fixes	211
Appendix I Command Line Interface Quick Reference	212
Using the CLI	213
CLI Syntax	213
CLI Help	213
CLI Command Overview	214
Top Level Commands	214
Device Commands	214
Disk Commands	215
FC Site Commands	215
FCC Cryptainer Commands	215
Host Commands	216
KFC Commands	216
Pool Commands	216
Tape Commands	217
CLI Formatting Commands	217
Help Command	217
Quit Command	217
Active-Role Commands	217

Contents

Authorize Command	217
Password Command	217
Role Commands	218
User Commands	218
Whoami Command	218
Trustee Commands	218
Network Commands	218
Key Management Commands	218
LKM Management Commands	219
Cluster Commands	219
Database Commands	219
System Commands	219
Appendix II Logging Functions	221
DataFort Log Event and Priority Types	222
Log Storage Locations	222
Log Presentation	223
Temporary Logs	223
Database Logs	223
Remote Logs	224
Log Purging	225
Log Messages	228
IFC Logs	228
Audit Logs	229
Auth Logs	230
Security Management Logs	231
Integrity Logs	237
Appendix III Specifications	239
Supported Systems	240
Specifications	241
Appendix IV Partial List of ISO Country Codes	244
Appendix V Regulatory and Certifications	245
FCC B Declaration of Conformity	246
European Union	246
Canadian ICES-003	246
VCCI Class A Statement	247
CE Statement	247
Appendix VI Glossary	248
Index	252



■ ■ ■ ■ 1 INTRODUCTION

The Decru DataFort™ security appliance encrypts network data in transit to storage, providing authentication, fine grain access controls and secure logging in the process. DataFort supports the creation of secured storage targets called Cryptainer vaults™ in which encrypted data is stored. Data remains encrypted while stored in a Cryptainer vault, protected from unauthorized access. When requested by an authorized host, DataFort decrypts and then forwards the data to the appropriate destination.

The Decru DataFort appliance can provide managed, encrypted network storage for NAS, SAN, SCSI and IP networks. Decru DataFort models correspond to the main types of storage architecture:

- **Decru DataFort™ E-Series** appliances secure file-based data in Network Attached Storage (NAS) systems, and can also be used on the file server side of a SAN (Storage Area Network) when file and user level control is desired for SAN encryption. These appliances support Network File System (NFS) and Common Internet File System (CIFS) protocols. They can also secure block- or sector-based data over IP networks that support the iSCSI protocol.
- **Decru DataFort™ FC-Series** appliances secure block- or sector-based data in Fibre Channel networks, such as SCSI over Fibre Channel (usually referred to as a SAN). These appliances also secure block-based data in Fibre Channel tape backup environments.
- **Decru DataFort™ S-Series** appliances secure data stored on SCSI-based tape systems.

This guide describes the features and functions of the FC-Series DataFort appliances. This introduction includes the following sections:

- [About the Decru DataFort Security Appliance](#)
- [Components of the Decru Security System](#)
- [Installation Requirements](#)
- [Conventions Used in this Manual](#)

ABOUT THE DECRU DATAFORT SECURITY APPLIANCE

When installed between hosts and storage, DataFort encrypts data en route to storage and decrypts data as it is read from storage by hosts without impact on the existing network structure. DataFort also supports legacy cleartext tapes, ensuring a seamless transition to a secure environment. Standard installation places DataFort appliances in a clustered configuration on a single network, with all encryption key and access control information shared securely between the cluster members.

The DataFort administrator has direct access to essential network setup and maintenance tasks via DataFort management interfaces. All key security administration tasks, including those necessary to manage cluster members, can be accessed from a single workstation.

DATAFORT FEATURE LICENSES

The FC-Series DataFort is licensed for use in environments with disk and/or tape storage. Disk features will not be available to customers with DataFort appliances licensed only for tape and vice versa. DataFort appliances with licenses for both disk and tape will allow access to all features.

COMPONENTS OF THE DECRU SECURITY SYSTEM

DataFort uses a layered approach to provide optimal security, combining hardware-based encryption, compartmentalization, secure hardware, key management, cryptographically signed logging and multi-layered authentication. The Decru security system includes the following components:

ENCRYPTION

Using the AES (Advanced Encryption Standard) algorithm, the DataFort encryption system transforms cleartext (unencrypted data) generated by network hosts into ciphertext (encrypted data) intended for storage. DataFort uses a high-quality, hardware-based random number generator to produce encryption keys. A multi-key encryption process ensures no key is ever transported in cleartext form, offering the highest level of security against attacks.

In the SAN environment, DataFort does not change the size of data when encrypting data to disk. DataFort employs hardware-based compression before writing data to tape for encryption, which reduces the size of data by a ratio of 2:1. This is done in order to ensure the backup size is the same.

COMMON CRITERIA COMPLIANCE

DataFort design conforms to Common Criteria EAL 4+. Common Criteria is an international security standard that is the gold standard for high assurance, well-defined security features, and rigorous third party testing and validation. Common Criteria requires each vendor to comply with stringent best practices in developer security, configuration management and testing. Instructions for operating DataFort in a manner compliant with Common Criteria standards are available from Decru.

HARDENED ARCHITECTURE

DataFort hardware and software were designed from the ground up for optimal security. At the heart of the system is Decru's Storage Encryption Processor (SEP), a hardware engine which enables Gigabit-speed, full-duplex encryption. The SEP is fully protected within the DataFort chassis, which is equipped with tamper-resistant features to protect all sensitive key material stored inside the appliance.

CRYPTOSHRED FEATURE

The DataFort CryptoShred™ feature offers immediate secure protection for data in storage by automatically deleting or barring access to encryption keys that are needed to decrypt data. CryptoShred describes the key deletion process, which can be triggered by an event as determined by the defense setting of DataFort, or by engaging the physical CryptoShred button on a DataFort appliance that is equipped with the button.

DataFort can be configured to respond to potential threats to the physical security of stored data, according to the needs of the organization. CryptoShred can render primary and secondary copies of data permanently unusable by securely deleting encryption keys. For data in harm's way, CryptoShred can make the data temporarily inaccessible while a security threat is being assessed.

COMPARTMENTALIZATION OF FUNCTIONS

DataFort simplifies the implementation of secure storage with the concept of a Cryptainer vault. In the SAN environment, a Cryptainer is identified and managed on the Fibre Channel network by its WWN (World Wide Name) and Logical Unit Number (LUN).

DataFort separates the ability to manage stored data from the ability to read data from a storage device. This means the administrator does not necessarily have access to the data. Data is secure no matter where it is stored, or who manages the storage.

KEY MANAGEMENT

DataFort uses an advanced, comprehensive key management system to ensure a high level of security. Data stored using DataFort can be backed up, moved and managed without decryption, or be rekeyed by the administrator at any time for additional security.

Each Cryptainer is associated with its own encryption key, which is required to encrypt and decrypt the stored data. Each encryption key used for a Cryptainer is in turn encrypted by a Parent Key, shared by the members of a DataFort cluster. The Parent Key is encrypted by a Master Key, unique to each DataFort. This Master Key, generated at the time DataFort is initialized, is used to decrypt and encrypt key material for safe storage and backup.

Since keys are always encrypted, they can be backed up and restored securely, as well as shared over a secure channel between DataFort appliances in clustered environments. All keys are stored in DataFort hardware, and do not ever leave DataFort in unencrypted form.

LIFETIME KEY MANAGEMENT SOLUTIONS

Decru's Lifetime Key Management (LKM) solutions—the LKM appliance and LKM server software—store encryption keys used by multiple DataFort appliances. This consolidates all key information for the purpose of emergency data recovery. LKM retains all encryption keys, even if they are purged from DataFort or the source DataFort is decommissioned. This ensures encryption key availability for the life of secured data.

CONFIGURATION DATABASE

The configuration database stored inside DataFort hardware contains network, security and access control information, as well as encrypted key material. Cryptainer keys can be retained even when a Cryptainer is deactivated, meaning data from an old Cryptainer is still recoverable using a working DataFort. A configuration database can be saved and used to restore or clone an existing DataFort.

AUTHENTICATION LAYERS

DataFort incorporates smart cards into network management, backup and recovery procedures. This provides a second layer of authentication beyond username and password credentials. Decru supplies a smart card reader and software which convert a Windows PC into a Management Station. The reader provides a dock for the smart cards. Three types of smart cards are shipped with every DataFort: the System Card, Admin Card and Recovery Cards.

System Card	Each DataFort has a unique System Card to handle key data. The System Card is required for the DataFort to boot and provides physical security for the appliance. If the System Card is removed, encryption keys will be protected even if the DataFort itself is compromised (stolen or tampered with).
Admin Card	An Admin Card adds additional optional authentication to the communication between administrator and DataFort. Admin Cards can be used for one or appliances (including a cluster or separate appliances).
Recovery Cards	Recovery Cards are used in sets to restore encrypted data or disabled DataFort appliances, and to replace other smart cards. Each Recovery Card is associated with a Recovery Officer, who is a highly trusted individual in the organization. Officers must present cards and passwords before a recovery procedure that could threaten data security can be performed.

DATAFORT USERS

DataFort administrators are responsible for configuration and maintenance of DataFort on the network. Other users include the Recovery Officers who are issued Recovery Cards.

DataFort Administrators	DataFort can be managed by several types of administrators. A Full Administrator can complete all operations necessary to set up, manage and maintain the DataFort appliance. Other administrators can be created that are able to execute a more limited set of functions, targeting specific administration tasks. Every administrator is authenticated with a login name and password. Additionally, administrators can be authenticated with physical possession of an Admin Card. Depending on the organization, it may be desirable to create administrators that require authorization by another administrator in order to manage DataFort.
Recovery Officers	Recovery Officers are trusted individuals responsible for retaining initialized Recovery Cards after DataFort setup is complete. Each Recovery Officer is authenticated by a Recovery Card and its associated password. A set minimum of Recovery Officers must be present with their associated cards in order to complete sensitive operations such as data recovery.
Physical Security Officer	The Physical Security Officer is an individual responsible for maintaining and checking the physical security of the DataFort appliance prior to insertion of the System Card into the chassis.

SECURITY DOMAIN

Security Domains are defined by sets of Recovery Cards. The deployment of DataFort appliances and the allocation of Recovery Cards can be used to create and enforce distinct zones of data access. Dividing an enterprise into multiple Security Domains can provide superior security through compartmentalization. Since a quorum of Recovery Cards presented by the responsible Recovery Officers is required in order to allow recovery of encrypted data, no single administrator or employee can bypass the system's security.

INSTALLATION REQUIREMENTS

In order to install and configure a DataFort appliance, items included in the shipping package as well as those included in a separately-ordered Admin Kit are required. In addition, some information should be gathered before beginning installation. Installation requirements include:

- Decru DataFort Appliance
- DataFort Documentation and Software CD-ROM. The documentation and software CD contains software necessary for DataFort operation, such as the smart card reader driver and Decru Management Console installer.
- Custom RJ45 to DB9 adapter and Category 5 cable for a serial connection
- AC power cord or cords appropriate for DataFort model
- DataFort smart cards, including System, Admin and Recovery Cards
- USB smart card reader
- Decru product licenses
- Slide rail mounting kit including hardware and instructions (included in the DataFort package)
- Fibre channel cables. Have the requisite number of fibre channel cables, of appropriate lengths, available for use during the installation. The connections on the DataFort are LC connectors.
- Fibre channel switch ports. Determine which fibre channel switch ports you will be using to connect DataFort to the fabric. Each FC-Series DataFort HBA board has two fibre channel connections, so two switch ports per board are needed unless you are cabling directly in-line to a device.
- Network cables. Have the requisite number of network cables, of appropriate lengths. Each DataFort will require one standard RJ-45 Ethernet cable.
- Network switch ports. Determine which Ethernet switch ports you will be using to connect the DataFort appliances to your network. Each DataFort has one Ethernet connection, so one switch port per DataFort will be required.
- IP address, Subnet mask and Default Gateway. Each DataFort will require one dedicated IP address. Know what the appropriate subnet mask and appropriate default gateway will be for each dedicated IP address to be used during installation.
- DataFort name. Establish what resolvable system name will be assigned to each DataFort being installed. Associating the specific IP addresses with their associated system names in your DNS configuration prior to installation will simplify IP resolution.
- DNS information. Have the appropriate DNS information (DNS suffix, primary DNS server IP address, secondary DNS server IP address) for each IP address to be used during installation.

- NTP address. Have the appropriate NTP time server information for each dedicated IP address to be used during installation. If you are not using an NTP server for time synchronization then this information is not required.
- Recovery schema. Determine what the recovery schema will be for the DataFort appliance or DataFort cluster. The recovery schema determines how many Recovery Cards and their associated owners must be present for sensitive data recovery operations.

CONVENTIONS USED IN THIS MANUAL

The following typographic conventions are used in this manual:

- Commands entered from the keyboard are shown in monospaced font in **blue**.
- Active links in the PDF version of this guide are indicated by underlined purple text.
- Buttons that can be clicked in the interface are identified by name, with no change in font.
- Navigation in DataFort WebUI menus is described from the top level down, using bold type, for example: Choose **System Config > System Users > Administrators**.

■ ■ ■ ■ 2 PLANNING THE NETWORK CONFIGURATION

Basic installation places DataFort in the SAN environment so that data passes through DataFort as it is written to storage. In the process DataFort applies an encryption algorithm to the data. When data is read the process occurs in reverse, with DataFort decrypting the data before it reaches the host.

A network configuration that separates storage from hosts, using separate FC switches or FC switches capable of zoning, is necessary. It is recommended that a cluster be set up across separate fabrics to avoid compromising the availability of the cluster due to common fabric events. Complete installation in the enterprise also adds a Management Station (for initial DataFort configuration and for ongoing administration tasks) and a Lifetime Key Management server or appliance to the Ethernet portion of the network. This chapter summarizes topics to consider when planning DataFort network installation.

- [Planning the Security Domain](#)
- [Decru DataFort Capacity](#)
- [Installation Considerations](#)
- [Secure Network Practices](#)
- [Recommended Network Configurations](#)
- [Planning Data Backup and Restoration](#)

PLANNING THE SECURITY DOMAIN

Dividing an enterprise into separate Security Domains enhances security. The Security Domain is a portion of the enterprise network that is protected by one or more DataFort appliances sharing user access and administrative oversight. Each Security Domain is associated with a set of Recovery Officers and Recovery Cards. Because each Security Domain is defined by a set of Recovery Cards and associated Recovery Officers, no single administrator can decrypt data outside of DataFort. Note that several Security Domains might physically reside on the same storage array, and a single Security Domain might include multiple heterogeneous storage devices.

DECRU DATAFORT CAPACITY

Before installing DataFort, review capacity needs and divide network storage traffic across multiple DataFort appliances accordingly. Keep the following limitations in mind.

TABLE 1: DATAFORT CAPACITY

Device	Number	Explanation
Number of DataFort appliances in a cluster	8	A DataFort cluster can support up to 8 DataFort appliances, no more than 4 of which can be 10-port DataFort appliances.
Virtual devices per DataFort	7	Each DataFort supports 7 virtual devices. The number of virtual devices a cluster can support is equal to 7 times the number of DataFort appliances in the cluster. You may have 7 virtual devices and 7 virtual hosts per DataFort.
Virtual hosts per DataFort	7	Each DataFort supports 7 virtual hosts. The number of virtual hosts a cluster can support is equal to 7 times the number of DataFort appliances in the cluster. You may have 7 virtual devices and 7 virtual hosts per DataFort.
Non-virtualized hosts	32	32 non-virtualized hosts are supported per DataFort. For 10-port appliances, the number of hosts is limited to 32 for each port on the DataFort. The total number of hosts for cluster can be 32 times the number of DataFort appliances in the cluster.
LUNs on a single device	255	Port Mapping (one Cryptainer per LUN). 255 Cryptainers are supported per virtualized storage device. The number of LUNs allowed across all devices seen by a single DataFort is also 255. For example, DataFort can support one device with 255 LUNs or five devices with 51 LUNs each.
Cryptainers on the primary port	254	LUN Mapping (LUN 0 is reserved). 254 Cryptainers are supported per DataFort cluster, regardless of the number of DataFort appliances in the cluster.
Cryptainer or tape keys	8000	Once more than 8000 keys have been generated for a cluster by creating or rekeying Cryptainers or tapes, keys should be purged from the system upon backup.

INSTALLATION CONSIDERATIONS

In order to encrypt data moving to storage, DataFort separates the network into cleartext and ciphertext portions. Hosts are connected to the cleartext portion, while storage devices are connected to the ciphertext portion. Separate HBA ports are available on DataFort to make these connections. Host HBA ports are dedicated to cleartext traffic, while Storage HBA ports are dedicated to ciphertext traffic. DataFort is compatible with a variety of network hardware, network operating systems and network management systems. Contact Decru for detailed compatibility information.

FAILOVER SUPPORT IN A CLUSTER

DataFort appliances should be installed as members of a cluster, with separate FC switches or zoned switches. Redundant paths and a DataFort cluster provide the best failover support in a SAN. It is recommended that the cluster be set up across two separate fabrics to avoid compromising the availability of the cluster due to common fabric events.

IPSEC IN A CLUSTER

Configuration changes are synchronized across a cluster. To protect communication between DataFort cluster members, inter-DataFort traffic is routed through an IPsec tunnel. In order for the cluster members to negotiate the secure IPsec tunnel, a shared secret must be created. This shared secret is the IPsec password, which the administrator enters when setting up a DataFort cluster. The password should be chosen in advance of setting up the cluster.

SWITCH CONNECTIONS IN A CLUSTER

Connect each DataFort in a cluster to a separate FC switch if at all possible. Separating cluster members on different switches ensures that upgrades, replacements or outages of an individual switch will not interrupt data access through the cluster. The other members of the DataFort cluster will take over service during any switch outages. If all cluster members are connected to a single director, attempt to connect each DataFort to a separate blade.

Zone switches before connecting DataFort appliances to the fabric. If the switch combines devices not in any zone into a common zone make sure to create zones before attaching DataFort appliances. The goal is to separate out the host and storage sides of DataFort. This is particularly important for 10-port DataFort appliances. Storage and host ports should not be zoned together, neither should multiple ports of the same type zoned together (in the case of the 10-port DataFort appliance).

UPDATING DEVICES

Hosts in a Microsoft operating system environment that were previously able to access storage devices through the fabric may not be able to when those devices are moved behind DataFort. This is because the WWN names and possibly the SCSI paths of the devices are changed, causing them to appear to the operating system as new devices. The solution is to update the drivers on these devices using the properties window.

SECURE NETWORK PRACTICES

Determine the desired level of security for your environment before installing DataFort. For a high-security environment, plan an installation that includes not only DataFort appliances and a Management Station, but also a Lifetime Key Management server or appliance, a location for storing remote logs and database backups, and the use of an escrow service for smart card and password storage. Consider the following recommended procedures for a highly-secure network installation.

- [Maintaining Configuration Database Backups](#)
- [Sending Recovery Cards to Escrow](#)
- [Planning Remote Security Logging](#)
- [Removing the System Card](#)
- [Preparing for Manual Security Responses](#)

MAINTAINING CONFIGURATION DATABASE BACKUPS

For maximum security and recoverability, keep database backups up to date, and use Decru's Lifetime Key Management software or appliance to store encryption keys.

- Configure DataFort to send the latest configuration database backup to Decru's Lifetime Key Management (LKM) software automatically, or use an LKM appliance.

SENDING RECOVERY CARDS TO ESCROW

Each DataFort or DataFort cluster is configured with a data recovery schema setting that determines the minimum number of Recovery Cards required for data recovery to take place. There are several ways in which Recovery Cards can be configured, depending on the security policy of the enterprise. It is possible to use a different set of Recovery Cards for each DataFort cluster, or a single set of Recovery Cards for all DataFort appliances in the company.

Your organization may choose to use a key escrow service to store Recovery Cards, configuration database backups and Key Archives (created using Decru's Lifetime Key Management solutions). Procedures for key escrow should be established as part of your organization's security policy. The recommended procedure is to send the escrow service both the encrypted backup of a configuration database for each DataFort or cluster and a quorum of Recovery Cards for each Security Domain.

When using an escrow service, configure DataFort to use 2 out of 5 Recovery Cards for recovery procedures. Two of the Recovery Cards should be sent to the key escrow service. Whenever changes are made to the DataFort configuration, the configuration database should be backed up and a new copy sent to escrow. A predetermined set of rules for authorized retrieval should be in place before these items can be removed from storage with an escrow service.

PLANNING REMOTE SECURITY LOGGING

DataFort provides detailed local and remote logging to help track events that occur in the Security Domain. Use the logging configuration features of DataFort to redirect all logs to a remote syslog server, logging critical operations locally as well as remotely.

REMOVING THE SYSTEM CARD

If the physical security of the DataFort appliance is a concern, it may be advisable to remove the System Card from the DataFort chassis after startup and store it in a safe location. This prevents

DataFort from resuming encryption services if it is powered off, tampered with and rebooted. This provides greater security, but can also create a service interruption in the event of a power disruption or accidental tamper event. The System Card will need to be retrieved from storage and reinserted in the DataFort prior to resumption of service. Consider this security/reliability trade-off when determining whether to leave the System Card inserted in a running DataFort.

PREPARING FOR MANUAL SECURITY RESPONSES

Administrators can prepare for emergencies by maintaining configuration database backups and understanding the steps to recover a DataFort appliance if necessary. If these practices are followed, complete recovery is possible after a threat that suspends DataFort operation, weakens security, or disables DataFort entirely.

The defense setting determines the DataFort appliance's automatic response to physical intrusion. See [Defense Triggers and Responses](#) on page 126 for details. In an emergency, there are also manual steps that can be taken to suspend DataFort encryption and decryption operations.

TABLE 2: MANUAL SECURITY RESPONSES

Security Action	Result	Action to Return to Operation
Press the CryptoShred button (available on some DataFort models.)	Basic Setting: Suspends encryption and decryption immediately.	The CryptoShred button must be released before the administrator can complete the reset (see CryptoShred Button States .)
		A Full Administrator can reset DataFort (see Clearing a Defense Alert).
Press the CryptoShred button (available on some DataFort models.)	Medium or High Setting: Suspends encryption and decryption immediately and deletes encryption keys.	The CryptoShred button must be released before the administrator can complete the reset (see CryptoShred Button States .)
		With Medium and High Level defense, DataFort must be zeroized and then restored using the Setup Wizard, Recovery Officers, and a saved configuration database. See Restoring a DataFort .
Removing the System Card followed by shutdown (Removing the System Card alone does not stop DataFort operation.)	Stops encryption and decryption immediately.	If the System Card is available, re-insert it and reboot the DataFort appliance.
		If the System Card was destroyed or lost, DataFort must be zeroized and then restored using the Setup Wizard, Recovery Officers, and a saved configuration database. See Restoring a DataFort .

RECOMMENDED NETWORK CONFIGURATIONS

The following section provides examples of ways to introduce DataFort into the existing storage network environment. No re-configuration is necessary for the devices on the SAN; DataFort can be added to the existing infrastructure of the network without impact on network functions. Fibre Channel restrictions apply for maximum number of WWNs, LUNs, loop initiators etc. on a given network. For more information about network configurations, contact Decru.

Note that DataFort supports legacy cleartext tapes, ensuring a seamless transition to a secure environment. Any tape read through DataFort will be evaluated as encrypted or cleartext based on presence or absence of DataFort metadata. If no metadata is present, the read is passed through without encryption, transparently.

Connecting each DataFort to a switch provides a flexible, high-availability path for data. Data can be routed through DataFort for encryption, or passed through as cleartext data. In the following diagrams failover paths between clustered DataFort appliances are indicated, as well as ciphertext and cleartext data flow.

Once the physical connections are made, these configurations are supported by creating storage- and host-side zones on each switch and creating Cryptainers on the storage devices using the DataFort WebUI. Host HBAs are granted access to the Cryptainers via DataFort.

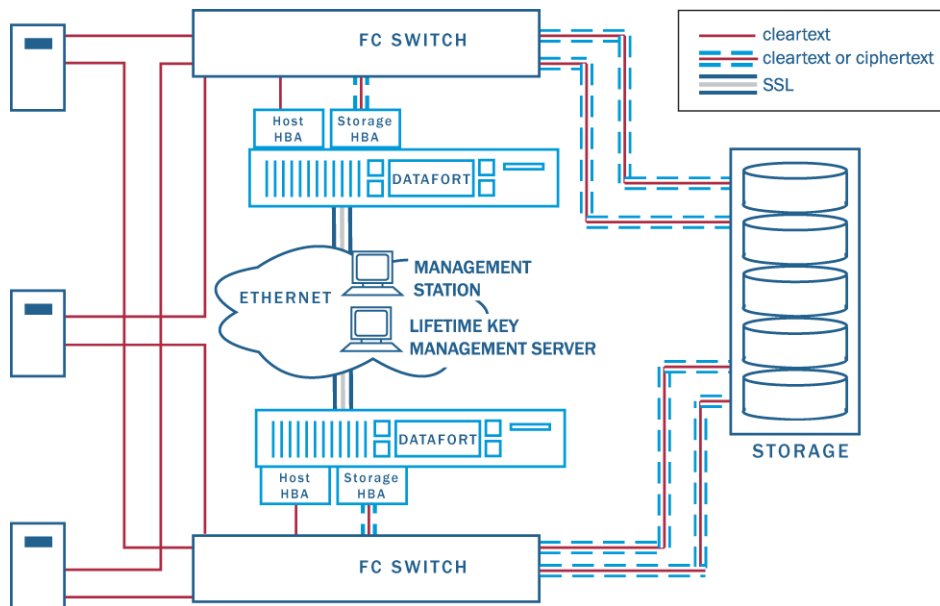


Figure 2-1: A DataFort cluster with two FC switches showing redundant paths

Fabric Attached Cluster Configuration

One possible implementation of a secure, high-availability installation provides a server with four data paths—two through each DataFort in the cluster. Each DataFort presents the server HBA with two virtual devices that are mapped by DataFort.

In the following example of such a configuration, HBAs 0 and 1 would be grouped together as the cleartext zone, while HBAs 2, 3 and 4 would form the ciphertext zone. Note that DataFort supports port or WWN zoning.

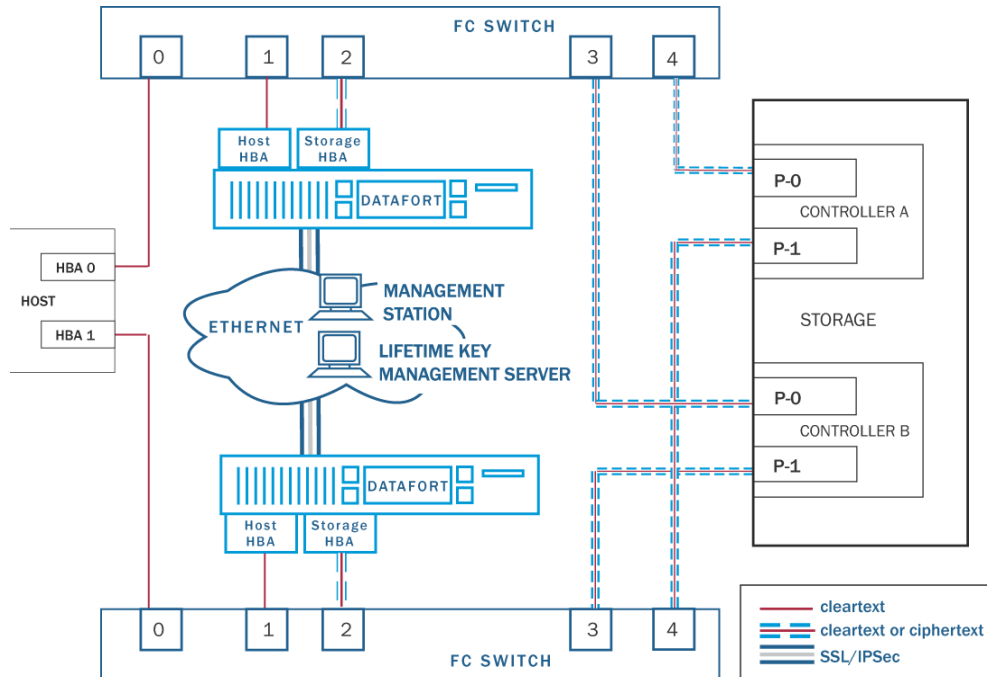


Figure 2-2: Fabric attached configuration

In-line Cluster Configuration

An in-line configuration provides the server with two data paths - one through each DataFort. This is a hardened security option, as the data sent to storage must pass through DataFort, and cannot be accidentally (or maliciously) rezoned to pass through a port on a switch designated for cleartext data.

Note that an enterprise might include both in-line and fabric attached configurations, such as one where the hosts are connected to the fabric, but a specified storage device is accessible only through DataFort.

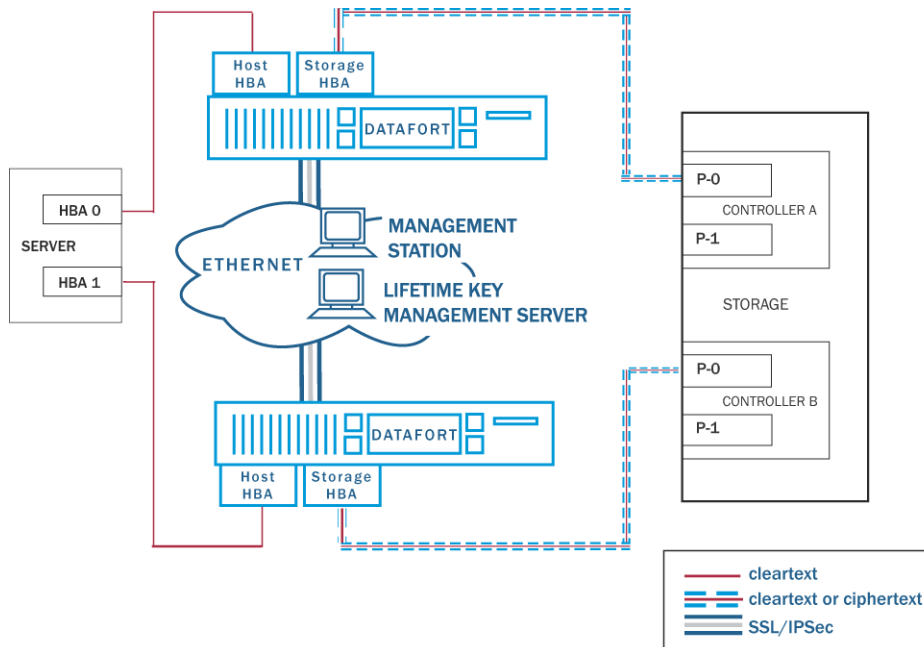


Figure 2-3: In-line configuration

Tape Backup

DataFort fully supports data backup to tape in cleartext or encrypted form. Tape read through DataFort will be determined to be encrypted or cleartext based on presence or absence of DataFort metadata. If no metadata is present, the read is passed through without encryption, but if metadata is present the data will be encrypted.

In the following example, HBAs 0-3 would be grouped together as the cleartext zone, while HBAs 4 and 5 would be designated as the ciphertext zone. Note that some vendors recommend creating a zone per initiator, which would require zoning each initiator with the host-side HBA of a separate DataFort.

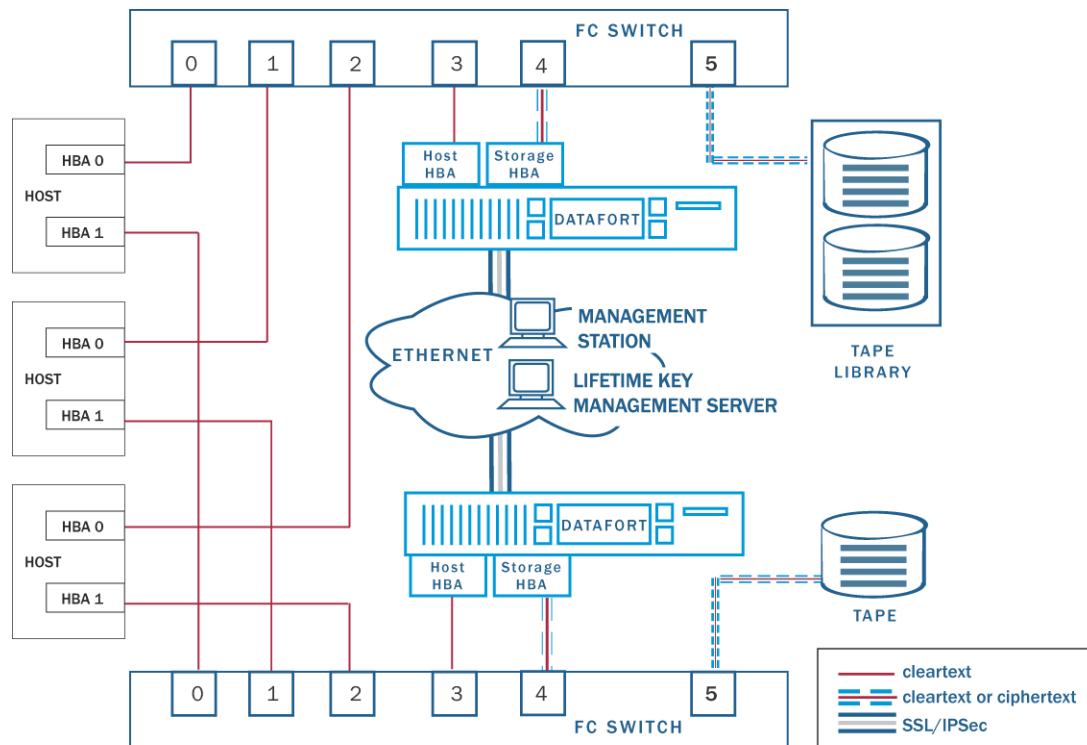


Figure 2-4: A DataFort cluster with two FC switches sending encrypted and cleartext data to tape

Physical Separation of Network Zones

Multiple switches can be used to separate the host and storage zones. This type of configuration has an application in environments which include the services of a security storage service provider. In a configuration with offsite storage, data is encrypted as it passes out of the enterprise to the remote storage location. This allows a configuration where only encrypted data is stored at the offsite location, if that is called for in the security needs of the enterprise.

In this configuration, DataFort serves as a storage firewall, protecting data at rest in the offsite locale. The physical separation also eliminates the risk of data being leaked due to a zoning error.

PLANNING DATA BACKUP AND RESTORATION

DataFort delivers secure backup and restore capabilities in the SAN environment. The backup and restore server's Fibre Channel connections should be placed in the DataFort's host zone while the tape library's Fibre Channel connections should be placed in the DataFort's storage zone. This will channel the data path of every backup and restore through the DataFort. DataFort will pass cleartext data through as well as encrypting data designated for encryption in a Cryptainer.

BACKUP METHODS

The FC-Series DataFort supports four main SAN backup topologies: LAN-based, LAN-free, Client-free, and Server-free.

TABLE 3: BACKUP METHODS

Backup Method	DataFort Solution
LAN-based — The data flows from the application server to the backup server by LAN. The backup server writes data to tape.	To encrypt backups, configure the network so that data flows from the backup server through DataFort to tape.
LAN-free by Client — The bulk of the data flow occurs between the application server and the tape library.	DataFort encrypts data as it is sent to tape.
Client-free — The bulk of the data flow is between the back-end disk array through the backup server and to the tape library. In this case the data server is freed from performing the backup.	If the primary data is not encrypted or there is no reason to prevent the backup server from reading cleartext, place DataFort between the backup server and tape. Data will be encrypted as it is sent to tape for storage.
	If all data should be encrypted and the backup server should not read cleartext, place the backup server, storage, and tape libraries behind DataFort. In this design the data to be backed up is already encrypted by DataFort, allowing for completely secure backup and restore operations. DataFort encrypts data in blocks rather than files, so all blocks seen by the backup server are encrypted, and backup/restore operations must be at the block level. Methods that can be used for Client-free backup and restores must be either full backup/restores at a device or logical volume level, or incremental backup/restores at a block level.
Server-free — The bulk of the data flow goes directly from the disk array to the tape library. This topology is supported through the use of the SCSI extended copy command, or in some cases vendor proprietary features.	Server-free backup/restore technology is currently immature. This topology is supported through the use of the SCSI extended copy (xcopy) command, or similar vendor proprietary features. Currently DataFort does not support the xcopy SCSI command for Server-free environments. However, a backup server operating <i>behind</i> the DataFort can use xcopy to copy encrypted data from disk to tape. In this case too, the backup/restore operations are done at the block level.

SAN Mirroring

DataFort can operate in mirrored environments (disk-licensed DataFort). As the data is already encrypted on the storage arrays, the mirrored data is also encrypted. This mirrored copy can be transferred to tape, or in the event of a system failure can be configured as the primary storage array. The administrator of the DataFort can associate the Cryptainer keys from the primary volume to the secondary array, allowing for transparent failover.

■ ■ ■ ■ 3 PREPARING TO INSTALL DATAFORT

It is recommended that necessary information about the network be collected before beginning DataFort installation, and that decisions about administration, data recovery and defense settings be made in advance, according to your organization's security policy.

Key operations necessary in order to get DataFort up and running include:

- [Collecting Network Information](#)
- [Preparing the Management Station](#)
- [Setting Up Lifetime Key Management](#)

Once DataFort is installed, the appliance is managed using the DataFort management interfaces. See the [Management Interfaces Overview](#) on page 63 for a list of interfaces and their uses.

Keep in mind the following simplified task overview when planning DataFort installation:

Set up Management Station



Set up Lifetime Key Management solution



Set up DataFort appliance standalone or cluster



1 Connect PC that will serve as station to network Install smart card reader and Decru Management Console (DMC) Access management interfaces from the management station	2 Connect LKM appliance or LKM server to network LKM server—Install LKM software LKM appliance—Assemble Recovery Cards and Recovery Officers and run Setup Wizard from Decru Management Console Complete set up of LKM appliances from Decru Management Console	3 Connect DataFort appliances to network Determine security settings and administrative roles Assemble Recovery Cards and Recovery Officers Run Setup Wizard from Decru Management Console Complete set up of DataFort appliances from DataFort WebUI
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COLLECTING NETWORK INFORMATION

It may be necessary for the DataFort administrator to gather information from other individuals before installing DataFort appliances. The following information is required:

DataFort Network Information

- Resolvable hostname for DataFort appliance
- DNS suffix and DNS server IP address (if DNS is used)
- DataFort Management IP address, Subnet Mask and Gateway. This is initially set when [Assigning the DataFort IP Address](#).

Cluster Member Information

- IP addresses or resolvable domain names of all DataFort cluster members
- User-defined IPsec secret to support [IPsec in a Cluster](#)
- Quorum of Recovery Cards and associated user names and passwords
- Purchased Decru licenses for all cluster members
- Remote syslog server IP address
- Lifetime Key Management solution (one of the following):
 - LKM Server Software with fixed IP address
 - LKM Appliance

PREPARING THE MANAGEMENT STATION

DataFort configuration requires that the Setup Wizard be run from the Decru Management Console, which is installed on the Management Station from the DataFort CD.

Smart cards from the provided set must be inserted into the smart card reader connected to the Management Station during the wizard. After the wizard is complete, the Management Station is used to access management interfaces for the DataFort appliance.

Choose a computer that meets the following requirements to serve as the Management Station:

TABLE 4: MANAGEMENT STATION REQUIREMENTS

Management Station Requirements	
Windows operating system (one from list)	Windows XP Service Pack 2
	Windows 2000 Pro/Server Service Pack 4
	Windows 2003 R2 Service Pack 1
Browser for DataFort WebUI	Internet Explorer version 6.0 (Service Pack 1) or greater. TLS must be enabled.
	Microsoft JVM or Sun JRE 1.4.2.08. (DataFort installs Sun JRE 1.4.2.08.)

TABLE 4: MANAGEMENT STATION REQUIREMENTS (CONTINUED)

Management Station Requirements	
Hardware requirements	2Ghz
	1GB RAM
	4GB free hard drive space
	An available USB port for the smart card reader from Decru (If no USB port is available, a serial smart card reader is available from Decru.)
	A CD drive for installing software

MANAGEMENT STATION SECURITY

The Management Station should be current on security patches and have unnecessary services disabled or removed. The Management Station should not be used to browse untrusted web sites or run unverified code. Logons should be limited to authorized administrators, with no remote management enabled.

Since initial DataFort setup from the Management Station is a security-sensitive operation, it is recommended that DataFort and the Management Station be on the same subnet. After initial setup is completed, DataFort can be managed remotely from any Management Station.

ENABLING TLS

DataFort only allows Transport Layer Security (TLS) 1.0 based HTTPS connections to the WebUI because it is a more secure protocol than Secure Sockets Layer (SSL) 2.0 and SSL 3.0. TLS 1.0 must be explicitly enabled in Internet Explorer through the Internet Options dialog as follows:

1. Select **Tools > Internet Options...**
2. Select the Advanced tab.
3. Check the Use TLS 1.0 box under Security.
4. Click Apply and OK to save the setting.

RUNNING THE INSTALLER

The installer must be run on the Management Station before an appliance can be configured. This installer will place the Decru Management Console (DMC) and smart card reader driver on the Management Station. Both the smart card reader and DMC are required for initial setup of appliances.

1. Insert the CD provided by Decru into the Management Station.
The CD will run automatically if autorun is on.
2. Click the installer link.
3. When prompted by the File Download screen to open or save the file, click the Open button.
4. Follow the prompts to start the installer.
5. Read and accept the terms of the license agreement.
6. Select the model number of your smart card reader. The model number can be found on the underside of the smart card reader (i.e. GemPCUSB-SL).
7. Select "Yes, I want to restart my computer now" and click Finish to complete installation.

SETTING UP LIFETIME KEY MANAGEMENT

Decru provides two solutions for key management: the Lifetime Key Management server software and the Lifetime Key Management appliance. LKM solutions manage encryption keys for multiple DataFort appliances, ensuring encryption key availability for the life of the secured data. Either LKM solution maintains updates of encryption key data automatically. Before configuring DataFort, set up the LKM management solution.

Lifetime Key Management Appliance

The LKM appliance offers a central location for the administrator to load, view, manage, share and save all keys generated by all DataFort appliances in an installation.

If you are using an LKM appliance, set up the appliance using the Decru Management Console as described in the [LKM Appliance Administration Guide](#).

Lifetime Key Management Server Software

LKM software is designed to run on a network server, providing a solution for managing and archiving key information for multiple DataFort appliances.

If you are using LKM software, install the software on a designated server. Make sure the server is up and its IP address is reachable from the Ethernet network before configuring DataFort appliances. Instructions for enabling automatic updates to LKM servers are provided in [Chapter 11](#).

■ ■ ■ ■ 4 DATAFORT APPLIANCE INSTALLATION

Install the DataFort appliance on the network by completing the following procedures. Ethernet connectivity is required between the Management Station and all appliances for management purposes. Installation steps include:

- [Unpacking the DataFort Appliance](#)
- [Rack Mounting the DataFort Appliance](#)
- [Connecting the Decru DataFort Appliance](#)
- [Assigning the DataFort IP Address](#)
- [Powering Up and Shutting Down](#)

Consider the listed [Notices and Warnings](#) when installing the appliance.

NOTICES AND WARNINGS

LASER WARNING



WARNING: CLASS 1 LASER PRODUCT.

POWER SUPPLY NOTICE

The appliance is suitable for IT power systems. Connect each power supply to a separate power source for failover support.



WARNING: THE POWER SUPPLY CORD IS USED AS THE MAIN DISCONNECT DEVICE. ENSURE THAT THE SOCKET-OUTLET IS LOCATED/INSTALLED NEAR THE EQUIPMENT AND IS EASILY ACCESSIBLE.

DUAL POWER SUPPLY NOTICE



WARNING: THIS UNIT HAS MORE THAN ONE POWER SUPPLY CONNECTION; ALL CONNECTIONS MUST BE REMOVED TO REMOVE ALL POWER FROM THE UNIT.

LITHIUM BATTERY NOTICE FOR SERVICE PERSONNEL

This product contains a lithium battery. Although the battery is not field-serviceable, observe the following warning:



CAUTION: DANGER OF EXPLOSION IF BATTERY IS REPLACED WITH INCORRECT TYPE. REPLACE ONLY WITH THE SAME TYPE RECOMMENDED BY THE MANUFACTURER. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

PERCHLORATE PRESENT

IMPORTANT: Special handling may apply. See: <http://www.dtsc.ca.gov/hazardouswaste/perchlorate/>

UNPACKING THE DATAFORT APPLIANCE

When unpacking DataFort, the [Physical Security Officer](#) should inspect the cardboard shipping box for any signs of tampering. The box will be sent sealed with tamper-evident tape. Once cut, the tape is difficult to reseal as the diagonal lines will not match up. When removed, this tape will damage the cardboard packaging. If the appliance is equipped with a Medeco lock, a tamper evident label will also be applied to the key hole of the lock. Inspect this label for signs of tampering.

If an appliance has been tampered with, it should be returned to Decru.

Note: These instructions apply only to shipping within the U.S. and to those countries in which government customs inspections do not unpack and inspect merchandise.

RACK MOUNTING THE DATAFORT APPLIANCE

Perform the following steps to install the appliance in a rack:

- [Selecting a Location](#)
- [Rack Mounting](#)

SELECTING A LOCATION

DataFort appliance design allows for easy installation in an EIA standard 19" rack. When installing the unit in an equipment rack, select a location that meets the following requirements:

- Make sure the ambient temperature around the unit (which may be higher than the room temperature) is within the limit specified for the unit:
 - Operating Temperature: +5°C to +40°C (41°F to 104°F)
 - Storage Temperature: -10°C to +60°C (+14°F to 140°F)
- Make sure there is sufficient air flow around the unit. Do not block air flow to fans.
- Make sure electrical circuits are not overloaded - consider the nameplate rating of all the connected equipment, and make sure you have overcurrent protection.
- Make sure the equipment is properly grounded.
- Make sure no objects are placed on top of the unit.
- Do not block access to the front panel smart card slot, LEDs or LCD panel.
- Allow access to rear panel ports and power supplies.
- Avoid dusty or damp locations.



CAUTION: TO PREVENT BODILY INJURY WHEN MOUNTING OR SERVICING THE APPLIANCE, DO NOT LIFT OR CARRY THE UNIT BY THE FRONT PANEL. THE FRONT PANEL IS INTENDED TO BE AN EASILY DETACHABLE COMPONENT AND IS NOT DESIGNED TO CARRY WEIGHT.

RACK MOUNTING

Appropriate hardware is provided with the appliance in order to mount it in an EIA standard 19" rack. Follow instructions provided in the package to mount the slide rails to the sides of the appliance, and attach the rail mounts to the rack. Then slide the appliance into the rack on the rails and secure the appliance in place using the provided screws.



WARNING: TO PREVENT BODILY INJURY WHEN MOUNTING OR SERVICING THIS UNIT IN A RACK, YOU MUST TAKE PRECAUTIONS TO ENSURE THAT THE SYSTEM REMAINS STABLE. THESE GUIDELINES ARE PROVIDED TO ENSURE YOUR SAFETY.

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- Install any provided rack stabilizers before mounting or servicing the unit in the rack.

CONNECTING THE DECRU DATAFORT APPLIANCE

Insert the System Card into the slot on the front panel, then connect DataFort to the network.

- [System Card Insertion](#)
- [Rear Panel Network Connections](#)
- [Power Connection](#)

SYSTEM CARD INSERTION

The System Card is used to handle key data. Insert the System Card **before** powering on DataFort.

1. Insert the System Card into the smart card slot on the DataFort front panel.

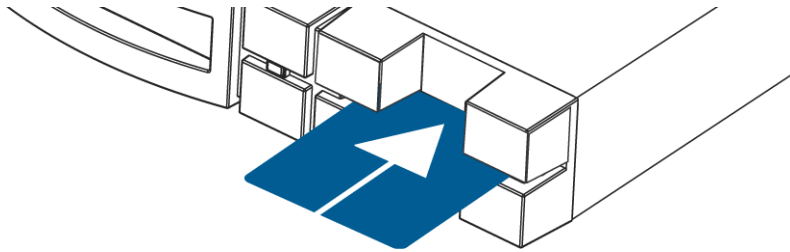


Figure 4-5: The front panel slot housing the System Card on a 1U DataFort

2. Slide the card into the slot firmly, with the gold contacts facing up and towards the back of the DataFort. Push the card straight back into the slot. The card should fit snugly all the way into the slot, flush with the DataFort front bezel. The card must be fully inserted into the slot. Occasionally a smart card will need to be re-inserted in order to make proper contact.
3. Leave the System Card inserted until after DataFort boots up.

REAR PANEL NETWORK CONNECTIONS

Connect DataFort rear panel ports as described in the following sections:

- [Ethernet Connection](#)
- [Fibre Channel Connection](#)
- [Serial Console Port](#)

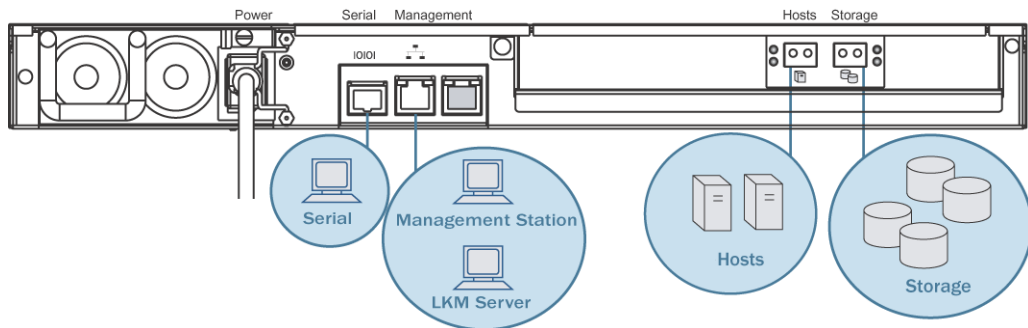


Figure 4-6: Rear panel connections 1U DataFort

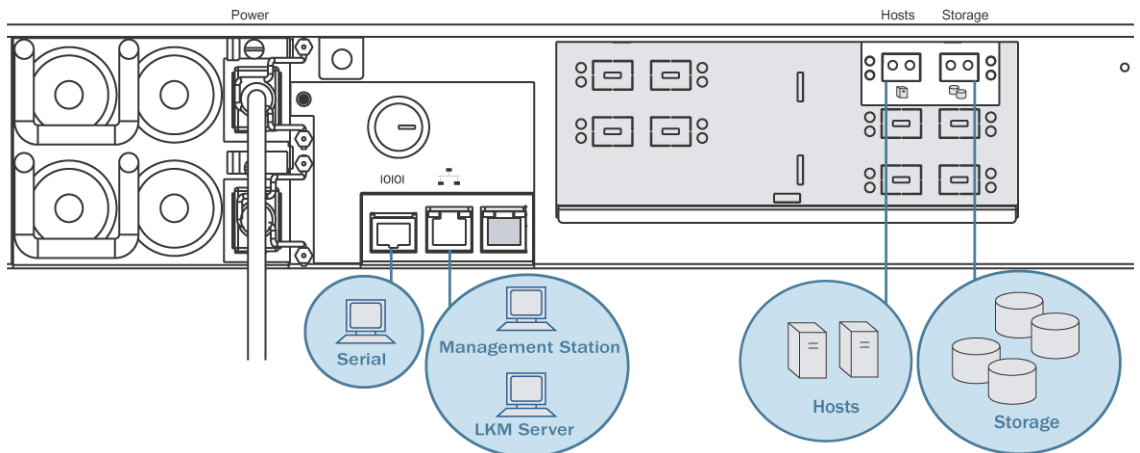


Figure 4-7: Rear panel connections 2U DataFort

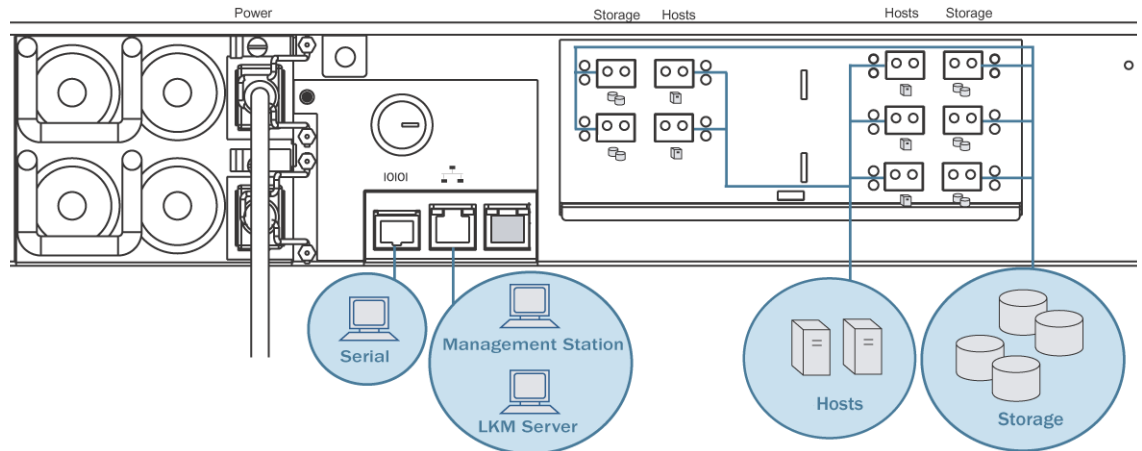


Figure 4-8: Rear panel connections 2U ten-port DataFort

Ethernet Connection

Use a Category 5 Ethernet cable to connect the DataFort Management Port (the Ethernet port marked with the network icon) to the Ethernet network shared by the Management Station.

Fibre Channel Connection

DataFort features distinct interfaces for connecting to the network. Host HBAs provide the interface for unencrypted data sent from hosts, and Storage HBAs provide the interface for encrypted data being sent to storage devices. Icons on the DataFort indicate port types. Port label coloration indicates black for encrypted data flow, and silver for cleartext data.

1. Use a FC cable to connect each Host HBA to a FC fabric including network hosts.
2. Use a FC cable to connect each Storage HBA to a FC fabric including network storage devices.

Connecting DataFort to a Fibre Channel switch that supports the establishment of zones is recommended. Use zoning to separate Storage HBAs and storage devices from Host HBAs and hosts. Separate switches can also be used to divide the host and storage zones.

Note: DataFort dual HBAs are NL-Ports. Some switches do not support NL-Ports. DataFort can be configured to support such switches, but without an NL-Port, some DataFort storage management features will not be available.

Serial Console Port

Use only the supplied RJ45 to DB9 adapter and standard straight through Ethernet cable to connect a workstation or serial switch to the serial console port on the DataFort appliance's rear panel.

1. Attach the provided RJ45 to DB9 adapter to the Category 5 cable.
2. Connect the DB9 end of the cable to a serial switch or the serial console port of a workstation.
3. Connect the RJ45 end of the cable to the serial console port (marked **10101**) on the DataFort.

POWER CONNECTION

The DataFort appliance is equipped with one or two replaceable power supply/fan modules depending on whether the DataFort is a 1U or 2U model.

1. Use the provided cords to connect each power port on the rear panel to a separate grounded power supply and secure the power plug using the wire retaining clamp.

Note: The 2U DataFort will operate with only one power cord, but the second cord provides failover protection if connected to a different circuit.

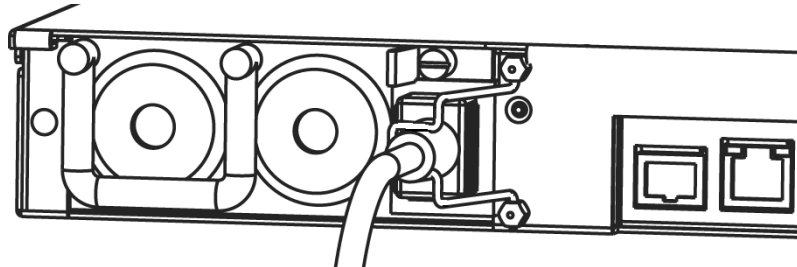


Figure 4-9: Power cord secured by the wire retaining clamp

2. When connected, DataFort will power on automatically. Wait two to three minutes while DataFort powers up.

When power up is complete, the LCD will show “DataFort” in place of a hostname, and an error message indicating that the Setup Wizard has not been completed.

3. Proceed to the step of [Assigning the DataFort IP Address](#).

Note: Leave DataFort powered on for normal operation. See [Powering Up and Shutting Down](#) on page 44 for instructions on powering off the appliance.

ASSIGNING THE DATAFORT IP ADDRESS

Assigning an IP address for the DataFort appliance is required so that setup can be completed from the Management Station. Follow instructions for your DataFort appliance model:

2U DataFort

Assign the DataFort IP settings using the touch-sensitive buttons on the front panel LCD as described in [Setting the IP Address Using the LCD](#), or the serial console port, as described in [Setting the IP Address Using the Serial Console](#). The LCD can only be used to configure IP settings for an uninitialized DataFort.

1U DataFort

Assign the DataFort IP settings using the serial console port, as described in [Setting the IP Address Using the Serial Console](#).

SETTING THE IP ADDRESS USING THE LCD

1. Touch the Details button.
2. Touch the Menu button. The screen shows the NIC Setting entry. (If not, touch either the up or down arrow to scroll the menu to the correct entry.)



3. Touch the Select button.
4. Touch the Edit button. The screen displays a keypad of numbers, and selectable fields for the Management Port IP address.
5. Touch the entry field to highlight it, and then touch the keypad buttons to enter each number. Use the decimal point to tab to the next field automatically.



6. When you have finished entering the Management Port address, touch Next. The touch panel screen displays a keypad of numbers, and selectable fields for the Management Port netmask. A default entry of 255 is in place for the first field.
7. Touch the entry field to highlight it, and then touch the keypad buttons to enter each number.
8. Touch Next. The touch panel screen displays a keypad of numbers and fields for the gateway.

9. Touch the entry field to highlight it, and then touch the keypad buttons to enter each number. Use the decimal point to tab to the next field automatically.
10. Touch Next. Review the DataFort IP settings.

- If settings are correct, touch Return to exit the menu.
- If settings are incorrect, touch Edit and enter the settings again. When finished, touch Return to exit the menu.

SETTING THE IP ADDRESS USING THE SERIAL CONSOLE

1. Open a serial console (such as HyperTerminal) connected to the [Serial Console Port](#).
2. Set the new connection with the following properties:
 - Speed - **9600**
 - Data bits - **8**
 - Stop bits - **1**
 - Parity - **None**
 - Hardware or no flow control
3. At the shell prompt, log in using the default administrator name and password (note that these entries are space and case sensitive):
 - Login: **user**
 - Password: **MTKNMTKN**

The main menu will appear. The serial console menu offers the following options:

```

1. Configure Network Interface - not configured
   IP Address                  : (not set)
   Netmask                     : (not set)
   Default Gateway Address     : (not set)
2. Ping Default Gateway
3. Save and Exit
-----
C. Clear Current Settings
Z. Zeroize DataFort
Q. Quit
  
```

4. Select option **1**, and set an IP address, subnet mask and default gateway.

5. Select option **3** to save the settings and exit the terminal window.

Note: DataFort serial sessions will time out after 90 seconds of inactivity. If this happens before you finish and save your configuration, log in again. Settings will not be saved until the Save and Exit command has been completed.

POWERING UP AND SHUTTING DOWN

The 1U DataFort appliance has one power cord and the 2U DataFort appliance has two power cords. On the 2U DataFort, the second power cord should be plugged into a separate AC circuit to provide AC power redundancy. This will enable DataFort to remain functional should one circuit fail.

Power supplies can be removed and replaced: the 1U power supply is cold-swappable, the 2U power supplies are hot-swappable. For instructions on replacing fans and power supplies, contact Decru.

Note: For normal operation, leave DataFort powered on, with the System Card in the card slot.

- | | |
|---------------------------------------|---|
| Power DataFort on | Connect each provided power cord to a DataFort power port. Then connect the cord to an AC power source. The appliance will power on automatically. |
| Power DataFort off temporarily | Use the power button located on the rear panel next to the power supply. To temporarily power off DataFort, depress the recessed power button until the system turns off. This may take up to five seconds. |
| Power DataFort off permanently | Unplug all power cords from the AC power source. Always back up the configuration database before powering off DataFort (as described in the administrative chapters of this guide). |

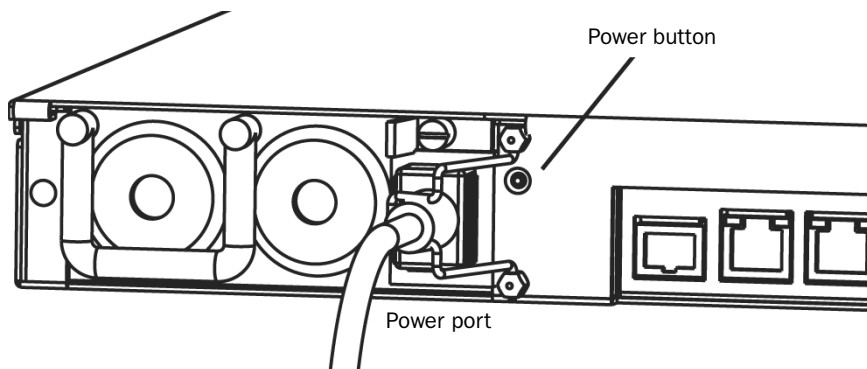


Figure 4-10: Rear panel power port and button on 1U appliance

5 INITIALIZING DATAFORT APPLIANCES

Run the Decru Management Console (DMC) from the Management Station to initialize appliances using the Setup Wizard.

Note: Only the Decru Management Console Setup Wizard can set up new appliances. Once appliances have been set up, they can be managed using the Decru Management Console, the DataFort WebUI and the DataFort CLI.

It is recommended that necessary information about the network be collected before beginning DataFort initialization, and that decisions about the data recovery setting and defense setting also be made in advance, according to your organization's security policy.

Complete the procedures outlined in this chapter to initialize a DataFort appliance. See:

- [About the Setup Wizard](#)
- [Initializing a Standalone DataFort or DataFort Cluster](#)
- [Adding a Member to a Cluster](#)

ABOUT THE SETUP WIZARD

Consider the following when running the wizard:

- Initialization of a new DataFort appliance creates the first Full Administrator for that DataFort or DataFort cluster.
- Security settings established during this procedure will require the full team of Recovery Officers. Be sure to have all smart cards and Recovery Officers available for initialization.
- To expedite setup, collect information described in [Collecting Network Information](#) on page 32.

SETUP WIZARD FUNCTIONS

The Setup Wizard allows an administrator to complete the procedures described in [Table 5](#).

TABLE 5: WIZARD FUNCTIONS

Procedure	Description
Set up a new standalone appliance	Initializing a Standalone DataFort or DataFort Cluster on page 47. The new appliance must be initialized and connected to the network.
Set up a new cluster	Initializing a Standalone DataFort or DataFort Cluster on page 47. All cluster members must be initialized and connected to the network.
Add a new member to an existing cluster	Adding a Member to a Cluster on page 58. A configured standalone appliance must already be set up. The new appliance to be added must be initialized and connected to the network.
Set up a new appliance with an existing saved configuration (restore a configuration)	Restoring a DataFort on page 198. A saved prior configuration must be accessible to the new appliance. The new appliance must be initialized and connected to the network.

ABOUT SMART CARDS AND READERS

The setup process requires Recovery Cards and the Recovery Officers responsible for those cards. Cards are inserted into the smart card reader connected to the Management Station during setup.

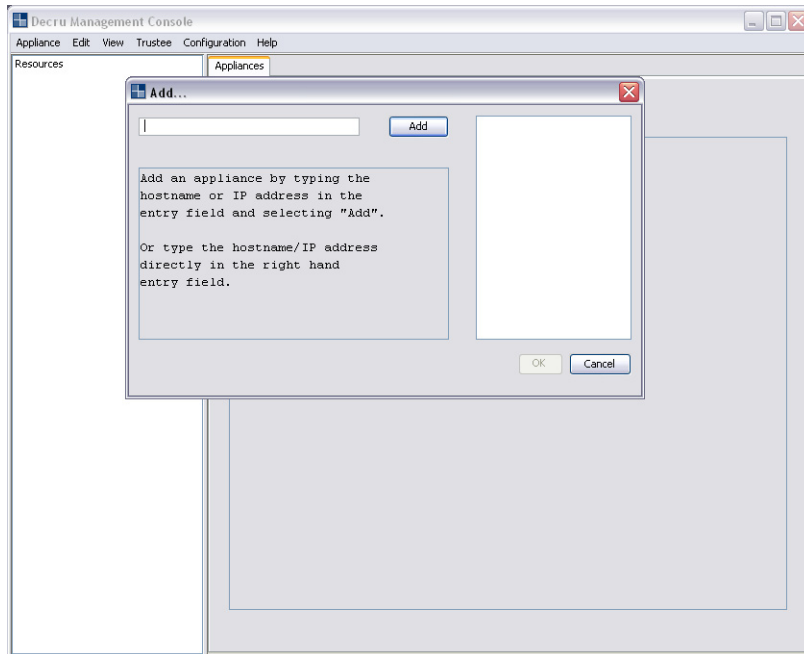
You can choose to connect multiple smart card readers to the Management Station, thereby making it possible to complete the wizard without having to switch cards. For example, if 2 out of 5 cards are required to initialize a cluster and two card readers are connected, both required Recovery Cards can be inserted at once and cards will not need to be switched.

INITIALIZING A STANDALONE DATAFORT OR DATAFORT CLUSTER

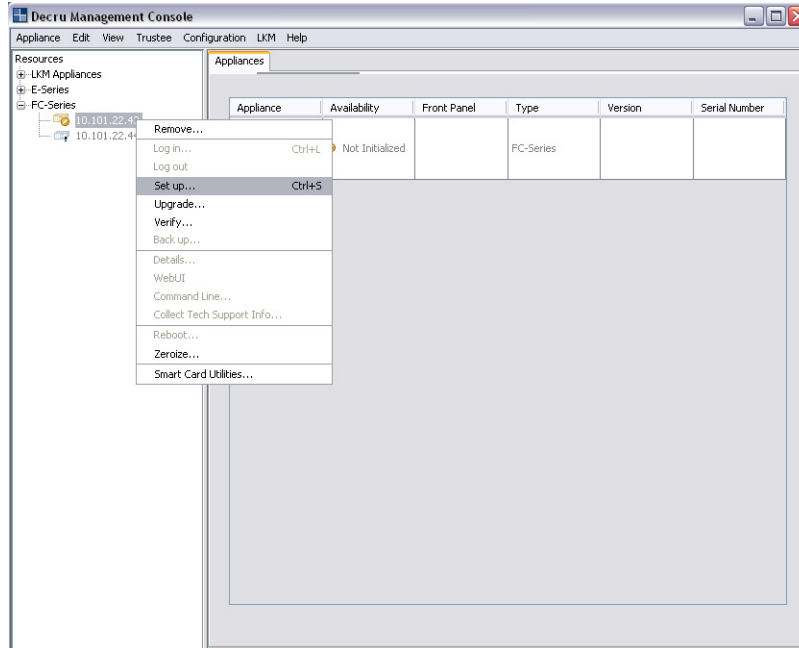
1. From the Windows Start Menu of the Management Station, choose **Start > Programs > Decru > Decru Management Console**.

DMC will start.

- If no appliances have been added, the Add... pop-up screen appears automatically.
- If appliances have been added, choose **Appliance > Add** to open the Add... pop-up screen.



2. Enter the IP address or hostname of all appliances that will be set up.
More than one appliance can be added on this screen: enter the IP address or hostname for each appliance in the single field provided and click Add after each, or add all IP addresses or hostnames directly into the pane on the right side of the screen.
3. Click OK when all addresses or hostnames are entered.
4. A certificate validating the connection between each appliance and the Management Console appears, choose to trust the certificate once or always.
The added appliances will appear in the DMC.
5. From the Resources pane, right-click the first appliance you will configure, and choose Set up.



The Welcome page of the Wizard appears.

6. Click Start.

CONNECT TO HEAD OF CLUSTER

Initialize a standalone DataFort or connect to the cluster head (the first DataFort in a cluster).

1. Enter the hostname or IP address for the head of the cluster or standalone appliance.

If this is the first DataFort in a cluster, or will function as a standalone DataFort, enter the IP address or resolvable hostname of the appliance (as configured during installation).

Note: If the wizard has been run before on this Management Station, previously entered IP information will appear in the field.

2. Click Next.
3. Agree to the certificate once or always.

SIGN LICENSE AGREEMENT

Agree to the license terms to continue the wizard.

1. Read the license agreement.
2. Click Accept to accept the terms and continue the wizard.

RECOVER FROM DATABASE

Use this page of the wizard ONLY if this DataFort will replace a previously existing DataFort and a configuration database from that previous DataFort will be used to configure this new DataFort. For information about this feature, see [Restoring a DataFort](#) on page 198.

- Click Next to skip the Recover from Database screen.

CREATE ADMINISTRATOR

Create an administrator for this appliance. This administrator will be a Full Administrator, and will have management privileges for all members of a cluster.

The administrator can be associated with an Admin Card after the wizard is completed. Additional administrators can also be created after the wizard is completed.

1. Enter a username for the administrator.
2. Enter and confirm a password for the administrator and click Next.

Passwords may be composed of upper and lower case characters, numbers and special characters. Note that double quotes and backslashes are not permitted. Select a password consisting of at least 8 valid, randomly-chosen characters.

Note: Record login information carefully. You will not be able to manage the appliance without it. This name and password will be used every time the administrator logs in to the appliance using any DataFort management interface.

CONFIGURE CLUSTER AND RECOVERY SCHEMA

This step sets the recovery schema which determines how many Recovery Cards are required when performing sensitive procedures. This is also where you will indicate if this wizard is configuring a standalone DataFort or a DataFort cluster.

Note: The recovery schema is permanent. Plan the setting according to the security policy of your organization before completing the wizard.

- [Setting the Recovery Schema](#)
- [Setting the Cluster Size](#)

Setting the Recovery Schema

The recovery schema determines how many Recovery Cards must be present for sensitive data recovery operations. Recovery Cards work with passwords to create two-factor authentication for emergency data restoration or smart card replacement operations. The recovery schema is permanent for the entire cluster. Plan the setting according to the security policy of your organization.

2 out of 5 is the recommended data recovery setting, in which any 2 of the 5 Recovery Cards that are initialized during DataFort setup are required to complete a recovery procedure. Each card should be given to a different individual, so that two people must be present for any data recovery to occur. In this scenario, two cards may be sent to escrow for safekeeping. If needed, the number of people required for a recovery operation can be expanded by having one person in physical possession of a Recovery Card and another person know the password for the card. For more about options when managing smart cards, contact Decru.

1. Select the desired data recovery schema. All DataFort appliances in a cluster must use the same set of Recovery Cards and data recovery schema.

Decru Appliance Setup Wizard Step 6 of 12

Configure Cluster and Recovery Schema

The Recovery Schema determines the quorum of Recovery Cards required during data recovery. This Recovery Schema selection will be permanently set upon clicking Next.

Cluster size is the desired total number of Appliances in the cluster.

IPsec Shared Secret is required for communication within a cluster.

Recovery Schema: 2 out of 5

Cluster Size: Standalone

Shared Secret: (minimum 8 and maximum 30 characters)

Confirm Secret:

Buttons: Cancel, < Back, Next >

WARNING: DATA RECOVERY SETTINGS CANNOT BE CHANGED AFTER YOU CONTINUE TO THE NEXT STEP OF THE WIZARD. ONCE THE NEXT BUTTON IS CLICKED ON THIS SCREEN, THIS SETTING WILL BECOME PERMANENT.

Setting the Cluster Size

1. Select standalone or cluster size.

Standalone

Select Standalone for a standalone DataFort. Another DataFort can be added later to create a cluster.

Cluster

Cluster Size—Select a Cluster Size from the Cluster Size menu if this is the first DataFort in a cluster, or if this is a DataFort joining a standalone appliance in order to form a cluster.

IPSec Secret—Enter and confirm an IPsec secret for cluster members. This password is shared by cluster members to ensure secure communication across the IPsec channel. The password can be composed of upper and lower case characters, numbers and special characters. Note that double quotes and backslashes are not permitted. Select a password consisting of at least 8 valid, randomly-chosen characters.

Decru Appliance Setup Wizard - Step 6 of 12

Configure Cluster and Recovery Schema

The Recovery Schema determines the quorum of Recovery Cards required during data recovery. This Recovery Schema selection will be permanently set upon clicking Next.

Cluster size is the desired total number of Appliances in the cluster.

IPsec Shared Secret is required for communication within a cluster.

Recovery Schema: 2 out of 5

Cluster Size: 2

Shared Secret: (minimum 8 and maximum 30 characters)

Confirm Secret:

Buttons: Cancel, < Back, Next >

2. Click Next to proceed.

NETWORK SETTINGS

Enter the appropriate network settings.

- If Standalone was selected in the previous step, only one set of fields will appear. See [Standalone Network Settings](#).
- If a Cluster Size was set in the previous step, a set of fields will appear for each cluster member. See [Cluster Network Settings](#).

Standalone Network Settings

For a standalone DataFort, one set of fields will appear.

The screenshot shows a window titled "Decru Appliance Setup Wizard Step 7 of 12". The window has a "Network" header. Below the header, it says "Specify network information for each cluster member." and "Click Next after the Crypto Module is done initializing." There are five input fields: "Hostname 1" with the value "san-df", "Client NIC IP Address 1" with the value "10.101.22.43", "Client NIC Netmask 1" with the value "255.255.0.0", "Client NIC Gateway 1" with the value "10.101.20.1", and "FC Site 1" with the value "<auto-detect>". There is a "Customize..." button next to the "FC Site 1" field. At the bottom, there is a "Reset system tamper" button and a "Cancel" button. The bottom right corner has "< Back" and "Next >" buttons.

1. Enter a hostname for this DataFort.
The IP address, Netmask and Gateway set for the Clients NIC will appear. (These were set when [Assigning the DataFort IP Address](#) on page 42.)
2. The FC Site settings can be left at their default, or modified using the customize option. Clicking Customize will open the Customize FC Sites window where the WWN settings for all Host and Storage Side HBAs (nodes) in the cluster can be specified. Assign WWNs to override the default WWNs of the DataFort nodes, and click Apply to preserve the settings. This function may be useful when cloning or replacing a DataFort.
3. Click Next.

Cluster Network Settings

For a DataFort cluster, one set of fields will appear for each DataFort.

Decru Appliance Setup Wizard - Step 7 of 12

Network

Specify network information for each cluster member.
Click Next after the Crypto Module is done initializing.

Hostname 1: san-df

Client NIC IP Address 1: 10.101.22.43

Client NIC Netmask 1: 255.255.0.0

Client NIC Gateway 1: 10.101.20.1

FC Site 1: <auto-detect> [Customize...](#)

Hostname 2: san-df2

Client NIC IP Address 2: 10.101.22.44

Client NIC Netmask 2: 255.255.0.0

Client NIC Gateway 2: 10.101.20.1

FC Site 2: <auto-detect> [Customize...](#)

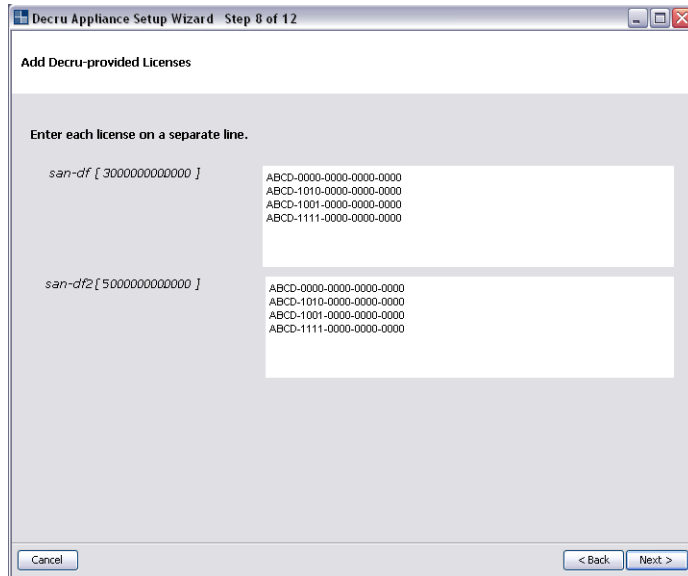
☐ Send requests to security manager

[Cancel](#) [< Back](#) [Next >](#)

1. Enter a hostname for the first DataFort.
The IP Address, Netmask and Gateway set for the first DataFort will appear. (These were set when [Assigning the DataFort IP Address](#) on page 42.)
2. The FC Site settings can be left at their default, or modified using the customize option. Clicking Customize will open the Customize FC Sites window where the WWN settings for all Host and Storage Side HBAs (nodes) in the cluster can be specified. Assign WWNs to override the default WWNs of the DataFort nodes, and click Apply to preserve the settings. This function may be useful when cloning or replacing a DataFort.
3. Enter a hostname for additional cluster members.
4. Enter IP Address, Netmask and Gateway information for additional cluster members.
Note: When setting up a cluster there may be a delay while the first member is being set up. This can mean that the Next button will not be available for 30 seconds or more.
5. Click Next.
6. Accept the certificate once or always.

ADD LICENSES

Make sure that each DataFort in the cluster has a license that supports the same features. Site-wide licensing is also available, which allows the same licenses to be used for all appliances in the cluster.



1. Enter the license key provided by Decru for each feature.
 - To enter multiple licenses enter each license and then press Enter on the Management Station keyboard to start a new line for the next license.
 - If site-wide licenses are in use, the same licenses should be entered for each DataFort.
2. Click Next.

NETWORK AND CERTIFICATES

Enter optional DNS information and set the security certificate for DataFort. While not required, DNS makes it easier to add servers and virtual servers to a DataFort configuration.

Decru Appliance Setup Wizard Step 9 of 12

Network and Certificate

Provide cluster-wide network information (optional).

DNS Suffix

DNS Search Path(s)

DNS 1

DNS 2

Common Name DataFort

Country US

State CA

City Redwood City

Organization Decru, Inc.

Organization Unit Technical Support

Email support@decru.com

Cancel < Back Next >

DNS

1. If DNS is used, enter the DNS suffix for the network and at least one DNS server for the network.
2. Enter alternate domains, separated by a space, in the DNS Search Path(s) field (optional).

Certificate

Configure DataFort to accept a self-signed security certificate to improve security for the SSL communication between the Management Station and DataFort.

1. Enter a name for the appliance.
2. Enter the country code for your location. The country code is limited to two characters in length. For the United States, enter **us**. Other codes are listed in [Partial List of ISO Country Codes](#) on page 244.
3. Enter the rest of the required information about your location.
4. Click Next.

INSERT RECOVERY CARD

Recovery Officers responsible for Recovery Cards should be prepared to enter card label and password information into the provided fields.

1. Insert the first Recovery Card into the Management Station's smart card reader. Smart cards must be fully inserted into the reader. If a card is not recognized, re-insert it for better contact.

Decru Appliance Setup Wizard Step 10 of 12

Initialize Recovery Card

Ask the Recovery Officer to pick a label and password for this new Recovery Card.
Use the Security Domain field to help you group related cards.

Card ID: 0900000096e3fffb9bc4b6d86a7e6a446c6ce9e8

Card Label:

Security Domain:

New Password:

Confirm Card Password:

Buttons: Cancel, < Back, Next >

2. The Recovery Officer responsible for this card should enter the required information into the provided fields.
 - Strong passwords are an important part of the overall security of the system. Passwords may be composed of upper and lower case characters, numbers and punctuation marks. Please select a password consisting of at least 8 valid, randomly chosen characters.
 - The Security Domain entered for the first card in the set will be applied to the entire set of Recovery Cards.

Uninitialized Card

If the card is uninitialized, the Recovery Officer responsible for this card should enter the required settings.

Initialized Card

If the card has already been initialized, the card label and Security Domain will load into the wizard and you will be prompted for the password. The Recovery Officer responsible for this card should provide this information.

3. Click Next.
4. When prompted, remove the initialized card and insert a new one.

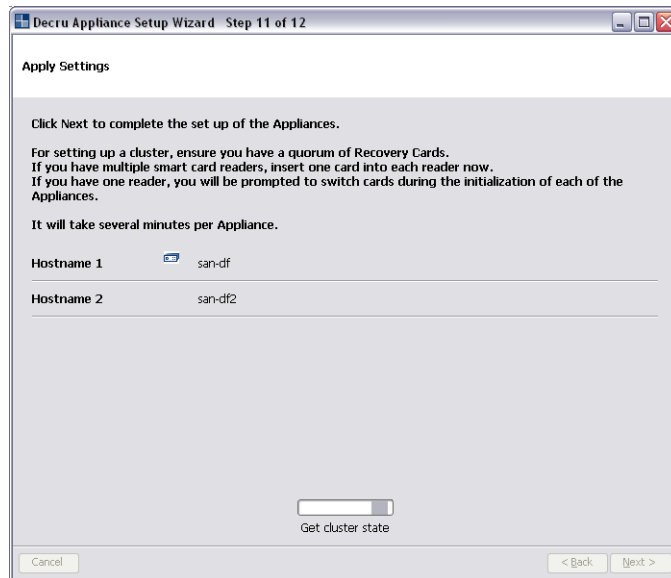
Security Domain information from the first card will be entered automatically. You may change it if you want the card grouped differently.

5. Repeat the previous steps for all the cards specified by the recovery schema.

APPLY SETTINGS

1. Click Next to apply the settings to all DataFort appliances that are being configured using the wizard.

If this is a cluster, you will be asked to insert the quorum of Recovery Cards. If one smart card reader is in use, the cards will need to be inserted and removed as indicated by the wizard.



Note: If multiple card readers are connected to the Management Station it is possible to complete the wizard without having to switch cards. For example, if the quorum is 2 out of 5 cards for the cluster and two card readers are connected, both required Recovery Cards can be inserted at once and cards will not need to be switched.

2. Click Finish when the wizard completes and the final screen appears.

When the wizard is complete, the appliance is ready to be managed by the Decru Management Console or DataFort WebUI. See [Chapter 6](#) for a list of DataFort management interfaces.

- The DataFort WebUI provides complete management tools for a DataFort appliance or cluster. After the wizard is complete, you can close DMC and log into the WebUI to manage DataFort.
- The Decru Management Console offers a sub-set of the appliance management options available in the DataFort WebUI.

ADDING A MEMBER TO A CLUSTER

Use the Setup Wizard to add one or more uninitialized DataFort appliances to a standalone appliance to form a cluster or to add additional appliances to an existing cluster.

- You will need the cluster quorum of Recovery Officers with their cards, and the shared secret of the cluster, as well as licenses for all cluster members.
- 1. Choose **Start > Programs > Decru > Decru Management Console**.
DMC will start.
- 2. From the Resources pane, choose **Appliance > Add** to open the Add... pop-up screen.
- 3. Enter the IP address or hostname of the appliance that will be added to the cluster.
More than one appliance can be added on this screen: enter the IP address or hostname for each appliance in the single field provided and click Add after each, or add all IP addresses or hostnames directly into the pane on the right side of the screen.
- 4. Click OK when all addresses or hostnames are entered.
- 5. A certificate validating the connection between each appliance and the Management Console appears, choose to trust the certificate once or always.
The added appliance will appear in the DMC.
- 6. From the Resources pane, right-click an **existing** member of the cluster or a standalone appliance and choose Set up.
Note: Do not select the new DataFort that will be added. Select the already-configured standalone appliance or an existing member of the cluster.
The Welcome page of the Wizard appears.
- 7. Click Start.

LOG IN TO HEAD OF CLUSTER

1. Click Next to log in to the existing member of the cluster or standalone appliance.
2. Accept the certificate once or always.
3. Enter the administrator name and password set for the existing member of the cluster or standalone appliance being joined by the new appliance to form the cluster and click OK.

CLUSTER AND RECOVERY SCHEMA

You will not be able to modify the Recovery Schema, as it has already been set for the cluster.

Decru Appliance Setup Wizard Step 6 of 12

Configure Cluster and Recovery Schema

The Recovery Schema determines the quorum of Recovery Cards required during data recovery. This Recovery Schema selection will be permanently set upon clicking Next.

Cluster size is the desired total number of Appliances in the cluster.

IPsec Shared Secret is required for communication within a cluster.

Recovery Schema: 2 out of 3

Cluster Size: 2

Shared Secret: 2 (minimum 8 and maximum 30 characters)

Confirm Secret: 2

Buttons: Cancel, < Back, Next >

1. Select the cluster size.
2. Enter the shared secret for the cluster and click Next.

NETWORK SETTINGS

The settings for the existing cluster member or standalone appliance will appear. Enter the network settings for the appliance that will be added.

1. Enter a hostname for the new appliance.
2. Enter IP Address, Netmask and Gateway information for the new appliance.
3. The FC Site settings can be left at their default, or modified using the customize option. Clicking Customize will open the Customize FC Sites window where the WWN settings for all Host and Storage Side HBAs (nodes) in the cluster can be specified. Assign WWNs to override the default WWNs of the DataFort nodes, and click Apply to preserve the settings. This function may be useful when cloning or replacing a DataFort.

Note: When setting up a cluster there may be a delay while the first member is being set up. This can mean that the Next button will not be available for 30 seconds or more.

4. Click Next.
5. Accept the certificate once or always.

ADD LICENSES

1. Enter the license provided by Decru for each feature for each appliance and click Next.
To enter multiple licenses enter each license and then press Enter on the Management Station keyboard to start a new line for the next license.
If site licenses are in use, the same licenses should be entered for each appliance.

NETWORK AND CERTIFICATES

Enter optional DNS information and set the security certificate for DataFort.

DNS

1. If DNS is used, enter the DNS suffix for the network and at least one DNS server for the network.
2. Enter alternate domains, separated by a space, in the DNS Search Path(s) field (optional).

Certificate

Configure DataFort to accept a self-signed security certificate to improve security for the SSL communication between the Management Station and DataFort.

1. Enter a name for the appliance.
2. Enter the country code for your location. The country code is limited to two characters in length. For the United States, enter **us**. Other codes are listed in [Partial List of ISO Country Codes](#) on page 244.
3. Enter the rest of the required information about your location and click Next.

INSERT RECOVERY CARD

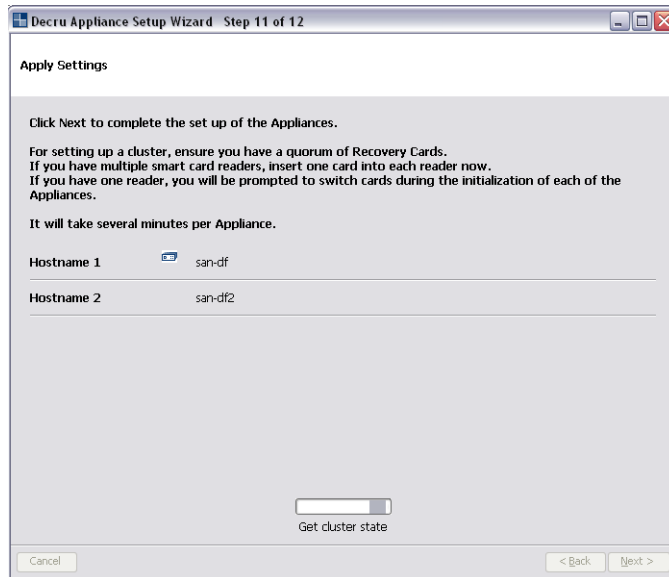
Recovery Officers should be prepared to enter the card label and password information for their Recovery Cards.

1. Insert the first Recovery Card into the Management Station's smart card reader. Smart cards must be fully inserted into the reader. If a card is not recognized, re-insert it for better contact.
2. The Recovery Officer responsible for this card should enter the required information into the provided fields and click Next.
3. Repeat the previous steps for all the cards specified by the recovery schema.

APPLY SETTINGS

1. Click Next to apply the settings to all appliances that are being configured using the wizard.
2. Insert the quorum of Recovery Cards. If one smart card reader is in use, the cards will need to be inserted and removed as indicated by the wizard.

Note: If multiple card readers are connected to the Management Station it is possible to complete the wizard without having to switch cards. For example, if the quorum is 2 out of 5 cards for the cluster and two card readers are connected, both required Recovery Cards can be inserted at once and cards will not need to be switched.



3. Click Finish when the wizard completes and the final screen appears.

When the wizard is complete, the appliance is ready to be managed by the Decru Management Console or DataFort WebUI. See [Chapter 6](#) for a list of available management interfaces.

- The DataFort WebUI provides complete management tools for a DataFort appliance or cluster. After the wizard is complete, you can close DMC and log into the WebUI to manage DataFort.
- The Decru Management Console offers a sub-set of the appliance management options available in the DataFort WebUI.

6 DATAFORT MANAGEMENT INTERFACES

This chapter provides information about connecting to the DataFort management interfaces that are used for administrative tasks. It includes the following topics:

- [Management Interfaces Overview](#)
- [Connecting to the DataFort WebUI](#)
- [Connecting to the DataFort Command Line Interface](#)
- [Accessing the Decru Management Console](#)
- [Serial Console](#)
- [DataFort Front Panel LCD](#)
- [SNMP Settings](#)

MANAGEMENT INTERFACES OVERVIEW

After initial setup is complete use the management interfaces to configure and manage the DataFort appliance. The available management interfaces are summarized in Table 6.

TABLE 6: MANAGEMENT INTERFACES

Interface	Description	Usage
Secure Sockets Layer (SSL) Transport Layer Security (TLS)	A secure HTTP (HTTPS) connection to the DataFort WebUI via a web browser from the Management Station. Can be configured to require smart card authentication in addition to the administrator password. See Connecting to the DataFort WebUI .	Primary method for creating and managing Cryptainers, DataFort settings, users, etc.
Secure Shell (SSH)	A secure shell connection to DataFort CLI (command line interface) via secure shell client. Can be configured to require smart card authentication in addition to the administrator password. See Connecting to the DataFort Command Line Interface .	Alternative method for creating and managing Cryptainers, DataFort settings, users, etc. Also used for some advanced system configuration.
Serial	A serial connection to DataFort can be used to enter network settings for an uninitialized DataFort. See Serial Console .	Set, clear, or reset DataFort IP settings. Zeroize DataFort when other interfaces are not available.
LCD	The DataFort front panel displays messages. The 2U DataFort appliance front panel also functions as an interactive touch screen. See DataFort Front Panel LCD .	View DataFort status and throughput information at a glance. Use 2U DataFort touch panel buttons to enter initial IP settings and get information about errors and status.
SNMP	Allows an SNMP tool (such as HP OpenView) to get read-only status information from DataFort. The standard MIB-II MIBs are exposed, as well as Decru's proprietary MIB. See SNMP Settings .	View DataFort status via SNMP tool. No secure information is permitted over this protocol (read only, no set commands).
Decru Management Console (DMC)	A Java tool used for setup and management of LKM and DataFort appliances. DMC provides a centralized management interface for all appliances in an installation. See Accessing the Decru Management Console .	The only way to set up an appliance using the Setup Wizard. The only management interface for the LKM appliance. Provides some additional management functions for DataFort appliances.
	A limited DMC is shipped with each DataFort appliance. The full DMC product supports SecureView .	
	SecureView feature of Management Console	Enables many-at-once control of LKM and DataFort appliances. Requires SecureView license on all appliances that will be managed simultaneously.

SECUREVIEW

SecureView™ is a licensed feature that allows the Decru Management Console to manage many appliances at once. This feature is enabled on a per-appliance basis. If an appliance is licensed for SecureView, it can be managed along with other licensed appliances from the Decru Management Console with a single step. The administrator multi-selects the appliances and performs management functions on them simultaneously.

To facilitate management of multiple appliances using SecureView, add the same administrator (with the same name and password) to all appliances. This will make it possible to select, log into and manage all appliances at once.

SECURITY POLICIES

Security policy settings determine whether an Admin Card is required for logging in to the WebUI or CLI of an appliance. By default, DataFort is set not to require an Admin Card for WebUI or CLI access. To turn on Secure Web or Secure CLI (which require the presence of an Admin Card to log into DataFort), customize the security policy as described in [Configuring Management Security Settings](#) on page 130.

Note: All administrator types can log in to the WebUI and the CLI. After logging in, specialized administrators are only able to perform the specialized administrative tasks authorized for their administrator type. For more about administrator types, see [Chapter 7](#).

ONLINE HELP

Use the Decru Management Console to access online help for the DataFort appliance. Selecting an appliance in DMC and choosing the Help menu will open an online version of the administrative guide for the selected appliance. See [Decru Management Console Menus](#) on page 179 for details about the DMC Help menu.

CONNECTING TO THE DATAFORT WEBUI

By default, the Secure Web setting is not in effect, allowing any valid administrator to log in with a password. This requirement can be changed to require the presence of an Admin Card as well.

USING THE DATAFORT WEBUI

A DataFort administrator accesses the DataFort WebUI by logging in from the Management Station.

- To return to the Home page from any other page of the WebUI, click the Decru logo.
- Hover the cursor over key on-screen elements for more information.
- Pages identified as Cluster-wide in the top right-hand corner display a configuration that applies to the entire cluster.
- Do not open other browser windows while running the DataFort WebUI.
- If Secure Web access is turned on, DataFort cannot be managed by accessing the WebUI through Windows Terminal Services or Remote Desktop.
- Due to card reader restrictions, it is only possible to have one DataFort WebUI instance open at a time on any given Management Station. In general, it is recommended that only one management interface be open for a given cluster at any one time. The Management Station should be connected to only one DataFort WebUI at a time.
- Windows display properties on the Management Station should set the screen area for at least 1024 x 768 pixels.
- The DataFort WebUI times out after 30 minutes of inactivity.

CONNECTING VIA WEBUI

This is the standard method of logging an administrator in to the DataFort WebUI.

1. From Internet Explorer on the Management Station, enter **https://** followed by the IP address or resolvable hostname assigned to DataFort. (Be sure to enter https.)
Note: TLS 1.0 must be enabled as described in [Preparing the Management Station](#) on page 32.
2. Click Yes to acknowledge the security certificate message.
3. Click Yes to agree to load the Decru management applet.

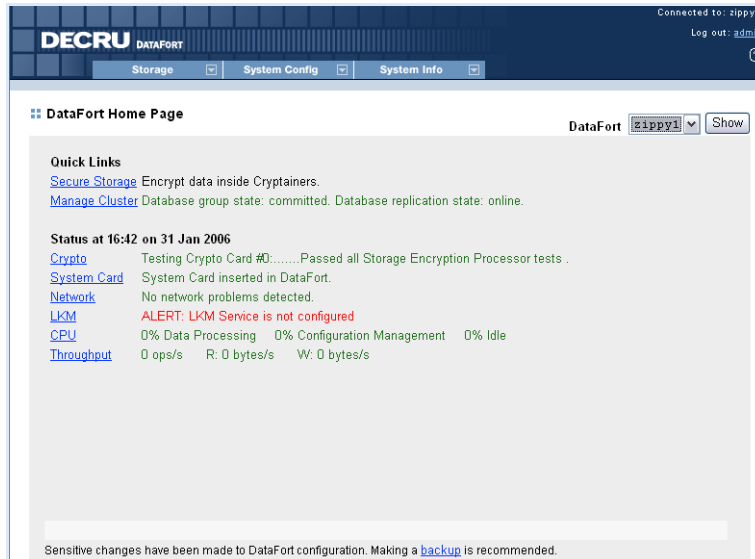
The DataFort Login page appears.

If Secure Web is in effect, insert an Admin Card that is associated with a valid administrator for this DataFort.

4. Enter the username and password that was set for the administrator and click Log In.

Note: Click No if Windows offers to store password information.

The DataFort Home page is displayed when an administrator logs in to the DataFort WebUI.



All management functions are available from the pull-down menus at the top of the screen; some are also available from quick links. The most common commands can be entered as keyboard shortcuts. While holding down the **D** key, press one of the following letters to display WebUI pages:

- D+T** SAN Topology
- D+B** Back Up Configuration
- D+L** Log
- D+C** LCD
- D+W** WebCLI

To return to the Home page from any other WebUI page, click the Decru logo. Use the browser's Back button to go to a previous page. To log out of the WebUI, click the admin name beside the Log out link at the upper right of any WebUI page.

QUICK LINKS AND STATUS

The DataFort WebUI Home page for a standalone DataFort includes quick links including those for:

- Managing secure storage
- Managing the cluster
- Adding a license
- Configuring Lifetime Key Management functionality
- Viewing status and performance of system components

Some status categories are dynamic. Alerts are displayed in red if action is required.

Note: If the DataFort defense response has been triggered, a warning will appear on the Home page. DataFort will not accept any management commands in this state. To address this warning, see [Clearing a Defense Alert](#) on page 128.

Cluster Member Access

The pull-down menu at the top right of the screen enables you to view that same page on the WebUI of another cluster member. Select a member and click Show to view its WebUI.

CONNECTING VIA WEBUI USING DUAL AUTHORIZATION

By default, all administrators created using the DataFort WebUI can log in to the WebUI without additional authorization. By default, administrators created using the CLI will require prior authentication before they can log in to the WebUI or CLI. In addition, if the login privilege is revoked for a given administrator, that administrator will require the presence of an authorizing administrator in order to log in to the WebUI or CLI. See [Requiring Authorization for Login](#) on page 81 for details. The authorizing administrator can be any administrator who does not require authorization.

To log in when dual authentication is required:

1. First the administrator with authorization privileges must log in. From Internet Explorer on the Management Station, enter **https://** followed by the IP address, or the hostname assigned to DataFort if it has been registered with the domain name server. (Be sure to enter https.)
2. Click Yes to acknowledge the security certificate message.
3. Click Yes to agree to load the Decru management applet.
The DataFort Login page appears.
4. The authorizing administrator logs in (inserting the associated Admin Card if Secure Web is on), by entering their username and password and clicking Log In.
5. Choose **System Config > System Users > Administrators**.
6. In the Known Administrators panel, select the administrator requiring authentication and click Authorize Login.
7. The administrator with authorization privileges should log out of the WebUI by clicking the name by the Log out link at the top of the page.
8. The authorized administrator now has one minute to log in at a Management Station from Internet Explorer, as follows:
 - From Internet Explorer, enter **https://** followed by the IP address or the hostname assigned to DataFort.
 - Click Yes to acknowledge the certificate message. Agree to load the Decru applet.
 - Insert the authorized administrator's Admin Card (if Secure Web is on), enter the authorized admin username and password, and click Log In.

When authentication is complete, the DataFort Home page is displayed.

CONNECTING TO THE DATAFORT COMMAND LINE INTERFACE

By default, the standard CLI setting is in effect, allowing the administrator to log in to the DataFort CLI without an Admin Card. The standard CLI can be accessed from any workstation with an SSH client, by entering the administrator username and password.

A Full Administrator or Key Administrator can turn on the smart card requirement (Secure CLI) by connecting to the WebUI and accessing the Security Policy settings page, as described in [Configuring Management Security Settings](#) on page 130. Secure CLI requires that a session-specific password be furnished via the WebUI before the administrator can log in.

USING THE CLI

- See [Using the CLI](#) on page 213 for information about CLI online help.
- As a security measure, the CLI times out after 10 minutes of inactivity.

CONNECTING VIA STANDARD CLI

By default, DataFort is set for standard CLI, which allows login without first obtaining a temporary password from the DataFort WebUI.

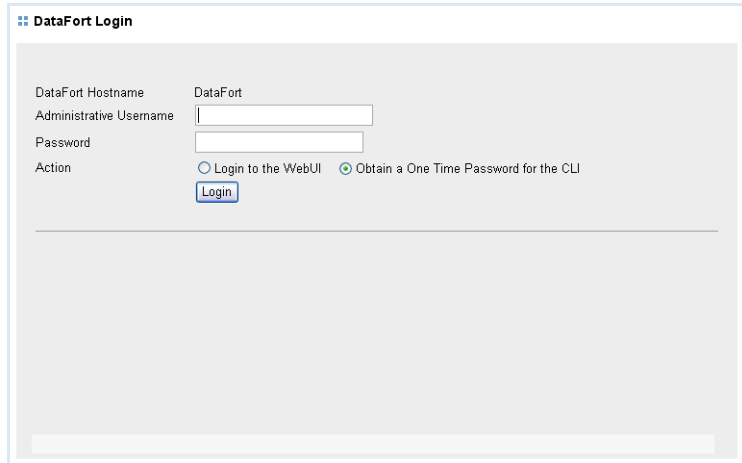
1. Open an SSH client on a workstation connected to the same network as the DataFort.
2. Enter the IP address or hostname assigned to DataFort.
3. In the terminal window, enter the administrator login name and password.

CONNECTING VIA SECURE CLI

Secure CLI requires that an administrator present an Admin Card as well as a username and password. The smart card authentication requires log in to the WebUI via the Management Station. A temporary CLI login password is generated, which can be used to log in to CLI from an SSH client.

1. Insert the Admin Card of a valid administrator into the Management Station smart card reader and access the WebUI Login page from the Management Station as described in [Connecting to the DataFort WebUI](#) on page 65.
2. Click the button: Obtain a One Time Password for the CLI.

Note: This button is present only if Secure CLI is in effect.

The image shows a web-based login form titled "DataFort Login". It contains the following fields and options: "DataFort Hostname" with the value "DataFort"; "Administrative Username" with an empty text input field; "Password" with an empty text input field; and "Action" with two radio button options: "Login to the WebUI" (unselected) and "Obtain a One Time Password for the CLI" (selected). Below the radio buttons is a "Login" button. The form is set against a light gray background with a subtle grid pattern.

3. Enter the username and password for an administrator associated with the Admin Card that is inserted in the Management Station smart card reader.
4. Click Log In.

A one-time login password (in hexadecimal format) will appear on the screen.

5. Copy the password that is provided.
6. Close the connection to the WebUI.
Note: Log in to the CLI immediately after retrieving the password from the WebUI. Do not log in to the WebUI after generating the Secure CLI password, as it will invalidate CLI access.
7. Open an SSH client on a workstation connected to the same IP network as the DataFort.
8. Enter the IP address or hostname assigned to DataFort.
9. At the prompt, enter the same administrator login name.
10. When prompted for the administrator password, paste or type the Secure CLI password from step 5 into the command line. The CLI prompt is ready for commands.

CONNECTING VIA CLI USING DUAL AUTHORIZATION

By default, all administrators created using the DataFort WebUI can log in to the WebUI without additional authorization. By default, administrators created using the CLI will require prior authentication before they can log in to the WebUI or CLI. In addition, if the login privilege is revoked for a given administrator, that administrator will require the presence of an authorizing administrator in order to log in to the WebUI or CLI. See [Requiring Authorization for Login](#) on page 81 for details. The authorizing administrator can be any administrator who does not require authorization.

To log in to CLI when dual authentication is required:

1. First the administrator with authorization privileges must log in. Open an SSH client on a workstation connected to the same network as the DataFort.

2. Enter the IP address or hostname assigned to DataFort.
3. In the terminal window, enter the administrator login name and password.
4. At the prompt, enter:

```
authorize <username>[@<domain>]
```

The username is the login name of the administrator to be authorized. Enter the domain only if it is different from DATAFORT_ADMIN.

5. The administrator with authorization privileges should exit the CLI by typing **quit**.
6. The authorized administrator now has one minute to log in to DataFort from an SSH client, entering the IP address or hostname assigned to DataFort, and entering his or her username and password in the terminal window.

When login is successful, the authorized administrator can enter CLI commands at the prompt.

CONNECTING TO CLI VIA WEBUI

The DataFort WebUI offers a direct link to a simplified version of the CLI. Note that WebCLI does not support all features of the true DataFort CLI.

- From the WebUI choose **System Config > General > WebCLI**.

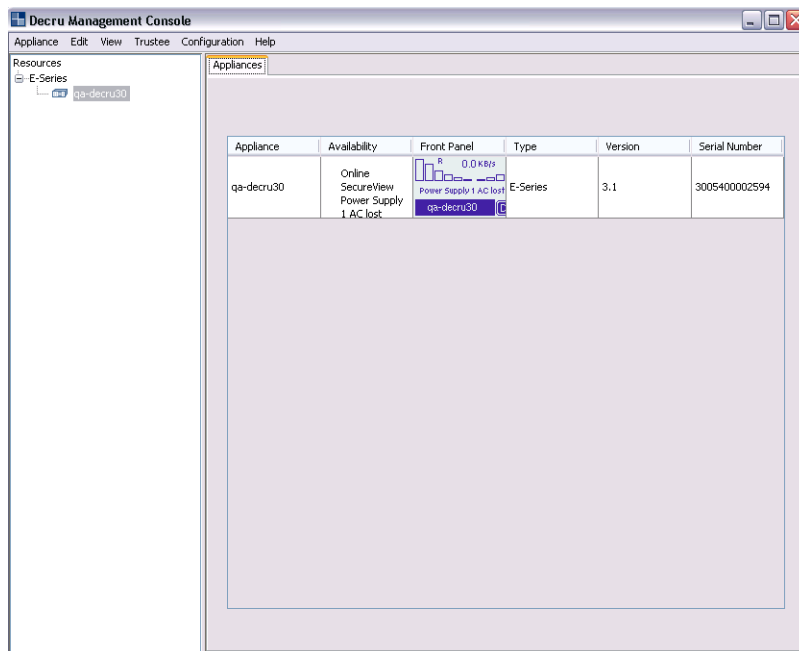
Note: WebCLI does not support the following features: command history, command line editing and completion, output paging and context-sensitive help.

ACCESSING THE DECRU MANAGEMENT CONSOLE

Use the console to manage LKM and DataFort appliances from a central location.

- Choose **Start > Programs > Decru > Decru Management Console** from the Management Station. Any appliances which have been added to DMC will appear.
- See [Decru Management Console Menus](#) on page 179 for a description of the menu options.

Some menu options initiate operations which are described only in the [Lifetime Key Management Administration Guide](#).



SERIAL CONSOLE

The DataFort serial console port can be used to assign IP settings, and to temporarily or permanently clear the settings of an initialized DataFort.

Use only the supplied crossover RJ45 to DB9 adapter and standard straight through Ethernet cable to connect to the serial console port on the DataFort's rear panel. See [Serial Console Port](#) on page 40 for details.

LOGGING IN TO THE SERIAL CONSOLE PORT

Log in to an uninitialized DataFort with DataFort's default login name and password. Log in to an initialized DataFort with an administrator username and password that is valid for that DataFort.

DataFort serial sessions time out after 90 seconds of inactivity. If a session times out before you finish and save your configuration, log in again. Settings will not be saved until the Save and Exit command has been completed.

CONFIGURING IP SETTINGS

1. At the shell prompt, log in using the default administrator name and password (note that these entries are space and case sensitive):
 - Login: **user**
 - Password: **MTKNMTKN**The main menu will appear.
2. Select option **1** to set an IP address, subnet mask and default gateway for the Network Interface.
3. Select option **3** to save the settings and exit the terminal window.

CLEARING IP SETTINGS

The serial console can be used to temporarily set a new IP address for the DataFort in order to manage it from a new network. After a reboot, the original settings are restored. This feature is meant to be used when DataFort is being moved to a different network but zeroization is not required. When a DataFort is moved to a different network that does not recognize the DataFort IP address, the administrator can temporarily clear the settings so that access via WebUI and CLI are possible. To change the IP settings permanently, see [Network Settings](#) on page 160.

1. At the shell prompt, log in using the administrator name and password assigned to the administrator (note that these entries are space and case sensitive).
The main menu will appear.
2. Select option **C**.
The IP settings will be cleared.
3. Select option **3** to save the settings, and exit the terminal window.

ZEROIZING DATAFORT

Enter the zeroize command from the serial console to return the DataFort appliance to an uninitialized state. See [Zeroization Using the Serial Console](#) on page 150 for details.

DATAFORT FRONT PANEL LCD

After setup, the DataFort front panel LCD displays messages and a bar graph showing data read and write rates. If the DataFort appliance is equipped with a touch-sensitive panel, onscreen buttons will provide more options, including the ability to access more information about an error and configure the IP settings on an uninitialized DataFort.

The left side of the graph indicates the rate (in bytes per second) at which DataFort reads data, or decrypts encrypted data. The right side of the graph depicts the rate at which DataFort writes, or encrypts data. The read/write display differs according to the type of DataFort LCD:

- [Read/Write Rate Display on 2U DataFort Appliances](#)
- [Read/Write Rate Display on 1U DataFort Appliances](#)

TABLE 7: READ/WRITE RATE DISPLAY ON 2U DATAFORT APPLIANCES

Bar Display	Rate (per second)
1 bar	1K - 10K
2 bars	10K - 100K
3 bars	100K - 1M
4 bars	1M - 10M
5 bars	10M - 100M
6 bars	100M and up

TABLE 8: READ/WRITE RATE DISPLAY ON 1U DATAFORT APPLIANCES

Bar Display	Rate (per second)
1 bar	1 - 5M
2 bars	5M - 10M
3 bars	10M - 100M
4 bars	100M and up

Touch Panel Onscreen Buttons

If your DataFort is equipped with a touch-sensitive LCD on the front panel, the onscreen buttons can be used to navigate the LCD menu options.

Menu The Menu button opens a scrollable menu with access to network settings and DataFort information (including software version and serial number). Use the up and down arrows to navigate the menu options, touching the Select button to access more information about the selected topic, and the Return button to return to the previous screen.

Network Touching the Network Settings and Select buttons on an uninitialized DataFort will allow you to access the Edit button, which you can use to set the IP address, subnet mask and gateway for the DataFort.

Details

When an error message appears, the Details button becomes visible on the LCD. Touching the button displays more information about the current error, and suggested steps to take to correct the error.

SNMP SETTINGS

DataFort supports both MIB II and the read-only private Decru MIB. The Decru MIB is included on the DataFort CD. It provides standard MIB-II as well as Decru MIB messages. All Decru MIBs are read-only for security reasons. See [SNMP Settings](#) on page 167 for details.



7 DATAFORT ADMIN ROLES AND ACCOUNT ADMINISTRATION

This chapter provides an overview of the various administrative types that can be created to manage DataFort appliances, and provides instructions for adding and managing administrators. It includes general information about the following topics:

- [Administrator Roles](#)
- [Account Administration](#)

ADMINISTRATOR ROLES

All DataFort administration tasks can be carried out by a Full Administrator, who completes installation of each DataFort or DataFort cluster by running the Setup Wizard, and thereafter is the primary administrator. For many organizations, one or two Full Administrators can handle all DataFort administrative tasks. Having two Full Administrators for each cluster is highly recommended.

DataFort also supports the creation of specialized administrators. At any time after DataFort has been set up, a Full Administrator or an Accounts Administrator can designate additional administrators to whom distinct duties can be delegated. The administrative types defined for DataFort are:

- [Full Administrator](#)
- [Accounts Administrator](#)
- [Storage Administrator](#)
- [Key Administrator](#)
- [Security Administrator](#)
- [Backup Administrator](#)
- [Machine Administrator](#)
- [Read-Only Administrator](#)

Specialty administrators can be used to separate tasks for increased security. Because the roles have separately defined permissions, using them can ensure that certain administrators only have permission to execute designated commands. In some cases, more than one administrator may be required to complete a given procedure if it overlaps different areas of defined administrative ability (creating a Cryptainer is such a procedure).

If desired, compound administrators possessing the characteristics of more than one specialty administrator can also be created. It may be useful for example to have several combined Machine, Storage and Key Administrators, but leave the Security and Account roles for a few highly-trusted individuals. See [Administrator Roles and Privileges](#) on page 76 for details.

TABLE 9: ADMINISTRATOR ROLES AND PRIVILEGES

Role Name	Privileges
Full Administrator	The Full Administrator sets up each DataFort or DataFort cluster for the first time by running a setup wizard as described in Initializing DataFort Appliances . The Full Administrator can complete all administrative tasks including: • Initializing DataFort Appliances • Account Administration • Storage Administration • Key Administration • Backup Administration • Physical Security Administration • Cluster Administration • Machine Administration

TABLE 9: ADMINISTRATOR ROLES AND PRIVILEGES (CONTINUED)

Role Name	Privileges
Accounts Administrator	Only a Full Administrator or an Accounts Administrator can add, delete and manage administrators. An Accounts Administrator is capable of carrying out the following tasks as described in Account Administration: • Add and delete administrators • Create specialty administrators • Change administrator roles • Associate administrators with smart cards • Specify that an administrator requires login authorization
Storage Administrator	A Storage Administrator specializes in adding and deleting hosts and targets which are required in order to create Cryptainers. Storage Administrator tasks are described in Storage Administration.
Key Administrator	A Key Administrator is responsible for applying security-related settings to DataFort appliances as described in Key Administration, as well as the ability to create or delete a Cryptainer as described in Storage Administration. Key Administrator tasks include: • Managing Trustees as well as importing and exporting exportable keys • Purging keys upon backup to LKM as described in Key Purging • Managing DataFort Defense Responses • Configuring Management Security Settings • Managing Recovery Officers and Recovery Cards
Security Administrator	A Security Administrator is responsible for applying physical security-related settings to DataFort appliances as described in Physical Security Administration. Security Administrator tasks include: • Setting Date and Time • Configuring and Viewing Logs • Zeroizing the Decru DataFort
Backup Administrator	A Backup Administrator is responsible for managing backups of the configuration database, including those to LKM. Backup Administrator tasks described in Backup Administration include: • Saving Configurations to Lifetime Key Management Software • Downloading Configurations to a Remote Location
Machine Administrator	A Machine Administrator is responsible for managing system properties and non-security sensitive cluster operations. This administrator can change local network settings. Machine Administrator tasks described in Machine Administration include: • Network Settings • Upgrading DataFort • Setting Security Certificates • Managing Licenses • SNMP Settings • The Machine Administrator can also add cluster members as described in Cluster Administration.
Read-Only Administrator	A Read-Only Administrator can view all DataFort settings (see DataFort Appliance Settings and Status) and can view status and logs, but cannot modify settings.

ACCOUNT ADMINISTRATION

DataFort stores a profile that associates each administrator username with an administrator type and password. Optionally, the DataFort WebUI can be used to associate administrators with specific Admin Cards. Observe the following guidelines with respect to DataFort administrators:

- At least two Full Administrators should be associated with each DataFort or DataFort cluster. Associating more than one Admin Card is recommended.
- DataFort administrators should be highly trusted individuals in your organization.
- Administrators should remove the Admin Card from the smart card reader when they are logged out of the DataFort WebUI.

DataFort offers considerable flexibility in assigning roles and smart cards to administrators. One or more administrators can be associated with a single Admin Card; administrators can also be added without an association to an Admin Card. A Full or Accounts Administrator can add administrators and delegate responsibility for certain functions by creating administrator types with specialized permissions. Administrative options include:

- [Adding an Administrator](#)
- [Requiring Authorization for Login](#)
- [Changing the Administrator Password](#)
- [Removing an Administrator](#)
- [Changing a Card Association](#)

ADDING AN ADMINISTRATOR

1. Log in to the DataFort WebUI as a Full Administrator or an Accounts Administrator.
2. Select **System Config > System Users > Administrators**.

Administrators known to this DataFort appliance are listed.



3. Click Add.

Manage Administrators : Add

Username

Password (8-30 chars)

Confirm Password

Fullname

Role ☒ Read Only ☐ Specialty ☐ Full Admin

4. Enter the name of the new administrator, and a password for that administrator. Strong passwords are an important part of the overall security of the system. Select a password consisting of at least 8 valid, randomly chosen characters.

Passwords may be composed of upper and lower case characters, numbers and special characters. Note that double quotes and backslashes are not permitted.
5. Confirm the password.
6. Enter a full name for the administrator.
7. Select the type of administrator you want to create. The default selection is Read Only. See [Administrator Roles](#) on page 76 for details. You can also require that an administrator be authenticated before being able to log in to DataFort. See [Requiring Authorization for Login](#) on page 81 for more information.

Note: Full Administrators have all privileges and can complete any administrative task. It's a good practice to create only Full Administrators until DataFort administration is well understood in the context of the staff and workflow of your organization.

- Select **Read-only** to create an administrator who can view DataFort settings, but cannot modify them.
- Select **Specialty** to create specialized administrators. With Specialty selected, you can check multiple special types to combine permissions for one administrator.
- Select **Full Admin** to create a Full Administrator role.

Manage Administrators : Add

Username:

Password (8-30 chars):

Confirm Password:

Full Name:

Role:

☐ Read Only ☒ Specialty ☐ Full Admin

☐ Key ☒ Security ☐ Accounts ☐ Storage ☐ Backup ☐ Machine

8. Click Apply.

Manage Administrators Cluster-wide

Administrators

Administrator	Fullname	Role	Has Card
321	321321321	san-storage-admin	n
Security Admin	Security Admin	san-security-admin	n
admin	admin	san-admin	y

9. Select the newly created administrator from the list.
10. If you wish to associate this administrator with an Admin Card for additional security, insert the Admin Card you wish to associate with this administrator in the Management Station smart card reader and click Associate Card.

The Admin Card in the reader will now be associated with the administrator name and password.

REQUIRING AUTHORIZATION FOR LOGIN

By default, administrators created using the DataFort WebUI can log in to the WebUI or CLI without additional authorization. However, some administrators will require prior authentication before they can log into the WebUI or CLI. By default, administrators created using the CLI will always require prior authentication before they can log in to the WebUI or CLI. In addition, if the login privilege is specifically revoked for a given administrator, that administrator will require the presence of an authorizing administrator in order to log in to the WebUI or CLI. The authorizing administrator can be any administrator who does not require authorization.

A Full Administrator or an Accounts Administrator can create DataFort administrators that require login authorization in order to access the DataFort WebUI.

Note: There must be at least one Full Administrator not requiring prior authorization at all times.

For instructions on creating an administrator requiring prior authentication see:

- [Creating an Administrator Requiring Authorization Using the WebUI](#)
- [Creating a New Administrator Using the CLI](#)

Protecting Against Insider Attacks

The administration management options DataFort offers can help protect against insider attacks. One method of attack prevention would be to create three administrator accounts corresponding to three Admin Cards as follows:

- The first administrator account belongs to a Full Administrator, and is used when completing the set up wizard. An Admin Card should be associated with this administrator, then stored in a safe place and not used for routine administration.
- After the Setup Wizard, the Full Administrator should create an authorizing administrator and a limited administrator who requires the authorizer in order to log into the WebUI.
- The administrator must be sure that DataFort is configured to require an Admin Card for authentication of WebUI and CLI access.
- In subsequent logins, both the authorizing administrator and the limited administrator must log in in order to access the WebUI or CLI.
- Other than requiring the authorizer in order to log in, the limited administrator has permission to complete all management tasks, including the creation of new limited and authorizing administrators and making backups. The authorizing administrator must also be present until the limited administrator logs out of the WebUI or CLI.

Creating an Administrator Requiring Authorization Using the WebUI

1. Log in to the WebUI and choose **System Config > System Users > Administrators**.
2. Create a new administrator or select an existing administrator.
3. Click Edit.

Manage Administrators : Edit security administrator

Fullname

Login ☐ Direct ☒ Requires Prior Authorization

Role ☒ Specialty ☐ Full Admin

☒ Security ☐ Storage ☐ Machine

Change Password:

Current

New

Confirm

4. Select the Requires Prior Authorization button.
5. Click Apply.

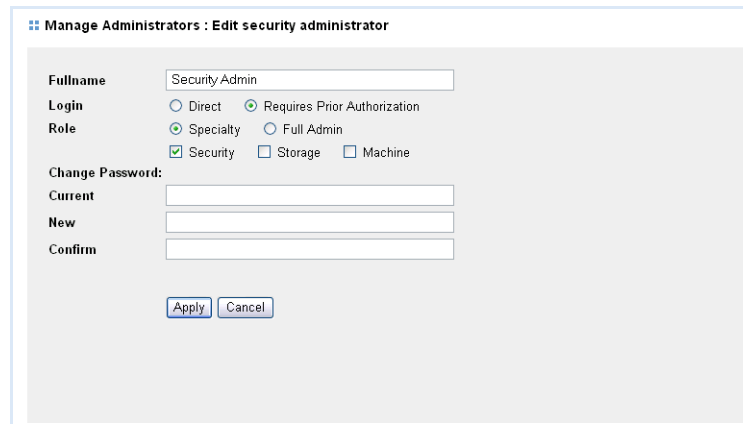
Now this administrator will need authorization to log in to the DataFort. See [Connecting via WebUI using Dual Authorization](#) on page 67 for authorizing WebUI login, and [Connecting via CLI using Dual Authorization](#) on page 69 for authorizing CLI login.

Note: To remove the requirement for login authorization, access the same page, deselect Requires Prior Authorization, and click Apply.

CHANGING THE ADMINISTRATOR PASSWORD

Administrator passwords can be changed periodically if desired as a security measure. The administrator who is logged in can change only his or her own password.

1. Log in to the WebUI and choose **System Config > System Users > Administrators**.
2. Select the administrator whose password will be changed.
3. Click Edit.



The screenshot shows a web form titled "Manage Administrators : Edit security administrator". The form contains the following fields and options:

- FullName**: A text input field containing "Security Admin".
- Login**: Two radio button options: "Direct" (unselected) and "Requires Prior Authorization" (selected).
- Role**: Two radio button options: "Specialty" (selected) and "Full Admin" (unselected).
- Below the Role options are three checkboxes: "Security" (checked), "Storage" (unchecked), and "Machine" (unchecked).
- Change Password:** A section with three text input fields labeled "Current", "New", and "Confirm".
- At the bottom are two buttons: "Apply" and "Cancel".

4. Enter the current password for the administrator.

5. Enter the new password and confirm the entry.

Passwords may be composed of upper and lower case characters, numbers and special characters. Note that double quotes and backslashes are not permitted. Select a password consisting of at least 8 valid, randomly-chosen characters.

6. Click Apply.

The password will be changed.

REMOVING AN ADMINISTRATOR

It may be desirable to delete an administrator profile. After an administrator has been deleted from a DataFort appliance's list of known administrators, the DataFort or DataFort cluster will no longer authenticate that administrator. A Full Administrator or an Accounts Administrator can delete an administrator.

1. Log in to the WebUI and choose **System Config > System Users > Administrators**.
2. Select the name of the administrator to remove.
3. Click Delete.

CHANGING A CARD ASSOCIATION

A Full or Accounts Administrator must be logged in to the WebUI to change an administrator profile.

1. From the WebUI, select **System Config > System Users > Administrators**.
Administrators known to this DataFort are listed, with their role and card status.
2. To add a listed administrator to those who are authorized to use the inserted Admin Card, select the administrator and click Associate Card.
3. To remove an administrator's association with the inserted Admin Card, select the administrator and click Dissociate Card.
4. To change an administrator's association with a different Admin Card for the DataFort or cluster, select the administrator, insert the other card, and click Associate Card or Dissociate Card.

8 BEFORE CREATING CRYPTAINERS

DataFort is ready to create Cryptainers after the Setup Wizard is complete, but you may wish to take additional steps to prepare for Cryptainer creation and DataFort operation.

The following should be completed after running the Setup Wizard and before creating Cryptainers:

- [Checking Cluster State](#)
- [Configuring Remote Logging](#)
- [Starting LKM](#)
- [Configuring Tape Settings](#)
- [Creating Additional Administrators](#)
- [Verifying System Version](#)
- [Determining the Defense Setting](#)

These operations are performed using the WebUI. For login instructions see [Connecting to the DataFort WebUI](#) on page 65. Note that the Decru Management Console (DMC) can also be used to perform some of these operations. See [Chapter 16](#) for DMC menu options.

These procedures should be completed after setup and before creating Cryptainers. Procedures completed on one member of the cluster will be applied to the entire cluster.

CHECKING CLUSTER STATE

A cluster must be in a committed/online state for proper operation. The DataFort WebUI Home page of any cluster member will display the status of the cluster at the Manage Cluster quick link. See [Checking the Status of the Cluster](#) on page 153 for information about cluster states.

CONFIGURING REMOTE LOGGING

It is recommended that DataFort be configured to use remote signed logging.

- From the WebUI, choose **System Config > General > Configure Log**.
- Determine which log messages should be sent to a remote syslog server on your network. See [DataFort Log Storage Guidelines](#) on page 142 for details.

STARTING LKM

Decru provides two solutions for key management: Lifetime Key Management software ([LKM Server](#)) and the Lifetime Key Management appliance ([LKM Appliance](#)). When set up to use either LKM solution, LKM data automatically updates when there is a change to encryption keys.

- Before configuring DataFort, set up the LKM management solution. See [Setting Up Lifetime Key Management](#) on page 34.

LKM SERVER

If using the LKM server, its IP address must be specified using the DataFort WebUI to allow DataFort to send backups of key material to the LKM server automatically

- From the WebUI, click the LKM link or choose **System Config > Recovery > LKM Settings**.
- Set the LKM server information for automatic backup. See [Saving Configurations to Lifetime Key Management Software](#) on page 136. All LKM settings are propagated across cluster members, therefore it is sufficient to enter LKM settings once for each cluster.

LKM APPLIANCE

If you are using an LKM appliance, set up the appliance using the Decru Management Console as described in the [LKM Appliance Administration Guide](#). Use the Management Console to create a link between all DataFort appliances and the LKM appliance.

CONFIGURING TAPE SETTINGS

Set the tape settings to determine how DataFort will interact with tape devices. Note that these features are only available if a DataFort license controlling tape features is present.

- From the DataFort WebUI, choose **Storage > Tape Settings**.
- Select whether DataFort will encrypt, compress or encrypt and compress data as it is sent to tape devices for backup.

CREATING ADDITIONAL ADMINISTRATORS

Add another Full Administrator in order to ensure that there is always an administrator with complete access to DataFort. Associate administrators to Admin Cards for additional security.

It may be desirable to create distinct administrators responsible for certain tasks, as outlined in [DataFort Admin Roles and Account Administration](#).

- From the DataFort WebUI, choose **System Config > System Users > Administrators**.
- Create an additional administrator. If desired, associate one or both administrators with an Admin Card. See [Adding an Administrator](#) on page 78 for instructions.

VERIFYING SYSTEM VERSION

For security purposes, it is recommended that the DataFort product version be verified.

- From the DataFort WebUI, choose **System Info > About**.
- Check the Local System Version entry for the Platform FW Build ID. The Platform FW Build ID should end with an underscore and the word **secure**. If it does not, take the DataFort offline and notify Decru support.

DETERMINING THE DEFENSE SETTING

Determine the level of defense necessary when an intrusion to the DataFort is detected. In all cases, a warning is displayed and encryption and decryption are immediately disabled when an intrusion is detected. Whether encryption keys are also deleted is determined by the choice of defense setting. Selecting an appropriate defense setting for your site involves deciding:

- The relative importance of the defense triggers.
- The need for an automatic response vs. a manual response at the DataFort appliance.
- The need for temporary data protection with quick and easy recovery (after assessing the triggering event) or complete data protection requiring secure recovery.

To configure the defense setting:

- From the WebUI, choose **System Config > Security > Defense Settings**.
- Choose the appropriate defense setting. See [Defense Triggers and Responses](#) on page 126.

■ ■ ■ ■ 9 STORAGE ADMINISTRATION

This chapter includes instructions for using the DataFort WebUI to manage Cryptainers, the backbone of a storage network secured by DataFort appliances. A Full Administrator is assumed to have completed installation and preparation of DataFort appliances. A Full Administrator can perform all of the functions outlined in this chapter. If specialized administrators are in use, keep in mind that while a Storage Administrator can complete most tasks leading up to the creation of a Cryptainer, only a Full or Key Administrator can actually assign data an encryption key by creating a Cryptainer.

Whether or not specialized administrators are in use, the process of creating Cryptainers requires that shares or exports existing on file servers be introduced to DataFort for export as encrypted data. Steps include:

- [Creating Cryptainers](#)
- [Managing Hosts](#)
- [Managing Cryptainers](#)
- [Managing Storage](#)
- [Managing Tapes](#)
- [Managing Tape Settings](#)
- [Managing SAN Storage Settings](#)

It is recommended that the DataFort administrator follow these procedures in the SAN environment:

- Maintain current information about the relationships between device port WWNs and target IDs.
- Use persistent binding to aid in the recovery of DataFort if necessary.

CREATING CRYPTAINERS

Use the SAN Topology page of the DataFort WebUI for Cryptainer creation and management. The SAN Topology page shows all known hosts and storage devices, along with any Cryptainers that have been created. See [SAN Topology Page](#) on page 98 for details about the tools each onscreen pane provides, including right-click menus, multiple device selection and the lower information pane.

Hosts and storage devices appear in the WebUI listed by WWN. Cryptainer creation in a DataFort cluster is simplified with the use of the collection feature, which allows multiple instances of the same host or device on the network to be placed in a collection for management. For an overview of basic Cryptainer creation using the DataFort WebUI, see:

- [Cryptainer Creation Using Collections](#) (recommended)
- [Cryptainer Creation Without Collections](#)

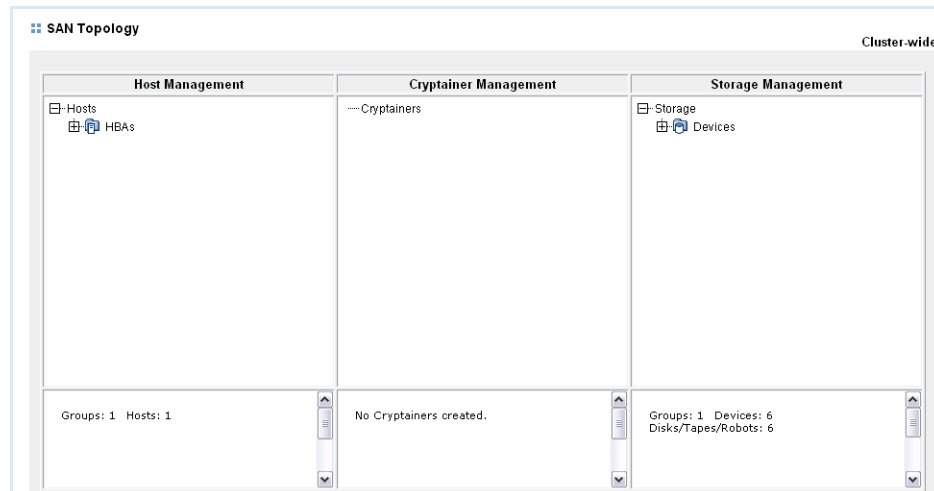
CRYPTAINER CREATION USING COLLECTIONS

To create Cryptainers using the collection features of DataFort, complete these steps:

- [Create a Collected Host](#)
 - [Create a Collected Storage Device](#)
 - [Create a Cryptainer](#)
 - [Assign Permissions to a Cryptainer](#)
 - [Encrypt Cryptainer Data](#)
1. A Full Administrator or Storage Administrator must be logged in to the WebUI to create Cryptainers. See [Connecting to the DataFort WebUI](#) on page 65 for login instructions.
 2. Access the SAN Topology page by selecting **Storage > SAN Topology** from the WebUI menu, by clicking the Secure Storage link on the Home page of the WebUI, or holding down **D** and pressing **T** on the Management Station keyboard once connected to the WebUI.

The SAN Topology page is identified as a Cluster-wide display, meaning that the configuration visible on the page applies to the entire cluster. Cryptainer creation and maintenance can be completed from any member of the cluster, as all cluster members will see an identical SAN Topology page.

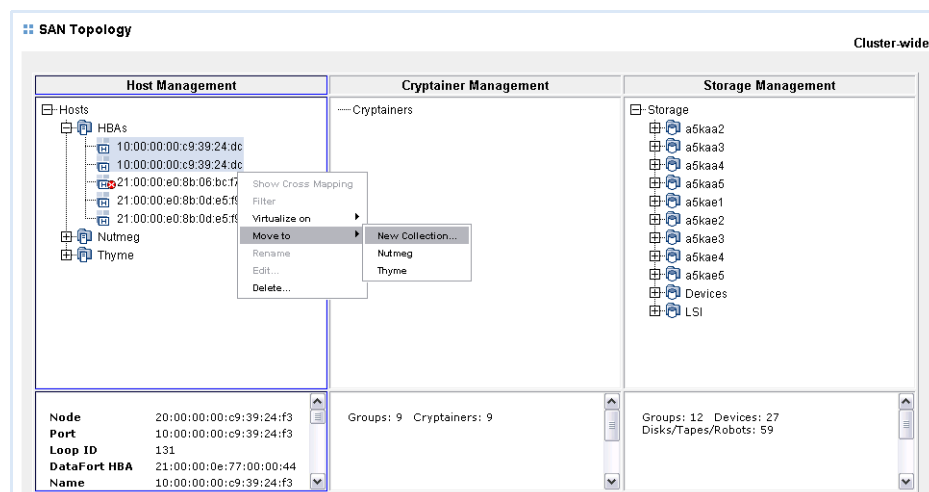
All discovered hosts and targets will appear on the SAN Topology page. Click the tree to expand the view and see individual hosts and targets.



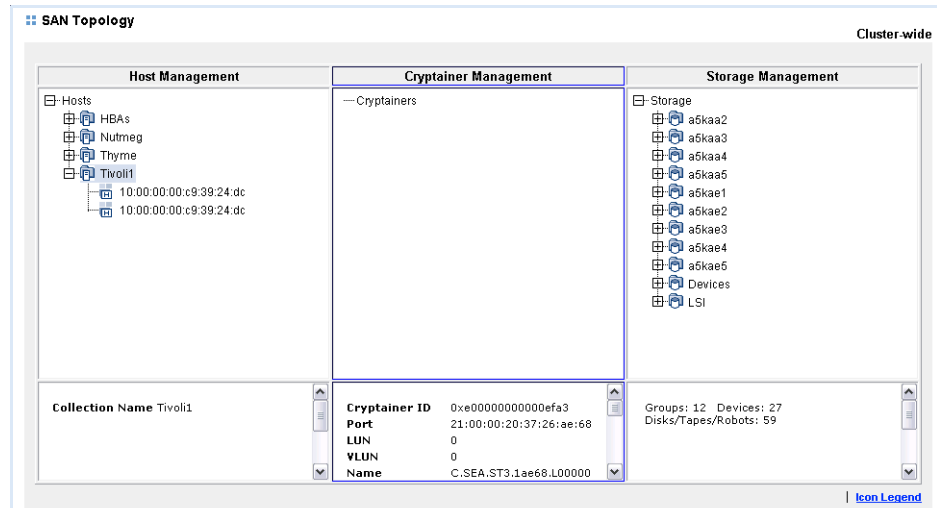
Create a Collected Host

In a standard highly available clustered configuration the same host will appear more than once as each path from that host to storage is represented in the WebUI. The number of appearances of the host is based on the number of connections it has to the fabric. For ease of management, group the instances of each host (or hosts that will share access and configuration settings) into a collection.

1. Multiple-select host instances by control or shift-clicking them in the Host Management pane.
2. Right-click to view the [Host Collection Menu](#) and select **Move to > New collection...**

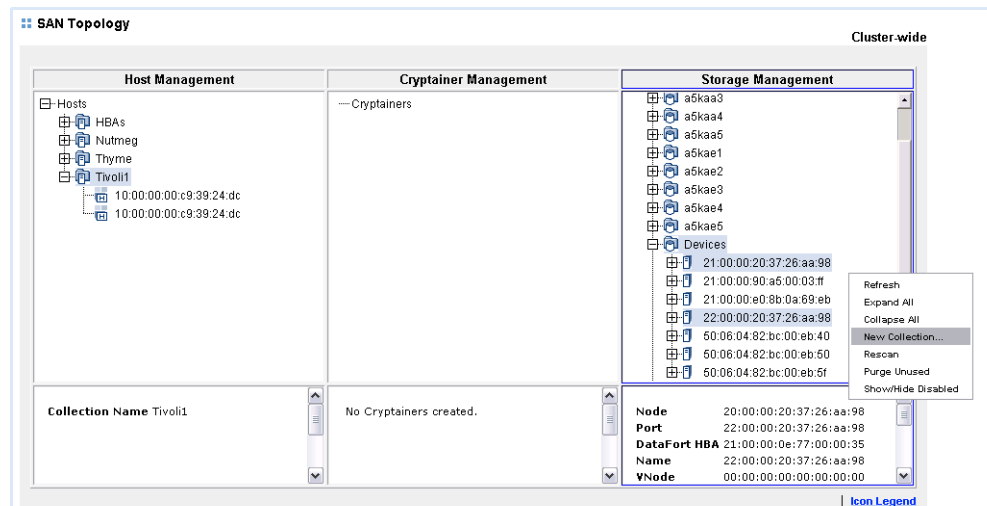


- Enter a name for the collection and click OK.
The new collection appears in the WebUI.



Create a Collected Storage Device

- Multiple-select storage device instances (use WWN information to identify paths to the same device) by control or shift-clicking them in the Storage Management pane.
- Right-click to view the [Storage Collection Menu](#) and select **Move to > New collection...**

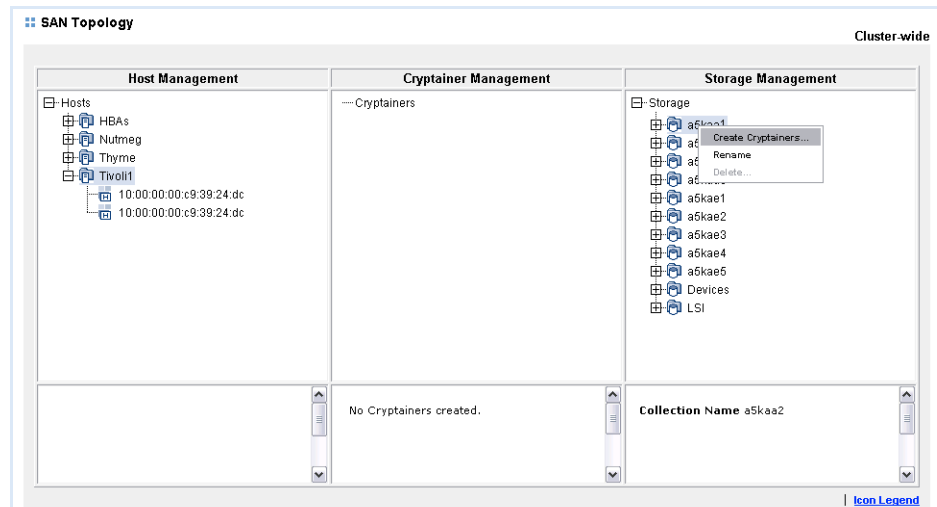


3. Enter a name for the collection and click OK.

The new collection appears in the WebUI.

Create a Cryptainer

1. Right-click the storage device collection and select Create Cryptainers. As long as the collection contains paths to the same device, a Cryptainer will be created for each LUN in the collection.



The Create Cryptainer page appears. See [Options When Creating a Cryptainer](#) on page 93 for a list of options and their defaults when creating Cryptainers.

About Port and LUN Mapping

A logical map must be established between the LUNs presented from the storage devices to DataFort and those presented from DataFort to the hosts. This mapping exists within the DataFort configuration and can be set at the port level or at the LUN level.

In situations where storage devices are virtualized to the hosts, Port Mapping maintains identical LUN addresses, thereby avoiding changes within host configurations. Port Mapping supports seven storage devices connected in Multi ID mode, and one in Single ID mode.

When mapped at the port level, DataFort establishes that any requests for a given WWN presented on its host-side relates to a particular WWN on its storage side. Note that in a virtualized environment, the WWN on the host side may be identical to the WWN mapped to it on the storage side. In a non-virtualized environment, these would be different. The specific LUN number within this WWN should be unchanged from what is seen on the storage side.

Mapping at the individual LUN level does not necessarily maintain LUN-to-port groupings from storage devices when presenting LUNs to hosts. LUN Mapping can be used to enable a larger number of storage devices to be connected behind DataFort.

SAN Topology : Create Cryptainer

Devices within the collection will automatically be mapped as alternate paths.

Mapping ☒ Port Mapped (Virtual Ports) ☐ LUN Mapped (Primary Port)

Host of Masked LUNs

Assign Key ☒ On ☐ Off

Exportable ☐ On ☒ Off

Port Forwarding ☐ On ☒ Off

(Optional)
(For empty disks only)

2. Select the settings for the Cryptainer on this device. See [Options When Creating a Cryptainer](#).

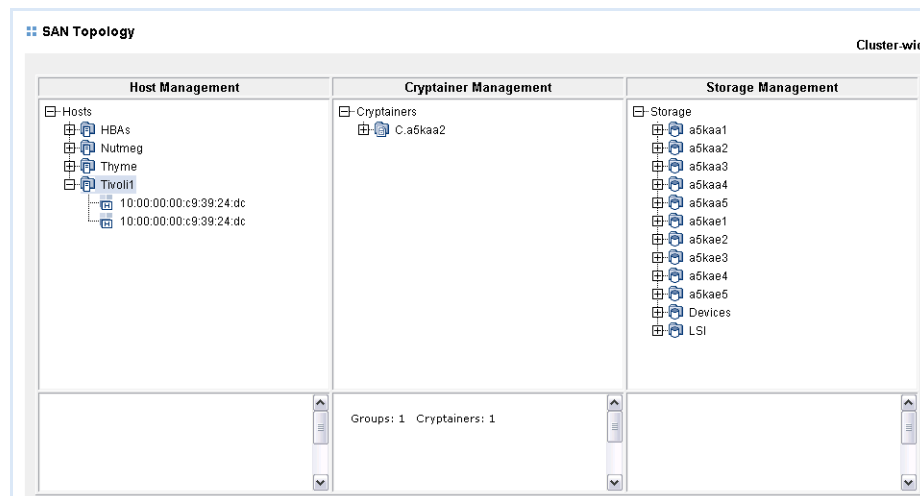
Options When Creating a Cryptainer

The following options are available when creating a Cryptainer. With the exception of initial encryption, the effects of these settings cannot be reversed after the Cryptainer has been created.

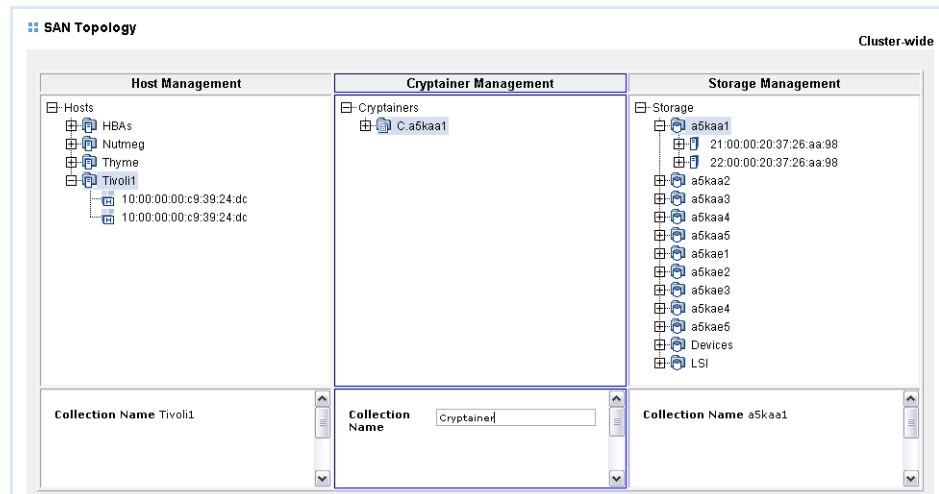
Port Mapped (on by default)	Port Mapping, which presents the LUN of the storage device to the host, is recommended when creating Cryptainers on an enterprise storage target. This method of mapping will preserve the LUN assignments of the target by creating a virtual port which DataFort maps to the actual storage port on the target. One virtual port can be assigned to each port in the device. The WWN of this virtual port is based on DataFort's WWN. The virtual LUN of this Cryptainer will match the real LUN of the disk for which the Cryptainer was created.
LUN Mapped (off by default)	LUN Mapping is recommended if the storage is a multi-target device, as there is a limit on the number of virtual ports that can be created (the number of virtual ports available on DataFort is determined by HBA limitations). LUN Mapping allows DataFort to assign a virtual LUN number to each disk or tape drive in the device. The Cryptainer will appear as a LUN on the target WWN of the DataFort. LUN mapped Cryptainers are assigned virtual LUNs by DataFort which may not match the real LUN of the disk for which the Cryptainer was created.
Host of Masked LUNs (empty by default)	If a host has been virtualized, a Cryptainer can be created for that particular host by specifying that host's WWN in this option. Commands sent to this Cryptainer's disk will be sent via the storage-side virtual port that was created when the user virtualized the host. See Managing Hosts for more about virtualizing hosts.

Initial Encryption (off by default)	If set to ON, DataFort will not preserve the data on the target disk, and will automatically encrypt the contents of the Cryptainer. If set to OFF, DataFort will preserve the data on the Cryptainer's disk and will not encrypt/decrypt data being written or read from the disk automatically. The Cryptainer will have to be manually rekeyed to enable encryption. See Managing Cryptainers for more about data encryption.
Exportable (off by default)	This option allows the Cryptainer being created to be shared with trustees. If this option is set to OFF, then the corresponding Cryptainer can never be exported to a trustee. Once set during Cryptainer creation, this option is set for the lifetime of the data inside the Cryptainer. See Managing Trustees on page 119 for more about trustees.
Port Forwarding (off by default)	If set to ON, the virtual port created for a port mapped Cryptainer will have the same exact WWN as the disk's Cryptainer. If this feature is used, it is recommended that the host side and storage side HBAs of the DataFort be on separate fabrics, or that port zoning be used on the FC switch.

- Click Apply. The Cryptainer appears listed in the Cryptainer Management pane. The default name automatically reflects the storage device where the Cryptainer was created.



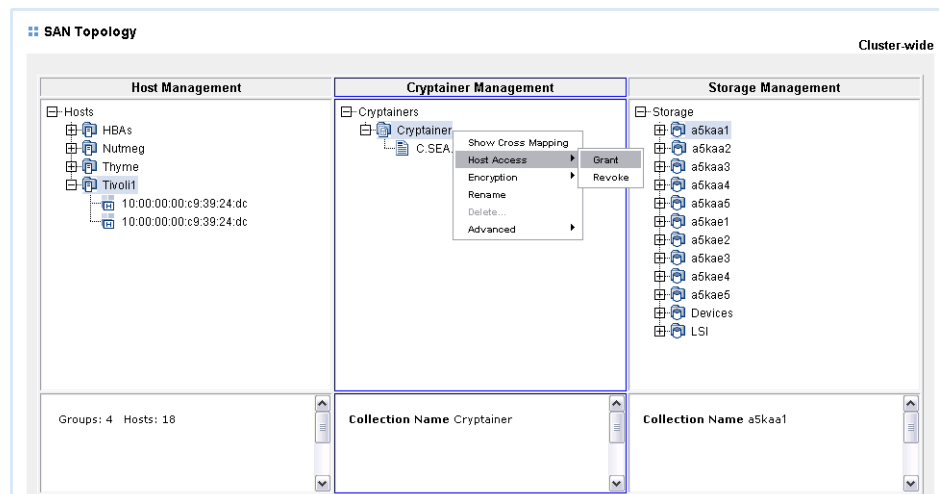
- To change the name of the Cryptainer, right-click it and select Rename. The name field will open in the lower pane.



5. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.

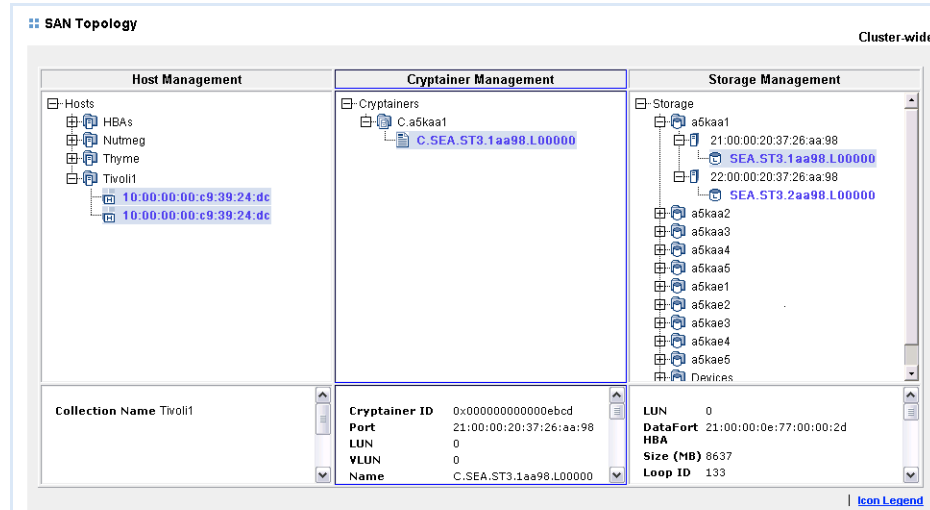
Assign Permissions to a Cryptainer

1. Select a collected host and then right-click a Cryptainer. Select **Host access > Grant**.



The associated host collection will have access to the Cryptainer.

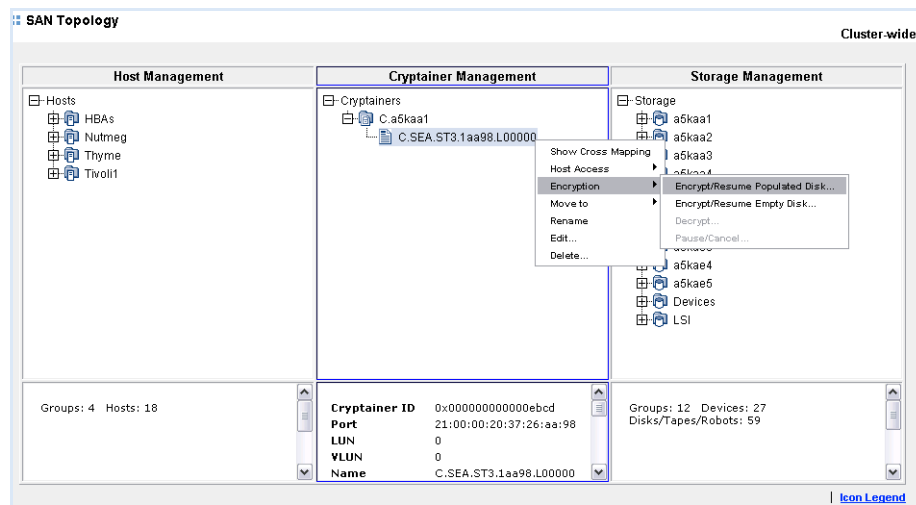
2. To view the results, right-click the Cryptainer and select Show Cross Mapping.
Bold text indicates the storage location of the Cryptainer and which host has access.



Encrypt Cryptainer Data

Cryptainers created on disk can be encrypted after creation. A Cryptainer created with initial encryption off (the default), will be cleartext until rekeyed. Its icon will indicate if encryption is on.

- When ready to encrypt the contents of the Cryptainer, right-click the Cryptainer.
 - To encrypt a Cryptainer with data for the first time, or to rekey an existing Cryptainer with data, select **Encryption > Encrypt/Resume Populated Disk**.
 - To encrypt a Cryptainer without data for the first time, or to rekey an existing Cryptainer without data, select **Encryption > Encrypt/Resume Empty Disk**. Any data on the disk will be lost.



CRYPTAINER CREATION WITHOUT COLLECTIONS

Cryptainers can be created at the LUN, storage device or collection of storage devices level. Do not create more than one Cryptainer for a given volume.

Use this method only if there is a single path to the device where the Cryptainer will be created. If there is more than one path to the volume, see [Cryptainer Creation Using Collections](#).

1. Right-click a device or LUN in the Storage Management pane. You can select the entire storage device, or a specific LUN.
 - Select the entire storage device: This will create a Cryptainer per LUN for the entire device.
 - Select an individual LUN: This will create a Cryptainer only on the selected LUN.
 - Shift-click and select multiple LUNs to create Cryptainers on them.

2. Select Create Cryptainer.

3. Select Port or LUN Mapping depending on the needs of your environment. Note that the same mapping method must be used for all LUNs within a given device. See [Options When Creating a Cryptainer](#).

The Cryptainer is added to the Cryptainers Management pane. The default name automatically reflects the storage device where the Cryptainer was created.

4. Rename the Cryptainer if desired by right-clicking it and selecting Rename.

The rename field in the lower pane will be activated.

5. Enter a name and hit the Return key on the Management Station keyboard to accept the new name.

6. Select the host you wish to grant access to the Cryptainer, then right-click the Cryptainer and select **Host Access > Grant**.

7. Right-click the Cryptainer and select Show Cross Mapping.

Bold text indicates the location of the Cryptainer on the storage device and the host with access to the Cryptainer.

8. When ready to encrypt the contents of the Cryptainer, right-click the Cryptainer.

- To encrypt a Cryptainer with data for the first time, or to rekey an existing Cryptainer with data, right-click the Cryptainer and select **Encryption > Encrypt/Resume Populated Disk**.
- To encrypt a Cryptainer without data for the first time, or to rekey an existing Cryptainer without data, right-click the Cryptainer and select **Encryption > Encrypt/Resume Empty Disk**. Any data on the disk will be lost.

SAN TOPOLOGY PAGE

The SAN Topology page of the WebUI shows all known hosts and targets, along with any Cryptainers that have been created.

Access the SAN Topology page by selecting **Storage > SAN Topology** from the WebUI menu, by clicking the Secure Storage link on the Home page of the WebUI, or by holding down **D** and then pressing **T** on the Management Station keyboard once connected to the WebUI. Each onscreen pane provides the following tools for managing the storage network:

Right-click menus	Right-click each device or collection of devices for menu options.
Lower information pane	Detailed information about a selected device appears in the lower pane. Double-click an item onscreen to update its information in the details pane.
Collections	Option to collect onscreen objects for ease of management.
Multiple device select	Select multiple devices by control or shift-clicking them onscreen.
Filter	Change the view so that only items relevant to the selected filter object will expand onscreen. Multiple filters can be set. They can be removed by clicking the onscreen buttons that appear after they have been set.
Icons	Icons show the state of the device. Click the Icon Legend link on the SAN Topology page for an overview of icons.

The following sections describe menu options on the Storage Network Topology page:

- [Managing Hosts](#)
- [Managing Cryptainers](#)
- [Managing Storage](#)

DATAFORT WEBUI ICONS

Icons display status information about network devices including hosts, targets and Cryptainers. Images will be combined to describe multiple conditions (for example, an encrypted Cryptainer that is offline will show the icon for encrypted Cryptainer along with the yellow alert icon).

Use the following key to understand the icons display. Click the [Icon Legend](#) link on the SAN Topology page for a complete overview of icons.

TABLE 10: SAMPLE ICONS

Device	Icon State	Meaning	Example
	Yellow !	Device or path to device has an error	
	Red X	Device or path to device is offline	
Host icon	Yellow !	One or more paths to initiator is offline	
Host path icon	No icon	Path is online	NA
	Red X	Path is down	
Target icon	Yellow !	One or more paths to a LUN on the target is offline	
LUN icon	Yellow !	One or more paths to the LUN is offline	
LUN path icon	No icon	Path is online	NA
	Yellow !	Path has an error	
	Red X	Path is down	
Cryptainer icon	Yellow !	Metadata and/or rekey error, or Cryptainer is offline	
	Lock	Cryptainer is encrypted	
	No lock	Cryptainer is cleartext	
	Arrows	Currently being rekeyed	
	Arrows + W	Waiting to be rekeyed	

MANAGING HOSTS

DataFort offers Port Locking and Host Authentication features to prevent unauthorized hosts from accessing data. The Host Management pane of the WebUI features the following elements:

Host Pane Menu	Right-click in the Host pane to use the top level host menu. The menu offers options to modify or refresh the pane view and add a new host or collection of hosts.
Host Collection Menu	Right-click a collected host to use the menu to manage all host instances together. See Host Collection Menu on page 100.
Individual Host Menu	Right-click a host instance to view the host level menu. The Host Menu offers key tools for managing individual host paths.
Individual Host Icons	Icons indicate the condition of the host including whether a host has port locking on, or is virtualized. A red X indicates offline status, a yellow alert indicates a problem. For more information click the Icon Legend link on the SAN Topology page or see DataFort WebUI Icons on page 99.

HOST COLLECTION MENU

Right-click a host collection to view the host collection menu. Use this menu to manage a collected host or group of hosts with the same access and configuration.

Show Cross Mapping	Right-click the collection and select Show Cross Mapping to view which Cryptainers the collection can access, and the location of those Cryptainers.
Filter	This option restricts the WebUI view to show only the Cryptainers and storage devices the selected host collection can access.
Virtualization	Some storage devices reserve space for a specific host as identified by its WWN. DataFort presents host HBAs to storage, so some devices require that DataFort virtualize the host in order to make it possible for storage devices to see it. Right-click the collection and select Virtualization > On . The host will be virtualized on available virtual ports.
Rename	To rename the collection, right-click it and select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.

Advanced	Set Default Pool: A typical backup environment includes backup pools to which hosts write backup tapes. If a host without access to any pool writes a backup tape, DataFort creates a default pool for that host (host_wwn_Default_pool). In order for other hosts to write to the default pool, permission must be granted using the Managing Tapes features.
	Port Lock On/Off: Right-click the collection and select Advanced > Port Lock On to set the lock for the host. Port locking allows access to a Cryptainer only from the HBA of the selected host. The port lock locks the host to a port on a switch. It must be turned off if the host is moved, and reset at the new port. Individual Host Icons will show if port locking is on. The setting also appears in the lower pane. Note that port locking is only available on Brocade and McData switches.

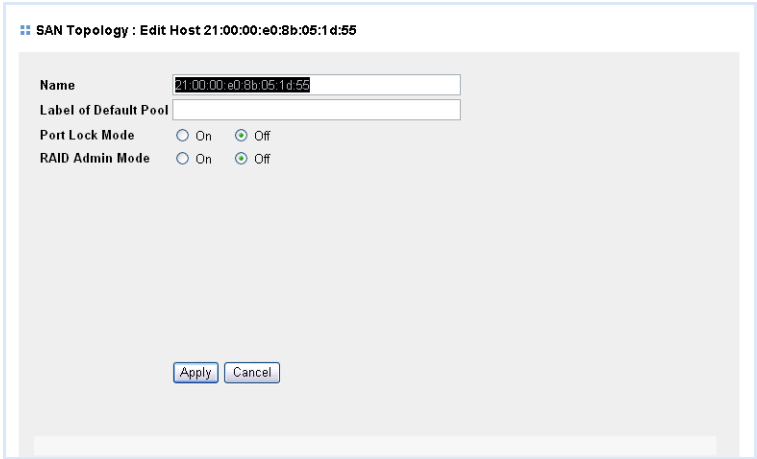
HOST MENU

Right-click a host to view the host menu. Use this menu to manage individual paths from host to storage.

Show Cross Mapping	Right-click a host and select Show Cross Mapping to view which Cryptainers and targets the host can access.
Filter	Restricts the WebUI view to only the Cryptainers and storage devices the selected host can access.
Virtualize On	Some storage devices reserve space for a specific host as identified by its WWN. DataFort presents host HBAs to storage, so some devices require that DataFort virtualize the host in order to make it possible for storage devices to see it. At the host level, it is possible to assign a specific virtual port for an HBA. Right-click the host and select Virtualize> On , then select a specific virtual port, or select Available Port to allow any available port to be assigned.
Move To	Move the selected host instance to a specified collection.
Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.
Edit	Opens the Edit Host page where the Name, Label of Default Pool, Port Lock Mode and RAID admin mode can be set for the selected host. See Edit Host Page .
Delete	Right-click the host and select Delete to remove it from the WebUI. This option removes the host from the WebUI. The host is not deleted from the fabric. If the host is still online and zoned with the DataFort, it will reappear at the next rescan.

EDIT HOST PAGE

The Edit Host page allows the Name, Label of Default Pool, Port Lock Mode and RAID Admin mode to be set for the selected host.



Name	Change the name of the host.
Label of Default Pool	A typical backup environment includes backup pools to which hosts write backup tapes. If a host without access to any pool writes a backup tape, DataFort creates a default pool for that host. Use this label to set the name of the default pool for this host.
Port Lock Mode (off by default)	Turn Port Lock on to permit access to a Cryptainer only from the HBA of the selected host. The port lock locks the host to a port on a switch. It must be turned off if the host is moved, and reset at the new port. Individual Host Icons will show if port locking is on. The setting also appears in the lower pane. Note that port locking is only available on Brocade and McData switches.
RAID Admin (off by default)	Turn RAID Admin on to support device management software running a server (host) that needs direct access to the device through the Fibre Channel. When RAID Admin is enabled on a host, DataFort will pass commands through from that host to the devices it has permission to access. DataFort recognizes standard commands and expected behavior. However there are some unspecified commands or vendor-unique commands which are not recognized and can be blocked by DataFort. Turning RAID Admin on allows such vendor-unique commands to pass through DataFort.

MANAGING CRYPTAINERS

The Cryptainer Management pane of the WebUI features the following elements:

Cryptainer Pane Menu	Right-click in the Cryptainer pane to use the top level menu. The menu offers options to modify or refresh the pane view, add a new collection or filter the view to show only the Cryptainers and disks relevant to a specified DataFort.
Cryptainer Collection Menu	Right-click a collection of Cryptainers to use the collection menu. See Cryptainer Collection Menu .
Individual Cryptainer Menu	Right-click a Cryptainer to view the Cryptainer level menu. See Cryptainer Menu .
Individual Cryptainer Icons	Icons identify the condition of the Cryptainer. A red X indicates offline status, a yellow alert indicates a problem. Icons for Cryptainers created on disk will show whether the Cryptainer has been encrypted or is in clear text form, is in the process of being encrypted or is waiting for encryption, and whether the Cryptainer is healthy or not. An unhealthy Cryptainer will be indicated if at least one device that maps to the Cryptainer is offline. For more information click the Icon Legend link on the SAN Topology page or see DataFort WebUI Icons on page 99.

CRYPTAINER COLLECTION MENU

Right-click a Cryptainer collection to view the Cryptainer collection menu. Use this menu to manage collections of Cryptainers.

Show Cross Mapping	Right-click a Cryptainer collection and select Show Cross Mapping to view which hosts have access to the collection of Cryptainers and to see on which storage device the Cryptainers are located.
Host Access	Select a host in the host pane, then right-click a Cryptainer collection and choose Host Access > Grant to grant that host access to the selected collection. To revoke host access, select the host then right-click the collection and select Host Access > Remove .
Encryption	Data within a Cryptainer created on disk will not be encrypted until the encryption process is begun using this option. Cryptainer icons will indicate whether a Cryptainer is already encrypted or if it is in cleartext, in the process of being encrypted or waiting to be encrypted. If the disk contains data, select Encrypt/Resume Populated Disk. If the disk does not contain data, select Encrypt/Resume Empty Disk. Any data on the disk will be lost. Select Decrypt to return the data to cleartext form. Use Pause/Cancel to halt the encryption process.

Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.
Advanced	Advanced > Metadata (disk only) : When a Cryptainer is created for a LUN, it is assigned key material for encrypting and decrypting data stored there. This key material is the metadata of the Cryptainer, which uniquely identifies the key associated with the LUN. This metadata is always stored in the configuration database of the DataFort as well as with an LKM server if one is configured. Forcing metadata ON will allow DataFort to write this metadata to a block of the LUN when a Cryptainer is created, regardless of what is already on the disk. This can be useful when restoring data.

CRYPTAINER MENU

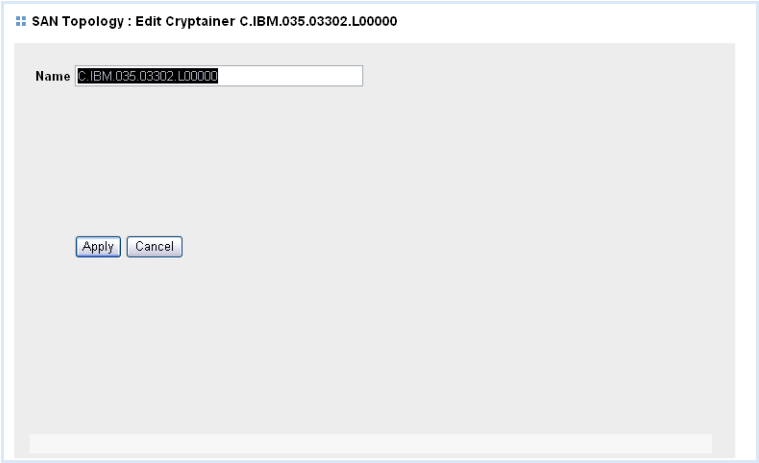
Right-click a Cryptainer to view the Cryptainer level menu. Use this menu to manage individual Cryptainers.

Show Cross Mapping	Right-click a Cryptainer and select Show Cross Mapping to view which hosts have access to the Cryptainer and to see on which storage device the Cryptainer is located.
Host Access	Select a host in the host pane, then right-click a Cryptainer and choose Host Access > Grant to grant that host access to the selected Cryptainer. To revoke host access, select the host then right-click the Cryptainer and select Host Access > Remove .
Encryption	Data within a Cryptainer created on disk will not be encrypted until the encryption process is begun using this option. Cryptainer icons will indicate whether a Cryptainer is already encrypted or if it is in cleartext, in the process of being encrypted or waiting to be encrypted. If the disk contains data, select Encrypt/Resume Populated Disk . If the disk does not contain data, select Encrypt/Resume Empty Disk . Any data on the disk will be lost. Select Decrypt to return the data to cleartext form. Use Pause/Cancel to halt the encryption process. Note that this menu can also be used to rekey an existing Cryptainer.
Move To	Move the selected Cryptainer to a specified collection.
Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.
Edit	Opens the Edit Cryptainer page where settings can be changed for the selected Cryptainer. See Edit Cryptainer Page .

Delete	Right-click the Cryptainer and select Delete to remove it from the WebUI. The Cryptainer can be restored from its original location using the Advanced Storage option described in Restoring a Cryptainer . A removed Cryptainer can be restored as long as the storage device on which it was created remains (disk only). To aid in recovery, record the port WWN and LUN number of the Cryptainer location and Cryptainer ID before deletion. This information appears in the lower pane.
--------	--

EDIT CRYPTAINER PAGE

The Edit Cryptainer allows the Name and Metadata mode and Host Authentication to be set on the selected Cryptainer.



Name	Change the name of the Cryptainer. Enter the new name and click Apply.
------	--

MANAGING STORAGE

The Storage Management pane features the following elements:

Storage Pane Menu	Right-click in the Storage pane to use the top level menu. The menu offers options to modify or refresh the pane view and add a new collection of storage devices.
Storage Collection Menu	Right-click a collection of Storage devices to use the collection menu. See Storage Collection Menu .
Individual Storage Device Menu	Right-click a storage device to view the storage device level menu. See Storage Device Menu .
Individual LUN Menu	Right-click a LUN to view the LUN level menu. See LUN Menu .
Individual Storage Icons	The icons in the WebUI indicate the condition and type of storage device. A red X indicates offline status, a yellow alert indicates a problem. Distinct icons are displayed for direct access LUNs and sequential access LUNs (tape). The type of device is displayed in the Device Info field of the Storage Management lower pane. Icons will show whether a device is healthy or not. A device is shown as unhealthy if it is uninitialized, has a hardware error, or the login has failed. For more information click the Icon Legend link on the SAN Topology page or see DataFort WebUI Icons on page 99.

STORAGE COLLECTION MENU

Right-click a storage device collection to view the storage collection menu. Use this menu to manage collected storage devices.

Create Cryptainers	Create a Cryptainer on the device (a Cryptainer per LUN for the entire device). See Options When Creating a Cryptainer on page 93. Use Port Mapping if the LUN assignment structure must be consistent with the physical configuration of the device. Use LUN Mapping if the storage device is a multi-target device such as a JBOD.
Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.

STORAGE DEVICE MENU

Right-click a storage device to view the storage menu. Use this menu to manage storage devices.

Create Cryptainers	Create a Cryptainer on the device (a Cryptainer per LUN for the entire device). See Options When Creating a Cryptainer on page 93. Use Port Mapping if the LUN assignment structure must be consistent with the physical configuration of the device. Use LUN Mapping if the storage device is a multi-target device such as a JBOD.
Paths	Map/Unmap devices to add or remove a path from a Cryptainer to a storage device. This feature is used when a Cryptainer has been created without using collections (a single path to a storage device) and a second path to that Cryptainer from the storage device needs to be created. Select the storage LUN that already has the Cryptainer, then shift-click the LUN without the Cryptainer and select Map to associate the Cryptainer with that LUN. Select Unmap to remove this association.
Move to	Move the selected device to a specified collection.
Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.
Disable	Disable will cause the selected device to disappear from the storage panel. Disabled devices will be grayed out and will not be manageable from the WebUI. To restore disabled images, right-click in the whitespace and select Show/Hide Disabled.

LUN MENU

Expand a storage device view to see its LUNs. Right-click a LUN to view the LUN menu. Use this menu to manage individual LUNs.

Show Cross Mapping	Select the device and click Show Cross Mapping to display which hosts have access to which storage devices, and which storage devices Cryptainers are mapped to.
Create Cryptainer	Create a Cryptainer on the LUN. See Options When Creating a Cryptainer on page 93.
Paths	Select the storage device and choose Show Alternate Paths to view all paths to the device. Map to Cryptainer/Un-map from Cryptainer allows you to add a path to a Cryptainer, or remove it. Map to Cryptainer will add a path to a selected Cryptainer on the LUN. Select the Cryptainer, then shift-click the LUN and select Map to Cryptainer.

Beacon On	Blink the LED on the physical disk to help identify it in the rack. This is intended for disk use only.
Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.
Delete	This option removes the storage device from the WebUI. Select the device and choose Delete. The device is not deleted from the fabric. If the device is still online and zoned with the DataFort, it will reappear at the next rescan.
Crypto Copy to Cryptainer	Crypto Copy to Cryptainer will copy the contents of the disk to a Cryptainer so it can be copied in encrypted form from one disk to another. This provides the benefit of copying a volume within a storage device, and across distance. The encrypted data is safe in transit. This can be useful in environments which include a primary data center and a disaster recovery data centers with a disk mirroring facility (such as SRDF for EMC storage devices) between them. This feature is intended for disk use only. Select a disk and Cryptainer and choose Crypto Copy to Cryptainer to copy the contents of that disk to the Cryptainer. Once the copy is complete, the contents of the Cryptainer can be copied in turn to another disk.
Crypto Copy from Cryptainer	Crypto Copy from Cryptainer will copy the contents of a Cryptainer in encrypted form from one disk to another. This feature is intended for disk use only. Select the Cryptainer and choose Crypto Copy from Cryptainer to copy the contents of that Cryptainer to the selected disk.
Export key	Export key allows the Cryptainer key for this LUN to be exported to a trustee. See Managing Trustees on page 119.
Import key	Import key allows a Cryptainer key for this LUN to be imported from a trustee. See Managing Trustees on page 119.
Restore Cryptainer	Restore Cryptainer allows DataFort to restore a deleted Cryptainer. Obtain the port and LUN information for the Cryptainer to restore. Select the device onto which you wish to restore the Cryptainer and choose Restore Cryptainer. The Restore Cryptainer page will appear. Select the key (using the Cryptainer Key ID information you have for the original Cryptainer). Select Port or LUN Mapping and click Restore. This feature is intended for disk use only.

MANAGING TAPES

Choose **Storage > Manage Tapes** to view the Manage Tapes page. This page is only visible if the license controlling tape support is installed. The Tape Management Pane features the following elements:

Tape Pane Menu	Right-click in the Tape Management pane to use the top level menu. The menu offers options to modify or refresh the pane view and add a new collection of tapes or a new pool. It also offers a Settings menu option, which opens the Tape Settings page. See Managing Tape Settings on page 112.
Tape Pool Collection Menu	Right-click a collection of tapes to use the collection menu. See Tape Pool Collection Menu on page 109. A pool will not display the tapes it includes until encrypted data has been written to the tapes in that pool.
Individual Tape Pool Menu	Right-click a tape pool to view the tape pool level menu. See Tape Pool Menu on page 110.
Individual Tape Device Menu	Right-click a tape device to view the device level menu. See Tape Device Menu on page 110.
Individual Tape Device Icons	The icons in the WebUI indicate the condition and type of tape device. A red X indicates offline status, a yellow alert indicates a problem. For more information click the Icon Legend link on the SAN Topology page or see DataFort WebUI Icons on page 99.

TAPE POOL COLLECTION MENU

Right-click a tape pool collection to view the tape pool collection menu. Use this menu to manage collected tape pools. A pool will not display the tapes it includes until encrypted data has been written to the tapes in that pool. If a tape is moved from one pool to another by the application, only the current location of the tape will be displayed in the WebUI once encrypted data is written to the tape.

Host Access	Grant/Revoke host access to the tape pool collection.
Rename	Select Rename. The name field will open in the lower pane. Enter the new name. To save the change, leave the cursor in the name field and hit Return on the Management Station keyboard.
Delete	This option removes the collected pool from the WebUI.

TAPE POOL MENU

Right-click a tape pool to view the tape pool menu. Use this menu to manage tape pools.

Show Cross Mapping	Right-click a tape pool and select Show Cross Mapping to view which hosts have access to the tape pool.
Host Access	Select a host in the host pane, then right-click a tape pool and choose Host Access > Grant to grant that host access to the selected pool. To revoke host access, select the host then right-click the pool and select Host Access > Remove .
Assign Key	A key is assigned to each media pool discovered by or assigned to DataFort. For pools which encrypt per-pool, the key is used to encrypt any data assigned to the pool and is consistent throughout a single tape. For pools which encrypt per-tape, this key is not used for data encryption but rather as a placeholder to keep track of default key attributes for per-tape keys originating from this pool. Note that cleartext cannot be appended to ciphertext on an encrypted tape, nor can ciphertext be appended to a cleartext tape.
Manage Key	Import or export key assigned to tape pool.
Move To	Move the selected pool to a specified collection.
Edit	Opens the Edit Pool page where the Name, Key Policy and Key Export settings can be changed. See Edit Pool Page .
Delete Tapes	Right-click the pool and select Delete Tapes to remove the tapes associated with the pool from the WebUI, but leave the pool.
Delete	Right-click the pool and select Delete to remove it from the WebUI. All tapes must be deleted before the pool will be removed.

TAPE DEVICE MENU

Right-click a tape device to view the tape menu. Use this menu to manage individual tape devices.

Keys	Import or export key assigned to tape device.
Delete	Right-click the device and select Delete to remove it from the WebUI.

EDIT POOL PAGE

Right-click a pool and select Edit to view the Edit Pool page.

Manage Tapes : Edit Pool 21:00:00:e0:8b:07:bc:83_Pool

Name

21:00:00:e0:8b:07:bc:83_Pool

Key Policy

☒ Tape

☐ Pool

Key Read/Write Span (Days)

30

(Use 0 for No Expiration)

Key Lifespan (Days)

365

Key Exportable

☒ On

☐ Off

Apply

Cancel

The Edit Pool allows the Name, Key Policy and Key Export policy to be changed for the selected pool. Change settings if desired, then click Apply to save settings.

Name	Change the alias for the pool as it is displayed in the WebUI. Note this does not change the actual pool label which DataFort uses to sync with the backup application.
Key Policy	Select whether the key policy used by this pool is the one set for tapes or for the pool. These policies are defined on the Tape Settings page of the WebUI. See Managing Tape Settings on page 112.
Key Read/Write Span	Sets the read/write life span of the key used to encrypt tape contents. Read/write represents the span in days that the key may be used for writing.
Key Lifespan	Sets the lifespan of the key assigned to tapes in the pool. Lifespan represents the span in days that the key may be used for reading.
Key Exportable	Select whether the Cryptainer key for this LUN can be exported to a trustee. See Managing Trustees on page 119.

ACL LEARNING

Use the onscreen link to turn ACL Learning on or off. When on, DataFort will monitor backup activity on the network and record which devices have access to storage. When ACL Learning is turned off, DataFort will enforce the access controls recorded when ACL Learning was on. This restricts the use of DataFort and backup pools to only the hosts which were used when ACL Learning was ON.

Once ACL Learning is on, clicking the onscreen ACL Learning is on link will bring up the [Tape Settings](#) page. It is recommended that ACL Learning be turned on initially while backups are run as usual for a period of time, after which ACLs should be reviewed and adjusted if necessary.

MANAGING TAPE SETTINGS

Access the [Tape Settings](#) page to configure settings for the DataFort, including those for pools and tapes. A key is assigned to each media pool discovered by DataFort. DataFort pool and tape settings determine how auto-detected tapes and pools are managed by default. This page will only appear if a license controlling tape features is installed on DataFort.

1. Access the Tape Settings page by selecting [Storage > Tape Settings](#).

The page can also be accessed from the [Manage Tapes](#) page of the WebUI:

- Right-click in the Tape Management pane and select Settings.
 - Click the ACL Learning is On link.
2. Select the desired setting and click Apply to set the changes. Tape settings include:
 - [Pool Settings and Defaults](#)
 - [Tape Settings](#)

Tape Settings
Cluster-wide

Pool Settings and Defaults

Cleartext Default
☒ OFF - Auto-detected Pools will be encrypted
☐ ON - Auto-detected Pools will be cleartext

Default Pool Policy
☐ Pool - A key with no expiration is generated per pool
☒ Tape - A key is generated per tape

Tape Key Lifespans

0

Years

Default Read/Write Span (Use 0 for 'No expiration')

0

Years

Default Key Lifespan

Key Export
☐ OFF - Pool Keys will not be exportable
☒ ON - Pool Keys will be exportable

Tape Settings

ACL Learning
☐ OFF - Local ACL is enforced
☒ ON - All host accesses go through and are recorded in the local ACL

Compression
☐ OFF - Even if requested by hosts, data will not be hardware compressed
☒ ON - If requested by hosts, data will be hardware compressed before it is encrypted

Apply

POOL SETTINGS AND DEFAULTS

DataFort allows access control for tapes to be set by pool, and supports pool types including auto-detected pools and host default pools.

Auto-detected pools are found during backups as data from tape block 0 is parsed for media and pool labels. The media and pool information is passed from kernel to management and stored in the database. Auto-detected pool labels match the application pool label.

Host Default Pools are used when DataFort cannot parse pool information from the tape block 0 data. If the media ID is detected, it is recorded in the tape history along with the host default pool label.

Cleartext Default	Determines whether pools that are automatically detected by DataFort will be encrypted or not by default.
Default Pool Policy	Determines whether keys are generated per tape or per pool by default. Select per-tape to manage key life spans.
Tape Key Lifespans	Sets the default read/write life span and read life span of the key used to encrypt tape contents. Read/write represents the span in days that the key may be used for writing. Lifespan is the span in days that the key may be used for reading. Lifespan can be specified in days, months, weeks or years. By default the lifespan of a key is infinite. Lifespan settings should be set only if key expiration is desired. This option is not available when keys are generated per pool.
Key Export	Determines whether keys can be exported to trustees by default. See Managing Trustees on page 119.

Global Default Pool

The global default pool allows a single pool to be set across all hosts for applications which do not support pools. Using this feature requires that you log into the DataFort CLI and change the default settings of the DataFort appliance.

To override the application pools which are auto-detected in DataFort log in to the DataFort CLI and set `dfc.override_with_default_pool` to True:

```
system property set dfc.override_with_default_pool true
```

To create a default pool with the global pool properties:

```
system property set dfc.default_pool_name <pool-label>
```

To create a default pool by specifying pool properties, first create a pool, then assign it:

```
pool add [--policy ] [-e, --exportable] [-n, --nokey] [--aclstate ]
[--days ] [--rw-days ] system property set dfc.default_pool_name
<pool-label>
```

To change a default pool set the system property to another pool name. To roll the pool key for a global default pool:

```
pool key set [-n, --nokey] [-k, --pk-id ] [-e, --exportable] [--days
] [--rw-days ] global default pool name
```

The previous pool key will be saved in the pool key history table (viewable by issuing the `pool key history` command) and may be used for reads and appends to tapes created prior to the pool update.

To return to normal pool mode:

```
system property set dfc.override_with_default_pool false
```

TAPE SETTINGS

Tape settings section of the determine whether ACL learning and Compression are on or off by default.

ACL Learning

By default ACL learning mode is enabled, which allows DataFort to monitor backup activity on the network and record which devices have access to storage. When ACL learning is turned off, only the hosts which had access when learning mode was on will be allowed to access storage.

Compression

If compression is enabled, DataFort will compress data sent to tape, depending on host settings to the tape drive. If the host sets the drive to compress, DataFort will compress data. If the host disables compression on a drive, DataFort will not compress data to that tape drive.

Compressed data will take up less tape space and be written faster than the original uncompressed data. Some tape systems automatically compress all data written to tape, however because encrypted data is not compressible, DataFort offers its own compression option.

Continue to use the compression functions of your backup software and tape library. Both DataFort and application or tape library compression must be set ON if compression is desired.

MANAGING SAN STORAGE SETTINGS

To configure the way DataFort HBAs work on the SAN, access the SAN Storage Settings page by choosing **Storage > SAN Settings**. SAN Storage Settings include:

- [Virtualization Settings](#)
- [Setting Single or Multi ID Mode](#)

VIRTUALIZATION SETTINGS

Virtualization can be turned on or off for any DataFort port using the SAN Storage Settings page of the WebUI. Virtualization settings determine whether DataFort presents its own WWNs or those of another device. DataFort can virtualize storage devices to the hosts and/or host devices to the storage. The maximum number of devices that can be virtualized in either direction is seven.

The DataFort Host and Storage HBA ports are NL-Ports, allowing virtualization on the host and storage sides of the fabric. The SAN Storage Settings page allows virtualization to be turned on or off for DataFort HBAs, depending on the environment in which DataFort will function.

A DataFort HBA with virtualization OFF will operate in Single ID mode, while a DataFort HBA with virtualization ON will operate in Multi ID mode. The suggested settings for different environments are:

Tape configurations It is recommended that virtualization be ON for the Host HBA, and OFF for the Storage HBA on a DataFort in most tape configurations. This is the default setting for DataFort. This setting also supports the use of switch models which do not allow NL-port logins. When virtualization is OFF, the DataFort HBA will log in to a switch in fabric mode.

Having virtualization OFF on the Storage HBA allows DataFort and tape drives to maintain connectivity if tape becomes busy for long periods of time.

Keeping virtualization ON for the Host HBA allows features such as Port Mapping to be used to create Cryptainers (see [Options When Creating a Cryptainer](#)).

Disk configurations It is recommended that virtualization be ON for both the Host HBA and Storage HBA of a DataFort in most disk configurations. Having virtualization on allows the full range of DataFort features to function.

When virtualization is ON, DataFort will log in to a fabric switch as an NL-port. This allows DataFort to present virtual WWNs to the initiators connected to it. Only when virtualization is ON can Port Mapping be used to create Cryptainers (see [Options When Creating a Cryptainer](#)).

Note: It may be necessary to turn virtualization OFF on both HBAs if connecting to a switch that does not support loop logins, or in a situation where a specific hardware configuration problem needs to be addressed.

SETTING SINGLE OR MULTI ID MODE

Each port on the DataFort appliance can be configured independently to function in either Single ID or Multi ID mode. This setting defines the number of WWNs (IDs) presented by the DataFort port. If the Host Port is in Multi-ID mode, this allows DataFort to represent itself as multiple devices, each with a distinct WWN. To set the virtualization mode, access the **Storage > SAN Settings** page. Keep in mind the following:

- Any paths set through DataFort virtual ports before changing the virtualization mode will become inaccessible.
 - After changing virtualization settings DataFort will prompt for a reboot.
 - When in Single ID mode, some unsupported settings in the WebUI will be greyed out.
1. From the DataFort WebUI, access the **Storage > SAN Settings** page.
 2. Select the ON or OFF radio button for each HBA to set Multi ID or Single ID mode.

SAN Storage Settings Cluster-wide

Virtualization Settings: requires DataFort(s) reboot

Host ☒ OFF - Do not virtualize on the host side
☐ ON - Virtualize up to 7 storage devices on the host side

Storage ☒ OFF - Do not virtualize the storage side
☐ ON - Virtualize up to 7 host devices on the storage side

[Apply](#)

3. Click Apply.

RESTORING A CRYPTAINER

Each Cryptainer is assigned an ID in the DataFort configuration database. This Cryptainer ID is the record ID for the Cryptainer object. A Cryptainer that has been deleted from the DataFort configuration database can be restored using the Cryptainer ID and DataFort's restore features (Cryptainers created on disk only).

Note that no more than one instance of a particular Cryptainer can exist simultaneously (you cannot restore the same Cryptainer to multiple places at once).

A Cryptainer restore requires the following:

- The original encrypted data and the port and LUN information of the original Cryptainer location.
- The Cryptainer ID.
- A DataFort that remembers the original Cryptainer. DataFort stores information about Cryptainers in the configuration database indefinitely, even if the Cryptainers are deleted (unless they are purged when backing up to LKM, in which case LKM will recover the Cryptainer information for you). Any DataFort using the configuration database that contains information about the original Cryptainer will work.

1. In the WebUI, right-click the device onto which you wish to restore the Cryptainer. Choose **Advanced > Restore Cryptainer**.

The Restore Cryptainer page will appear. It displays information about the device you have selected, and a list of Cryptainer Keys that can be assigned to the Cryptainer when it is restored.

2. Select the correct key (using the Cryptainer ID information you have for the original Cryptainer).
3. Select the correct mapping method for this device, and click Restore.



■ ■ ■ ■ 10 KEY ADMINISTRATION

This chapter describes administrative functions that involve key management or key creation after initial DataFort setup.

A specified Key Administrator or a Full Administrator can perform the following functions:

- [Managing Trustees](#)
- [Managing DataFort Defense Responses](#)
- [Managing Recovery Officers and Recovery Cards](#)

Any administrator can reset smart cards:

- [Smart Card Reset](#)

MANAGING TRUSTEES

A trustee is a remote DataFort with which a trust relationship has been formed, allowing exportable encryption keys to be shared. Creating trustees allows Cryptainer, tape and pool keys to be shared between DataFort appliances that have no Recovery Cards in common, and may not even be on the same network.

A trustee may import keys from or export keys to another trustee. Imported keys cannot be exported once they are imported. Trustees send messages to establish a relationship before key sharing. The first message in setting up a trustee relationship is the Trustee Establishment Package (TEP). The second message, a response to a TEP is the Trustee Acceptance Package (TAP).

Once trustee setup is complete, encryption keys are shared via a Link Key, which is similar to a Domain Key. The Link Key lives only in hardware, and keys are moved by DataFort. Recovery Cards are only required during trustee setup.

TRUSTEE SCENARIOS

The establishment of trustees enables several enterprise scenarios:

- | | |
|-------------------------------|---|
| Disaster Recovery Site | In a situation where there is a DataFort appliance offsite, and it is not desirable to form a cluster to share key data (either because there is no network connectivity between the main and offsite location, or because the topology is different at the remote site). |
| HQ with branches | In a situation where there are many branch offices and it is desirable to share a different encryption key with each branch exclusively. |
| Vendors/Third parties | In a situation where a vendor and supplier both have DataFort appliances. Data is protected via Cryptainers, but it is not desirable to share all keys. |

SETTING UP TRUSTEES

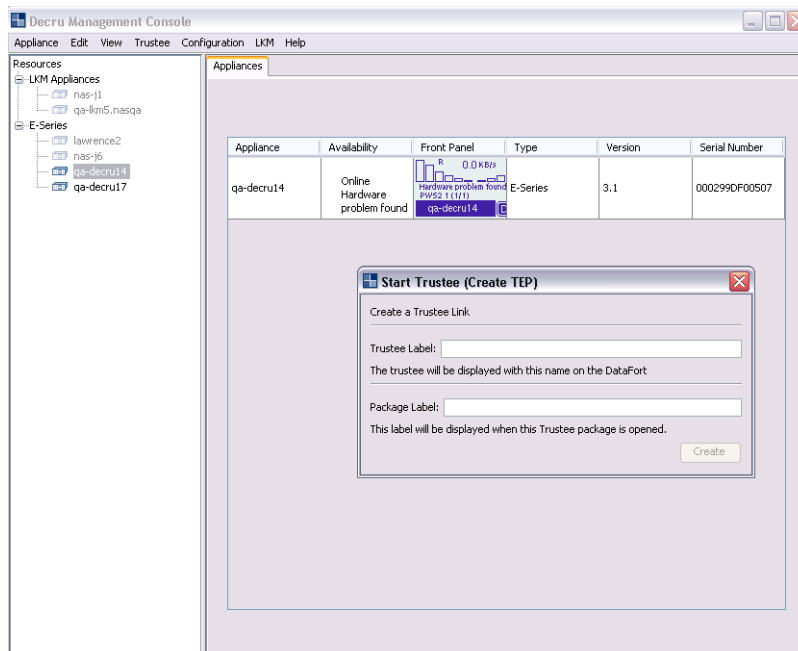
This example describes a trustee relationship between a main and a remote site. Setting up trustees requires:

- A Key or Full Administrator (with permissions to create trustees) at each site.
- The quorum of Recovery Officers and their Recovery Cards at each site/for each appliance. If the Security Setup requires 2 out of 5 cards, for example, two people will have to be present to insert their cards and enter the label name and password for the card, in order to establish trustees.
- Files and information will need to be provided by the main site administrator so that the remote site administrator can import the trust package.

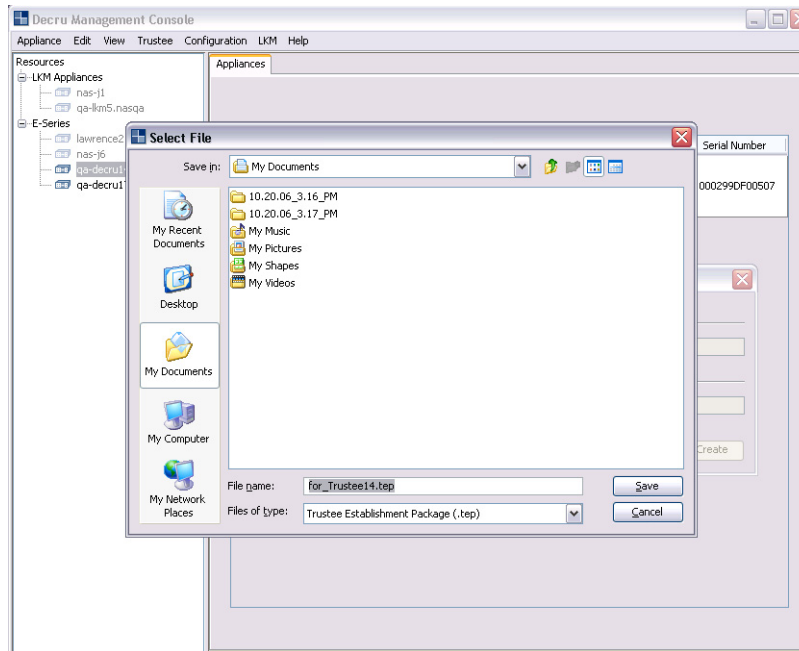
Create the Trustee Link

Trustee management requires the use of the Decru Management Console (DMC). See [Decru Management Console Functions](#) on page 172 for information about this interface.

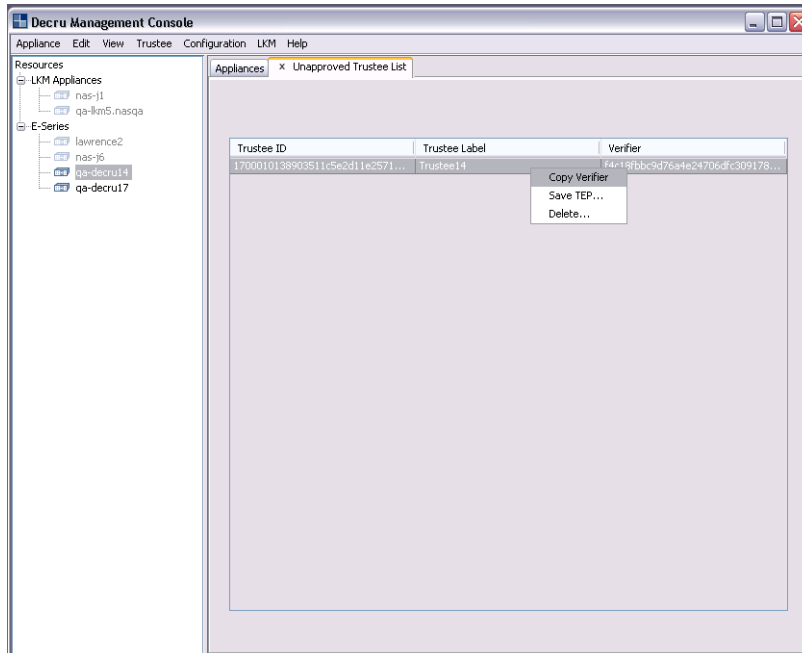
1. Choose **Start > Programs > Decru > Decru Management Console**.
2. From the Resources pane, select the first DataFort that will become a trustee.
3. From the Trustee menu, select **Start Trustee Creation**.



4. In the Start Trustee (Create TEP) window, enter the Trustee Label (usually the name of the other appliance) and the Package Label (the identifier for this file), and click Create.



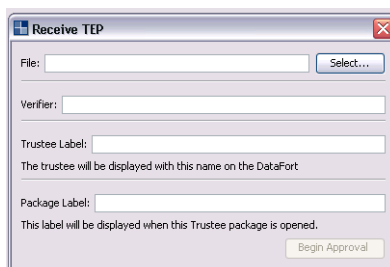
5. In the Select File window, keep the default name and choose a directory in which to save the TEP file.
6. From the Trustee menu, select Unapproved Trustee list.
7. Right-click the newly-created trustee and select Copy Verifier.



8. Paste the verifier into a text file.
9. Communicate the file and the verifier to the administrator of the other appliance, if there is a different administrator.

The verifier must be communicated in a secure manner – Decru recommends communicating the information by phone or direct contact rather than email. This is the only form of authentication for key sharing and is considered sensitive material.

The other administrator will need to browse to the TEP and use the verifier when they complete trustee setup.
10. From the Decru Management Console, in the Resource pane, select the other appliance.
11. From the Trustee menu, select Receive TEP



12. Browse to the TEP file saved in step 5 and copy the verifier from step 8 into the provided field.
13. Enter the Trustee Label (usually the name of the other appliance) and the Package Label (the same one entered in step 4) and click Begin Approval.

The approve TEP panel appears.

Approve TEP

Name: Trustee17

Verifier: F4c18fbbc9d76a4e24706dfc3091784104e11c07dad796fcd5613e921214c1d

Please select and/or insert a quorum of Recovery Cards.

Recovery Officers:

Alan@Finance@Finance
Jim@Finance@Finance
Bob@Finance@Finance

Card Label:

Security Domain:

Password:

Verify Password

Card Label:

Security Domain:

Password:

Verify Password

Start

The next step requires that the smart cards be presented to DMC. The number of cards required is established by the recovery schema set for each appliance at the time it was initialized.

Note: Multiple readers will allow you to move through this process quickly since you can insert multiple cards at once. Otherwise, insert one card at a time into the single reader.

14. Insert a card and enter the password information. Then insert the next card in insert password information for that card. If multiple readers are in use, enter password information for the inserted cards.

Note: Use the Verify password button to check that a password is correct before starting the procedure.

Approve TEP

Name: Trustee17

Verifier: f4c18fbbc9d76a4e24706dfc3091784104e11c07dad796fc6d5613e921214c1d

Please select and/or insert a quorum of Recovery Cards.

Recovery Officers:

- Alan@Finance@Finance
- Jim@Finance@Finance
- Bob@Finance@Finance

Card Label: Jim@Finance

Security Domain: Finance

Password: *****

Verify Password

Card Label:

Security Domain:

Password:

Verify Password

Start

15. Click Start.
Wait for the progress bar to appear. Approval is being obtained from the card. Do not remove it from the reader.
16. If using a single card reader, when prompted insert the other card and click Start.
Wait for the progress bar to appear.
17. In the Select File box, keep the default file name and choose a directory in which to save the TAP file.
18. From the Trustee menu, select Unapproved Trustee list.
19. Right-click the newly-created trustee and select Copy Verifier.
20. Paste the verifier into a text file.
21. Communicate the file and the verifier to the administrator of the other appliance, if there is a different administrator.
22. Select the first DataFort again.
23. From the Trustee menu, select Receive TAP
24. In the Receive TAP window, for the File field, select the TAP file saved in step 17. For the Verifier field, paste the verifier ID copied in step 20.
25. In the Approve TAP window, insert or select Recovery Cards and enter the passwords.

26. Click Start.

When finished, a Trustee created message will appear.

27. From the Trustee menu, select Trustee List to see the created trustee link.

IMPORTING AND EXPORTING KEYS

Once a trustee relationship is established it is possible to freely transfer keys between the two clusters using the import and export key options of the WebUI.

Exporting a Key

1. At the exporting DataFort, right click on the LUN, tape or pool which will have its key exported. For a LUN select Export key. For a tape device select **Keys > Export**. For a pool select **Manage keys > Export**. This will open a screen showing the available trustee relationships.
2. Select the trustee that the key will be transferred to and select Export.
3. There will be a prompt to download a .kdf file.
4. Transfer the saved .kdf file via email, FTP, disk or other method to the other cluster location.

Importing a Key

1. At the importing DataFort, right-click any storage device or pool and select Import. For a LUN select Import key. For a tape device select **Keys > Import**. For a pool select **Manage keys > Import**.
2. A prompt for the .kdf file location will appear. Once this file is uploaded the key will be known to the cluster.

MANAGING DATAFORT DEFENSE RESPONSES

The defense setting specifies the automatic DataFort response to evidence of threat or intrusion.

DEFENSE TRIGGERS AND RESPONSES

A defense response can be triggered by the following:

- Chassis Intrusion

If DataFort is opened, this causes an automatic defense response. If chassis intrusion has been detected, there should be physical evidence (such as scratches, a broken lock or a stolen chassis key).
- Loss of Power

If DataFort is left without power for a long time (more than 3 weeks) a defense response can be triggered.
- CryptoShred Button

If DataFort is equipped with a CryptoShred button, pressing the button activates the defense response.

The defense setting determines the extent of the response to the threats listed above and the requirements for recovery.

- The first response level disables the SEP and makes the DataFort unusable for cryptographic operations. It will still be possible to access management interfaces and view logs, but encrypted data will be inaccessible. To resume normal operation and data access you can perform an administrative reset (see [Clearing a Defense Alert](#) on page 128).
- The second response level protects the data by automatically clearing all encryption keys in the DataFort. Recovery from this response requires zeroization and data recovery.

When encryption keys are cleared (Medium and High levels) all encrypted data becomes immediately unusable. Zeroization is required before DataFort can be restored to a previous configuration.

The DataFort battery powers the intrusion-detection circuit even when DataFort is switched off. When this battery becomes low (because DataFort has been powered off for extended periods), DataFort may not detect or signal a physical intrusion.

WARNING: CHOOSE THE LOWEST LEVEL IF UNCERTAIN. THE DEFENSE LEVEL CAN BE INCREASED IN STRENGTH LATER IF IT SEEMS ADVISABLE, BUT **NOT** DECREASED.

DATAFORT DEFENSE SETTING

Defense levels are summarized in Table 11. If in doubt, choose the Basic level.

TABLE 11: DATAFORT DEFENSE SETTINGS

Setting	When Used	Intrusion Trigger	Response	Operation Resumes
Basic	When it is sufficient to warn the administrator of an intrusion.	Internal chassis intrusion detected.	Encryption and decryption disabled.	After administrator determines the cause of the intrusion and resets DataFort.
		CryptoShred button pressed.		
		Battery too low when system is powered on.		

TABLE 11: DATAFORT DEFENSE SETTINGS (CONTINUED)

Setting	When Used	Intrusion Trigger	Response	Operation Resumes
Medium	When it is necessary to clear encryption keys in case of an intrusion but not if the battery is low.	Battery too low when system is powered on.	Encryption and decryption disabled.	After administrator determines the cause of the intrusion and resets DataFort.
		Internal chassis intrusion detected or CryptoShred button pressed.	Encryption and decryption disabled and encryption keys cleared.	After DataFort zeroization and restoration using Setup Wizard and Recovery Cards.
High	When it is necessary to clear encryption keys immediately at the possibility of intrusion, whether a physical intrusion or low battery.	Internal chassis intrusion detected.	Encryption and decryption disabled and encryption keys cleared.	After DataFort zeroization and restoration using Setup Wizard and Recovery Cards.
		CryptoShred button pressed.		
		Battery too low when system is powered on.		

CHANGING THE DEFENSE SETTING

To change the defense setting after setup:

1. From the WebUI, choose **System Config > Security > Defense Settings**.
2. Select the level of desired defense.

Note: Only a Full Administrator can change the defense setting. After setup the defense level can be raised but not lowered.

3. Click Apply.

Defense Settings

During a defense-triggering event*, DataFort will stop processing in order to protect secured data. Certain procedures will then be required for restoring normal operation.

Important: Choose the Basic Level if unsure. Defense Settings can only be increased after they are set on this page.

Administrative Procedures for Recovery	
☒ Basic Level 	For all defense-triggering events, clear the alert and reboot DataFort.
☐ Medium Level 	For a low battery condition, clear the alert and reboot DataFort. For all other defense-triggering events, zeroize and restore DataFort from a backup configuration and a set of Recovery Cards.
☐ High Level 	For all defense-triggering events, zeroize and restore DataFort from a backup configuration and a set of Recovery Cards.

* **Defense-triggering events** :

- Physical intrusion to DataFort
- A low battery condition when switching on DataFort
- One touch of the physical CryptoShred button (available on some DataFort appliances)

Apply

CLEARING A DEFENSE ALERT

When an intrusion is detected, a defense alert is displayed. Depending on the defense setting, a DataFort Full Administrator may be able to clear a defense alert and allow DataFort to resume encryption and decryption operations. For a DataFort with a Basic level defense setting, alerts will appear in the following places:

- On the front panel LCD
- On every page of the WebUI
- After CLI login
- In the DataFort logs

After investigating the cause of the alert, and releasing the CryptoShred button if it has been pressed, the administrator can reset DataFort from the CLI or WebUI.

If keys were cleared under a Medium or High level defense setting, a simple reset is not possible. DataFort must be zeroized and recovered before normal operation can resume.

Resetting a Defense Alert via WebUI

1. Click the Reset link from the Home page, or from the bottom of any page.
2. Click OK to dismiss the message alerting you about the reset.
The DataFort will reboot, clearing the alert.
3. Close the connection to the DataFort.

CRYPTOSHRED BUTTON STATES

Some DataFort appliances come equipped with a CryptoShred button, which allows the DataFort defense response to be automatically activated with one touch. There are two states for the button: normal and activated.

Normal State

In this state, the CryptoShred button is not depressed and DataFort will operate normally. If the button is pressed once, the DataFort defense response will be triggered in accordance with the [DataFort Defense Settings](#). Recovery procedures can be completed by an administrator.

Activated State

Once the CryptoShred button has been pressed, DataFort will remain in the defense response state until the button is pressed again to release it. As long as the button is depressed, recovery procedures are prevented.

SYSTEM CARD CRYPTOShRED

Data processing (encryption and decryption) can be halted manually on DataFort appliances that do not have the CryptoShred button by removing the System Card and turning off the appliance. If DataFort is rebooted without the System Card, attackers are prevented from accessing the cryptographic keys, rendering all data on protected storage devices unreadable. When the System Card is re-inserted and DataFort is rebooted, all data can be accessed normally.

1. Remove the System Card and store it in a safe place. To make it more difficult to access encrypted data after emergency shutdown, destroy or shred the card instead of storing it.

2. Power off DataFort by pressing the switch on the rear panel.

Emergency shutdown halts all encryption and decryption. Data will remain encrypted and secure in storage, and cannot be decrypted unless the DataFort is reactivated or replaced.

Restore Operation with System Card: To return DataFort to normal operations, re-insert the System Card into the front panel and re-power DataFort.

Restore Operation if System Card was Destroyed: To return DataFort to normal operations, DataFort will have to be zeroized and reconfigured with the wizard and Recovery Officers. See [Zeroizing the Decru DataFort on page 148](#). A new System Card will have to be initialized. DataFort can be restored to the last configuration that was downloaded or backed up.

CONFIGURING MANAGEMENT SECURITY SETTINGS

DataFort offers configurable levels of security for DataFort management interfaces.

- Secure Web** When on, a valid Admin Card is required to access the DataFort WebUI. To allow access to the WebUI without an Admin Card, turn this setting off.
- Secure CLI** When on, the administrator must log in to DataFort with an Admin Card in order to obtain a secure password that will allow access to the CLI for DataFort management. By default this option is off, and an administrator can log in to the CLI using only a valid name and password.

1. Choose **System Config > Security > Settings** from the WebUI to set the security policy according to the needs of the network.
2. Leave defaults in place, or select the radio button beside the desired setting and click Apply to save the changes.

Security Settings Cluster-wide

Restrict management of the DataFort

Secure Web ☒ **OFF** - The Admin Card is not needed in order to access the DataFort WebUI
☐ **ON** - A valid Admin Card is required in order to access the DataFort WebUI

Secure CLI ☒ **OFF** - The Admin Card is not required for accessing the DataFort CLI
☐ **ON** - The administrator must access the WebUI with a valid Admin Card to obtain a one time password

MANAGING RECOVERY OFFICERS AND RECOVERY CARDS

Recovery Cards are not used in daily operation of the DataFort, but they are essential for key and data recovery operations. Recovery Cards are initialized in sets, and each Recovery Card is associated with one Recovery Officer. If a Recovery Officer leaves the company or loses a Recovery Card, a quorum of Recovery Officers with their cards must assemble to initialize a replacement card and re-form the set. Changes made to a Recovery Card are replicated across the cluster.

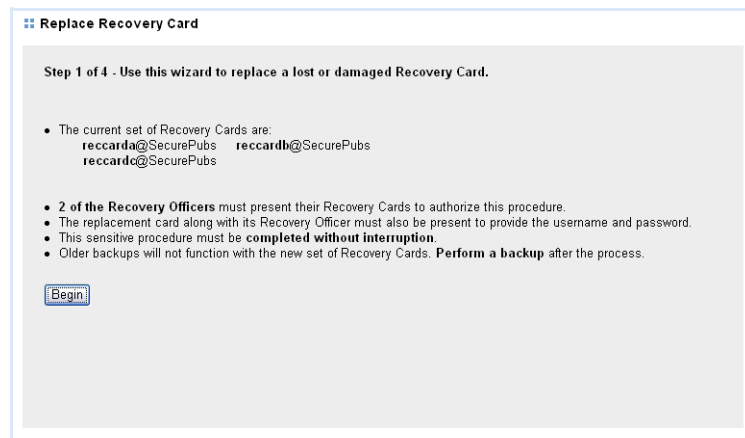
Note: Card replacement procedures are sensitive, and should not be interrupted by any other configuration or activity.

Card replacement procedures require:

- A replacement card (uninitialized or initialized).
- The required Recovery Officers and their Recovery Cards. If the Security Setup requires 2 out of 5 cards, for example, two people will have to be present to insert their cards and enter the label name and password for the card, in order to create a new Recovery Card.

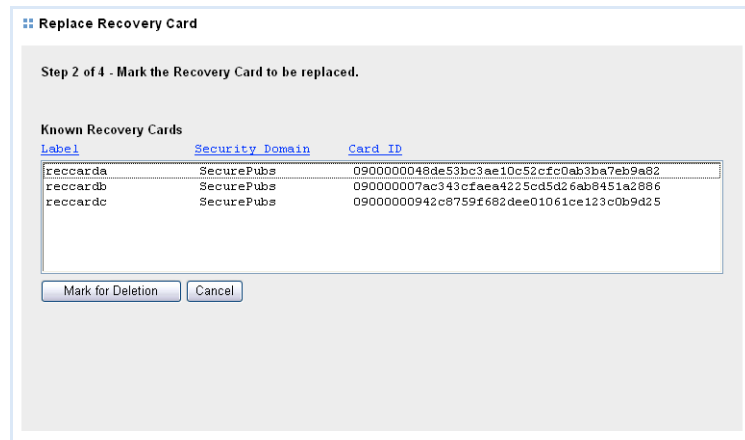
REPLACING A RECOVERY CARD

1. Log in to the WebUI and choose **System Config > Recovery > Replace Recovery Card**.



The current set of cards is displayed.

2. Click Begin.



3. In the Known Recovery Cards window select the card that will be replaced and click Mark for Deletion.
4. Insert the card that will replace the deleted card into the Management Station smart card reader.
5. Click Introduce.
The wizard will indicate how many cards are required to authenticate the replacement.
6. Insert a Recovery Card from the original set which included the card that is now being replaced and click Begin.
The system will prompt for the old Recovery Cards. Recovery Officers should insert their cards as prompted, and enter the label and password information for each card. A quorum of Recovery Officers must present cards. Each card owner must supply the password for his or her card.
7. When prompted, insert the remaining cards from the set one by one, clicking OK when prompted.
8. Enter the password for each card and click Log In.
9. Repeat for as many cards as are needed.
10. When prompted that the replacement card is authorized, insert it into the reader and click OK.
11. Enter the label and password information for the card and click Log In.
 - If an uninitialized card is being used as a replacement, enter a card label and password, then click Log In.
 - If an initialized card is being used as a replacement card, existing values will appear. You cannot change the Security Domain of an initialized card. Enter the password information for the existing card, then click Log In.
12. Complete a configuration database backup.

CHANGING A RECOVERY CARD PASSWORD

Recovery Card password changes made on one cluster member are recognized by other cluster members automatically. Once changed, the new password is in effect for all clusters.

1. Log into the WebUI and choose **System Config > System Users > Recovery Officers**.

Recovery Officers

This page allows Recovery Officers to change the passwords on their Recovery Cards.

Recovery Schema	2 out of 3				
Recovery Cards	<table><tr><td>reccarda@SecurePubs</td><td>reccardb@SecurePubs</td></tr><tr><td>reccardc@SecurePubs</td><td></td></tr></table>	reccarda@SecurePubs	reccardb@SecurePubs	reccardc@SecurePubs	
reccarda@SecurePubs	reccardb@SecurePubs				
reccardc@SecurePubs					

Please insert a Recovery Card, load its properties and enter the passwords.

Card Label

Security Domain

Current Password

New Password (8 - 30 characters)

Confirm Password

2. Insert the card for which the password will be changed into the Management Station smart card reader. Strong passwords are an important part of the overall security of the system. New passwords should be 8 or more characters, and include letters, digits and punctuation marks.
3. Click Load.
4. Enter the existing password.
5. Enter the new password.
6. Click Change.

SMART CARD RESET

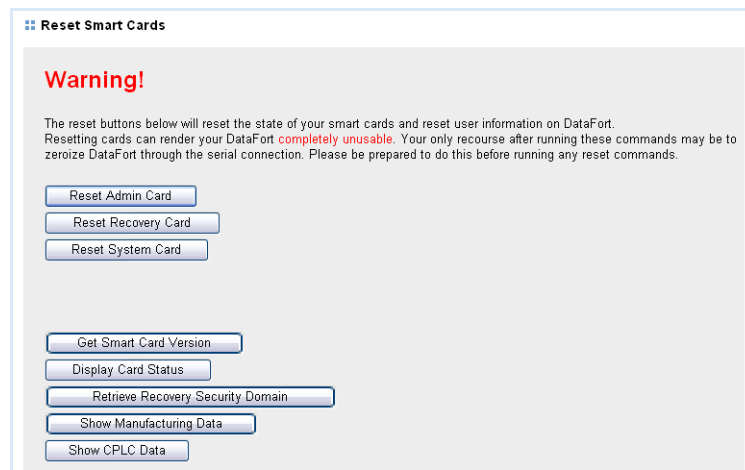
It is possible to completely reset a smart card using a special DataFort Reset Smart Cards page. This page also allows the administrator to check smart card versions and status.

WARNING: THIS PROCESS WILL INVALIDATE THE CARD'S OLD SETTINGS, AND RESET IT FOR USE WITH A NEW INSTALLATION.

1. Enter the following path into the browser window:

<https://<nameofDataFort>/resetcards.htm>

The Reset Smart Card page will appear.



2. To check the status of a smart card, insert it into the smart card reader and click any of the buttons at the bottom of the page.
3. To reset a smart card, insert it into the smart card reader, and click the appropriate Reset button.

Resetting changes passwords to their defaults, and zeroizes all key material for secret sharing that resides on the card.

Do not reset a Recovery Card unless a quorum of Recovery Cards remains. Without a quorum, data recovery operations will not be possible. Do not reset the only Admin Card for a Full Admin with authorizer privileges. Resetting is appropriate for redundant cards when there is a change of personnel. Additional blank smart cards are available from Decru.

4. After clicking the Reset button, confirm the transaction.

■ ■ ■ ■ 11 BACKUP ADMINISTRATION

The DataFort configuration database contains all relevant information about the secure network including information about Cryptainers, storage, hosts and administrators. This configuration database can be downloaded to a remote location at any time using the WebUI. A downloaded configuration can be applied to a new or zeroized DataFort in order to restore the configuration. It is crucial to back up the configuration database any time a change is made to DataFort configuration. Failing to back up the database after making changes to the configuration can result in lost data.

A specified Backup Administrator or a Full Administrator can perform backups:

- [Saving Configurations to Lifetime Key Management Software](#)
- [Downloading Configurations to a Remote Location](#)

Note that while a Backup Administrator can send backups to LKM, only a Key Administrator or a Full Administrator can configure backups to LKM.

Note: Do not use the LKM Settings page of the WebUI to configure backups to an LKM appliance. Refer to the [LKM Appliance Administration Guide](#) for instructions.

SAVING CONFIGURATIONS TO LIFETIME KEY MANAGEMENT SOFTWARE

The LKM software will manage keys and Cryptainer information for an entire cluster, offering a centralized approach to consolidating all encryption key information, for the purpose of emergency data recovery. LKM keeps all encryption keys used for Cryptainers, tapes and pools, even if the original keys are purged from DataFort or the source DataFort is decommissioned. LKM maintains an encrypted copy of all encryption keys, providing a single key management and data recovery solution for the cluster. See LKM documentation for more information.

In order to configure DataFort to back up the configuration database to LKM automatically, provide DataFort with the IP address of the server on which LKM software is running. As soon as DataFort has the IP address of a working LKM server, configuration changes will be backed up automatically every hour. The configuration can also be backed up to LKM manually.

Note: All LKM settings are propagated across cluster members, therefore it is sufficient to enter LKM settings once for each cluster.

BEST PRACTICES FOR SECURE BACKUPS

Only a single copy of the most recent backup of a database should exist. The backup should be retained and destroyed per your organization's security policy.

- The system is designed to ensure that rollbacks to prior state is not possible.
- Only a single copy of the most recent LKM database must exist.
- This backup must be stored per organizational retention guidelines.
- Old copies must be considered sensitive and must be shredded per media shredding guidelines.
- Backups must not be transmitted over channels that retain data. Email must not be used but SSH can be used.
- DataFort should not back up keys in any other form other than sending them to LKM.

CONFIGURING BACKUPS TO LKM SOFTWARE

Use this procedure to set up regular automatic backups to LKM software. DataFort supports up to four servers for the LKM system. Backups will be sent to all LKM servers at the same time. Enter the IP addresses for each LKM server as described below.

Note: These instructions only apply to LKM software. For LKM appliance operation, refer to the [LKM Appliance Administration Guide](#).

DataFort supports automated configuration backups to four LKM servers.

Note: The following steps can be repeated four times to support a maximum of four LKM servers

1. Log in to the WebUI, and choose **System Config > Recovery > LKM Settings**.
2. Enter a label and description that will identify this DataFort in the LKM interface.

Software Lifetime Key Management (LKM) Settings

DataFort washington Show

Decru recommends the use of the LKM system to archive encryption keys for data restoration.

This unique label will be used to identify this particular DataFort in the Software LKM system.

Label washington

Description (Optional) Apply

DataFort will automatically back up its configuration database to the LKM server(s) specified below. (Cluster-wide)

IP Address	Port	Using SSL
10.101.13.108	15362	0
10.101.13.93	15362	0

Add Software LKM... Edit... Delete Refresh

- Click Add.

Note: This can only be used to add LKM software, not an LKM appliance. Refer to the [LKM Appliance Administration Guide](#) for instructions on linking appliances.

Software Lifetime Key Management (LKM) Settings : Add Software LKM Server

Software LKM IP

Server Port 15362

Using SSL Connection ☒ On ☐ Off

Shared Secret

Confirm Secret

Apply Cancel

Sensitive changes have been made to DataFort configuration. Making a [backup](#) is recommended.

- Enter the IP address of the LKM software server.
- Leave the Server Port at its default setting. If the default port is not available on the LKM server, see the LKM documentation for instructions for changing the setting.

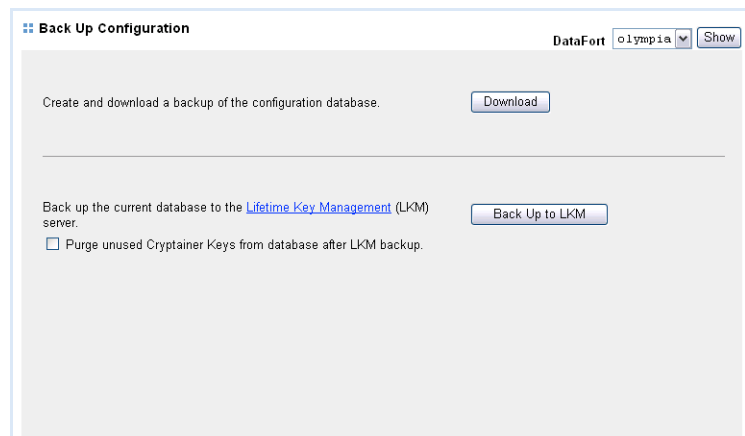
To configure DataFort to communicate with the LKM server across a secure SSL connection, leave Using SSL Connection enabled.

6. Enter and confirm a shared secret for SSL. The shared secret can be any string of up to 32 characters, including spaces.
7. As soon as possible, plan to enable SSL and enter the same shared secret into the LKM software UI. Until this is done, secure (SSL) backups to the LKM software server will not proceed.
8. Click Apply.

BACKING UP THE CONFIGURATION TO LKM

Use this procedure when you want to perform a manual backup to the LKM server. When backing up to LKM manually, you have the option to purge keys. See [Saving Configurations to Lifetime Key Management Software](#) for details.

1. Choose **System Config > Recovery > Backup**.



2. Choose whether or not to purge unused keys after backup to LKM.
Keys for deleted or re-keyed Cryptainers can be removed from the configuration database after a copy of the database has been backed up to an LKM server. Removing keys can help control the size of the DataFort configuration database. Since LKM is designed to retain all keys, it is not necessary to keep them in the DataFort configuration database as well.
3. Click Back Up to LKM.
The configuration will be sent to the LKM server, connecting to the ports configured on the LKM Settings page, and using SSL if that option was selected.

KEY PURGING

Keys are automatically backed up to LKM when LKM is in use. When backing up to LKM manually, you have the option to purge keys by checking the Purge unused Cryptainer keys... box on the Back Up Configuration page of the WebUI. This removes unused keys from the DataFort database, and stores them only in LKM.

Only keys that are no longer current (meaning they are not assigned to tapes, pools or Cryptainers) are allowed to be purged. The tape or storage device that originally used the key must have been removed

from the configuration. If a tape is overwritten with a different encryption key, then the previous key can be purged. If there is more than one LKM server defined for a cluster, all servers must have the key present before the purge is allowed.

In a large installation, it is a good idea to check the size of the configuration database using the CLI command `db size`. This command will return a table of entries and a percent full number. Should the database be more than 75% full, consider purging keys. The `keyman purgekeys` command allows you to specify which keys are purged at backup. Using the `keyman purgekeys start -a` command allows you to define the age of the keys to be purged in days.

The tape settings policy in use will effect the frequency with which keys may need to be purged. Table 12 on page 139 outlines the relationship between tape settings and key generation. See [Managing Tape Settings](#) on page 112 for information about tape settings.

TABLE 12: TAPE POLICY AND KEY PURGING

Tape Policy	Key Creation Rules	Purge Recommendations
Per-Pool Policy	Tapes are created using the same key as the pool key. LKM traffic should be minimal in this case since there will be very few keys generated over time. Normally the new pool keys will either be created in advance for each pool or auto-created as backups are run. Key expiration is not supported in this mode.	Purging may not be needed.
Per-Tape Policy	Tapes are created with a unique key. The main reason for this is to support key expiration and deletion. Expect much higher numbers of keys in the cluster in this mode. Given a backup window of 12 hours per day with an 8-node cluster, 3 LTO-2 drives each, running at full speed (70MB/s) assuming a tape capacity of 400GB at 2:1 compression this will yield about 1 key every 10 minutes within the cluster.	Based on the number of tapes in use, consider how many keys will be generated in a given time window, and plan to purge keys when the 8000 key limit is being approached.
Host Default Pools	In the case where the pool information is not detected in the tape volume header, DataFort uses host default pools. For best results, all media servers should be grouped into a single host group and assigned a common pool at the group level. This way all tapes will be encrypted with the same key. Key expiration and deletion are not supported. If this is not done, and the pools are auto-created, each host will be assigned by DataFort to a HOSTWWN_Pool which will be assigned a different key from the other hosts. If there are pre-existing host default pools they can be assigned the same key.	Purging may not be needed.

DOWNLOADING CONFIGURATIONS TO A REMOTE LOCATION

Use this procedure for a manual backup to a designated location. Download the DataFort configuration to a remote location any time a major change is made to the configuration. Save the configurations in a secure, accessible location in case recovery is needed.

1. Log in to the WebUI and choose **System Config > Recovery > Backup**.

The screenshot shows a web interface titled "Back Up Configuration". At the top right, it says "DataFort" followed by a dropdown menu showing "olympia" and a "Show" button. The main content area has a light gray background. The first section says "Create and download a backup of the configuration database." with a "Download" button to its right. Below this is a horizontal separator line. The second section says "Back up the current database to the [Lifetime Key Management](#) (LKM) server." with a "Back Up to LKM" button to its right. Below this is a checkbox labeled "Purge unused Cryptainer Keys from database after LKM backup."

2. Click Download.
3. Determine a secure remote location for the backup copy of the configuration database.
4. Save the backup.
5. Accept or modify the recommended filename.



■ ■ ■ ■ 12 PHYSICAL SECURITY ADMINISTRATION

This chapter describes key management functions after initial DataFort setup. A specified Security Administrator or a Full Administrator can perform the following functions:

- [Setting Date and Time](#)
- [Configuring and Viewing Logs](#)
- [Zeroizing the Decru DataFort](#)

SETTING DATE AND TIME

Setting DataFort date and time is a security function, in part because time controls key expiration. To set the date and time:

1. From the WebUI, choose **System Config > General > Date/Time**.
 - To change the current settings, click Adjust and enter the new information.
 - To use a time server, if these settings were not entered during setup, enter the requested information.
2. Click Apply Settings.

CONFIGURING AND VIEWING LOGS

DataFort logs events in these categories:

- Security
- Operations
- Performance

Within each category, there are priority levels. Elect to store DataFort log information (according to category and priority level) in one or more of the possible locations:

- Temporary (RAM inside DataFort)
- Database (DataFort configuration database)
- Remote Logging Host (remote syslog server)

Note: It is recommended that logs be stored in more than one location. See [Recommended Configuration](#) on page 144 for an example of a secure logging configuration.

For more about logging, see [Logging Functions](#) on page 221.

DATAFORT LOG STORAGE GUIDELINES

Keep in mind the following when configuring DataFort logging:

- Decru recommends that you redirect all logs to a remote syslog server, and that you turn the Decru Signed Syslog feature on for remote logs. Remote log storage is supported for a system running a standard syslogd configured to accept log data from the DataFort.
- Decru recommends that critical operations be logged both locally and remotely.
- Remote logs should be verified using the remote log verification utility.
- Note that log information stored in the configuration database is encrypted by DataFort, while the remote syslog is not encrypted and is not secure.
- The DataFort configuration database can retain up to 2,500 events at a time. When this number is exceeded, old log information is purged. Logs exported via syslog will remain on the syslog host subject to its log rotation and storage policies.

DECRU SIGNED SYSLOGD (DSS)

Log signatures can be turned on if remote logging is being used. Signed logs offer a way to authenticate log messages and verify that the log is complete. The logs are sortable for missing messages and can be verified using CLI commands. The feature is applicable only to remote syslogd.

When Decru Signed Syslogd (DSS) is turned on, DataFort adds metadata and a signature to each log message sent to a remote syslog server. The metadata and the signature can be used to:

- Verify that a given log message is authentic.
- Verify the source and timestamp of log messages.
- Verify that no messages are missing from the log.

Note that in a regular syslogd the source and timestamp are generated by the remote daemon and therefore cannot be trusted.

CONFIGURING LOG STORAGE

1. To configure the storage location for log information, choose **System Config > General > Configure Log**.

Logging Configuration Cluster-wide

Decru recommends storing critical logs in a permanent, remote location.

Source	Priority	Location			Signed	
		Temporary	Database	Remote Logging Host	Event Log Host	
Security	Low (6)	☒	☒	☒ 10.101.11.49	☐	☐
	High (4)	☒	☒	☒ 10.101.11.49	☐	☐
Operations	Trace (7)	☒	☒	☒ 10.101.11.49	☐	☐
	Information (6)	☒	☒	☒ 10.101.11.49	☐	☐
	Warning (4)	☒	☒	☒ 10.101.11.49	☐	☐
	Error (1)	☒	☒	☒ 10.101.11.49	☐	☐
Performance	Low (6)	☒	☒	☒ 10.101.11.49	☐	☐
	High (4)	☒	☒	☒ 10.101.11.49	☐	☐

2. The default settings are in effect until they are changed. If you want log information to be stored remotely, indicate the storage location according to the instructions below.
3. Select the desired settings and then click Apply. Clicking Reset restores the default settings.

Setting and Enabling a Remote Storage Address

1. Click the Remote Logging Host check box.
2. Enter an IP address or hostname for the machine that will be storing DataFort log information.
3. Enter up to four separate servers, separated by commas, to configure DataFort to send logs to multiple locations.

- If desired, activate Decru Signed Syslog (DSS) by specifying a remote syslog server and checking the Signed box.
- Select the desired settings and then click Apply.
Clicking Reset restores the default settings.

Recommended Configuration

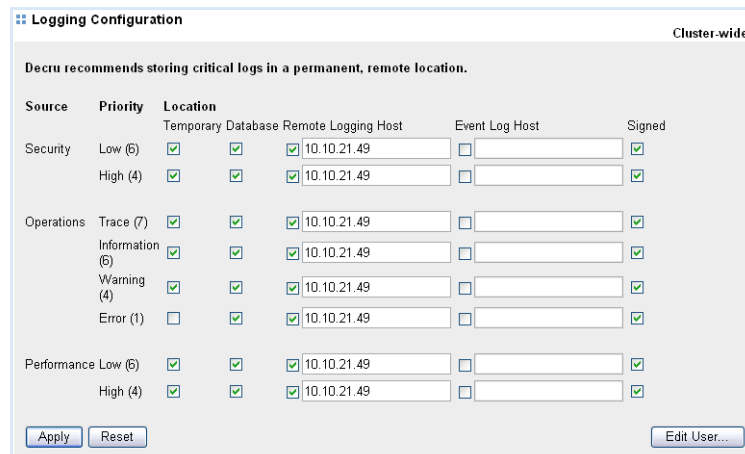
A recommended logging configuration will set DataFort to send secure DSS logs to multiple locations. For high security installations, configure DataFort logging as follows:

- Enable remote logging for all types of logging messages.
- Enable Decru Signed Syslog (DSS) for Security, Operations and Performance messages.
- Store High Security, High Performance and Error and Warning Operations log messages both locally in the configuration database, and remotely.

WINDOWS EVENT LOGGING

This feature allows logs to be sent from DataFort directly to Windows Event Viewer.

- From the DataFort WebUI, choose **System Config > General > Configure Log**.



Logging Configuration Cluster-wide

Decru recommends storing critical logs in a permanent, remote location.

Source	Priority	Location	Temporary Database	Remote Logging Host	Event Log Host	Signed
Security	Low (6)	☒	☒	☒ 10.10.21.49	☐	☒
	High (4)	☒	☒	☒ 10.10.21.49	☐	☒
Operations	Trace (7)	☒	☒	☒ 10.10.21.49	☐	☒
	Information (6)	☒	☒	☒ 10.10.21.49	☐	☒
	Warning (4)	☒	☒	☒ 10.10.21.49	☐	☒
	Error (1)	☐	☒	☒ 10.10.21.49	☐	☒
Performance	Low (6)	☒	☒	☒ 10.10.21.49	☐	☒
	High (4)	☒	☒	☒ 10.10.21.49	☐	☒

- Set up the Event User by clicking Edit User.

Logging Configuration : Windows Event Log User

This information will be used for Windows Event Logging.

Domain

User

Password

Confirm Password

3. Enter information about the user who will log into the Windows host to generate the events including the domain to which that user belongs, and the name and password of the user. This user must have permission to log events to that host.
4. Click Apply.
5. Choose **System Config > General > Configure Log**.
6. In the Event Log Host column, check each box that should be logged to the Windows host and enter the IP address of the Windows host in these boxes.
Note: It is a good practice to enter the same IP address for all event log host fields. Enter different IP addresses only if the user login is the same for all entered IP addresses.
7. Click Apply.
 Once configured, events from the DataFort source can be viewed on the host at **Computer Management > Event Viewer > Application**.

SETTING UP SYSLOG

1. On a system running a syslog daemon configured to accept syslog messages from remote hosts (specifically DataFort), create an empty file to store the system log. You can use any name, but in this example it is DataFort1.
Note: The configuration information from DataFort is consistent with the standard syslog.conf format supported on a majority of Unix systems, but is also applicable to syslogd implementations available for other systems.
2. Edit the syslog.conf file and add these lines:


```
local0.* /var/log/DataFort1
# local0 is for Security messages
local1.* /var/log/DataFort1
# local1 is for Operations messages
```

```
local2.* /var/log/DataFort1
```

local2 is for Performance messages

- 3. Signal syslogd to start receiving messages from DataFort.

Syslogd Mapping

Table 13 shows the Descriptive Name, System Property Name, Syslog Facility and Level mapping for DataFort logs.

TABLE 13: LOG MAPPING

Descriptive Name	System Property Name	Syslog Facility and Level
security low	sys.proc.syslogd.conf.sec_minor	local0.info
security high	sys.proc.syslogd.conf.sec_major	local0.warning
operations information	sys.proc.syslogd.conf.op_info	local1.info
operations warning	sys.proc.syslogd.conf.op_warning	local1.warning
operations error	sys.proc.syslogd.conf.op_error	local1.alert
performance low	sys.proc.syslogd.conf.perf_minor	local2.warning
performance high	sys.proc.syslogd.conf.perf_major	local2.info

Temporary Files Mapping

Table 14 describes the mapping for temporary logs.

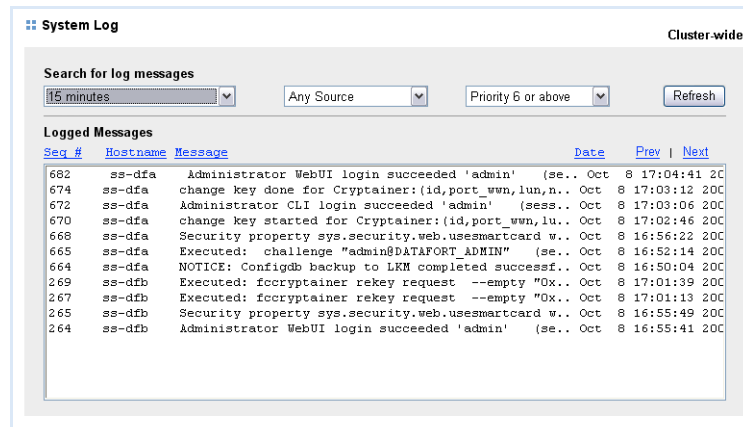
TABLE 14: TEMPORARY LOG MAPPING

WebUI Name	Temp File
security	/var/log/security
operations	/var/log/operation
performance	/var/log/performance

VIEWING THE LOG

DataFort log information can be viewed from the WebUI. Select a view that includes all log information, or one that filters the logs according to date, type of event or priority.

- 1. Choose **System Info > Log**.



View all recent log events, or a filtered selection. Sort and scroll items in the Message window.

- To filter the view by time, select a display period from the drop-down menu at the left. You may display events from the last minute, 5 minutes, 15 minutes, 1 hour, 1 day, 1 week or Any Time Frame.
- To select a single type of event to view, select Security, Operations, Performance from the Source drop-down menu.
- To select only events of certain priorities, select the priority level from the Priority Limit menu on the right.
- Double-click an entry to view details.
- Click Refresh to view new logs after making a change to the settings.

VERIFYING SIGNED LOG MESSAGES

It is possible for log data to be changed at the server or missed during a network transmission. To verify the correctness of the log, ensure that log source and global sequence numbers appear in correct order (with no log messages missing).

Logs that are missing from the sequence could be caused by the following:

- Log messages were deleted intentionally from the remote server to hide activity.
- Messages were dropped across the UDP connection between DataFort and the remote server.
- syslogd died on the remote server.

If logs appear to be missing, compare the logs saved to separate remote locations (logs can be sent to up to four locations, as indicated in [Recommended Configuration](#) on page 144) to verify breaks in the log are replicated. Remote logs can also be compared to the internal DataFort log.

The administrator can use the CLI to verify the correctness of the log using the `system log verify` command. See [Verifying System Logs](#) on page 187.

ZEROIZING THE DECRU DATAFORT

Zeroizing DataFort erases and invalidates all encryption keys in the system and erases all configuration information. Zeroization should always be followed either by running the Setup Wizard to assign a new configuration or by restoring a previous configuration. If a previous configuration is not restored, all existing key data from that configuration will be lost: Cryptainers will not be accessible and encrypted data will not be retrievable.

When an appliance is zeroized, all key material is deleted from the appliance. Some key material may be recovered by selecting the recovery option of the Setup Wizard. Some keys are not recovered by running the wizard. The following table outlines the types of keys recovered during a restore:

TABLE 15: KEY RECOVERY AND ZEROIZATION

Key Type	Example	Recovered by Setup Wizard
Keys that protect user data	• Cryptainer keys • Parent keys which encrypt Cryptainer keys	Recovered using the wizard, in order to ensure data can be decrypted by the recovered DataFort.
Keys that authenticate one DataFort to another, or a DataFort to an end user	• SSL keys • SSH keys • IPsec keys	Not recovered, in order to prevent one DataFort appliance from falsely appearing to be a different DataFort appliance.
Secrets belonging to DataFort users	• User passwords	Recovered using the wizard, in order to allow the same users to access a recovered DataFort without recreating passwords.

WARNING: SSL PRIVATE KEYS ARE CLEARED BY ZEROIZATION, AND MAY NOT BE BACKED UP OR TRANSFERRED TO OTHER APPLIANCES. IF SIGNED CERTIFICATES HAVE BEEN PURCHASED, THEY WILL HAVE TO BE REPLACED.

In order to protect against data loss, either decrypt encrypted data before zeroization and re-encrypt it with another DataFort, or back up the configuration database before zeroizing and restore the configuration from the backup after zeroizing. If the DataFort configuration was regularly backed up to LKM, LKM can provide a recent copy of the configuration database for recovery after zeroization.

Depending on the DataFort defense setting, zeroization and recovery may be required after the chassis has been opened or if another defense response is triggered. Zeroization and recovery are required after loss or destruction of the System Card.

If a standalone DataFort is zeroized, it can only be recovered using a backup copy of the configuration database. If the DataFort was in a cluster, the other cluster members will have retained all of the configuration information about the network.

Zeroization using the WebUI is described below. If login to the DataFort WebUI is impossible, zeroization can be performed using the CLI or serial console. This is described in the following section.

WARNING: BEFORE ZEROIZING DATAFORT, BACK UP THE CONFIGURATION DATABASE TO ENABLE DATA RECOVERY OPERATIONS.

ZEROIZING AFTER SETUP

If after running the Setup Wizard, you discover that the initial configuration is incorrect, or you must zeroize for some other reason, it is best to do so before creating Cryptainers. Log into the WebUI and complete steps to zeroize as described below. If necessary, you may also need to reset smart cards initialized during the Setup Wizard, as described in [Configuring and Viewing Logs](#) on page 142.

ZEROIZATION USING THE DATAFORT WEBUI

It may be necessary to back up the configuration database before zeroization is permitted. From the WebUI, choose **System Config > Recovery > Backup** and click the Download button.

1. From the WebUI, choose **System Config > Security > Zeroize**.
2. If it is desirable to preserve the IP address assigned to DataFort, leave the Keep DataFort IP addresses box checked.

Zeroize

DataFort **qa-decru16** Show

Secured data will not be readable by DataFort "qa-decru16" after zeroization.

Details

Zeroizing the DataFort appliance "qa-decru16":

- Deletes cryptographic key material from the SEP
- Deletes cryptographic key material from and resets application state of the System Card
- Deletes configuration data

Decryption of secured data will not be possible via the DataFort appliance unless the Recovery Wizard is run. Recovering this DataFort appliance requires a backup of the configuration database and the presence of 2 Recovery Officers and their Recovery Cards.

Steps

Click 'Zeroize'. The DataFort appliance "qa-decru16" will reboot after zeroization. Set the DataFort network configuration after reboot. (See Admin Guide.)

☒ **Keep DataFort IP addresses**

Zeroize...

3. Click Zeroize.
4. Type the provided code into the popup box to verify that you want to zeroize this DataFort.
After providing the code in the popup box, you will be automatically logged out of the WebUI and redirected to the login screen.
DataFort will reboot.
5. If IP settings were not preserved by checking the Keep DataFort IP addresses box, assign the DataFort IP settings as described in [Assigning the DataFort IP Address](#) on page 42.
6. Complete the configuration by running the Setup Wizard.

ZEROIZATION USING THE CLI

In some situations it may be necessary to use the CLI to zeroize the DataFort. Note that if Secure CLI is enabled, a valid Admin Card will still be required to access the CLI in order to zeroize the DataFort. (Never reset all Admin Cards before zeroization unless Secure CLI is off.)

Note: It is not possible to zeroize from the CLI if a backup is necessary. It may be necessary to execute the `db export` command from the CLI before zeroization is allowed.

1. Log in to the CLI with a valid administrator username and password.
2. Execute the `system zeroize` command. To preserve the existing IP address, use the `system zeroize [-k, --keep_ip]` command. You will be prompted to enter a confirmation code.
3. Enter the command again, followed by the code.

`system zeroize [confirmation-value]`

4. Wait while the System Card is reset, and the DataFort reboots.
5. If they were not preserved, reassign the DataFort IP settings as described in [Assigning the DataFort IP Address](#) on page 42.
6. Complete the configuration by running the Setup Wizard.

ZEROIZATION USING THE SERIAL CONSOLE

If it is not possible to complete the Setup Wizard for some reason, you can reset the DataFort using the serial connection.

1. Connect the serial console port (see [Serial Console Port](#) on page 40).
2. Log in to the serial console with a valid administrator username and password.
3. To zeroize DataFort, enter option `z`.
4. Enter a confirmation code when prompted.
The DataFort will reboot.
5. Assign the DataFort IP settings. See [Assigning the DataFort IP Address](#) on page 42.
6. After the DataFort has been assigned IP settings, complete the configuration by running the Setup Wizard.

EMERGENCY SERIAL CONSOLE PORT ACCESS

If all Admin Cards and passwords for a DataFort are lost, it will not be possible to log in to its WebUI or CLI. However it is still possible to connect to the DataFort serial console using a valid Recovery Card from the set used when that DataFort was initialized. This will allow the DataFort to be zeroized so it can be reset for future use.

1. Remove the System Card from the DataFort front panel slot.
2. Insert the Recovery Card into the slot.
3. Log in to the serial console using the card label and password of that Recovery Card.
The main serial console menu will appear.

■ ■ ■ ■ 13 CLUSTER ADMINISTRATION

A cluster is created using the Setup Wizard. See [Chapter 5](#) for instructions on completing the wizard. Note that standalone DataFort appliances cannot be joined together to form a cluster.

An FC-Series DataFort cluster can include up to 8 DataFort appliances, no more than 4 of which are 10 Port DataFort appliances. All cluster members maintain configuration information for the entire cluster.

A Full Administrator can complete all cluster management procedures. A Machine Administrator can also add a member to a cluster.

Cluster administration tasks include:

- [Cluster Management](#)
- [Maintaining the Cluster Quorum](#)
- [Cluster-Wide Management via WebUI](#)
- [Adding and Removing Cluster Members](#)
- [Recovering a Cluster](#)
- [Changing Network Properties of a Cluster Member](#)

CLUSTER MANAGEMENT

If members of the cluster go offline, some operations may be disabled to ensure data integrity. The offline cluster members should be recovered or removed to restore full cluster operation.

A minimum number of cluster members must be functioning in order for the cluster to remain formed. This minimum is the cluster quorum. The formula for determining the quorum is half of the number of total cluster members, plus one. In a cluster of two, both members must be online for the database to remain writable. Table 16 offers some examples of cluster quorum requirements in smaller clusters. To maintain all data operations, be sure that the number of functioning cluster members does not drop below the minimum quorum.

Use the Manage Cluster page of the WebUI to add, edit or delete cluster members. See [Cluster-Wide Management via WebUI](#), [Adding and Removing Cluster Members](#) and [Changing Network Properties of a Cluster Member](#) for details.

Note: See [Cluster Management](#) on page 185 for information on using the CLI to manage clusters, including the ability to disable cluster members if necessary.

MAINTAINING THE CLUSTER QUORUM

If one DataFort in the cluster goes offline, the remaining appliances will automatically take over operations. All cluster members keep the same configuration database. If strictly more than half of the cluster members are online, then the configuration database will remain writable.

TABLE 16: CLUSTER QUORUM EXAMPLES

Number of DataFort Appliances in Cluster	Required Number of Online DataFort Appliances
2	2
3	2
4	3
5	3
6	4
7	4
8	5

CLUSTER-WIDE MANAGEMENT VIA WEBUI

Most WebUI operations are cluster-wide and when completed on any member will apply to the entire cluster. The text **Cluster-wide** appears in the upper right corner of relevant WebUI pages to indicate this. Other settings are specific to individual DataFort appliances, but can still be set from any member of the cluster by using the onscreen pull-down menu to switch from one DataFort to the other.

IP Settings

DataFort: poly Show

Hostname:

DNS Suffix: (Optional)

DNS Search Path(s): (Optional)

DNS 1: (Optional)

DNS 2: (Optional)

Gateway:

CHECKING THE STATUS OF THE CLUSTER

To check the status of a cluster, log in to the WebUI of a cluster member and click the Manage Cluster link. You can also view the Manage Cluster page of either cluster member by choosing **System Config > Cluster > Manage Cluster**.

Manage Cluster Cluster-wide

Cluster Status

Database group state: committed. Database replication state: online. Refresh

Cluster Membership Information

Member ID	Name	IP	Link?
6	master	10.20.20.102	y
7	oracle1	10.20.20.61	y
8	dfb111	10.20.21.110	y
9	oracle2	10.20.20.62	y
10	ssdf	10.20.21.109	y
11	lum	10.20.22.24	y
12	san-2	10.10.22.97	n

Add... Edit... Remove... Pull information...

Cluster status is defined by the Group State and Replication State of the configuration database shared by the cluster members. All cluster members will be listed in the Membership Information box.

If the cluster is not in a committed/online state, some action may be required in order to resolve the cluster condition. Check Table 17 for a description of cluster states.

TABLE 17: CLUSTER STATES

Replication State	Group State	
	committed	aborted
online	committed/online The cluster is stable. This is the only state in which changes to the configuration are permitted. A standalone DataFort will also show this as its cluster state.	
recover	committed/recover Cluster members are synchronizing configuration information. When the process is complete the state will change to committed/online.	aborted/recover Cluster members are not communicating. Check network connections and cluster configuration. If one member of the cluster has failed, replace it with a new DataFort.
conflict	committed/conflict There is a conflict between configuration databases that cannot be automatically resolved.	

RESOLVING A CLUSTER CONFLICT

A cluster that has not formed properly at the outset will remain in an aborted/recover state. In rare cases, a cluster member may not join the cluster properly, resulting in a committed/conflict cluster condition. This problem can occur if a DataFort reboots, causing its database to go out of sync with the rest of the cluster. In order to resolve a committed/conflict cluster condition, complete the following:

1. Determine which cluster member has an incorrect database. This may require logging into the conflicted DataFort appliances and examining the configuration properties to determine which database is correct.
2. Log into the WebUI of the cluster member with the incorrect database. An alert will appear on the Home page near the Manage Cluster link.
3. Click the Manage Cluster link on the Home page or choose **System Config > Cluster > Manage Cluster**.
4. Highlight a DataFort with the correct database, and click Pull Information.
5. The database pull starts automatically. The process of updating the incorrect database and reforming the cluster can take up to five minutes. When complete, the cluster state will change to "committed/online."

ADDING AND REMOVING CLUSTER MEMBERS

New DataFort appliances can be added to an existing cluster at any time. To create a cluster from the outset, follow instructions in [Chapter 5](#) which describe how to initialize a standalone DataFort and then add a cluster member by running the Setup Wizard on another DataFort.

A DataFort can also be removed from the cluster at any time. See [Removing a Cluster Member](#). The cluster quorum will change when a DataFort is removed—be sure that the number of remaining cluster members does not fall below the functional limit for a cluster. Keep in mind that in most cases once a DataFort is removed from the cluster, it must be zeroized and reintroduced to the cluster using the Setup Wizard. It is possible to use the CLI to disable a cluster member temporarily so that it can be taken out of the cluster and rejoined to the cluster again without requiring a wizard. See [Cluster Management](#) on page 185.

ADDING A CLUSTER MEMBER

Keep the following in mind when adding new DataFort appliances to form a cluster:

- A DataFort must be uninitialized when added to a cluster. Initialized standalone DataFort appliances cannot be joined to form a cluster. To zeroize an initialized DataFort so it can be added as a new cluster member, see [Zeroizing the Decru DataFort on page 148](#).
- New cluster members can be added as long as a majority of members are online. In the simplest case, a new member can be added to a standalone DataFort appliance that is online. When adding to a cluster of two, both existing members need to be online.
- Existing cluster members can be deleted at any time. Non-existent or non-working members should be deleted before a new member is added.
- Only a Full or Machine Administrator can run the wizard and add a cluster member.

REMOVING A CLUSTER MEMBER

A DataFort appliance can be removed from a cluster. Note that in a cluster of two, the remaining DataFort will continue to function as a standalone device.

Note: Do not put a cluster member into standalone mode during a rekey operation.

1. Log into the WebUI of a DataFort in the cluster (not the one that will be removed).
2. Click the Manage Cluster link on the Home page or choose **System Config > Cluster > Manage Cluster**.
3. Select the cluster member to be removed in the Cluster Membership Information panel and click Remove.
4. Type YES to confirm the removal of the member, and click OK.

Cluster status will be aborted/recover until the change to the cluster has been completed.

REPLACING A DATAFORT IN A CLUSTER

To replace an offline clustered DataFort, remove it and replace it with a new, uninitialized DataFort. Add the new DataFort using the Setup Wizard. DataFort replacement in a cluster requires:

- A new or zeroized DataFort.
- A DataFort remaining from the original cluster.

- The minimum set of Recovery Officers and Recovery Cards as determined by the recovery schema of the cluster.
 - A valid cluster license from Decru for each DataFort that will be in the new cluster.
1. Power down the offline DataFort and remove it from the network, disconnecting the cables.
 2. Log in to the WebUI of an online member of the cluster and click the Manage Cluster link on the Home page (or choose **System Config > Cluster > Manage Cluster**).
 3. Select the offline DataFort in the Cluster Membership Information window and click Remove.
 4. Click Add. To leave the shared secret unchanged, click Next. To change the shared secret for the cluster, enter it and click Set.
 5. Click Add. In the popup window, enter the IP address of the member that will be added. Click OK.
 6. Click Next.
 7. Make a note of the instructions on the page, and click OK.
 8. Log out of the WebUI of the online DataFort.
 9. Replace the removed DataFort with the new, uninitialized DataFort.
 10. Assign an IP address to that DataFort and connect it to the network.
 11. Run the Setup Wizard for the new DataFort. Note the option to assign the WWNs previously used by the offline DataFort to the new DataFort using the Customize FC Site settings feature.

RECOVERING A CLUSTER

Follow the cluster recovery procedures to return an entire cluster to a previous configuration or to replace all members of a cluster. This procedure is used to replace missing or damaged clustered DataFort appliances. The replacement DataFort appliances must be uninitialized or zeroized (see [Zeroizing the Decru DataFort on page 148](#)).

- If one cluster member is lost, it should not be restored using the wizard. It should be deleted from the cluster and replaced as described in [Adding a Cluster Member](#) on page 155. Use the wizard to restore the first member of a cluster only if all members have been lost.
- If no cluster members are online, run the wizard on one DataFort, using a saved configuration database from a lost cluster member, then add the second cluster member.

This procedure requires:

- A saved configuration database from the previous configuration.
 - A valid cluster license from Decru for each DataFort unit.
 - The minimum set of Recovery Officers and Recovery Cards required by the recovery schema selected when the original standalone DataFort was set up.
1. Connect the first (new or zeroized) DataFort to the network and assign it the IP settings of one of the cluster members to be replaced.
 2. Connect the other (new or zeroized) DataFort appliance to the network, and assign it IP settings.
 3. Complete the setup wizard on the first DataFort, using the saved configuration database from the old cluster. Add the second DataFort during the wizard.

CHANGING NETWORK PROPERTIES OF A CLUSTER MEMBER

The network settings can be changed for a cluster member.

- [Changing the IPsec Secret of a Cluster](#)
- [Changing the IP Address of a Clustered DataFort](#)
- [Changing the Hostname of a Clustered DataFort](#)

CHANGING THE IPSEC SECRET OF A CLUSTER

A Full Administrator can change the IPsec secret of a cluster. The most direct way to make this change is to use the CLI. The change must be made manually for each member of a cluster.

- Log in to the CLI of each DataFort appliance in the cluster and set the new secret:

```
cluster config ipsec secret -s newsecret
```

CHANGING THE IP ADDRESS OF A CLUSTERED DATAFORT

The IP address of a DataFort can be changed while maintaining its membership in a cluster. Note that a configured DataFort cannot be moved from one cluster to another. To move an initialized DataFort to another cluster, it must be zeroized and added as described in [Adding a Cluster Member](#) on page 155.

1. Log in to the WebUI of the DataFort appliance which will have its address changed and choose **System Config > Network > IP Settings**.
2. Change the IP address and network mask to the new values. Click Apply.
The connection to the DataFort will be lost.
3. Log in to another member of the cluster and click the Manage Cluster link on the Home page or choose **System Config > Cluster > Manage Cluster**.
4. Select the entry for the changed DataFort in the cluster window and click Edit.
5. Enter the new IP information for the changed DataFort and click OK.
6. Check that the cluster status on the Home page indicates the cluster is committed/online.

CHANGING THE HOSTNAME OF A CLUSTERED DATAFORT

The hostname of a DataFort can be changed while maintaining its membership in a cluster. Note that a configured DataFort cannot be moved from one cluster to another. To move an initialized DataFort to another cluster, it must be zeroized and added as described in [Adding a Cluster Member](#) on page 155.

- Log in to the CLI of the DataFort appliance which will have its address changed. Execute the following commands:

```
system property set net.hostname newhostname

clu config set-local --name newhostname

system property set sys.datafort.label newhostname

kfc wwn set -n newhostname.0 0 <client-port-wwn> <client-node-wwn>
<storage-port-wwn> <storage-node-wwn>

system reboot
```

Changing the Hostname on an FC1020

Numbered additions to the hostname are required for FC-Series DataFort models which have more than 1 SEP board in a single chassis. For FC1020s, each DataFort SEP has a numerical designation:

```
board1 = hostname.0
board2 = hostname.1
board3 = hostname.2
board4 = hostname.3
board5 = hostname.4
```

When making changes to a hostname on an FC1020, make sure all five entries are changed when executing the `kfc wwn set` command.

- Log in to the CLI of the DataFort appliance which will have its address changed. Execute the following commands:

```
system property set net.hostname newhostname

clu config set-local --name newhostname

system property set sys.datafort.label newhostname

kfc wwn set -n newhostname.0 0 <client-port-wwn> <client-node-wwn>
<storage-port-wwn> <storage-node-wwn>

kfc wwn set -n newhostname.1 1 <client-port-wwn> <client-node-wwn>
<storage-port-wwn> <storage-node-wwn>

kfc wwn set -n newhostname.2 2 <client-port-wwn> <client-node-wwn>
<storage-port-wwn> <storage-node-wwn>

kfc wwn set -n newhostname.3 3 <client-port-wwn> <client-node-wwn>
<storage-port-wwn> <storage-node-wwn>

kfc wwn set -n newhostname.4 4 <client-port-wwn> <client-node-wwn>
<storage-port-wwn> <storage-node-wwn>

system reboot
```



■ ■ ■ ■ 14 MACHINE ADMINISTRATION

Machine administration includes tasks that allow network properties to be set and DataFort upgrades to be executed.

A Full Administrator can complete the all of the procedures described in this chapter. A specified Machine Administrator can only perform a subset of the operations described.

Note: A specified Machine Administrator can also add a new member to a cluster, as described in [Cluster Administration](#) on page 151.

A Full or Machine Administrator can complete the following machine administration tasks:

- [Network Settings](#)
- [Upgrading DataFort](#)
- [Setting Security Certificates](#)
- [Managing Licenses](#)

Only a Full Administrator can manage SNMP:

- [SNMP Settings](#)

Note: DataFort appliance Date and Time can only be set by a Full or Security Administrator. See [Setting Date and Time](#) on page 142.

NETWORK SETTINGS

It is possible to change the network settings after setup, using the WebUI.

1. To change IP settings for a standalone DataFort, choose **System Config > Network > IP Settings**.
2. Change the IP settings and click Apply

Note: If you change the IP address, you will lose connection to the WebUI and will need to log back in to the new IP address.

UPGRADING DATAFORT

From time to time, Decru offers upgrades for DataFort. Each upgrade package comes with its own set of instructions from Decru. Download the provided software package to the Management Station (or another local machine) and complete the steps outlined in the upgrade instruction packet. Upgrades can be completed by accessing the **System Config > General > Upgrade** page of the WebUI and browsing to the Upgrade file from Decru. There is also an option to upgrade from the WebUI of a zeroized DataFort by using the link provided in the setup wizard.

Note: While the DataFort appliance is being upgraded, there is a small window of time during which the appliance's intrusion detection is disabled. Upgrades should only be performed when the administrator can maintain physical security of the DataFort.

Some upgrades require that DataFort power to be cycled by the administrator. If it is required, recycle power on DataFort by clicking the Cycle Power button on the System Software Upgrade page of the WebUI. Note that the System Card must be inserted in the DataFort before power is cycled.

SETTING SECURITY CERTIFICATES

Internet Explorer will notify you any time a secure connection is made certified by an unrecognized authority. To eliminate this warning, and to protect against security attacks that could occur between DataFort and the Management Station, a locally signed certificate is generated during the Setup Wizard. After the certificate is set and installed, the security warning will not appear when logging in to the DataFort unless there has been a change made to the IP address or hostname of the DataFort, or cryptographic operations have been disabled. It may be desirable to install a certificate signed by a certificate authority as described in [Setting a Certificate Authority Signed Certificate](#) on page 164. Keep the following in mind:

- A certificate must be generated independently for each DataFort in a cluster.
- Create the certificate and then use it until its expiration date.
- Only a Full Administrator can set the security certificate

SETTING A LOCAL SECURITY CERTIFICATE

1. From the WebUI, choose **System Config > Security > DataFort Certificate**.

The local certificate is self-signed.		
Valid From	Jun 6 01:00:05 2003 GMT	
Valid Till	Jun 5 01:00:05 2006 GMT	
Common Name	Issued To	Issued By
Country	DataFort	DataFort
State / Province	US	US
City / Town	CA	CA
Organization Name	Redwood City	Redwood City
Organization Unit	Decru, Inc.	Decru, Inc.
Contact Email	Technical Support	Technical Support
	support@decru.com	support@decru.com

2. Click Use Self-Signed.

DataFort Certificate : Self-Sign & Set

DataFort poly Show

Generate a self-signed certificate.

Common Name olympia

Country Code

Province/State

City/Town

Organization Name

Organization Unit

Contact Email

Sign and Set as Certificate Cancel

The DataFort hostname will appear in the Common Name field. The Common Name must be the hostname or IP address of this DataFort. If a hostname is used, it must be resolvable by DNS.

3. Enter the information for the locally signed certificate. This information will appear when certificate details are viewed.

Note: Country codes are established by the International Organization for Standardization (ISO). For a partial list of country codes, see [Partial List of ISO Country Codes](#) on page 244.

4. Click Sign and Set as Certificate.
5. To set the certificate, click OK.
6. Log out of the WebUI.
7. Open an HTTPS connection to the DataFort.
The certificate warning appears.
8. Click View Certificate.



9. Click Install Certificate.
10. Complete the Install Certificate Wizard.

The certificate has been installed. When you connect to the WebUI, no security certificate warning should appear; instead you will see a valid certificate message.

SETTING A CERTIFICATE AUTHORITY SIGNED CERTIFICATE

1. Choose **Security > DataFort Certificate**.

DataFort Certificate DataFort: poly Show

The local certificate is self-signed.

Valid From	Jun 6 01:00:05 2003 GMT	
Valid Till	Jun 5 01:00:05 2006 GMT	

Common Name	Issued To	Issued By
Country	DataFort	DataFort
State / Province	US	US
City / Town	CA	CA
Organization Name	Redwood City	Redwood City
Organization Unit	Decru, Inc.	Decru, Inc.
Contact Email	Technical Support	Technical Support
	support@decru.com	support@decru.com

Use Self-Signed... Use CA-Signed...

2. Click Use CA-Signed.

DataFort Certificate : Request & Set DataFort: poly Show

1. Generate a signing request, and submit the request to a Certificate Authority.

Common Name	olympia	[Generated Request]
Country Code		
Province/State		
City/Town		
Organization Name		
Organization Unit		
Contact Email		

Generate Request

2. Paste the signed request from the Certificate Authority below and set as certificate.

Set as Certificate Cancel

3. Enter the required information into the fields provided and click Generate Request. This generates a PEM-encoded request which can be submitted to a known certificate authority such as VeriSign or a local certificate authority.

Note: Country codes are established by the International Organization for Standardization (ISO). For a partial list of country codes, see [Partial List of ISO Country Codes](#) on page 244.

4. When you receive the signed request from the CA, paste it into the box provided. Cut and paste the entire contents of the certificate file, including the BEGIN and END lines.

5. Click Set as Certificate.
6. Log out of the WebUI.
7. Open an HTTPS connection to the DataFort.
The certificate warning appears.
8. Click View Certificate.



9. Click Install Certificate.
10. Complete the Install Certificate Wizard.
The certificate has been installed. When you connect to the WebUI, no security certificate warning should appear.

MANAGING LICENSES

DataFort features (such as clustering) require a software license issued by Decru before they can be enabled. A Security Administrator or Full Administrator is required when adding or removing a license.

1. To view the license for a DataFort, choose **System Config > General > Licensing**.
2. Check that the license is valid.

A license becomes invalid when it expires. The license may be linked to the DataFort serial number, in which case the license will need to be updated if a DataFort is configured using a database from a DataFort with a different serial number.

3. If necessary, obtain a new license from Decru and use the Add button to add the license.
 - To remove an expired license, select it and click Delete.
 - To add a new license, click Add and enter the required information.

SNMP SETTINGS

DataFort supports both MIB II and the read-only private Decru MIB. All Decru MIBs are read-only for security reasons. The Decru MIB provides standard MIB-II as well as Decru MIB messages. DataFort supports the following:

SNMP version	SNMPv1, SNMPv2c., SNMPv3
SNMP tools	Generally available SNMP tools can be used to query SNMP MIBs.
MIBs	Standard MIB-II (Internet MIB) as described in RFC 1157. Private Decru MIB. See the DataFort SNMP Reference Guide for details.

For a complete list of DataFort MIBs and SNMP alarms, contact Decru. Decru MIBs fall into the following categories:

Crypto Alerts	Useful for monitoring the status of the crypto subsystem for the DataFort appliance (crypto interrupts, crypto status, etc.).
Chassis Alerts	Useful for monitoring the physical status of the DataFort appliance (fan speeds, temperatures, battery voltages, etc.).
System Alerts	Useful for monitoring the software running on the DataFort (number of processes, file system usage, etc.).

ENABLING SNMP

Only a Full Administrator can configure SNMP settings. Use the Disabled and Enabled radio buttons to turn SNMP on and off.

1. Choose **System Config > Network > SNMP Agent**.
2. Enable or disable SNMP using the radio button. See [SNMP Configuration](#) if enabling SNMP.

SNMP CONFIGURATION

The following can be configured using the SNMP page of the WebUI.

System location	sysLocation.0 under MIB-II. A description of the physical location where the device is installed or operating.
System contact	sysContact.0 under MIB-II. The contact information for the person or organization responsible for managing the device.
SNMP parameters	Read Community: community string used to read SNMP MIB. Trap Host: hostname (or IP address) which SNMP traps are sent to. Trap Community: community string used to send SNMP traps.

To set the SNMP connection to DataFort for use with SNMP tools such as HP OpenView:

1. Choose **System Config > Network > SNMP Agent**.
2. Enable SNMP using the radio button.

System

3. Enter the System Location. The System Location field is a string that describes the location of the system (the DataFort appliance).
4. In the System Contact field, enter the contact information for the person responsible for managing SNMP.

Trap

5. Enter the IP address or name of the Trap Community if a trap location is specified on the network. The Trap Community should be set to the community string used when sending messages to the Trap Host.
6. Enter the IP address or name of the Trap Host if a trap location is specified on the network.
7. Enter the Read Community name. For highest security, Decru recommends that the default community name (public) not be used.

Version

8. Check SNMPv1/v2c or SNMPv3. If you need both SNMPv1/v2c and SNMPv3, check both boxes.
 - For SNMPv1/v2c, enter the Read Community.
 - For SNMPv3, enter the username and password.
9. Click Apply.

■ ■ ■ ■ 15 DATAFORT APPLIANCE SETTINGS AND STATUS

DataFort provides information on status and settings in the WebUI, LCD, SNMP and CLI interfaces:

- See [Viewing Settings in the WebUI](#) for an overview of status and settings visible in the WebUI.
- The [DataFort Front Panel LCD](#) provides throughput and IP information.
- Configure [SNMP Settings](#) to allow network and hardware status information to be sent to the SNMP interface.
- The CLI provides security configuration settings and a way to view [Stack Trace Settings](#).

VIEWING SETTINGS IN THE WEBUI

The DataFort WebUI can be used to view current settings, including:

- [View DataFort Logs](#)
- [View DataFort Throughput and CPU Usage](#)
- [View Storage Diagnostics](#)
- [View DataFort Date and Time Setting](#)
- [View DataFort System Users](#)
- [View DataFort Network Settings](#)
- [View Crypto Status of DataFort](#)
- [View Information About DataFort](#)
- [View DataFort Sensors](#)
- [View DataFort LCD in WebUI](#)

View DataFort Logs

Choose **System Info > Log**. To filter the view by time, select a display period from the drop-down menu at the left. Events can be displayed from the last minute, 5 minutes, 15 minutes, 1 hour, 1 day, or 1 week. To select a single type of event to view, select Security, Operations or Performance from the Source drop-down menu. To select only events of certain priorities, select the priority level from the Priority Limit drop-down menu. To configure logs see [Configuring Log Storage](#) on page 143.

View DataFort Throughput and CPU Usage

From the Home page of the WebUI, click the CPU or Throughput link, or choose **System Info > Status > Activity**. The Local Activity page graph indicates the activity level of the DataFort appliance over time. A set of bars represents activity when the activity page is loaded. The page auto-refreshes every few seconds, adding a new set of bars to show updated values. Mouse over any bar to see the value represented by the image.

View Storage Diagnostics

To view storage network information, choose **System Info > Diagnostics** from the WebUI. This display will show DataFort WWN settings as well as information about all known devices on the fabric.

View DataFort Date and Time Setting

From the DataFort WebUI, choose **System Config > General > Date/Time**. The date and time setting on the DataFort are displayed.

View DataFort System Users

From the DataFort WebUI, choose **System Config > System Users**. DataFort system users include administrators and Recovery Officers.

View DataFort Network Settings

From the DataFort WebUI, choose **System Config > Network > IP Settings**. The settings assigned to this DataFort are displayed.

View Crypto Status of DataFort

DataFort continually monitors the state of its cryptographic system, halting file serving operations if a failure occurs. DataFort runs a self-test of its Storage Encryption Processor (SEP) every time the WebUI Home page is loaded. The results of this test are displayed on the Home page. From the DataFort WebUI, choose **System Info > Status > Crypto**. When the page loads, the test will run automatically.

View Information About DataFort

From the DataFort WebUI, choose **System Info > About**. The defense setting, recovery settings (schema and card labels) and system version for this DataFort, including the serial number, are displayed.

View DataFort Sensors

From the DataFort WebUI, choose **System Info > Status > Sensors**. This will show the status of the hardware including Temperature Sensors, Fan Sensors, Voltage Sensors and Power Supply Sensors. This information can be used by Decru support personnel to diagnose problems with the DataFort hardware.

View DataFort LCD in WebUI

From the DataFort WebUI, choose **System Info > Status > LCD**. The DataFort LCD graph and messages are displayed in the WebUI.

■ ■ ■ ■ 16 DECROU MANAGEMENT CONSOLE FUNCTIONS

The Decru Management Console (DMC) is the only interface for running the Setup Wizard for a DataFort appliance. The DMC is also the sole management interface for the Lifetime Key Management (LKM) Appliance. For full documentation of the DMC, see the [LKM Appliance Administration Guide](#).

The DMC provides an alternate interface for some DataFort management functions generally performed from the DataFort WebUI. If Lifetime Key Management appliances are in use, the DMC can be used to manage both LKM and DataFort appliances from a central location.

The DMC console menus provide tools for the following:

- [Appliance Management](#)
- [License and Administration Management](#)
- [Logging Configuration](#)

See [Decru Management Console Menus](#) for an overview of DMC menus.

APPLIANCE MANAGEMENT

The Decru Management Console is installed on the Management Station so the DataFort setup wizard can be run, as described in [Initializing DataFort Appliances](#).

- 1. Choose **Start > Programs > Decru > Decru Management Console**.

Once an appliance is added to the Decru Management Console, icons show appliance status. [Table 18](#) shows possible state displays.

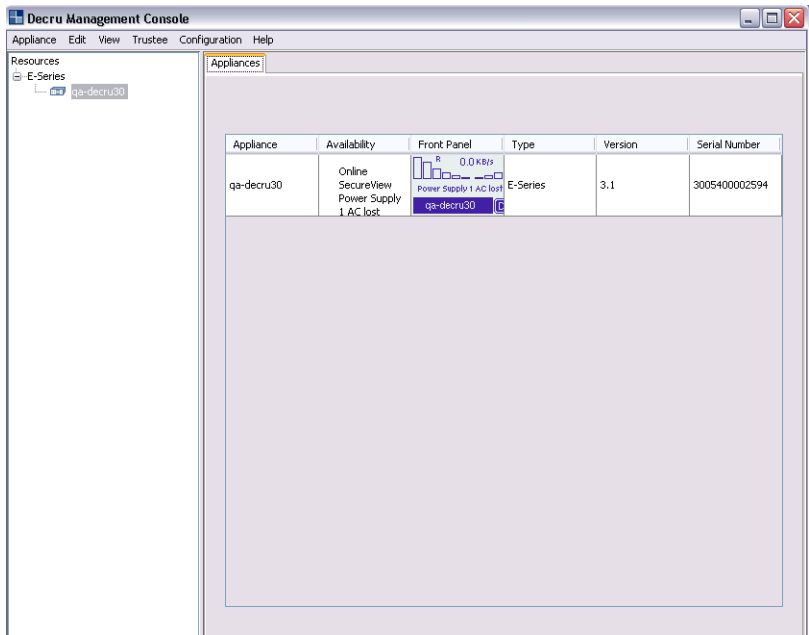


TABLE 18: APPLIANCE STATUS INDICATORS

Icon	Icon Appearance	Appliance State
	Yellow with open icon	Uninitialized: IP address set, but setup wizard not completed
	Gray with !	Incorrect login: administrator name and/or password incorrect
	Blue	Online with no errors
	Blue with yellow alert	Online with error: double-click icon to check appliance details
	Red	Offline
	Gray	Unknown: no login has taken place

ADDING AN APPLIANCE

Use the Appliance menu to add an LKM or DataFort appliance so it can be managed by the console.

1. Choose **Start > Programs > Decru > Decru Management Console**.

2. Choose **Appliance > Add**.

The Add... pop-up screen appears.

3. Enter the IP address or hostname of the appliance.

More than one appliance can be added on this screen: enter the IP address or hostname for each appliance in the single field provided and click Add after each, or add all IP addresses or hostnames directly into the pane on the right side of the screen.

4. Click OK when all addresses or hostnames are entered.

The certificate warning appears.

5. Agree to trust the certificate once or always.

Note: If the appliance is not found, no certificate warning will appear. The appliance will be added to the console, but will not appear online.

Once added, the appliance will appear in the console listed under Resources. Appliances will appear offline until you log in using the console. See [Logging into Appliances](#).

LOGGING INTO APPLIANCES

Log into each appliance after adding it to DMC.

1. Select an appliance in the Resources pane and choose the **Appliance > Log in** menu item.
2. Enter the administrator name and associated password at the Login page and click OK.

If the correct credentials were entered and the appliance is correctly configured, the status of the appliance will change to online. See [Appliance Status Indicators](#) on page 173 for information about status icons.

REMOVING AN APPLIANCE

Remove an appliance from the Management Console.

- Select an appliance in the Resources list and choose **Appliance > Remove**.

RUNNING THE SETUP WIZARD

Use the wizard to configure LKM and DataFort appliances.

1. Select an appliance in the Resources list and choose **Appliance > Setup**.
2. Run the wizard for the appliance. See [Initializing DataFort Appliances](#) on page 45 for detailed instructions.

VERIFYING AN UPGRADE PACKAGE

Verify an upgrade package before running it on the appliance.

1. Select an appliance in the Resources pane and choose **Appliance > Verify**.
2. Browse to the upgrade file and click Apply.

After the package is verified, the hash will display in an alert box.

UPGRADING AN APPLIANCE

Upgrade the appliance version with an upgrade package from Decru.

Note: Follow the instructions that are provided with the upgrade package from Decru.

1. Select an appliance in the Resources pane and choose **Appliance > Upgrade**.
2. Browse to the upgrade file and click Apply.

BACKING UP AN APPLIANCE

Back up the configuration database of the selected appliance.

1. Select an appliance in the Resources pane and choose **Appliance > Back Up**.
2. Choose a location for the file to be saved and click Save.

CREATING TRUSTEES

Creating trustees allows data encryption keys to be shared between DataFort appliances that have no Recovery Cards in common, and may not even be on the same network. Once a trustee relationship is established it is possible to freely transfer keys between the two clusters using the import and export key options of the WebUI.

Use the DMC to set up trustees. See [Managing Trustees](#) on page 119 for instructions.

VIEWING DETAILS

Shows the system version information for the appliance.

1. Select an appliance in the Resources pane and choose **Appliance > Details**.
2. The system version command will be run on the CLI and the output displayed.

ACCESSING DATAFORT WEBUI

Opens the WebUI for the DataFort appliance.

- Select a DataFort appliance in the Resources pane and choose **Appliance > WebUI**.

Note: DMC and WebUI will both attempt to use the smart card reader resource. Performance may improve if both management interfaces are not open at the same time.

ACCESSING COMMAND LINE INTERFACE

Opens the Command Line Interface (CLI) for all selected appliances.

1. Select an appliance in the Resources pane and choose **Appliance > Command Line**.

The CLI will open. See [CLI Administration](#) on page 182 for commonly-used commands.

2. Enter the command into the field provided.
 - Click Execute to execute the command. The command will be run on all selected appliances and the output returned on the screen.
 - Click File to open a command file to run on the selected appliances. The commands will be run when the file is opened. Note that the file must be an XML formatted file.
 - To save the output of a command that has been executed, click Save and save the file in a designated location.

COLLECTING TECH SUPPORT INFO

Runs a script on the selected appliance to collect information useful to technical support when evaluating a problem.

- Select an appliance in the Resources pane and choose **Appliance > Collect Tech Support Info** and save the file to a designated location.

REBOOTING APPLIANCES

Reboots selected appliance.

- Select an appliance in the Resources pane and choose **Appliance > Reboot**.

ZEROIZING APPLIANCES

Zeroizes selected appliance. This erases and invalidates all encryption keys in the system and erases all configuration information. Zeroization should be followed either by running Setup from the Management Console to assign a new configuration or restore a previous configuration.

Note: Read the cautions outlined in [Zeroizing the Decru DataFort on page 148](#) before zeroizing an appliance.

1. Select an appliance in the Resources pane and choose **Appliance > Back up**.
2. Save the backup file of the configuration.
3. With the appliance still selected, choose **Appliance > Zeroize**.
4. Choose whether or not to preserve the appliance's IP Address.
5. Enter the confirmation code: **ZeroizeYes** and click Apply.

EXITING THE CONSOLE

Choosing **Appliance > Exit** exits the Decru Management Console. Alternatively, use the close box at the upper right-hand corner of the console screen.

LICENSE AND ADMINISTRATION MANAGEMENT

The Configuration Menu offers the following options for managing licenses and administrators:

- [Managing Licenses](#)
- [Adding a License](#)
- [Managing Administrators](#)
- [Adding an Administrator](#)

MANAGING LICENSES

To view the licenses on selected appliances:

- Select an appliance in the Resources pane and choose **Configuration > License**.

All known licenses for the selected appliances appear.

Licenses can be removed by right-clicking the license on screen and selecting Delete.

ADDING A LICENSE

To add licenses to selected appliances:

1. Select an appliance in the Resources pane and choose **Configuration > Add License**.
2. Enter the license into the provided field and click Apply.
All known licenses for the selected appliances appear.

MANAGING ADMINISTRATORS

To view the administrators with permission to manage selected appliances:

1. Select an appliance in the Resources pane and choose **Configuration > Administrators**.
All known administrators for the selected appliance appear.
Administrators can be managed from this view. See [Adding an Admin Card to an Administrator](#), [Removing an Admin Card from an Administrator](#) and [Deleting an Administrator](#).

Adding an Admin Card to an Administrator

- On the Administrators page, right-click an administrator and select Add Admin Card.

Removing an Admin Card from an Administrator

- On the Administrators page, right-click an administrator and select Remove Admin Card.

Deleting an Administrator

- On the Administrators page, right-click an administrator and select Delete.

ADDING AN ADMINISTRATOR

Administrators can be added to any appliances visible in the Management Console. All administrative tasks can be carried out by a Full Administrator. The appliance also supports the creation of specialized administrators. To add an administrator to selected appliances:

1. Select an appliance in the Resources pane choose **Configuration > Add Admin**.
The Add Administrator page appears.
2. Enter the name of the administrator to be added to the selected appliance.
3. Enter and confirm the password for the administrator.
4. Select the type of administrator to add.

- | | |
|-------------------|---|
| Read-only | Select this to create an administrator who can view DataFort settings, but cannot modify them. |
| Specialty | Select this to create specialized administrators. With Specialty selected, you can check multiple special types to combine permissions for one administrator. |
| Full Admin | Select this to create a Full Administrator role. |

Note: Full Administrators have all privileges and can complete any administrative task. It is good practice to create Full Administrators until appliance administration is well understood in the context of your organization.

Specialty administrators can be used to separate tasks for increased security. The roles have separately defined permissions, ensuring that administrators only have permission to execute certain designated commands. If desired, compound administrators possessing the characteristics of more than one speciality administrator can also be created. See [Administrator Roles](#) on page 76 for more information about administrator roles.

LOGGING CONFIGURATION

The Configuration Menu offers the Log Configuration menu. Appliances log events in these categories:

- Security
- Operations
- Performance

Within each category, there are priority levels. Elect to store DataFort log information (according to category and priority level) in one or more of the possible locations:

- Temporary (RAM inside DataFort)
- Database (DataFort configuration database)
- Remote Logging Host (remote syslog server)

Note: Decru recommends that logs be stored in more than one location.

For more about logging, see [Logging Functions](#) on page 221.

1. Select an appliance in the Resources pane and choose **Configuration > Log Configuration**.
The Logging Configuration page will appear.
2. Select the desired settings and then click Apply.

DECRU MANAGEMENT CONSOLE MENUS

The Decru Management Console offers the following drop-down menus for use with DataFort appliances:

- [Appliance Menu](#)
- [Edit Menu](#)
- [View Menu](#)
- [Trustee Menu](#)
- [Configuration Menu](#)
- [Help Menu](#)

Some menu options initiate operations which are described in more detail in the [Decru Management Console Functions](#) chapter of this guide.

APPLIANCE MENU

Appliance Menu options are available from the Appliance Menu or by right-clicking one or more appliances in the Resources pane.

Add	Add an appliance to the Management Console. See Adding an Appliance on page 174.
Remove	Remove an appliance from the Management Console.
Log in	Log in to an appliance as an administrator. See Logging into Appliances on page 174.
Log out	Log out of an appliance as an administrator.
Set up	Set up an LKM or DataFort appliance by running the Setup Wizard. See Initializing a Standalone DataFort or DataFort Cluster on page 47.
Verify	Verify the validity of an upgrade package before upgrading. See Verifying an Upgrade Package on page 174.
Upgrade	Upgrade an appliance. Upgrades should be done only after consulting Decru support. See Upgrading an Appliance on page 175.
Back up	Back the configuration database up as a file to a specified location. See Backing Up an Appliance on page 175.
Details	Shows the system version for the selected appliance. See Viewing Details on page 175.
WebUI	Opens the WebUI of the selected appliance (DataFort only). See Accessing DataFort WebUI on page 175.
Command Line	Opens the CLI. Whatever command is run will be executed on all selected appliances. See Accessing Command Line Interface on page 175.

Collect Tech Support Info	Creates a file containing information useful to technical support when troubleshooting for the selected appliance. The file is by default placed in the tech support folder of the Decru Management Console directory. See Collecting Tech Support Info on page 176.
Reboot	Reboot the selected appliance. See Rebooting Appliances on page 176.
Zeroize	Zeroize the selected appliance. See Zeroizing Appliances on page 176.
Smart Card Utilities	Resets a smart card and displays card information.
Exit	Exit the Management Console. See Exiting the Console on page 176.

EDIT MENU

The Edit menu allows you to search for items in the console.

Find	Searches for text in the active pane of the Management Console. The search is not case sensitive.
Find Again	Finds next instance of same search.

VIEW MENU

The View setting determines how appliances are viewed in the Resources pane. The default setting organizes appliances by type. The view can be changed to organize the display according to network, type and subnet information. Select an option to sort by, and deselect options that are not desired. More than one option can be selected at once. Appliances will appear once in each sorted list.

All	Lists all appliances.
Type (default)	Displays appliances sorted by type, including LKM Appliance, FC-Series Appliance, E-Series Appliance and S-Series Appliance.
Subnet	Displays appliances sorted by subnet.
Refresh	Refresh view of listed appliances.

TRUSTEE MENU

A trustee relationship between two appliances allows encryption keys to be shared between those appliances even if they have no Recovery Cards in common, and are not on the same network. Trustees send messages to establish a relationship before key sharing. The first message is the Trustee Establishment Package (TEP). The second message is the Trustee Acceptance Package (TAP).

Start Trustee Creation	Starts the process of creating a trustee for selected appliance. See Creating Trustees on page 175.
Receive TEP	Allows selected appliance to receive a Trustee Establishment Package. See Creating Trustees on page 175.

Receive TAP	Allows selected appliance to receive a Trustee Acceptance Package. See Creating Trustees on page 175.
Unapproved Trustee List	Displays list of trustees not yet approved (waiting to accept a TAP). See Creating Trustees on page 175.
Trustee List	Displays list of trustees. See Creating Trustees on page 175.

CONFIGURATION MENU

Select an LKM appliance in the Resources pane. Choose Configuration and select from menu options.

License	View licenses. See Managing Licenses on page 176.
Add License	Add licenses. See Adding a License on page 177.
Administrators	View and manage administrators. See Managing Administrators on page 177.
Add Admin	Add an administrator. See Adding an Administrator on page 177.
Log Configuration	See Logging Configuration on page 178
Replace Recovery Officer	The Configuration Menu offers the Replace Recovery Officer menu. This allows you to replace a Recovery Card in the set, thereby replacing the associated Recovery Officer as well. See Removing an Administrator on page 84 for instructions on using the DataFort WebUI to manage administrators. To replace a recovery card using DMC, refer to the LKM Appliance Administration Guide.

HELP MENU

Help	Opens online help for selected appliance type. Select the appliance in the Resources pane and choose Help. The administrative guide for the selected appliance will open.
About	Shows information about this version of the Management Console.

■ ■ ■ ■ 17 CLI ADMINISTRATION

Some administrators may prefer to perform management tasks using the DataFort command line interface (CLI). A few advanced DataFort management procedures are only available via the CLI. Consider the following when using the CLI:

Note: The CLI cannot be used to replace smart cards, manage keys, or recover data.

A Full Administrator logged in to the CLI can execute all CLI commands; specialty administrators will be restricted to executing commands associated with their role.

A list of top-level commands can be found in the [Command Line Interface Quick Reference](#) on page 212 of this guide. Refer to the separate [DataFort CLI Reference Guide](#) for a complete list of commands and parameters.

Note: If access to the DataFort CLI via SSH is disabled (for example if DataFort is running in Common Criteria Mode) use the WebCLI to issue commands by accessing **System Config > General > WebCLI**.

Procedures described in this chapter include:

- [Using the CLI](#)
- [Administration Commands](#)
- [Storage Management Commands](#)
- [Manual Cryptainer Key Assignment](#)
- [Managing Host Authentication](#)

USING THE CLI

Some CLI commands must be executed in a specific order for desired results. The command line will provide usage guidelines when [CLI Help](#) is used. For some commands, it is good practice to execute a verification command (such as [list](#)) after an action that adds an item to the database. Always perform a backup of the database after any changes.

CONNECTING TO THE CLI

Connect to CLI from an SSH client (see [Connecting to the DataFort Command Line Interface](#) on page 68). By default, DataFort is set for standard CLI. It is recommended that only one WebUI or CLI session be open per cluster at one time.

CLI HELP

- Typing a partial command phrase (not word) and pressing enter will result in a listing of the possible next words in a phrase to complete the command.
- Pressing tab after a command will autofill what has already been entered.
- Using partial commands is allowed. Typing the shortened version of a command like `sys ver` will return the same output as the complete command `system version`.
- Typing a partial command phrase followed by `?` will give the same results as above.
- Typing a command with too few arguments will display the full help listing for that command.
- Typing a command and a `?` with too few arguments will display a short description of the next argument required.
- Typing a command preceded by `help` will display a full description: purpose, usage, parameters and options, if any.
- Typing `cli documentation` will display the CLI documentation.

ADMINISTRATION COMMANDS

The next sections provide examples of CLI administration in the following areas:

- [Administrator Roles](#)
- [Creating a New Administrator Using the CLI](#)
- [Cluster Management](#)
- [System Properties and Log Management](#)
- [Stack Trace Settings](#)
- [Network Management](#)
- [Turning on Metadata Support](#)

ADMINISTRATOR ROLES

Use the CLI to find out which administrators can execute particular CLI commands. Some commands are limited to a specialty administrator or a Full Administrator. The roles are:

<code>san-readonly-admin</code>	Read Only Administrator
<code>san-machine-admin</code>	Machine Administrator
<code>san-backup-admin</code>	Backup Administrator
<code>san-storage-admin</code>	Storage Administrator
<code>san-key-admin</code>	Key Administrator
<code>san-physical-security-admin</code>	Security Administrator
<code>san-datafort-account-admin</code>	Admin Account Administrator
<code>san-admin</code>	Full Administrator

1. Log in as the specialty administrator whose permitted commands you want to see and enter:

```
cli doc -n
```

The list of commands executable by the type of administrator who is currently logged in appears.

2. Enter the name of the current administrator into the `system property get` command to see the current values of system properties, preceded by permissions for the named administrator role. RW indicates that the administrator logged in has read and write permission, R- indicates read-only permission. A lower-case w indicates a property that can only be changed via WebUI.

```
system property get --role <role>
```

CREATING A NEW ADMINISTRATOR USING THE CLI

New administrators can be created by a Full Administrator using CLI commands. When an administrator is created using the WebUI, the new administrator is granted the authorizer role and replication across the cluster by default. By default, any administrator created using the CLI will require prior authentication of another administrator before logging into the WebUI or CLI.

To create an administrator using the DataFort CLI:

1. Log in to the CLI as a Full Administrator.

2. To create an administrator for a single DataFort, add a user, indicating the type from the list of [Administrator Roles](#) in the `<group>` field:

```
user add <group> <username>
```

3. To create an administrator that is replicated to cluster partners add a user with the `--replicate` flag, indicating the type from list of [Administrator Roles](#) in the `<group>` field:

```
user add --replicate <group> <username>
```

4. To add the authorizer role to the newly created administrator so that dual authentication is not required when logging in:

```
user role grant authorizer@DATAFORT_ADMIN username@DATAFORT_ADMIN
```

CLUSTER MANAGEMENT

The following commands are useful when managing clusters.

<code>cluster status</code>	Shows the status of a DataFort cluster, as well as a list of member DataFort appliances, their IPs and member IDs. Shows current status of the cluster as well as the IP addressees of each cluster member.
<code>cluster config</code>	Cluster configuration commands.
<code>cluster enable</code>	Enables clustering. This command breaks any pre-existing cluster connectivity and forces a re-negotiation of the cluster.
<code>cluster rexec</code>	Allows commands to be issued remotely to all other DataFort appliances in the cluster as identified by IP address or name. For example, <code>cluster rexec kfc list</code> would output <code>kfc list</code> from all the members of a cluster. Also allows commands to be issued to a remote DataFort: <code>cluster rexec --name datafort1 kfc list</code> would output <code>kfc list</code> for datafort1.
<code>cluster rsh</code>	Connects directly to another member of the cluster as identified by IP address or name. The <code>ctl-d</code> command breaks out of this into the previous shell.
<code>cluster disable</code>	Allows the temporary removal of a cluster member without having to run a wizard in order to reintroduce the cluster member. This is useful if a DataFort appliance needs to be moved or isolated for servicing. There is no indication in the WebUI that the member has been disabled. This command can also be used if a cluster member goes down, thereby dropping the remaining cluster below quorum. If the failed member is disabled using this command, the maximum number of members in the quorum is redefined, and the cluster will reform without the offline DataFort. To disable a member, log into another member of the cluster and execute the <code>cluster disable <member-ip or name></code> command, identifying the DataFort to be removed by name or IP address. To allow the member back into the cluster, execute the <code>cluster enable <member-ip or name></code> command from another cluster member.

SYSTEM PROPERTIES AND LOG MANAGEMENT

Use the CLI to view system logs, search for messages, and to aid in [Verifying System Logs](#).

`system property get`

View the current values of system properties, and see permissions for the administrator currently logged in.

To view the current values of system properties in a detailed view that shows permissions for the administrator logged in, and lists all the administrator roles permitted to change (set) those properties use:

`system property get -d`

Output will be of the form: `security-admin RW global sys.security.web.usesmartcard: 0`

This output means that Security Administrators and up will be able to modify the property, in this case Secure Web. Only a Full Administrator is above a Security Administrator. RW indicates that the administrator logged in has read and write permission, R- indicates read-only permission. A lower-case w indicates that the property can be changed from the web only. The output (after the colon) shows the current value of the property. In this case 0 indicates that Secure Web is off.

`system selftest`

Performs a series of tests on the DataFort and configured servers.

`system utility lcdmessages`

Displays text of any warnings currently on the DataFort LCD.

`system version`

Displays current system version, including Platform Serial Number, Platform Firmware Version, Platform Firmware Build ID, database version, HBA firmware information, SEP information and System Card information.

`system reboot`

Reboots DataFort. Adding the `-p` flag to `system reboot` will power cycle the box. This is necessary after upgrades.

`system log list`

Lists system logs in the database. Various filtering options are available, for example:

Search for messages of priority 1 and type SEC:

`system log list -p 1 -t SEC`

Search for messages starting from 2002/1/17 1pm to 2pm (the interval `i` is in seconds):

`system log list -b '2002-01-17 13:00:00' -i 3600`

To search for messages of the last 24 hours:

`system log list -b now -i -86400`

To search for the last 10 messages:

`system log list -o -10`

VERIFYING SYSTEM LOGS

1. To verify a signed log message, where the `<mesg>` parameter is a log message to be verified `"mesg-text [meta-data signature]"`:
`system log verify <mesg>`
2. Single quotes, double quotes, and backslashes in the message must be preceded with a backslash and the entire message must be surrounded by double quotes. For example, to verify the following log message, execute the `system log verify` command that follows the log message:

```
2004-02-10 16:21:22 Local1.Info 10.20.21.163 Feb 10 16:21:22
boxmanager: Executed: share virtual add --ip "his" \\\his\\chi
"nas-hiro1" (sess id: 228933632) [AAAAAEMAAAFAAAAgnUpQA== 3NKQl8/
5r3x6n+Rw]

system log verify "boxmanager: Executed: share virtual add --ip
\"his\" \\\\\\\\\\\\\\\his\\\\\\chi \"nas-hiro1\" (sess id: 228933632)
[AAAAAEMAAAFAAAAgnUpQA== 3NKQl8/5r3x6n+Rw]"
```

The `<mesg>` parameter is a log message to be verified `"mesg-text [meta-data signature]"` as in this example:

```
system log verify "boxmanager: Security property
sys.security.groupreview was set to 1 [AAAAAAEAAAAHAAAnCruPg==
5uKW37o/jlF5t+VT]"
```

This returns:

```
Valid message
Source sequence number: 1
Global sequence number: 7
Source timestamp: Mon Jun 16 13:37:48 2003
```

Execute the verification procedure again to check sequence validity:

```
system log verify "boxmanager: Security property
sys.security.localacl was set to 1 [AAAAAAIAAAATAAAnCruPg== /
xluPgNyIsypvlnx]"
```

This returns:

```
Valid message
Source sequence number: 2
Global sequence number: 8
Source timestamp: Mon Jun 16 13:37:48 2003
```

The output indicates the validity of the message, and provides a trusted timestamp and counters to help verify that no messages are missing.

Note: See the DataFort CD for the DataFort Signed Log Authentication script.

STACK TRACE SETTINGS

DataFort has the capability to dump a trace of the platform execution stack in the event of a kernel panic. This stack trace information is useful for debugging, but may expose DataFort state information. Decru does not believe that this information poses a security risk or leaks any user or critical data, as no function arguments are leaked in the trace. However, the administrator should determine whether or not stack trace dumps should be enabled. To change the stack trace setting, log into the CLI and execute the appropriate **system property** command:

Stack trace is on by default. To disable stack trace:

```
system property set sys.stacktrace.enabled 0
```

To enable stack trace:

```
system property set sys.stacktrace.enabled 1
```

To retrieve a stack trace:

```
system util stacklog
```

NETWORK MANAGEMENT

The following network commands are useful in managing the network:

net util arp	Display or clears the ARP (Address Resolution Protocol) table: display using net util arp -n , clear using net util arp -d .
net util host	Resolve a given hostname to its IP address: net util host <hostname> .
net util ifconfig	Display information about network interfaces. Display information about network interfaces which are up: net util ifconfig -u .
net util ipsecstats	Display IPsec statistics.
net util netstat	Display network status. Display the routing table: net util netstat -r . Display the state of all sockets: net util netstat -a . Display network memory buffer usage (mbufs): net util netstat -m .
net util ping	Ping a host by sending out the packet from the interface on which -I <local_addr> is configured and setting the source address on the packet to -S <local_addr>: net util ping -I <local_addr> -S <local_addr> .

BACKUP MANAGEMENT

It is recommended that a database backup be performed after any changes.

db export	The CLI command db export can be used for manual configuration database backups, such as to the LKM server or another designated site. Enter db export ? to see the options, and see LKM documentation for more information. Using the interactive backup mode (db export -u) will require that a user name and password be entered.
------------------	---

STORAGE MANAGEMENT COMMANDS

The CLI can be used to view Cryptainer information, create Cryptainers and manage Cryptainer encryption processes. The following commands allow storage to be managed from the CLI.

- [Disk Commands](#)
- [Host Commands](#)
- [Cryptainer Commands](#)
- [Fibre Channel Kernel Commands](#)

A list of top-level commands can be found in the [Command Line Interface Quick Reference](#).

DISK COMMANDS

To perform storage device management commands, first execute the `disk list` command to get necessary information such as the `<node-wwn>` `<port-wwn>` `<lun>` of the device.

<code>disk list</code>	Generates a list of all storage devices and their status on the cluster. Options include query offset and limit, hidden disk, host port WWN, node-wwn, disk node WWN, port-wwn, disk port WWN, disk LUN, disk name, Cryptainer id, disk with no associated Cryptainer, WWN of the DataFort HBA which discovered the disk and name of the DataFort that has paths to the disk(s).
<code>disk rescan</code>	Rescans the fabric for disks. This command may be needed to update recent changes to disks.
<code>disk remove</code>	Enter the device parameters into the command to remove it from the configuration database: <code>disk remove <port-wwn> <lun></code> . Options include specifying the host port WWN, the WWN of the DataFort HBA which discovered the disk and the name of the DataFort that discovered the disk.
<code>disk rmall</code>	Enter the device parameters into the command: <code>disk rmall <port-wwn></code> . All devices associated with the indicated WWN will be removed from the configuration database. There is also an option to indicate the host port WWN.
<code>disk blink</code>	Enter the disk parameters into the command: <code>disk blink <host-port-wwn> <lun> on off</code> . If the value is set on, the LED on the selected disk will blink, so that the disk can be visually identified in the JBOD. If the disk blinks, but does not appear in the configuration database, execute the <code>disk rescan</code> command.
<code>disk map</code>	To add a second path to an existing Cryptainer, first find the Cryptainer ID using the <code>fcery list</code> command. Enter device and Cryptainer parameters: <code>disk map <port-wwn> <lun> <cryptainer-id></code> . There is also an option to indicate the host port WWN.
<code>disk rmap</code>	Execute the <code>disk rmap</code> command to remove the path to the Cryptainer, using the same device and Cryptainer parameters: <code>disk rmap <port-wwn> <lun> <cryptainer-id></code> . There is also an option to indicate the host port WWN.

Mapping a Device

If a device has two ports and multiple LUNs (and therefore many Cryptainers), it may be helpful to map the Cryptainer exposed by one port to the Cryptainer exposed by the other port. Use the DataFort device mapping feature to indicate that one device is equivalent to another. Once this device-level mapping is made, all future Cryptainers on that device will be added with multiple paths.

1. To map a device use the `device map` command:

```
device map <primary-port-wwn> <alternative-port-wwn>
```

1. To remove a device mapping:

```
device rmmmap <primary-port-wwn> <alternative-port-wwn>
```

Replacing a Device Maintaining Cryptainer Mapping

This command maps a device's Cryptainer keys to a new device.

1. Use the `fccryptainer list` command to list the Cryptainers in the system. Identify the Cryptainer-ID of the Cryptainer to be replaced.
2. Use `disk list --cryptainer-id <cryptainer-id>` to retrieve the old node-WWN, port-WWN, LUN on which the Cryptainer was created originally.

Note: In a cluster, remove the secondary path (use the `disk rmmmap` command) before replacing the device. Remap the new secondary path information to the replaced device.

3. Use `disk list` to retrieve the `<new-node-wwn>` `<new-port-wwn>` `<new-lun>` parameters for the replacement (new) device.
4. Execute the `disk replace` command with the device information:

```
disk replace <old-port-wwn> <old-lun> <new-port-wwn> <new-lun>
```

Using Crypto Copy

Crypto Copy moves data in an encrypted form between volumes. Note that the volume that will be copied should be prepared for backup (database applications should be coalesced and file systems unmounted or synced). This command is available for Cryptainers created on disk only.

Note: The target device should be the same size or larger than the volume that will be copied.

1. Use the `disk cryptocopy request` command to queue Cryptainers for Crypto Copy:

```
disk cryptocopy request <port-wwn> <lun> <direction>
<cryptainer-id>
```

2. Launch the copy:

```
disk cryptocopy notify
```

3. Monitor the progress of the copy:

```
disk cryptocopy list
```

HOST COMMANDS

To perform host management commands, first execute the `host list` command to get necessary information about the host.

<code>host list</code>	Generates a list of all hosts and their status on the cluster.
<code>host rescan</code>	Rescans the cluster, forcing a loop reset on the Host side of the fabric. This command may be needed to update recent changes to hosts.
<code>host add</code>	Enter information about the host that will be added: <code>host add <node-wwn> <port-wwn> <name></code> .
<code>host remove</code>	The indicated host will be removed from the configuration database: <code>host remove <port-wwn></code> .

Virtualizing a Host

DataFort presents host HBAs to storage. Some devices reserve space for a specific host as identified by its WWN. These devices require that DataFort virtualize the host so that storage devices can see it. To support heterogeneous hosts and LUN masking, DataFort allows the host to be virtualized: DataFort presents the host information to the storage device.

Note: Since JBOD devices (or any devices that are not set up with LUN masking) will show up on every port, they should NOT be used with virtualized hosts. Do not select a virtualized host when creating a Cryptainer on a JBOD.

1. Check that virtualization is enabled:

```
system property get
```

Both virtual port settings should be set at 7:

```
global dfc.isp.max_host_vp:7
```

```
global dfc.isp.max_storage_vp:7
```

If virtualization is off, settings will be set at 0. To turn virtualization on, use `sys prop set`:

```
sys prop set dfc.isp.max_host_vp 7
```

```
sys prop set dfc.isp.max_storage_vp 7
```

2. Use the `host virtualize` command to virtualize a host:

```
host virtualize [--vpindex <vpindex>] [--forward-wwn] <port-wwn>
```

The Virtual Port Index option `--vpindex <vpindex>` is useful for reconfiguring a system. If you know the previously assigned vpindex, you can assign it again (this will give the same default WWN). The Forward Port WWN option `--forward-wwn` will use the host's original WWN. This is recommended only if the host is not connected to the same fabric as the DataFort's Storage HBA. It can cause problems with WWN-based zoning.

CRYPTAINER COMMANDS

To perform Cryptainer management commands, first execute the `fccryptainer list` command to get necessary information about Cryptainers in the configuration database. Note that `fccryptainer` can be shortened to `fccry`. Note that some commands are only applicable to disk and not to tape drives.

<code>fccryptainer list</code>	View all Cryptainers hosted by the cluster. Options include offset and limit, host port WWN, disk node WWN, disk port WWN, disk LUN, WWN of the DataFort HBA with a path to the Cryptainer, name of the DataFort that discovered the disk where the Cryptainer is located, Cryptainer ID, or Cryptainers not accessible from host port or node WWN.
<code>fccryptainer path</code>	Lists all paths to Cryptainers. Options include offset and limit, host port WWN, disk node WWN, disk port WWN, disk LUN, WWN of the DataFort HBA with a path to the Cryptainer, name of the DataFort that discovered the disk where the Cryptainer is located, Cryptainer ID, or Cryptainers not accessible from host port or node WWN.
<code>fccryptainer perm list</code>	Lists permissions on all Cryptainers. Options include offset and limit, host node WWN, host port WWN, disk node WWN, disk port WWN, disk LUN and Cryptainer ID.
<code>fccryptainer rekey list</code>	Lists all rekey jobs with status.
<code>fccryptainer rekey request</code>	Request a rekey job: <code>fccry rekey request <cryptainer-id></code> . Options include indicating that data will be decrypted, that the Cryptainer is empty, block access to the Cryptainer, the WWN of the DataFort HBA which should do the rekey and the name of the DataFort to be used to do the rekey.
<code>fccryptainer rekey notify</code>	Reactivate a stalled or stopped rekey job. This will activate all new or changed key requests.
<code>fccryptainer add</code>	Add a Cryptainer, specifying disk information and mapping options: <code>fccry add <map-type> <port-wwn> <lun></code>. Indicate <code>map-type</code> as <code><lunmap portmap></code>. Options include a description, the option to create a cleartext Cryptainer (assigning no key), create a Cryptainer that can be exported to trustees, enter the start and end LBA for unencrypted region to allow for partial encryption, indicate the host port WWN, forward port WWN. Specify that the Cryptainer be added as cleartext (unencrypted) with the <code>nokey</code> option (disk Cryptainers only): <code>fccry add --nokey <map-type> <port-wwn> <lun></code>.
<code>fccryptainer createall</code>	Automatically create one Cryptainer per LUN in a multi-disk target. Specify disk information and mapping type: <code>fccry createall <map-type> <port-wwn></code>. Options are the same as when using <code>fccry add</code>.

<code>fccryptainer clone</code>	Reuses one Cryptainer's key for another Cryptainer, creating a new Cryptainer for a copied LUN. Specify Cryptainer information: <code>fccry clone <cryptainer-id> <map-type> <port-wwn> <lun></code> . Options include description, host port WWN and forward port WWN.
<code>fccryptainer remove</code>	Removes the keys and access associated with a Cryptainer from the configuration database: <code>fccry remove <cryptainer-id></code> . Use the <code>[-f, --force]</code> option to attempt to remove the Cryptainer without prompting for confirmation. A removed Cryptainer can be restored as long as the storage device on which it was created remains. To aid in recovery, record the port WWN and LUN number of the Cryptainer before removal. Note that DataFort stores information about Cryptainers, even deleted Cryptainers, indefinitely unless they are purged when saved to LKM.
<code>fccryptainer rmall</code>	Remove all Cryptainers from the configuration database. Use the <code>[-f, --force]</code> option to attempt to remove all Cryptainers without prompting for confirmation.

Rekeying a Cryptainer

This command is available for Cryptainers created on disk only.

Note: Do not make any changes to the configuration while a Cryptainer is being rekeyed.

1. Use `fccry list` to obtain a list of Cryptainers.
2. Use `fccry rekey request` to change the encryption key for an existing Cryptainer. To rekey multiple Cryptainers, repeat the command for each Cryptainer.

`fccry rekey request <cryptainer-id>`

3. To activate this command use `fccry rekey notify`.
4. Use `fccry rekey list` to retrieve and monitor the encryption process.

Note: To start rekey at a later time, use a cron script to initiate step 3.

Granting Host Access to a Cryptainer

1. Use `host list` to obtain host information.
2. Use `fccry list` to obtain Cryptainer information.
3. Use `fccry grant` to grant the host access to the specified Cryptainer.

`fccry grant <permissions> <cryptainer-id> <host-port-wwn>`

Revoking Host access to a Cryptainer

1. Use `host list` to obtain host information.
2. Use `fccry list` to obtain Cryptainer information.

`fccry revoke <permissions> <cryptainer-id> <host-port-wwn>`

Note: To remove all host access to a Cryptainer use the `rval` command:

`fccry rval access <cryptainer-id>`

TURNING ON METADATA SUPPORT

When a Cryptainer is created for a LUN, it is assigned a key for encrypting and decrypting data stored there. This key is the metadata of the Cryptainer. If metadata is on, DataFort also writes this metadata to a block of the LUN when a Cryptainer is created. This command is available for Cryptainers created on disk only.

In circumstances where the Cryptainer Key ID associated with a LUN cannot be identified from either the configuration database of the DataFort or the LKM server, the administrator can use the metadata written on the LUN to restore Cryptainer.

1. Use the **fccry set** command to turn metadata support on:

```
fccry set [-d, --descrip <descrip>] [--metadata <metadata>]
<cryptainer-id>
```

Set metadata options to **on** or **force**. Forcing metadata on will allow DataFort to write metadata, regardless of what is already on the disk.

Note: Metadata is off for cleartext Cryptainers until they are rekeyed (encrypted).

FIBRE CHANNEL KERNEL COMMANDS

Use Fibre Channel kernel commands to view fabric status.

kfc list	Generates a list of all devices attached to the Fibre Channel kernel as well as Cryptainers that are associated with disks on those devices. This command will also show whether storage devices are offline or online, and show the Loop ID of the hosts (hosts that are offline will have a Loop ID of 9999). At the bottom of the output is a matrix including Cryptainer IDs and the host port WWN, identified as the Loop ID. If the host has access to the Cryptainer the DataFort will show a Y .
kfc sync	Activates a resync of the Fibre Channel kernel to the fabric.
kfc util stat list	Shows a list of Fibre Channel statistics (such as bytes in and bytes out, interrupts and buffers).
kfc util ckstat list	View the changing key status. (disk licensed DataFort only)
fcsite list	Lists all of the devices with HBAs in the cluster configuration database. Options include offset, limit, storage-side-wwn, host-side-wwn, name and unused.

MANUAL CRYPTAINER KEY ASSIGNMENT

DataFort supports manual assignment of keys to Cryptainers. A key can be assigned to a new Cryptainer at the time of creation, or to an existing Cryptainer when it is rekeyed.

This feature allows an administrator to generate keys before Cryptainers are created, and specify which keys are to be used, offering more control over key assignment. A Full or Key Administrator can manually create and assign keys. Manual Cryptainer key assignment involves the following steps:

- [Creating Cryptainer Keys](#)
- [Viewing Cryptainer Keys](#)
- [Assigning a Key to a Cryptainer](#)

CREATING CRYPTAINER KEYS

Create keys in advance of manually assigning them to Cryptainers. To manually create keys, use the **keyman cryptainerkeys generate** command. This command takes three arguments: index, name and number of keys. The number of keys to be created is a required parameter. Giving keys descriptive names using the optional name and index arguments is highly recommended. If you are creating more than one key, the keys will be numbered sequentially starting with 0.

- Log in to the DataFort CLI and execute the command:

```
keyman cryptainerkeys generate [-x, --exportable <on|off>] [-i, --index <index>] [-n, --name <name>] <no-of-keys>
```

Some examples of key generation using the command options follow.

Name defined—The following generates two keys with the names jim0 and jim1.

```
keyman cryptainerkeys generate -n jim 2
```

Name, index and number defined—The following generates 10 keys with names jim100, jim101 etc.

```
keyman cryptainerkeys generate -i 100 -n jim 10
```

VIEWING CRYPTAINER KEYS

To view keys that have been manually created, use the **keyman cryptainerkeys list** command.

1. Log in to the DataFort CLI and execute:

```
keyman cryptainerkeys list
```

2. Review the output and identify the manually-created keys by Key Name.
3. Record the Key IDs so that the keys can be assigned to new or existing Cryptainers.

ASSIGNING A KEY TO A CRYPTAINER

Once keys have been created, they can be assigned to Cryptainers when rekeyed using the **fccryptainer rekey** command and including the Key ID of the manually-created key.

- Log in to the DataFort CLI and execute:

```
fccryptainer rekey request --ck-id <ck-id> <cryptainer-id>
```

MANAGING HOST AUTHENTICATION

Decru Host Authentication software (DHA) works with the host authentication features of DataFort to authenticate hosts on the fabric before they are allowed access to data managed by DataFort. DHA software is installed on a host, allowing a verifiable password to be set for the host. Only if the password is recognized by DataFort will the host be permitted to access data through DataFort. DHA software runs on the host continually as a service. It provides a login authentication service with DataFort across the Fibre Channel network, and generates a warning if authentication fails. Before setting authentication for a host, review the documentation provided with DHA software.

Note: DHA must be set using the Command Line Interface. If access to the DataFort CLI via SSH is disabled (for example if DataFort is running in Common Criteria Mode) use the WebCLI by accessing **System Config > General > WebCLI**.

SETTING AUTHENTICATION FOR CRYPTAINER AT DATAFORT

Passwords must be set for each path to the host. Assign the same password for both HBAs, or a different password for each HBA. Passwords for each path are required to set up DHA on the host.

1. Log into the CLI or WebCLI as a Full Administrator.
2. To create a new Cryptainer that requires DHA, use the Cryptainer add command:
3. If the Cryptainer already exists, add the authentication requirement with the following command:

```
fccryptainer add --auth dha <map-type> <port-wwn> <lun>
```

```
fccryptainer set --auth dha <cryptainer-id>
```

4. To turn off the DHA requirement:

```
fccryptainer set --auth off <cryptainer-id>
```

SETTING AUTHENTICATION FOR HOST AT DATAFORT

This sets the password for a particular host for DHA authentication. New passwords should be 8 or more characters, and include letters, digits and punctuation marks.

1. Log into the CLI or WebCLI as a Full Administrator.
2. Execute the **host authentication** command, indicating the password that will be required:

```
host auth set [-p, --password <password>] <port-wwn>
```

SETTING PASSWORD ON HOST

1. Install Host Authentication software on the host from the DataFort CD-ROM. Installation instructions are available on the CD, along with the installer.
2. Start the DHA service.
The console window will be displayed. Detected DataFort appliances are listed. The status of DataFort appliances with no password set will be Unauthenticated.
3. Select the DataFort this host will authenticate to and click the Change Password button.
4. In the Add DataFort dialog box, enter the hostname of the DataFort, and the password set for the host. The password must match with the one set at DataFort WebUI.
5. Click OK. If the password matches, the DataFort status will change to Authenticated.

■ ■ ■ ■ 18 TROUBLESHOOTING

This chapter provides general troubleshooting information for DataFort. DataFort event logs provide additional information about security, operations, and performance issues.

- [Restoring a DataFort](#)
- [Front Panel LEDs](#)
- [Power Supply LEDs](#)
- [Network Connections and Management Interfaces](#)
- [Storage Network](#)
- [Smart Cards](#)
- [Hardware Issues](#)

This chapter also includes troubleshooting tips for using DataFort in specific environments including:

- [Decru DataFort Operation with EMC](#)
- [Decru DataFort Operation with Linux](#)
- [Decru DataFort Operation with Solaris](#)
- [Decru DataFort Operation with Legacy Encrypted Tapes](#)
- [Decru DataFort Operation with Tivoli and STK Drives](#)
- [Decru DataFort Operation with LT02 Serialized Commands](#)
- [Decru DataFort AIX Atape Failover Support](#)
- [Decru DataFort SCSI Reservation Handling Fixes](#)

RESTORING A DATAFORT

If a standalone DataFort is lost, a saved configuration database from that DataFort can be used to configure a replacement DataFort. The recovered DataFort will then be able to retrieve data that was encrypted using the previous DataFort. The Setup Wizard assigns a new DataFort the configuration from a pre-existing DataFort. The replacement DataFort will retain all parameters stored in the configuration database of the original DataFort, including network, Cryptainer, access control and encryption key information.

If a cluster member is lost, it should not be restored using the wizard. It should be deleted from the cluster and replaced as described in [Adding a Cluster Member](#) on page 155. Use the wizard to restore the head of a cluster only if all members have been lost.

The procedure is conducted by a Full Administrator. The recovery procedure requires:

- A new or reset System Card.
 - A new or zeroized DataFort.
 - The minimum set of Recovery Officers and Recovery Cards as determined by the recovery schema of the cluster.
 - A saved database from the DataFort that is to be restored.
1. Connect the new or zeroized DataFort to the network and assign it the IP settings of the old DataFort. See [Assigning the DataFort IP Address](#) on page 42.
 2. Start the wizard. See [Initializing DataFort Appliances](#) on page 45.
 3. At the Recover from Database page, browse to the saved configuration database.
DataFort will need the minimum number of Recovery Cards required for recovery procedures (as set in the original configuration). You will be prompted to insert Recovery Cards from the original DataFort configuration.
 4. Complete the wizard.

FRONT PANEL LEDs

Depending on the type of chassis, the DataFort front panel features one or two bicolored LEDs that signal the status of DataFort, as summarized in the tables below.

TABLE 19: FRONT PANEL DUAL LEDs - 2U

LED Name	Position	Color	Behavior	Indication
Status LED	Top	Green	Solid	DataFort on network, no errors
		Red	Solid	Error Alarm; DataFort not functional. Check LCD for messages.
Network LED	Bottom	Green	Blinking	Network link, activity
			Solid	Network link, idle
		Red	Solid	Network error

TABLE 20: FRONT PANEL LEDs - 1U

Color	Behavior	Indication
Green	Solid	DataFort on network, no errors, no traffic
Green	Blinking	DataFort on network, no errors, with traffic
Red	Solid	Network error, no traffic
Red	Blinking	Error found, with traffic

POWER SUPPLY LEDs

The power supply module on the 2U model DataFort provides a single external bicolor LED to indicate the status of the power supply. When AC is applied to the power supply unit and standby voltages are available, the LED will blink green. The LED will be solid green to indicate that all the power outputs are available. It will be solid amber to indicate that the power supply has failed, there is a shutdown due to over-current, over-temperature, or if the unit is indicating a predictive failure.

TABLE 21: POWER SUPPLY LEDs

Power Supply Condition	Power Supply LED
No AC power to all power supply units	Off
No AC power to this power supply unit only	Amber
AC present / Only standby outputs on	Blink green
Power supply DC outputs ON and OK	Green
Power supply failure (includes over voltage, over temperature)	Amber
VRM failure (voltage regulator module - cage related)	Blink green
240VA limit (cage related)	Blink green
Current limit	Amber

NETWORK CONNECTIONS AND MANAGEMENT INTERFACES

[Table 22](#) contains troubleshooting tips for the network and management connections to DataFort.

TABLE 22: NETWORK CONNECTIONS AND MANAGEMENT INTERFACES

Problem	Possible Cause and Solution
No Fibre Channel configuration or Ethernet network connection	- Both HBA ports must be connected. Check the link lights on the FC switch connected to DataFort. - Check link lights on the rear of the DataFort. Check the LCD on the front panel for messages. - DataFort must have an IP address assigned. See Assigning the DataFort IP Address.
Power not on	- On 2U DataFort: The Power LED is solid green after the power switch is turned on. If the LED is not lit, the power source may be bad. Check both power cables, and if necessary plug the power cables into another power source. - Check power cable and if necessary plug the cable into another power source. - If the front panel LED is not lit, use the power switch to turn DataFort on.
There is no output on serial console	- Console should be set to: Speed 9600, Data bits 8, Stop bits 1, Parity None, Hardware or no Flow Control. Check settings on the terminal program. - Be sure the COM port connected to the serial cable is on and working correctly. Use a different workstation if the COM port is not functioning. - Check cabling. Use only the connector provided by Decru and a straight-through cable to connect to the serial port. Make sure the cable is connected to the port marked IOIOI on DataFort.
Cannot log in via serial connection	- Check that you are logging in with a valid username and password. - Try logging in again using the defaults: User: user, Password: MTKNMTKN.
Cannot connect to IP address	- Check that IP settings were set and saved after initialization. See Assigning the DataFort IP Address. - Make sure the DataFort IP address is reachable on the network from the Management Station.
Cannot connect to domain name of DataFort	The DataFort domain name must be added to the domain by the administrator, and the name must be resolvable by DNS. If not, use the IP address instead.
Cannot clear alert after using CryptoShred button	The CryptoShred button must be in a normal state to allow operations to be restored. See CryptoShred Button States.
LCD says Intrusion Detected	- Intrusion detection occurs when the chassis of the DataFort is opened. - Log in to the DataFort WebUI and reset the tamper detection alert. See Clearing a Defense Alert.
LCD asks for System Card or Status LED is red on 2U DataFort	- A System Card needs to be inserted before DataFort is powered on. Once DataFort is powered on, the System Card can be removed, but messages will appear about this condition. - For a DataFort that has not been configured, switch DataFort off, and re-insert the System Card before switching it back on. Make sure the System Card is inserted all the way into the front panel slot, with gold contacts facing up and to the back of the slot. - A configured DataFort may have a security setting in place that will halt operations if the DataFort is rebooted without a System Card. See Collecting Network Information.

TABLE 22: NETWORK CONNECTIONS AND MANAGEMENT INTERFACES (CONTINUED)

Problem	Possible Cause and Solution
Cannot log in to DataFort WebUI	• To access the DataFort WebUI you must have access to the DataFort's IP address from the Management Station. Make sure DataFort and the Management Station are on the same network. • If Secure Web is turned on, a valid administrator name and Admin Card are needed when logging in. • TLS 1.0 must be explicitly enabled in Internet Explorer. See Preparing the Management Station. • If Secure Web is on, Terminal Services or Remote Desktop cannot be used to access the WebUI. • Some administrators are created requiring login authorization by another administrator. If dual authentication is required for the administrator attempting to log in, an authenticating administrator must log in first. See Requiring Authorization for Login.
Establishing the initial connection to the WebUI is slow or times out	• In the Internet Explorer Tools > Internet Options > Advanced > Security menu, uncheck the "Check for publisher's certificate revocation option." When checked, Internet Explorer will connect to companies that provide certificate revocation checking and download a CRL (Certificate Revocation List) file. If the Management Station has no connection to the Internet, this may time out.
Cannot log in to DataFort CLI	• Check that you are logging in with a valid username and password. • Try logging in again using the defaults: User: user, Password: MTKNMTKN. • Check that Secure CLI is not on.
Lost login information for only administrator	• Log in using a Recovery Card and zeroize the appliance. See Emergency Serial Console Port Access.
Need to turn off WebUI smart card requirement (Secure Web) via CLI	• If you are unable to access the WebUI in order to turn off the smart card requirement, you can do so via CLI: • Log in to the CLI and enter: system property get sys.security.web.usesmartcard to check the setting. A setting of 1 requires the Admin Card in order to log in to the WebUI; 0 disables the requirement. If necessary, enter: system property set sys.security.web.usesmartcard 0 to disable the smart card requirement. A Security or Full Administrator can set this property.
CLI sessions take a long time to establish	• This can occur if the DNS servers are unavailable. Log in through WebUI and change the DNS servers, or wait for the SSH to connect and then change the DNS servers from the CLI.
WebUI displays "Loading images..." but no fabric information	• Connect to the CLI and run the command kfc sync. Reload the WebUI.

SMART CARDS

[Table 23](#) contains troubleshooting tips for working with smart cards.

TABLE 23: SMART CARDS

Problem	Possible Cause and Solution
Management Station doesn't detect Admin Card	• The DataFort installer places the necessary files on the Management Station. Reinstall the smart card reader software if necessary. • The Management Station must be running Windows 2000, Windows Server 2003 or Windows XP and IE 6.0 or greater.
Lost System Card	• Be sure the Admin Card is properly inserted in the smart card reader. Re-insert the card if necessary. The reader LED should flash and then light continuously.
DataFort WebUI does not recognize type of card inserted into Management Station smart card reader	• Zeroize, insert a new System Card and run the Setup Wizard.
Lost Admin Card when Secure WebUI is turned on	• The reader may identify the type of smart card incorrectly. Pull out and re-insert the card. Wait a few seconds for the card reader to detect card insertion (indicated by the status light turning green) before clicking OK. • Disconnect and re-connect the smart card reader. • Close and open the web browser. • Do not open the WebUI for more than one DataFort at a time on a single Management Station.
Lost Admin Card when Secure WebUI is turned on	• Log in with a different Admin Card and associate a replacement Admin Card with an existing or new administrator. • If all Admin Cards are lost and Secure CLI is not on, log in to the CLI and turn off Secure Web by entering: <code>system property set sys.security.web.usesmartcard 0</code> to disable the smart card requirement for the WebUI. Then log in to the WebUI and associate a replacement Admin Card with an existing or new administrator. A Security Administrator or Full Administrator can change the system property. A Full Administrator is required to create or change associations with an Admin Card. • If both CLI and WebUI login are smart card enabled and all Admin Cards are lost, you will have to zeroize DataFort using the serial console.
Problem with multiple smart card readers	• Multiple card readers are not supported for Cluster Recovery operations. Multiple card readers are only supported at the time of cluster formation.
Lost Recovery Card	• Assemble a quorum of Recovery Officers and replace the Recovery Card.
Smart card errors appear	• Use an eraser to clean the metal contact on the smart card.

HARDWARE ISSUES

DataFort has field-replaceable power supplies and fan modules. For instructions on replacing fans and power supplies, refer to the service documentation for your DataFort.

WARNING: THERE ARE NO SERVICEABLE PARTS INSIDE THE DATAFORT. DO NOT OPEN THE CHASSIS.

STORAGE NETWORK

[Table 24](#) includes troubleshooting tips for the storage network.

TABLE 24: STORAGE NETWORK

Problem	Possible Cause and Solution
Cannot see storage or hosts	• Check switch configuration. Hosts and storage should be on separate zones of a zoned switch, or connected to two different FC switches. • Make sure all storage devices are in one zone along with the storage side HBA of the DataFort. Each host HBA should be paired off with the host side HBA of the DataFort and zoned separately. Any virtual WWNs created by port mapping should also be added to each appropriate host zone.
Devices do not appear in DataFort WebUI	• DataFort must be zoned so that the Host HBA is zoned with network hosts, and the Storage HBA is zoned with storage devices. • Cluster status must be online for new devices to appear in the WebUI. • Check FC switch zoning - DataFort HBAs should appear. • Check LUN masking to verify that the DataFort has access to volumes. • The Storage and Host HBA WWNs can be found by choosing System Info > Status > Fibre Channel in the WebUI. 2U DataFort appliances also display this information on the front panel LCD. • Execute a Disk Rescan operation from DataFort to force a rescan by the HBA.
Storage appears with incorrect WWNs	• The DataFort syncs its FC information with the network. Use the kfc sync command to resync the FC information.
Devices are inaccessible	• The WWN name and possibly the SCSI path are changed, causing the host to appear to the operating system as a new device. Reinstall device drivers. • Check host settings. Some hosts are configured to see only certain WWNs. The DataFort WWN (or any virtual ports that have been created) may need to be added to a list of approved WWNs. • Check persistent binding settings. If persistent binding is used by the host then settings must be changed after installing DataFort.
Host can't detect the storage presented by DataFort	• Verify that the DataFort detects the host device - check the WebUI. • If possible, perform a rescan by the host. • Reboot the host if necessary.

CLUSTERS

[Table 25](#) includes troubleshooting tips for cluster management issues.

TABLE 25: CLUSTERS

Problem	Possible Cause and Solution
Cluster won't form to start with	• If the cluster will not form (it remains in an aborted/recover state), verify network settings of all DataFort devices. • Be sure each DataFort has a valid, unexpired license for clustering. • Execute <code>cluster stat</code> on each of the members in the cluster. • If there are two members that are not communicating, disable both of them and then bring them back one at a time, making sure that the cluster forms with each addition. Use the <code>cluster disable</code> command for this. • Check for other problem with a cluster member that will not join the cluster, including any crypto errors.
Cluster member goes down and cluster will not reform	• Check that the loss of the cluster member has not dropped the number of devices in the cluster below quorum. • Use the <code>cluster disable</code> command to remove an offline member from the cluster and redefine the number of members required for the quorum.
Cluster goes into standalone mode during rekey	If a clustered DataFort is put into standalone mode during a rekey, and the Cryptainer being rekeyed had a path to the DataFort that left the cluster, some additional steps are required in order to complete the Cryptainer rekey on the remaining standalone DataFort. • Unmap any paths from the offline DataFort to Cryptainers that are still in the process of rekeying: • In the WebUI, select the offline path or paths to the Cryptainer. • Right-click the offline path to the Cryptainer and select Paths > Un-map from Cryptainer. • Right-click the Cryptainer and select Encryption > Encrypt/Resume... to resume the rekey.

DECRU DATAFORT OPERATION WITH EMC

The following steps will assist you when operating DataFort with EMC (disk licensed DataFort only).

SYMMETRIX

1. Create zones between the Symmetrix and DataFort Storage HBA, and between the server and DataFort Host HBA.
2. Using Port Mapping, create a cryptainer on LUN 0 of the Symmetrix (the VCMDB) and DO NOT encrypt it (the Symmetrix will not allow it).

ESN running on the host will be able to find it and communicate through the DataFort to allocate more volumes to the DataFort storage HBA.
3. Run `symcf discover` to find the Symmetrix devices connected to the host. Run `vcmfnd` to verify that the host can communicate with the Symmetrix.

At this point ESN Manager will work as usual. ESN Manager will show the DataFort's Storage HBA as belonging to the host.

If multiple hosts are connected to a Symmetrix through a shared DataFort, ESN Manager will show that all the volumes secured by the DataFort are assigned to the host on which ESN Manager is running. This is expected because all access to the Symmetrix is through the DataFort's storage HBA, so the Symmetrix is accessed through a single WWN.

4. Assign the Cryptainers to individual hosts using the DataFort WebUI.

CLARiiON

After proper zoning, the DataFort WWN should log in to the CLARiiON (this may require a reboot of the DataFort). After that, complete the following:

1. In Navisphere's host tab, right-click on the CLARiiON and go to the Connectivity Status link. This will launch a window detailing all the systems connected.
2. The DataFort's WWN will show up here but, due to no agent, it will be unregistered.
3. After selecting the DataFort's WWN, click on the Register button.
4. In this window, DataFort can either be registered as a standalone (add it as new) or cluster (add the first as new and for the second use the existing option).
5. After this the Decru storage group appears in Navisphere. Click the LUN tab in this group and it will bring up the available LUNs.

DECRU DATAFORT OPERATION WITH LINUX

Linux limitations require that the following be kept in mind when operating the DataFort with Linux.

MULTIPLE LUNS

The Linux kernel must be rebuilt before Linux can see multiple LUNs. This is a problem on the client not with DataFort.

1. Set the kernel option: CONFIG_SCSI_MULTI_LUN to YES and rebuild the kernel.
2. Once this is done, add this line to lilo.conf for the Linux boot:

```
append="max_scsi_luns=128"
```

All LUN numbers must be contiguous for a Linux client. For example if the DataFort exports LUNs 0-25 and then 28, only 0-25 will appear. It will stop the scan once a LUN ID is skipped. Note that the Linux max is 128 LUNs.

FAILOVER

In a predefined array with X disks, where X - 1 are active disks and the additional disk is setup as a hot-standby disk, as long as permissions are given to the server by the DataFort for the hot-standby disk, the disk failover will occur automatically. When the failed disk is removed and replaced, server access permissions must be assigned in the DataFort before the server will be able to recognize the disk. After permissions are assigned, the new hot-standby disk can be added to the logical array.

RESYNC SPEED

The default speed of resyncing of RAID volumes in Linux is slow - the minimum speed is 100KB/sec. This speed is used because resyncing does not want to take time from the system. At this speed, resyncing can take a long time.

The file /usr/src/linux/drivers/md/md.c controls this speed:

```
static int sysctl_speed_limit_min = 100;  
static int sysctl_speed_limit_max = 100000
```

Modify the value of sysctl_speed_limit_min to get greater speed:

```
static int sysctl_speed_limit_min = 10000
```

This will increase the creation speed to 10MB/sec.

DECRU DATAFORT OPERATION WITH SOLARIS

If a Solaris host is attached directly to the DataFort, make sure that the Qlogic HBAs are configured to be in "loop only" mode.

It is recommended to use persistent name binding on Solaris:

- For Emulex HBA: use lputil64
- For QLogic HBA: edit the /kernel/drv/qla2200.conf file.

The comments in the file explain the syntax.

Bind your HBA to a specific name so that it always comes up as hba0:

```
hba0-adapter-node-name="200000e08b000716"
hba0-adapter-port-name="515000e08b000716"
```

Replacing a DataFort will require modification of the name binding for the Primary Port (used for LUN Mapping) of the DataFort. The Virtual Ports (used for Port Mapping) will retain the originally assigned WWNs.

The device names of storage presented by the DataFort may be different than device names when connected directly. Therefore when attaching to a stripe or RAID-5 volume on Solaris, the system must be updated with the new name assigned.

It is not recommended to put all copies of the volume database on the disks that will be secured by the DataFort.

MIGRATING METATOOL VOLUMES TO A DATAFORT

Change persistent binding settings on the host so that the device numbers do not change after DataFort installation.

On Solaris this is done by editing the <hba driver>.conf file. The procedure should be outlined in your host's HBA documentation.

After changing persistent binding settings, see:

- [Stripe](#)
- [RAID](#)

Stripe

Create a stripe on Solaris by doing the following:

1. Execute the following command:

```
# metainit d0 1 3 c1t32d0s6 c1t33d0s6 c1t34d0s6
```

This describes a 3 disk stripe volume using the user partition of disks at target id 32, 33, and 34. This is the directly connected case.

2. The disks must first be labeled.

```
# newfs /dev/md/rdisk/d0
```

This will create a filesystem on the 3 disk stripe volume.

```
# mount /dev/md/dsk/d0 /mnt/volume
```

This mounts the filesystem at the point /mnt/volume.

Once this is done, the volume is available for use.

To attach through the DataFort, first unmount the volume:

1. Create cleartext Cryptainers for each disk in the stripe (in this case the disks at targets 32, 33, and 34).
2. Use the 'devfsadm -C -v' command in Solaris once the cleartext Cryptainers are created and shared with the Solaris host.
3. Verify that the disks are shared in Solaris' format utility.
4. If zoning is used, the original names of the disks should no longer be there.

It is critical to create a clear text Cryptainer for each disk in order of the stripe.

Create a stripe with the new disk names through the DataFort (there is a 1 to 1 relationship for each disk):

5. Locate the device names of the disks presented by the DataFort (for this example, c1t109d1s6, c1t109d2s6 and c1t109d3s6 are used). The information can be found in the output of devfsadm or in /var/adm/messages.

```
# metainit d1 1 3 c1t109d1s6 c1t109d2s6 c1t109d3s6
```

In the previous line, the disk previously named c1t32d0 is shared as a cleartext container in the DataFort as VLUN 1, and has the new name c1t109d1, etc.

There is no need to create a filesystem since that is already done.

A mount should work right away:

```
# mount /dev/md/dsk/d1 /mnt/volume
```

You should see the existing data at this point.

6. Next delete the old stripe and rename the new to the old.

```
# metaclear d0
# metarename d1 d0
```

RAID

Create a RAID-5 volume on Solaris by doing the following.

1. Execute the following command:

```
# metainit d0 -r c1t48d0s6 c1t49d0s6 c1t50d0s6
```

This describes a 3 disk RAID-5 volume on the usr partition of disks at target ids 48, 49, and 50. This is the directly connected case.

2. The disks must first be labeled in format. Execute the following command:

```
# newfs /dev/md/rdisk/d0
```

This will create a filesystem on the 3 disk RAID-5 volume.

3. Execute the following command:

```
# mount /dev/md/dsk/d0 /mnt/volume
```

This mounts the filesystem at the point /mnt/volume.

Once this is done, use the volume as storage as needed to attach through the DataFort.

4. Unmount the volume.
5. Create cleartext Cryptainers for each disk in the RAID-5 volume (in this case the disks at targets 48, 49, and 50).
6. Use the '# devfsadm -C -v' command in Solaris once the cleartext Cryptainers are created and shared with the Solaris host.
7. Verify that the disks are shared in Solaris' 'format' utility. If zoning is used, the original names of the disks should no longer be there.

It is critical to create a cleartext Cryptainer for each disk in order of the RAID-5 volume.

8. Create a RAID-5 volume with the new disk names through the DataFort like this. There is a 1 to 1 relationship for each disk.

```
# metainit d1 -r c1t109d1s6 c1t109d2s6 c1t109d3s6 -k
```

In the previous line, the disk named c1t48d0 is shared as a cleartext container in the DataFort as VLUN 1 and has the new name c1t109d1, etc.

There is no need to create a filesystem since that is already done.

The '-k' option at the end of the metainit command is critical, since you don't want to affect the existing data at all and by default the RAID is re-initialized. A mount should work right away:

```
# mount /dev/md/dsk/d1 /mnt/volume
```

You should see the existing data at this point.

9. Next, delete the old stripe and rename the new to the old:

```
# metaclear d0
# metarename d1 d0
```

VERITAS VOLUME MANAGER

Changing a DataFort in a Cluster Connected to a Solaris Host with Veritas

1. If the path through the DataFort is currently active, first disable the controller in Veritas DMP (assuming c2 is the controller connected to the DataFort):

```
# vxddmpadm disable ctlr=c2
```

The other path will now be responsible for transferring all data.

2. Replace the DataFort and reestablish the cluster (check the manual).
3. Re-enable the controller:

```
# vxddmpadm enable ctlr=c2
```

The second path should be back and available to transfer data.

If the second path was not active at the start, the operating system has likely disabled the failed secondary path.

4. Rescan using Veritas on the host:

```
# vxdiskconfig
```

In this case the path provided by the secondary DataFort will be shown as a third path. One will be unavailable and there are again two available paths.

```
c2t1d1s2    Disabled
c2t0d1s2    Enabled
c3t1d1s2    Enabled
```

The operating system has held onto the earlier failed path. The failed path can be removed, but this will break the data transfer. It is not necessary and should be done when convenient:

```
# reboot -- -r
```

(On a Microsoft Windows host, right-click the Not Healthy path and select Purge Disks).

DECRU DATAFORT OPERATION WITH LEGACY ENCRYPTED TAPES

In order for tapes encrypted by previous DataFort versions (including 1.6 and 1.8 releases) to be read:

1. Log into one member of the cluster and set the system property as follows:

```
sys prop set crypto.legacy.loadr1r2 true
```

2. Power cycle all DataFort appliances in the cluster.

DECRU DATAFORT OPERATION WITH TIVOLI AND STK DRIVES

On certain operating systems (mainly AIX), Tivoli cannot be easily configured to use a blocksize of more than 256K, the maximum supported blocksize for STK 9840 and 9940 tape drives. In this case, DataFort must be put into preserve-block-size mode.

1. Log into the CLI of one cluster member and execute the following commands (in this order):

```
sys prop set dfc.tape_compression_forced true
sys prop set dfc.tape_preserve_blocksize true
```

No reboot is necessary.

Note: If these tapes will be restored by another DataFort cluster, it is important to set these properties on the destination cluster too.

DECRU DATAFORT OPERATION WITH LT02 SERIALIZED COMMANDS

If a backup or restore to an LT02 tape drive fails and the drive returns CheckCondition, Aborted Command and Overlapped Command Attempted (0x4e/0x00), set the following system property (while there is no data I/O):

```
sys prop set dfc.serialize_storage_cmds true
```

DECURU DATAFORT AIX ATAPE FAILOVER SUPPORT

Atape (Tape Driver) on AIX provides device driver level support for tape failover. If an AIX host with Atape multipathing enabled has two or more paths to a tape drive, the Atape driver keeps track of these different paths, and in the event of errors on one path, it switches traffic to one of the alternate paths. This switch is transparent to the application in control of the tape drive.

With DataFort in the system, AIX Atape should be able to provide same support for different paths to one tape drive. The typical scenario would have AIX host connected to two clustered DataFort appliances through different HBAs. The two DataFort appliances would see the same tape drive connected using different ports.

If the primary (PRI) path fails during a backup, the Atape driver tries to switch over to the alternative (ALT) path, and then due to the other DataFort not having proper key information, the switchover fails. The solution is to broadcast key information to all members of a cluster with paths to a Cryptainer. To support this configuration, add the required DataFort system property and enable it:

```
system property set dfc.tape_multipathing_enable true
```

ATAPE LOAD BALANCING SUPPORT

Atape provides dynamic load balancing support to optimize resources for devices that have physical connections to multiple HBAs in the same machine. Dynamic load balancing will use all HBAs whenever possible, and balance the load between them to optimize the resources in the machine. With DataFort in the system, Atape should be able to provide same support for different paths to one tape drive. To support this configuration, add the required DataFort system property and enable it:

```
system property set dfc.tape_multipathing_enable true
```

DECURU DATAFORT SCSI RESERVATION HANDLING FIXES

Reservation state is handled by DataFort when hosts are not virtualized. This is necessary because all hosts are presented to storage by a single (DataFort storage-side) WWN.

SCSI-2 and SCSI-3 reservation handling is supported by DataFort for both LUN and Port-mapped Cryptainers. A Host can reserve a disk through the DataFort.

Note: This feature is disabled when hosts are virtualized.

To set DataFort to handle SCSI-3, set the following command to true:

```
system property set dfc.handle_persistent_reserve true
```

To list the SCSI reservations:

```
kfc reservation list
```

To clear the SCSI reservations:

```
kfc reservation clear <disk port wwn> <disk lun>
```



■ ■ ■ ■ **APPENDIX I COMMAND LINE INTERFACE QUICK REFERENCE**

The CLI gives the administrator access to many DataFort management functions, but cannot be used for functions that require the presence of smart cards. The DataFort WebUI is the only interface that allows management of smart card enabled operations. This chapter includes the following topics:

- [Using the CLI](#)
- [CLI Command Overview](#)

Refer to the separate [DataFort CLI Reference Guide](#) for a complete list of commands and parameters.

USING THE CLI

Some CLI commands must be executed in a specific order for desired results. For some commands, it is good practice to execute a verification command (such as **list**) after an action that adds an item to the database. Always perform a backup of the database after any changes.

- For login instructions, see [Connecting to the DataFort Command Line Interface](#) on page 68. There are two levels of security that can be set for DataFort CLI login, one of which requires first accessing the DataFort WebUI before logging into the CLI.
- As a security measure, the CLI will time out after 10 minutes of inactivity.

CLI SYNTAX

- In the following pages, an ellipsis (...) after an entry indicates that the entry is a hierarchy, rather than a command. The top level commands include **system...** because there is no end command **system** although there is a system hierarchy of commands (**system reboot**, etc.).
- The plus (+) symbol indicates that an entry is a command which can take arguments. The command **quit** is not followed by + because it does not take arguments.

Note that + and ... are not intended to be typed in as commands, but serve as indications that more can be typed after a given entry.

CLI HELP

- Typing a partial command phrase (not word) will result in a listing of the possible next words in a phrase to complete the command.
- Typing a partial command phrase followed by ? will give the same results as above.
- Typing a command with too few arguments will display the full help listing for that command.
- Typing a command and a ? with too few arguments will display a short description of the next argument required.
- Typing a command preceded by **help** will display a full description: purpose, usage, parameters and options
- Typing **cli documentation** will display the CLI documentation.

CLI COMMAND OVERVIEW

TOP LEVEL COMMANDS

Type `?` to view the top level commands.

<code>device...</code>	SAN storage device commands...	Device Commands
<code>disk...</code>	SAN disk commands...	Disk Commands
<code>fcsite...</code>	DataFort Fibre Channel site configuration commands...	FC Site Commands
<code>fccryptainer...</code>	SAN Cryptainer commands...	FCC Cryptainer Commands
<code>host...</code>	SAN host commands...	Host Commands
<code>kfc...</code>	SAN kernel commands.	KFC Commands
<code>pool</code>	SAN pool (tape) commands...	Pool Commands
<code>tape...</code>	SAN tape commands...	Tape Commands
<code>cli...</code>	Command line commands...	CLI Formatting Commands
<code>help +</code>	Command line usage help	Help Command
<code>quit</code>	Quit the current client session	Quit Command
<code>active-role...</code>	Active role commands...	Active-Role Commands
<code>authorize +</code>	Authorize admin login	Authorize Command
<code>password +</code>	Change user password	Password Command
<code>role...</code>	Role commands...	Role Commands
<code>user...</code>	User commands...	User Commands
<code>whoami</code>	Display effective user ID	Whoami Command
<code>trustee</code>	Trustees management commands...	Trustee Commands
<code>net...</code>	Network commands...	System Commands
<code>keyman...</code>	Key management commands...	Key Management Commands
<code>lkm...</code>	LKM management commands...	LKM Management Commands
<code>cluster...</code>	Cluster commands...	Cluster Commands
<code>db...</code>	Database administration commands...	Database Commands
<code>system...</code>	System commands...	System Commands

DEVICE COMMANDS

Type `device ?` to view the device commands

<code>group...</code>	Device group commands...
<code>list +</code>	List all storage devices
<code>map +</code>	Setup Paths from Primary storage device to an Alternative storage device
<code>rmmmap +</code>	Remove Paths from Primary storage device to an Alternative storage device
<code>set +</code>	Set storage device settings

DISK COMMANDS

Type **disk ?** to view the disk commands

blink +	Blink LED on a disk
cryptocopy...	Crypto Copy commands...
list +	List all disks in the configuration database
map +	Map a disk to a Cryptainer
metadata...	Disk metadata commands...
path +	List all paths to the disk
purge	Purge disks that are offline and have no Cryptainers
remove +	Remove a disk/LUN by its port WWN
replace +	Replace a disk
rescan	Force DataFort to rescan the fabric for disks
rmail +	Remove all LUNs of a disk
rmmmap +	Remove mapping of a disk to a Cryptainer
set +	Set disk settings
unhideall	Show all hidden disks

FC SITE COMMANDS

Type **fcsite ?** to view fcsite management commands.

list +	List all the FC sites in the configuration database
remove +	Delete the FC site settings for the specified DataFort
replace +	Make the local DataFort a replacement for the specified FC site

FCC CRYPTAINER COMMANDS

Type **fccryptainer ?** to view Cryptainer management commands.

add +	Add a Cryptainer
clone +	Create a new Cryptainer for a copied LUN
createall +	Create Cryptainers
grant +	Grant permission on Cryptainer to a host
group...	Cryptainer group commands...
keys...	SAN Cryptainer keys commands...
list +	List Cryptainers
path +	List Cryptainer paths to disks
perm...	SAN Cryptainer permission commands...
rekey...	SAN Cryptainer rekey commands...
remove +	Remove one Cryptainer and its contents
restore +	Restore a Cryptainer using the specified key
revoke +	Revoke permission on Cryptainer from a host
rvall +	Revoke all permissions from a Cryptainer
rmail +	Remove all Cryptainers from database
set +	Change Cryptainer settings

HOST COMMANDS

Type **host ?** to view host management commands.

add +	Add a host
auth...	Host WWN authentication commands...
group...	Host group commands...
list +	List hosts
purge	Purge hosts that are offline and have no permissions to Cryptainers
remove +	Remove a host
rescan	Force DataFort to rescan the fabric for hosts
set +	Set host settings
unvirtualize+	Unvirtualize a host
virtualize+	Virtualize a host

KFC COMMANDS

Type **kfc ?** to view fibre channel kernel commands.

config	Configure FC kernel
fw...	SAN kernel firmware commands...
list +	Display SAN kernel statistics
link...	SAN kernel link commands...
request...	SAN kernel Request commands...
reservation...	SAN kernel Reservation commands...
sync	Query the fabric to update the status of all devices
util...	SAN kernel utility commands...
vp...	SAN kernel virtual port commands...
wwn...	Fibre Channel primary port node/port WWN utils...

POOL COMMANDS

Type **pool ?** to view pool commands.

add +	Add a pool
grant +	Grant pool access to a host
group...	Pool group commands...
key...	Pool key commands...
list +	List pools
perm...	List pool permissions...
remove +	Remove a pool
revoke +	Revoke pool access from a host
set +	Set pool settings

TAPE COMMANDS

Type **tape ?** to view tape commands.

history +	List tape keys history
list +	List tapes
remove +	Remove a tape

CLI FORMATTING COMMANDS

Type **cli ?** to view CLI formatting commands.

complete +	Command line completion
cshep...	CLI context-sensitive help commands...
documentation +	Print CLI documentation (cli documentation according to the role of user that is logged in)
format +	Change CLI display format
pager +	Turn on/off screenful CLI output display pager

HELP COMMAND

Type **help** to view the top level command list.

help +	Command line usage help
---------------	-------------------------

QUIT COMMAND

Type **quit** to quit the CLI session.

quit	Quit the current client session
-------------	---------------------------------

ACTIVE-ROLE COMMANDS

Type **active- ? role to** view active role commands.

add +	Activate an authorized role
list	List active roles
remove +	Remove an active role

AUTHORIZE COMMAND

Type **authorize** to authorize an admin login

authorize	Authorize an admin login
------------------	--------------------------

PASSWORD COMMAND

Type **password** to change an admin password.

password +	Change password
-------------------	-----------------

ROLE COMMANDS

Type **role ?** to view role commands.

list +	List roles
path...	Role path commands...

USER COMMANDS

Type **user ?** to view user commands.

add +	Add a user account
list +	List all users in database
remove +	Remove a user from the database
role...	User role commands...
set +	Set user settings

WHOAMI COMMAND

Type **whoami** to see the current user ID.

whoami	Display effective user ID
---------------	---------------------------

TRUSTEE COMMANDS

Type **trustee ?** to view trustee commands.

delete +	Remove trustee from the system
keys..	Trustee key export and import commands...
list +	List all the approved trustees in the system
unapproved..	Trust establishment commands for unapproved trustees...

NETWORK COMMANDS

Type **net ?** to view network management commands.

apply +	Apply network changes
connection...	Network connection administration commands...
interface...	Network interface commands...
status +	Display network status
util...	Network utilities...

KEY MANAGEMENT COMMANDS

Type **keyman ?** to view key management commands.

cryptainerkeys +	Query Cryptainer Keys
lkmkeys +	LKM key management commands...
masterkeys +	Query Master Keys
purgekeys	Purge unused Cryptainer and Master Keys

LKM MANAGEMENT COMMANDS

Type `lkm ?` to view Lifetime Key Management commands.

<code>status</code>	Check the status of the connection to the configured LKM System
<code>erver...</code>	Server commands...

CLUSTER COMMANDS

Type `cluster ?` to view the cluster commands.

<code>config...</code>	Cluster configuration commands...
<code>disable +</code>	Disable clustering
<code>enable +</code>	Enable clustering
<code>rexec +</code>	Execute a command on member DataFort(s)
<code>rsh +</code>	Execute a remote shell on one member DataFort
<code>status</code>	Check configuration database status

DATABASE COMMANDS

Type `db ?` to view database management commands.

<code>begin</code>	Begin a transaction
<code>commit</code>	Commit the current transaction
<code>connect +</code>	Connect to configuration database
<code>export</code>	Export the configuration database as xml to stdout
<code>index...</code>	Indexing administration commands...
<code>record +</code>	Get a configuration database record
<code>rollback</code>	Rollback the current transaction
<code>save</code>	Checkpoint database and save changes to disk
<code>size +</code>	Display database available space
<code>status</code>	Display configuration database status
<code>trx...</code>	Transaction administration commands...
<code>xlog...</code>	Transaction log administration commands...

SYSTEM COMMANDS

Type `system ?` to view system commands.

<code>agreement...</code>	Agreement commands...
<code>crypto...</code>	Crypto commands...
<code>check +</code>	Perform basic system checks
<code>date...</code>	Date commands...
<code>httpd...</code>	HTTPD commands...
<code>license...</code>	License commands...
<code>log...</code>	System log commands...
<code>ntpd...</code>	NTPD commands...
<code>property...</code>	Property commands...
<code>reboot +</code>	Reboot the system
<code>selftest +</code>	Perform system selftest

sensors	Display system sensors
serial	Display DataFort serial number
snmp...	SNMP commands...
sshd...	SSHD private key commands...
tamper...	Tamper commands...
timers...	System timer commands...
timezone...	Timezone commands...
upgrade +	Upgrade the system
util...	System utilities...
version +	Display the version of all system components
zeroize +	Zeroize all key material and delete configuration database

■ ■ ■ ■ ■ APPENDIX II LOGGING FUNCTIONS

The DataFort audit function logs security relevant operations, errors, and warnings and many non-security relevant operations, errors and warnings.

Log messages are stored in one of multiple DataFort logs, depending on the reason and severity of the logged event. The DataFort audit configuration supports multiple log storage options, configurable for each of the DataFort logs. The supported options include temporary storage within the DataFort appliance, permanent storage within the DataFort appliance, and remote storage using an external syslog host. For remotely maintained logs, the DataFort appliance may also be configured to sign exported log messages. Verification may be requested of the DataFort appliance at a later time.

Log purging is defined independently for each of the log storage locations. Note that the same log may be stored in more than one of the storage locations, or none of the storage locations (in which case the log message is not produced). See the following sections for information about logging:

- [DataFort Log Event and Priority Types](#)
- [Log Storage Locations](#)
- [Log Presentation](#)
- [Log Messages](#)

Note: This appendix contains references to Common Criteria mode configuration and settings specifically supported in that mode. The Common Criteria is an international standard for evaluating information technology security. The ability to run in a mode qualified to meet Common Criteria standards is an enhanced security option for DataFort. See separate documentation on operating in Common Criteria mode for more information.

DATAFORT LOG EVENT AND PRIORITY TYPES

The DataFort appliance maintains multiple logs, which distinguish the reason and severity of the event being logged.

Note: In Common Criteria mode only the Security logs are enabled. The operations logs and performance logs are not enabled.

The following logs are maintained:

TABLE 26: LOG TYPES

Security Logs	
	High priority security log
	Low priority security log
Operations Logs	
	Operations alert log
	Operations warning log
	Operations informational log
	Operations debug log
	Operations alert log
Performance Logs	
	High priority performance log
	Low priority performance log
	High priority performance log

LOG STORAGE LOCATIONS

For each of the DataFort logs, the administrator may select multiple storage locations. Whenever a new log message is generated, it is written to storage location(s) as configured for the log the message belongs to. The following storage options are available:

- Temporary storage

Logs stored in the temporary storage location are written to RAM within the DataFort appliance. Note that log messages of the same event type (but different severity) are aggregated in temporary storage (i.e. Security logs, Operations logs, Performance logs).
- Database storage

Logs stored in the database storage location are written to the DataFort appliance configuration database.
- Remote storage

The DataFort appliance forwards a log message to a remote syslog host whenever a generated log message is of an event and priority type for which the administrator has specified remote storage. For remotely stored logs, the administrator may also optionally specify log message signing, in which case the DataFort appliance appends a signature to the exported log message.

TABLE 27: DEFAULT LOG STORAGE LOCATIONS

Log	Default Location	Location when in CC mode
High priority security log	database storage	database storage
Low priority security log	database storage	database storage
Operations alert log	database storage	disabled
Operations warning log	database storage	disabled
Operations informational log	database storage	disabled
Operations debug log	RAM storage: /var/log/operation	disabled
High priority performance log	database storage	disabled
Low priority performance log	RAM storage: /var/log/performance	disabled

LOG PRESENTATION

TEMPORARY LOGS

The administrator may view log messages stored in RAM by issuing the `sys util cat` CLI command, with one of the following parameters:

```

/var/log/security
/var/log/operations
/var/log/performance
/var/log/audit

```

The logs shown for each selectable location are dependent on the configuration options the administrator has chosen for temporary storage locations.

All outputted log messages include:

- time the event occurred
- event type and priority
- hostname of the DataFort that generated the log
- log message

DATABASE LOGS

The administrator may view log messages stored in the database using either the CLI interface, or the WebUI interface.

Viewing database logs via CLI

The administrator may view log messages stored in the database by issuing the `sys log list` command. The command may be used with optional parameters to filter outputted log messages.

Log messages are listed in the following format:

```
<SEQ> <DATE> <CAT> <MSG>
```

<SEQ> is the unique number assigned to each log message.

<DATE> is the data the log message was generated.

<CAT> represents which log contains the message as follows:

- <16.[4,3,2,1,0]>: High priority Security Log
- <16.[7,6]>: Low priority Security Log
- <17.[1,0]>: Operations Alert Log
- <17.4>: Operations Warning Log
- <17.6>: Operations Informational Log
- <17.7>: Operations debug Log

<MSG> is the log message.

Viewing database logs via WebUI

The administrator may view log messages stored in the database from the **System Info > Log** pane of the DataFort WebUI.

All outputted log messages include:

- time the event occurred
- event type and priority
- DataFort log sequence number
- hostname of the DataFort that generated the log
- log message

REMOTE LOGS

The formatting for exported log messages corresponds to the syslog protocol as specified in the syslog RFC. The following represents the formatting for an exported log message:

<PRI> <TIME> ' ' <MSG>

<PRI> contains a syslog facility and severity indication as specified in the syslog RFC. DataFort logs map to syslog facilities and severities.

<TIME> contains a timestamp as specified in the syslog RFC.

<MSG> is the log message, as specified in section 3.

The following is an example log message, as forwarded to a remote syslog host (line breaks have been added for readability):

```
<134>Mar  4 13 :49:36 boxmanager: Administrator WebUI login
from 10.10.10.10 succeeded 'admin' (sess id: 298053632)
```

TABLE 28: DataFort EVENT AND PRIORITY CORRESPONDENCE TO SYSLOG FACILITY AND SEVERITY

DataFort Log	Syslog facility	Syslog priority
High Priority Security Log	LOG_LOCAL0 (16)	1,0
Low Priority Security Log	LOG_LOCAL0 (16)	4,3,2,1,0
Operations Alert Log	LOG_LOCAL1 (17)	1,0
Operations Warning Log	LOG_LOCAL1 (17)	4
Operations Informational Log	LOG_LOCAL1 (17)	6
Operations Debug Log	LOG_LOCAL1 (17)	7
High priority performance log	LOG_LOCAL2 (18)	<<>>
Low priority performance log	LOG_LOCAL2 (18)	<<>>

The administrator may configure the DataFort to sign log messages. The configuration option is available separately for each DataFort log. If configured, metadata and signature fields are appended to the exported log message:

```
<PRI> <TIME> ' ' <MSG> '[' <MDATA> ' ' <SIG> ' ']
```

The <MDATA> field includes the following base 64 encoded bytes:

```
0x0000000000 padding
4 bytes local sequence number
4 bytes global sequence number
4 bytes timestamp
```

The local sequence number is the message sequence number with respect to the specific DataFort log. The global sequence number is the message sequence number with respect to all DataFort generated logs. Note that the DataFort maintains sequence numbers across power cycles.

The <MDATA> field is appended to the message before the signature is computed. The signature is computed across:

```
<MSG> ' ' '[' <MDATA>
```

The computed signature is the first 12 bytes of a SHA_1 based HMAC. The 12 byte signature is then appended to the message. The following are example <MDATA> and <SIG> fields:

```
[AAAAAKxXAAC4FWAA6tgoQg== b/hPTEecqTCpD/Mk]
[AAAAAHAdAAC5FWAA69goQg== fN1evQzBytL/ulfz]
```

LOG PURGING

DataFort purges stored log messages depending on what type of storage location is selected for the log type. The purging operation is independent for the same message stored in multiple locations.

Temporary storage log messages

DataFort checks for maximum space requirements on log messages stored in RAM at 5 minute intervals. Separate checks are performed for each aggregation of log messages.

TABLE 29: SPACE ALLOWANCES FOR TEMPORARILY STORED DATAFORT LOG MESSAGE

DataFort log	Meaning	Max size
High priority security log Low priority security log	combined size of high / low priority security logs	100kB
Operations alert log Operations warning log Operations informational log Operations debug log	combined size of all operations logs	1000kB
High priority performance log Low priority performance log	combined size of both performance logs	500kB

If a large number of log messages are generated in a short period of time, the space allowances for each log type may be exceeded before the 5 minute timer expires. In this case, two events may trigger earlier purging:

- The total allocated space for all log messages stored in RAM reaches 70% capacity
- The total allocated space for all log messages stored in RAM reaches 90% capacity

A 10 second timer triggers checks for the previous conditions.

Database storage log messages

The log database has a saturation limit of 2500 events. When that limit is hit, the system should delete old events based on the following criteria.

Log messages should be deleted so that the last 925 high priority and 1330 low priority messages remain in the log database.

Audit configuration

The DataFort audit function may be configured using either the WebUI or the WebCLI.

WebUI configuration

WebUI configuration of the audit function is performed using the **General > Configure Log Pane** pane of the WebUI.

WebCLI configuration

CLI configuration of the audit function is performed by setting the logging system properties.

TABLE 30: AUDIT CONFIGURATION DATABASE PROPERTIES

Property	Log association
sys.proc.syslogd.conf.sec_major	High Priority Security Log
sys.proc.syslogd.conf.sec_minor	Low Priority Security Log
sys.proc.syslogd.conf.op_error	Operations Alert Log
sys.proc.syslogd.conf.op_warning	Operations Warning Log

TABLE 30: AUDIT CONFIGURATION DATABASE PROPERTIES (CONTINUED)

sys.proc.syslogd.conf.op_info	Operations Informational Log
sys.proc.syslogd.conf.op_trace	Operations Debug Log
sys.proc.syslogd.conf.perf_major	High priority performance log
sys.proc.syslogd.conf.perf_minor	Low priority performance log

The syntax for syslogd properties specifies a comma separated list. The maximum number of destination parameters that may be specified is 4 (this does not include the “sign” parameter). If additional parameters are specified, the input is considered invalid and the audit configuration will not be changed.

TABLE 31: AUDIT FUNCTION WEBCLI CONFIGURATION LIST PARAMETERS

Audit function configuration list parameter	Description
ldb	If present in the comma separated list, logs of this type will use the database storage location.
@<hostname>	If present in the comma separated list, logs of this type will be forwarded to a remote syslog host, as indicated by the <hostname> parameter. Note, the DataFort will resolve hostnames before allowing the configuration change to occur. Multiple hosts may be specified in separate comma separated list entries.
\$<filepath>	If present in the comma separated list, logs of this type will be stored to a temporary file in a ram based file system. Valid options for <filepath> include: · /var/log/security · /var/log/operation · /var/log/performance · /var/log/audit (E-Series product only) If a configuration is specified using a filepath not in the previous list, the audit function configuration will not be changed. Note that any of the previous filepaths may be specified for any syslog property.
sign	If present in the comma separated list, logs of this type will be signed by the DataFort, before export to a remote syslog host. The parameter has no effect on the audit function if no remote hosts are specified. Specifying the sign parameter with no log storage destinations is not a valid input, and the audit configuration will not be changed.
disabled	If present in the comma separated list, logs of this type will be disabled. Specifying the disable option with any other parameters is not a valid input, and the audit configuration will not be changed.

LOG MESSAGES

This section lists all log messages that may be issued by the DataFort when running in the Common Criteria evaluated configuration. Log messages are broken into the following categories:

- [IFC Logs](#)
- [Audit Logs](#)
- [Auth Logs](#)
- [Security Management Logs](#)
- [Integrity Logs](#)

For each category, a table lists parameters that may appear in log messages for that category. Any log message parameters not described in this table are described with the log message.

IFC Logs

IFC log messages are generated when Information Flow Control rules either deny an unauthorized information flow, or allow an authorized information flow. See:

- [Generic parameters in IFC function log messages](#)
- [IFC function log messages](#)

TABLE 32: GENERIC PARAMETERS IN IFC FUNCTION LOG MESSAGES

Parameter	Description
<client>	The 8 byte WWN of the host requesting the information flow, formatted as 8 hex character bytes: XX:XX:XX:XX:XX:XX:XX:XX
<cryptainer>	The 16 byte ID of the Cryptainer from which the information flow is requested: 0XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
<reason>	The reason parameter indicates the IFC rule that caused access denial. <reason> may be: • port locking rule—the host is not connected via the required port number • authentication rule—the host is not authenticated • authorized flow rule—the host is requesting an unauthorized information flow
<serial_number>	Serial number of DataFort that denied or allowed the information flow

TABLE 33: IFC FUNCTION LOG MESSAGES

Log Message	Log Message description	
ACCESS_DENIED	Level	WARNING
	Message	<client> was denied access to Cryptainer <cryptainer> because it violated the <reason> at DataFort <serial_number>
	Description	A host made a request that either violated an access rule (port locking, DHA) or would have resulted in illegal information flow.

Audit Logs

Audit logs are generated by the DataFort audit function when modifications to its configuration or state are made. See:

- [Generic parameters in audit function log messages](#)
- [Audit function log messages](#)

TABLE 34: GENERIC PARAMETERS IN AUDIT FUNCTION LOG MESSAGES

Parameter	Description
<serial number>	Serial number of the DataFort that generated the log message
<user>	Username of the user that changed the configuration parameter
<domain>	Domain name of the user that changed the configuration parameter
<prop_name>	Name of a logging facility configuration property (see Table 4).

TABLE 35: AUDIT FUNCTION LOG MESSAGES

Log Message	Log Message description	
AUDIT_STARTED	Level	INFO
	Message	Audit function started at DataFort <serial_number>
	Description	This log message is issued when the DataFort audit function starts: when the machine boots, when the audit configuration changes, or on issuing sys log restart.
AUDIT_STOPPED	Level	INFO
	Message	Audit function stopped at DataFort <serial_number>
	Description	This log message is issued when the machine shuts down, when the audit configuration is changes, or on issuing sys log restart.
AUDIT_CONF_ADDED	Level	INFO
	Message	<user>@<domain> added audit configuration <prop_name> and set to <prop_value> at DataFort <serial_number>
	Description	This log message is issued when a new audit configuration is added. This should not occur in runtime operation, but may occur during the course of an upgrade.
AUDIT_CONF_CHANGED	Level	INFO
	Message	<user>@<domain> changed audit configuration <prop_name> to <prop_value> at DataFort <serial_number>
	Description	This log message is issued when the administrator changes one of the database properties.

TABLE 35: AUDIT FUNCTION LOG MESSAGES (CONTINUED)

AUDIT_LOG_REPEATED	Level	Varies, depending on repeated log message level
	Message	last message repeated <n> times
	Description	This message is displayed if a log message is repeated with no intermediary log message. If a message is repeated, log output is held for 30 seconds to capture additional repeat messages. The AUDIT_LOG_REPEATED message is displayed when a different log message is generated, or at the end of the 30 second hold period. If the same message is repeated for more than 30 seconds, the interval is increased to 120 seconds, and after 120 seconds to 600 seconds. The interval is reset to 30 seconds when the first non-repeat message is generated.

AUTH LOGS

Auth logs are generated to record authentication requests and decisions made by the DataFort appliance. See:

- [Generic parameters in audit function log messages](#)
- [Authentication function log messages](#)

TABLE 36: GENERIC PARAMETERS IN AUDIT FUNCTION LOG MESSAGES

Parameter	Description
<usertype>	ADMIN or USER
<user>	Username of the user that attempted to authenticate
<interface>	Interface to which the user is attempting to authenticate, may be: • CLI—The user is authenticating to the CLI interface. Note that this interface is disabled in the CC evaluated configuration. • WEBUI—The user is authenticating to the WebUI interface. Note that administrators may use the WebCLI interface after authenticating to the WebUI interface. • SERIAL—The user is authenticating to the DataFort MenuShell interface.
<client>	IP address from which the user is authenticating
<reason>	Reason for authentication failure, may be: • USERPASS—The user entered an incorrect password. • SMARTCARD—The user attempted to authenticate using the wrong smart card.
<wwn>	The 8 byte WWN of the host that is authenticating (DHA), formatted as 8 hex character bytes: XX:XX:XX:XX:XX:XX:XX:XX

TABLE 37: AUTHENTICATION FUNCTION LOG MESSAGES

Log Message	Log Message description	
AUTH_DENIED	Level	WARNING
	Message	<usertype> <user> <interface> login from <client> failed due to <reason> at DataFort <serial>
	Description	A user authentication failed. Note that there are no non-ADMIN users in the FC-Series DataFort.
AUTH_GRANTED	Level	INFO
	Message	<usertype> <user> <interface> login from <client> succeeded at DataFort <serial>
	Description	A user authentication succeeded. Note that there are no non-ADMIN users in the FC-Series DataFort.
AUTH_DENIED_DHA	Level	WARNING
	Message	Host <wwn> DHA login failed <count> time(s) at DataFort <serial>
	Description	A host failed the DHA protocol. <count> indicates the number of failures that have occurred in the last 60 seconds.
AUTH_GRANTED_DHA	Level	INFO
	Message	Host <wwn> DHA login succeeded at DataFort <serial>
	Description	A host successfully ran the DHA protocol.

SECURITY MANAGEMENT LOGS

Security Management logs are generated to record changes to authentication policies. See:

- [Generic parameters in Security management function log messages](#)
- [Authentication function log messages](#)

TABLE 38: GENERIC PARAMETERS IN SECURITY MANAGEMENT FUNCTION LOG MESSAGES

Parameter	Description
<usertype>	ADMIN or USER
<user>	username
<domain>	Domain (usually null or DataFort)
<user_target>	This parameter is used for log messages indicating a modification of a user account. In these log messages, <user> is the user that performed the action, while <user_target> is the user that was modified.
<user_domain>	This parameter is used for log messages indicating a modification of a user account. In these log messages, <domain> is the domain of the user that performed the action, while <domain_target> is the domain of the user that was modified.
<admin>	This parameter indicates a DataFort administrator.

TABLE 38: GENERIC PARAMETERS IN SECURITY MANAGEMENT FUNCTION LOG MESSAGES (CONTINUED)

<cryptainer>	The 16 byte ID of the Cryptainer from which the information flow is requested: 0XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
<cryptainer_group>	This parameter indicates a group of Cryptainers, as defined by the DataFort administrator. The parameter is a text string, up to 31 characters.
<host>	This parameter refers to a host, by WWN.
<host_group>	This parameter indicates a group of hosts, as defined by the DataFort administrator. The parameter is a text string, up to 31 characters.
<pool>	This parameter refers to a tape pool.
<pool_group>	This parameter indicates a group of tape pools, as defined by the DataFort administrator. The parameter is a text string, up to 31 characters.

TABLE 39: AUTHENTICATION FUNCTION LOG MESSAGES

Log Message	Log Message description	
SECMAN_USER_CREATED	Level	INFO
	Message	<user>@<domain> created new <usertype> <user_target>@<domain_target> in group <group> at DataFort <serial>
	Description	This log message is issued when a new user is created. Note that in the FC-Series DataFort, all users are of usertype ADMIN, and in the domain DATAFORT_ADMIN. The group of an administrator corresponds to the role assigned to that administrator.
SECMAN_USER_DELETED	Level	INFO
	Message	<user>@<domain> deleted <usertype> <user_target>@<domain_target> in group <group> at DataFort <serial>
	Description	This log message is issued when a user is deleted. <user>, <domain>, and <usertype> correspond to the user that performed the action. <user_target>, <domain_target>, and <group> correspond to the user that was deleted.
SECMAN_USER_CHANGED	Level	INFO
	Message	'\$type' <user>' '\$attr' changed by <user>_admin'
	Description	Not used
SECMAN_FCHOST_DHA_PASSWORD_CHANGED	Level	INFO
	Message	Host <host> DHA password changed by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator changed the DHA password of a host.

TABLE 39: AUTHENTICATION FUNCTION LOG MESSAGES (CONTINUED)

SECMAN_FCHOST_DHA_PASSWORD_REMOVED	Level	INFO
	Message	Host <host> DHA password removed by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator disabled the DHA requirement for a host.
SECMAN_FCHOST_RAID_ADMIN_MODE_CHANGED	Level	INFO
	Message	Host <host> RAID administrator mode changed to <state> by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator granted or revoked RAID administrator access to a host. <state> may be either OFF or ON.
SECMAN_FCHOST_PORT_LOCK_MODE_CHANGED	Level	INFO
	Message	Host <host> port locking changed to <state> by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator turned the port locking requirement ON or OFF for a host.
SECMAN_FCCRYPTAINER_CREATED	Level	INFO
	Message	Cryptainer <cryptainer> on LUN <host_port_wwn>, <disk_port_wwn>, <lun> created by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator added a Cryptainer. <host_port_wwn>, <disk_port_wwn>, <lun> are the parameters specified by the administrator in the Cryptainer creation command
SECMAN_FCCRYPTAINER_ACCESS_PERMISSION_GRANTED	Level	INFO
	Message	Cryptainer <cryptainer> allowed information flows changed by administrator <admin> : granted access to Host <host> at DataFort <serial>
	Description	A DataFort administrator added an authorized information flow to a Cryptainer.
SECMAN_FCCRYPTAINER_ACCESS_PERMISSION_REVOKED	Level	INFO
	Message	Cryptainer <cryptainer> allowed information flows changed by administrator <admin> : revoked access from Host <host> at DataFort <serial>
	Description	A DataFort administrator removed an authorized information flow from a Cryptainer.
SECMAN_FCCRYPTAINER_ACCESS_PERMISSION_REVOKED_ALL	Level	INFO
	Message	Cryptainer <cryptainer> allowed information flows changed by administrator <admin> : revoked access from all Hosts at DataFort <serial>
	Description	A DataFort administrator removed all authorized information flows from a Cryptainer.

TABLE 39: AUTHENTICATION FUNCTION LOG MESSAGES (CONTINUED)

SECMAN_FCCRYPTAINER_DCS_CHANGED	Level	INFO
	Message	Cryptainer <cryptainer> allowed information flows changed by administrator <admin> : DCS requirement set to <requirement> at DataFort <serial>
	Description	A DataFort administrator changed the authentication requirements for access to a specific Cryptainer. The requirements may be one of: • off—No authentication requirements for this Cryptainer (an authentication requirement may still be placed on a SAN host) • DHA—This Cryptainer requires that any accessing host be authenticated with DHA • dcs—this requirement indicates that any accessing host be running the Decru DCS software. Note that no DCS configuration options are not part of the CC evaluated configuration.
SECMAN_FCCRYPTAINER_GROUP_ACCESS_PERMISSION_GRANTED	Level	INFO
	Message	Cryptainer group <cryptainer_group> allowed information flows changed by administrator <admin> : granted access to Host group <host_group> at DataFort <serial>
	Description	A DataFort administrator granted authorized information flows for a group of Cryptainers. Authorized flows were created for each host that is a member of the <host_group> host group.
SECMAN_FCCRYPTAINER_GROUP_ACCESS_PERMISSION_REVOKED	Level	INFO
	Message	Cryptainer group <cryptainer_group> allowed information flows changed by administrator <admin> : revoked access from Host group <host_group> at DataFort <serial>
	Description	A DataFort administrator removed information flows from a group of Cryptainers. Authorized flows were removed for each host that is a member of the <host_group> host group.

TABLE 39: AUTHENTICATION FUNCTION LOG MESSAGES (CONTINUED)

SECMAN_FCCRYPTAINER_GROUP_DCS_CHANGED	Level	INFO
	Message	Cryptainer group <cryptainer_group> allowed information flows changed by administrator <admin> : DCS requirement set to <requirement> at DataFort <serial>
	Description	A DataFort administrator changed the authentication requirements for access to a all Cryptainers within the Cryptainer group <cryptainer_group>. The requirements may be one of: • off—No authentication requirements for this Cryptainer (an authentication requirement may still be placed on a SAN host) • DHA—This Cryptainer requires that any accessing host be authenticated with DHA. • DCS—This requirement indicates that any accessing host be running the Decru DCS software.
SECMAN_FCPPOOL_CREATED	Level	INFO
	Message	Pool <pool> created by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator created a new tape pool.
SECMAN_FCPPOOL_ACCESS_PERMISSION_GRANTED	Level	INFO
	Message	Pool <pool> allowed information flows changed by administrator <admin> : granted access to Host <host> at DataFort <serial>
	Description	A DataFort administrator added an authorized information flow for the tape pool <pool> and the host <host>.
SECMAN_FCPPOOL_ACCESS_PERMISSION_REVOKED	Level	INFO
	Message	Pool <pool> allowed information flows changed by administrator <admin> : revoked access from Host <host> at DataFort <serial>
	Description	A DataFort administrator removed an authorized information flow for the tape pool <pool> and the host <host>.
SECMAN_FCPPOOL_KEY_POLICY_CHANGED	Level	INFO
	Message	Pool <pool> key policy is changed to <policy> by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator changed the pool key policy attribute for the tape pool <pool>. <policy> may be one of: tape—The policy is set to one key per tape for this tape pool. pool—The policy is set to one key per pool for this tape pool. host—The policy is set to one key per host for this tape pool.

TABLE 39: AUTHENTICATION FUNCTION LOG MESSAGES (CONTINUED)

SECMAN_FCPOOL_ACL_LEARNING_MODE_PROPERTY_CHANGED	Level	INFO
	Message	Pool ACL learning is <state> by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator changed enabled or disabled (indicated by <state>) the global DataFort learning mode attribute.
SECMAN_FCPOOL_ACL_LEARNING_MODE_CHANGED	Level	INFO
	Message	Pool <pool> ACL learning mode is changed to <mode> by administrator <admin> at DataFort <serial>
	Description	A DataFort administrator changed ACL learning mode for the tape pool <pool>. <mode> may be: • Clear • Learn • Set
SECMAN_FCPOOL_GROUP_ACCESS_PERMISSION_GRANTED	Level	INFO
	Message	Pool group <pool_group> allowed information flows changed by administrator <admin> : granted access to Host group <host_group> at DataFort <serial>
	Description	A DataFort administrator added an authorized information flow for the tape pool <pool> and all hosts in the host group <host_group>.
SECMAN_FCPOOL_GROUP_ACCESS_PERMISSION_REVOKED	Level	INFO
	Message	Pool group <pool_group> allowed information flows changed by administrator <admin> : revoked access from Host group <host_group> at DataFort <serial>
	Description	A DataFort administrator removed all authorized information flows for the tape pool <pool> and the hosts in host group <host_group>.
SECMAN_CLI_EXECUTED	Level	INFO
	Message	<principal> executed CLI command <command> at DataFort <serial>
	Description	DataFort automatically logs the invocation of some CLI commands. <principal> refers to a user and domain: <user>@<domain>.
	CLI commands that are logged	system util stacklog

INTEGRITY LOGS

Integrity Logs are generated to record events that might modify the integrity of the DataFort appliance (for example clock or tamper settings). See:

- [Generic parameters in Integrity function log messages](#)
- [Integrity function log messages](#)

TABLE 40: GENERIC PARAMETERS IN INTEGRITY FUNCTION LOG MESSAGES

Parameter	Description
<action>	Action taken in response to event, may be:
	DISABLE_SEP: The SEP was disabled as a result of the event.
	ZEROIZE_SEP: The SEP was zeroized as a result of the event

TABLE 41: INTEGRITY FUNCTION LOG MESSAGES

Log Message	Log Message description	
INT_CLOCK_CHANGED	Level	INFO
	Message	<user>@<domain> changed clock at DataFort <serial> from <old time> to <new time>
	Description	This message is issued when an administrator changes the DataFort clock.
INT_TAMPERED	Level	WARNING
	Message	DataFort <serial> detected potential intrusion: <action> at DataFort <serial>
	Description	This message is issued when DataFort detects a chassis intrusion event, or the intrusion function of the SEP is triggered.
INT_SEP_SHREDDED	Level	WARNING
	Message	DataFort <serial> activated Defense Setting. All key material has been deleted: <defense_level>
	Description	An intrusion event triggered the zeroization function.
INT_SEP_SHRED_MODE	Level	WARNING
	Message	DataFort <serial> will use <defense_level> defense level henceforth
	Description	The administrator configured the CryptoShred defense setting.
INT_SEP_ERROR	Level	WARNING
	Message	DataFort <serial> detected SEP hardware error at DataFort <serial>
	Description	A hardware error occurred within the SEP of the specified DataFort. Note, the SEP will disable itself in the event of a hardware error.

TABLE 41: INTEGRITY FUNCTION LOG MESSAGES (CONTINUED)

INT_SEP_ZEROIZED	Level	WARNING
	Message	<user>@<domain> zeroized SEP at DataFort <serial>
	Description	A DataFort administrator issued a command to zeroize the SEP.
INT_SYSCARD_ZEROIZED	Level	WARNING
	Message	<user>@<domain> zeroized System Card at DataFort <serial>
	Description	A DataFort administrator issued a command to zeroize the DataFort System Card.
INT_CLUSTER_MEMBER_DISCONNECTED	Level	WARNING
	Message	DataFort <serial> detected cluster is aborted because of disconnection of cluster member <ip>
	Description	The DataFort failover cluster was aborted due to failure to reach a cluster member at IP address <ip>. The cluster will automatically begin reformation.
INT_CLUSTER_ABORTED	Level	WARNING
	Message	DataFort <serial> cluster status transitioned from committed to aborted
	Description	The DataFort cluster transitioned to an aborted state.
INT_CLUSTER_ONLINE	Level	INFO
	Message	DataFort <serial_number> detected cluster is committed online with <num_members> member(s)
	Description	The DataFort cluster transitioned to an online state. <num_members> indicates the number of DataFort appliances that are members of the currently established cluster.
INT_TIME_RESET	Level	INFO
	Message	DataFort <serial_number> reset time by NTP: <num_secs> second(s)
	Description	The DataFort clock was changed by the NTP daemon by <num_secs> seconds.
INT_TIME_RESET_FAILED	Level	WARNING
	Message	DataFort <serial_number> failed to reset time by NTP because of too large offset <num_secs> second(s)
	Description	The NTP daemon failed to change the DataFort clock. The NTP daemon will only change the DataFort clock if the current clock error is within an allowable range. This error occurs when the current clock is too far out of bounds.



■ ■ ■ ■ **APPENDIX III SPECIFICATIONS**

- [Supported Systems](#) lists support for components of the DataFort system.
- [Specifications](#) lists DataFort hardware specifications.

SUPPORTED SYSTEMS

Please visit the Decru website for the most up-to-date information about DataFort interoperability.

TABLE 42: SUPPORTED PLATFORMS

Item	Component	Requirement
Management Station	System Requirements	2Ghz 1GB RAM 4GB free hard drive space An available USB port for the smart card reader from Decru (If no USB port is available, a serial smart card reader is available from Decru.) A CD drive for installing software
	Web browser	Microsoft Internet Explorer 6.0 or greater for Windows 2000/Windows Server 2003/Windows XP
Hosts	System Requirements	Major Windows or Unix hosts, including Solaris, Linux, AIX, Irix, FreeBSD, Windows
Storage	Device Type	All leading storage devices, including JBOD, RAID and Enterprise Storage Systems.

SPECIFICATIONS

- [DataFort FC520 Specifications](#)
- [DataFort FC525 Specifications](#)
- [DataFort FC1020 Specifications](#)

TABLE 43: DATAFORT FC520 SPECIFICATIONS

Item	Detail	Specification
Hardware	Rack mountable	Standard 19" EIA rack (2U height)
	Weight	34.3 lbs (15.6 kg)
	Size	43.2 cm (17.00") W x 8.8 cm (3.46") H x 53.2 cm (20.95") D
	Security	Chassis: Pick-resistant Medeco lock, intrusion detection
	Network Ports	2 FC HBAs for storage network connectivity
	Management Port	1 10/100/1000Base-T Ethernet port
	Serial Port	RJ45 serial console port
	Power Supply	2 Universal: 100-240V/6A, 50/60 Hz, Hot swappable
	LED	Power status, network activity
	LCD	Liquid Crystal display with touch-panel capability
	Smart Card	1 internal smart card reader
Environment	Temperature	Operating Temperature: 5°C to 40°C (41°F-104°F) Storage Temperature: -10°C to 60°C (14°F-140°F)
	Humidity	Operating Humidity: 85% RH at 35°C
Regulatory Compliance	EMC	Canada ICES-003 Class B United States FCC Class B Japan VCCI Class B Korea RRL Class B European Community CE (EN55022 Class B, EN55024, EN61000-3-2 Class A, & EN61000-3-3) Australia/New Zealand AS/NZS 3548 Class B International CISPR 22 Class B
	Safety	Canada CSA 60950 United States UL 60950 Japan IEC60950 A4 European Community EN60950, TUV International IEC 60950

TABLE 44: DATAFORT FC525 SPECIFICATIONS

Item	Detail	Specification
Hardware	Rack mountable	Standard 19" EIA rack (1U height)
	Weight	10.4 kg (22.9 lbs)
	Size	43.2 cm (17.00") W x 4.4 cm (1.73") H x 53.3 cm (21.0") D
	Security	Chassis: Pick-resistant Medeco lock, intrusion detection
	Network Ports	1 Dual Port HBA for storage network connectivity
	Management Port	1 10/100/1000Base-T Ethernet port
	Serial Port	RJ45 serial console port
	Power Supply	Universal: 100-240V/3A, 50/60 Hz
	LED	Power Status
	LCD	Character Display, 20 Characters by 2 Lines
	Smart Card	1 internal smart card reader
Environment	Temperature	Operating Temperature: 5°C to 40°C (41°F-104°F) Storage Temperature: -10°C to 60°C (14°F-140°F)
	Humidity	Operating Humidity: 85% RH at 35°C
Regulatory Compliance	EMC	United States/Canada FCC Class B Japan VCCI Class B European Community CE (EN55022 Class B, EN55024, EN61000-3-2 Class A, & EN61000-3-3) Australia/New Zealand AS/NZS 3548 Class B International CISPR 22 Class B
	Safety	Canada CSA 60950 United States UL 60950 Japan IEC60950 A4 European Community EN60950, TUV International IEC 60950

TABLE 45: DATAFORT FC1020 SPECIFICATIONS

Item	Detail	Specification
Hardware	Rack mountable	Standard 19" EIA rack (2U height)
	Weight	34.3 lbs (15.6 kg)
	Size	43.2 cm (17.00") W x 8.8 cm (3.46") H x 53.2 cm (20.95") D
	Security	Chassis: Pick-resistant Medeco lock, intrusion detection
	Network Ports	10 FC HBAs for storage network connectivity
	Management Port	1 10/100/1000Base-T Ethernet port
	Serial Port	RJ45 serial console port
	Power Supply	2 Universal: 100-240V/6A, 50/60 Hz, Hot swappable
	LED	Power status, network activity
	LCD	Liquid Crystal display with touch-panel capability
	Smart Card	1 internal smart card reader
Environment	Temperature	Operating Temperature: 5°C to 40°C (41°F-104°F) Storage Temperature: -10°C to 60°C (14°F-140°F)
	Humidity	Operating Humidity: 85% RH at 35°C
Regulatory Compliance	EMC	Canada ICES-003 Class B United States FCC Class B Japan VCCI Class B Korea RRL Class B European Community CE (EN55022 Class B, EN55024, EN61000-3-2 Class A, & EN61000-3-3) Australia/New Zealand AS/NZS 3548 Class B International CISPR 22 Class B
	Safety	Canada CSA 60950 United States UL 60950 Japan IEC60950 A4 European Community EN60950, TUV International IEC 60950

■ ■ ■ ■ APPENDIX IV PARTIAL LIST OF ISO COUNTRY CODES

The country codes that are used when setting SSL security certificates are established by the International Organization for Standardization (ISO). A full list of country codes can be found on their website. A partial list of codes is shown below.

TABLE 46: ISO COUNTRY CODES

Country	Code	Country	Code
AUSTRALIA	AU	MEXICO	MX
AUSTRIA	AT	NETHERLANDS	NL
BELGIUM	BE	NEW ZEALAND	NZ
CANADA	CA	NORWAY	NO
CHINA	CN	PANAMA	PA
DENMARK	DK	PHILIPPINES	PH
FINLAND	FI	POLAND	PL
FRANCE	FR	PORTUGAL	PT
GERMANY	DE	PUERTO RICO	PR
GREECE	GR	SINGAPORE	SG
HONG KONG	HK	SPAIN	ES
INDIA	IN	SWEDEN	SE
IRELAND	IE	SWITZERLAND	CH
ISRAEL	IL	TAIWAN	TW
ITALY	IT	THAILAND	TH
JAPAN	JP	UNITED KINGDOM	GB
KOREA	KR	UNITED STATES	US



■ ■ ■ ■ **APPENDIX V REGULATORY AND CERTIFICATIONS**

- [FCC B Declaration of Conformity](#)
- [European Union](#)
- [Canadian ICES-003](#)
- [VCCI Class A Statement](#)
- [CE Statement](#)



FCC B DECLARATION OF CONFORMITY

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

In order to maintain compliance with FCC regulations, shielded cables must be used with this equipment. Operation with non-approved equipment or unshielded cables is likely to result in interference to radio and TV reception. The user is cautioned that changes and modifications made to the equipment without the approval of manufacturer could void the user's authority to operate this equipment.

EUROPEAN UNION

This equipment is intended to operate under the following environmental conditions with respect to EMC:

1. A separate defined location under user's control.
2. Earthing and bonding shall meet the requirements of ETS 300 253 or CCITT K27.
3. Where applicable, AC power distribution shall be one of the following types: TN-S and TN-C [as defined in IEC 364-3] In addition, if equipment is operated in a domestic environment, interference may occur.

CANADIAN ICES-003

This Class A digital apparatus meets all requirements of the Canadian ICES-003 Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

VCCI CLASS A STATEMENT

This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio disturbance may arise. When such trouble occurs, the user may be required to take corrective actions.

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用する
と電波妨害を引き起こすことがあります。この場合には使用者が適切な対策
を講ずるよう要求されることがあります。

VCCI- A

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take corrective actions. VCCI-A

CE STATEMENT

The standards compliance label on the appliance contains the CE mark which indicates that this system conforms to the provisions of all European Council Directives, laws, and standards.

The appliance is in conformity with the provisions of the following EC Directives, including all amendments, and national legislation implementing these directives:

- 89/336/EEC
- 93/68/EEC
- 73/23/EEC

The following harmonized standards have been applied

- EN55022: 1998 Plus A1: 2000 & A2: 2003
- EN61000-3-2: 2001
- EN61000-3-3: 1995 Plus A1: 2001
- EN55024: 1998 Plus A1: 2000 & A2: 2003
- EN60950-1: 2001+A11: 2004

■ ■ ■ ■ ■ APPENDIX VI GLOSSARY

administrator	A type of user with specific privileges. The DataFort Full Administrator has the right to manage, create and delete user accounts, to create and delete Cryptainers, to control user access to certain Cryptainers, and to configure and maintain the DataFort.
Admin Card	A smart card used to authenticate a DataFort administrator. An individual possessing the Admin Card and the username and password for that card has privileges of a DataFort administrator. DataFort detects the presence of this card in the smart card reader attached to the Management Station.
AES	Advanced Encryption Standard. The official U.S. replacement for DES (and 3DES). AES allows for significantly stronger encryption than 3DES or DES, which was the official U.S. encryption algorithm until it was replaced by AES.
authentication	The process by which identity is established on a network. Typically, identity is established with username/password combinations (logging in to a computer) or using physical tokens (keys, smart cards). By default, DataFort requires both a username/password combination and a token to authenticate the DataFort administrator and Recovery Officers. DataFort can be configured to require only a username and password for management.
block cipher	An encryption algorithm in which data is segmented into fixed size blocks before processing. An algorithm is applied to each block.
chassis	The physical encasement of a device. DataFort is designed to resist and detect any attempt to open the chassis.
ciphertext	Encrypted data. A cryptographic cipher transforms cleartext data into ciphertext. Ciphertext appears to be random, obscuring the meaning of the original data. After encryption, only those with access to the encryption key can read the data.
cleartext	Data before encryption. Unencrypted data is clear in the sense that anyone with access to the data can read it.
cluster	A cluster is a set of interconnected devices. If one fails, the other can continue providing the service. By clustering DataFort devices, total system redundancy is increased, decreasing the probability of any downtime.

Common Criteria Mode	The Common Criteria is an international standard for evaluating information technology security. The ability to run in a mode qualified to meet Common Criteria standards is an enhanced security option for DataFort.
configuration database	The database stored inside DataFort hardware which contains network and security information, ACLs and encrypted key material.
Cryptainer	A Cryptainer is a specially designated directory or LUN. Data within a Cryptainer can be encrypted by DataFort with a Cryptainer Key, using AES.
cryptography	The science of rearranging data by applying algorithms mathematically to combine cleartext and an encryption key. The resulting ciphertext appears to be random, but contains all of the original information.
DataFort CLI	The command line interface used to manage the DataFort device. The CLI allows remote users to log in to DataFort and administer it by entering text commands over SSH.
DataFort WebUI	A graphical user interface used to manage the DataFort device via a web browser using SSL. Commands are entered by selecting from drop-down menus and filling out web forms.
failover	The ability to withstand the failure of one or several system components by transferring access to data from a failed path to a healthy one. To provide redundancy in case of failure, the DataFort can be connected to the fabric via two ports, allowing the same LUN to be addressed via two or more WWNs or port addresses.
Fibre Channel	Fibre Channel is a physical layer (fabric) that connects servers, switches and hubs, storage devices and SAN appliances (such as the DataFort). Fibre Channel carries SCSI-3 traffic. Hosts in the fabric see storage devices as if they were locally attached storage.
IPsec	Internet Protocol Security. A standard for secure network communication. Communication between clustered DataFort devices occurs over IPsec; IPsec communication is a licensed option between DataFort and clients.
JBOD	Just a Bunch of Disks. A collection of disks in a single chassis. Disks in a JBOD are exposed directly to the network. They may be virtualized by a network appliance or by software running on the servers.
key	In cryptography, a key is a value applied to cleartext (using an algorithm) in order to generate ciphertext, or applied to ciphertext to generate cleartext. Each cipher requires a key in order to encrypt or decrypt data.
Lifetime Key Management (LKM)	Decru's proprietary solution for encryption key management. LKM software and the LKM appliance both store key information.
Management Station	A Windows PC equipped with a smart card reader, from which a DataFort administrator can manage the DataFort via the DataFort WebUI.

Master Key	The Master Key is generated by DataFort at initialization time, and is unique to each DataFort. It is ultimately required in order to decrypt other keys in the configuration database.
MIB	Management Information Base. A set of network objects that can be managed using the Simple Network Management Protocol (SNMP).
Mirroring	When a disk is mirrored, its content is written to a second disk at real-time or near real-time with every write to the disk. The disk can be mirrored block-for-block or file-for-file. The mirroring process can be initiated and managed by a server, by a SAN appliance, or by the storage system itself. Applications include backup and disaster recovery.
Node WWN	A 64 bit identifier used to associate several Fibre Channel ports connected to the same device.
NTP	Network Time Protocol, used to synchronize computer clocks on the Internet.
Port Mapping	Associating a storage device with a virtual device presented by the DataFort. Port Mapping creates a virtual port which DataFort maps to the actual storage port on the target.
Port WWN	A 64 bit identifier that uniquely identifies a Fibre Channel port. A device will typically have a single, unique, node WWN and one port WWN for each port on each HBA.
quorum	The minimum number of Recovery Officers required to complete sensitive DataFort management procedures.
Recovery Cards	Recovery Cards are special smart cards used in sets to store and recover DataFort encryption keys by sharing a secret. Recovery Cards are given to the Recovery Officers, who will have to present them in order to perform security-sensitive procedures.
Recovery Officers	Recovery Officers are entrusted with keeping Recovery Cards and their associated passwords safely. Recovery Officers must present their cards and passwords to initialize a new DataFort. A quorum of Recovery Officers is required for other sensitive options such as data recovery, cluster authentication, and Recovery Card replacement.
SAN	A Storage Area Network (SAN) is a high-performance network dedicated to the transmission of storage data. It is often (but not necessarily) implemented with Fibre Channel.
secret sharing	A split knowledge procedure, whereby several parties are each given a portion of some secret data. In order to recover the data, a predetermined number of parties must combine their portions. In the DataFort system, this process is used when DataFort assigns a portion of a high-level cryptographic key to each Recovery Card. A quorum of Recovery Cards is required to reconstitute the key.

Security Domain	A Security Domain defines a distinct group of Recovery Cards. Multiple Security Domains can be used in the enterprise to compartmentalize access to deployed DataFort appliances.
smart cards	Credit card-sized devices with embedded microchips used by DataFort for authentication procedures.
SNMP	Simple Network Management Protocol. A protocol for network management and monitoring of network devices.
SSH	Secure Shell or Secure Socket Shell. A command interface and protocol used for remote access to a computer. SSH communication with the remote computer is encrypted.
SSL	Secure Sockets Layer. A protocol providing secure message transfer over the Internet. Used to secure transmission of data via web browsers.
Storage Encryption Processor (SEP)	DataFort's hardware encryption/decryption engine, which enables gigabit-speed, full duplex encryption.
System Card	A smart card provided by Decru which inserted at the front panel of DataFort for boot-up to enable DataFort encryption services. The System Card may be removed during normal operation to prevent unauthorized use of DataFort upon reboot.
Trustee	A trustee is a remote DataFort with which a trust relationship has been formed, allowing exportable Cryptainer Keys to be shared. A trustee may import from or export to a trustee.
Trustee Acceptance Package (TAP)	The second message between DataFort appliances when setting up a trustee relationship.
Trustee Establishment Package (TEP)	The first message sent between DataFort appliances when setting up a trustee relationship.

INDEX

A

- access control for tape 113
- ACL Learning 112
- Adding and Removing Cluster Members 155
- Admin Card 17, 248
 - associate with administrator 80
- administrator 17, 248
 - add 78
 - associate card 80
 - associate with Admin Card 80
 - change password 82
 - change the card association 84
 - delete profile 84
 - dual authorization, login 67
 - login to CLI 68
 - login to WebUI 65
 - new 87
 - number recommended 78
 - require login authorization 81
 - roles outlined 76
 - Security Administrator 118, 135, 141
 - specialty administrator, create 79
- administrator roles 76
- administrator roles, CLI 184
- AES 15, 248
- alert, clearing 128
- appending ciphertext 110
- appending cleartext 110
- ARP table 188
- associate Admin Card with administrator 80
- authentication 17, 248
- authorization for login 81
- authorizing administrator 81
- Auto-detected pools 113

B

- backup
 - DataFort configuration 23, 135
 - topologies 29
- backup, data
 - Client-free 29
 - LAN-based 29
 - LAN-free by Client 29

- planning 29
 - SAN Mirroring 30
 - Server-free 29
- battery iv, 36
- block cipher 248

C

- Category 5 cable 18, 40
- certificates
 - Management Station to DataFort 161
- certificates lost after zeroization 148
- change password
 - administrator 82
- change password, Recovery Card 133
- chassis 15, 248
 - intrusion 126
- ciphertext 15, 248
- ciphertext and cleartext 22, 96, 248
- CLARiiON 205
- clear all DataFort settings 148
- clear an intrusion (defense alert) 128
- clear smart cards 134
- cleartext 15, 96, 103, 113, 248
- cleartext Cryptainer 96
- cleartext pools 113
- cleartext tape 25
- CLI 68
 - command help 183, 213
 - commands and admin roles 184
 - connect from SSH client 68
 - disk management 189
 - general information 183, 213
 - help 217
 - host management 191
 - login 68
 - permissions 182
 - Quick Reference 212
 - quit 217
 - system commands 186, 219
 - time-out 213
 - top level commands 214
 - turn off Secure Web 201
 - WebUI access 70

- CLI documentation 183, 213
 - CLI login with dual authentication 69
 - cluster 248
 - change to standalone 155
 - commands, CLI 219
 - forming, after initial setup 155
 - IPsec tunnel 22
 - management 151
 - management using CLI 185
 - network diagram 25, 28
 - recovery guidelines 156
 - remove member 155
 - replace an offline member 155
 - requirements 155
 - resolving conflict 154
 - restore previous configuration 156
 - state 153, 154
 - state after wizard 86
 - switch connections, planning 22
 - cluster conflict 154
 - cluster disable command 185, 204
 - cluster quorum 155, 185
 - cluster size 151
 - cluster troubleshooting 204
 - cluster-wide operations 153
 - Common Criteria 15, 221, 222
 - configurable security levels 130
 - configuration database 16, 249
 - applied to new DataFort 198
 - backup to LKM 86, 136
 - backup using WebUI 140
 - changes synchronized in cluster 22
 - commands, CLI 219
 - contents 135
 - event log capacity 142
 - purging unused keys after backup 138
 - size 139
 - used for recovery 198
 - create a Cryptainer 106, 107
 - Cross Mapping 100, 101, 103, 104, 107, 110
 - Cryptainer 249
 - before creating 85
 - defined 16
 - management with WebUI 103
 - management, with WebUI 105
 - rekey with CLI 193
 - restore 117
 - Cryptainer collections 89
 - Cryptainer creation and management 89
 - Cryptainer creation, with WebUI 89
 - Cryptainer encryption after creation 96
 - Cryptainer encryption key 16
 - Cryptainer ID 105, 117, 189, 194
 - Cryptainer Key ID 108, 194
 - Cryptainer Management Menu 103
 - Cryptainer management with CLI 192
 - Cryptainer Management with WebUI 105
 - Crypto Copy 190
 - Crypto Copy with CLI 190
 - Crypto Copy with WebUI 108
 - cryptographic test 171
 - CryptoShred 16, 128
 - CryptoShred button 16, 126, 128
 - states 128
- D**
- data
 - encryption 16
 - data size when encrypted 15
 - DataFort
 - administrators 170
 - assigning IP settings 42
 - back panel connections 38
 - capacity 21
 - CLI, connecting to 68
 - cluster 22
 - Defense Setting 126
 - emergency shutdown 128
 - in SAN 25
 - licenses 54, 166
 - recovery 198
 - Recovery Officers 170
 - restoring a previous configuration 198
 - specifications 241
 - troubleshooting 197
 - upgrading 160
 - users 17
 - WebUI, connecting to 65
 - where installed 15, 25
 - zeroizing 148
 - DataFort CD-ROM 18
 - DataFort CLI 68, 249
 - login 68
 - DataFort CLI Reference Guide 182, 212
 - DataFort HBAs 241, 242, 243
 - DataFort Throughput 170

- DataFort WebUI 65, 249
 - login 65
- DCS
 - administrator roles 184
- Decru Host Authentication 196
- Decru licenses 54, 166
- Decru Management Console 172
 - menus 172
- Decru MIB 74, 167
- Decru Signed Syslogd (DSS) 143
- defense
 - alert, clearing 128
 - response 126
 - triggers 126
- Defense Setting
 - changing after setup 126
 - summary 126
- defense setting 24, 126
- deleted Cryptainer
 - purge unused keys 138
 - restoration 117
- DHA 196
- disabling a cluster member 185
- disk
 - management with CLI 189
 - management with WebUI 106
 - rescan 189
- disk license 15
- DMC 172
- documentation 18
- dual authentication login, CLI 69
- dual authentication login, WebUI 67
- dual authorization 67, 69, 81

E

- EMC 205
- emergency shutdown 128
- emergency zeroization via serial console 150
- Enabling SNMP 167
- enabling TLS 33
- encryption 15
- escrow service 23
- Ethernet cable 18
- event logs 142
- exportable key 94, 108

F

- failover 22, 248, 249

- fan modules, replacing 202
- FC Site settings 52, 53, 59
- FC switch
 - in network diagram 25, 28
 - zoned 40
- feature licenses 54
- Fibre Channel 14, 25
- Fibre channel cables 18
- Fibre channel switch ports 18
- front panel
 - display 73
 - LCD used to assign IP address 42
 - LED 199
 - System Card slot 38
- Front Panel Dual LEDs - 2U 199
- Front Panel LEDs - 1U 199
- full database 139

G

- Global Default Pool 113
- grant host access to Cryptainer
 - CLI 193

H

- hardware maintenance 202
- HBA (host bus adapter)
 - Host HBA, connecting to FC network 40
 - Hosts 22
 - Storage 22, 40
- Home page
 - returning to 65
- Host Default Pools 113
- Host HBA
 - interface for unencrypted data 40
- Host Icons 100
- Host Management Menu 100
- Host Virtualization enabled 115
- Host Virtualization with CLI 191
- Hosts
 - managing with CLI 191
 - Managing with WebUI 100
 - supported platforms 240

I

- Icon Legend 98, 99, 100, 103, 106, 109
- Icons
 - host 100
- installation

- in rack 37
- planning 22
- precautions iv, 37
- requirements 18
- International Organization for Standardization (ISO) 164, 244
- Internet Explorer 240
 - for accessing WebUI 65
- intrusion detection 126, 128
- IP address 18
 - DataFort, assigning 42
 - DataFort, current 170
 - preserve during zeroization 149
- IP settings
 - assigning from LCD 42
 - assigning from serial console 72
 - changing, with WebUI 160
 - DataFort, assigning from serial console 43
- IPsec 22, 249
- ISO 244
- IT power systems iii, 36

J

- JBOD 189, 191, 249

K

- key 249
 - encryption key 16
 - escrow 23
- Key Purging 136
- key, chassis 126

L

- LCD 73, 171
 - assigning DataFort IP settings 42
 - bar graph 73
 - buttons 73
 - touch panel interface 63
 - web page 171
- LED 199
- LEDs
 - power supply 199
- legacy cleartext tape 25
- licensed features 15
- licenses 15, 18, 166
 - managing 166
- lifespan of tape keys 111, 113
- Lifetime Key Management (LKM) 16, 249

- limited administrator 81
- Limits
 - Cryptainers on the primary port 21
 - LUNs on a single device 21
 - Non virtualized hosts 21
 - Number of DataFort appliances in a cluster 21
 - Virtual devices per DataFort 21
 - Virtual hosts per DataFort 21
- Lithium battery iv, 36
- LKM 23, 136
 - server saves latest configuration backup 23
 - server, specifying settings in WebUI 86, 136
- LKM appliance setup 34, 86
- LKM servers
 - number supported 136
- LKM software setup 34
- LKM using SSL 137
- login
 - CLI 68
 - CLI, dual authorization 69
 - requiring authorization 81
 - WebUI 67
 - WebUI, dual authorization 67
- logs, DataFort 142
 - configuring storage location 143
 - Decru Signed Syslogd (DSS) 143
 - filtering 147, 170
 - guidelines 142
 - syslog mapping table 146
 - temporary file mapping 146
 - viewing, with WebUI 146
- LUN Mapping 21, 93, 97, 106, 107

M

- Manage Tapes 109
- Management Console 63
- Management Console installation 33
- Management Port
 - connecting to Ethernet network 40
- Management Station 17, 249
 - Management Console installer 33
 - requirements 240
- Management Station requirements 32
- Management Station security 33
- manual assignment of keys 195
- map a Cryptainer with WebUI 107
- mapping a device 190

- mapping a device with CLI 190
- Master Key 16, 250
- metadata 143, 194
- metadata support
 - CLI 194
- MetaTool 207
- MIB 74, 167, 250
- mounting DataFort in rack 37
- Multi ID 115, 116
- Multi ID mode 116
 - non NL-ports 115
- multi-appliance management 172
- multiple DataFort appliances in cluster 22

N

- NAS 14
- network
 - connection to DataFort ports 38
 - diagram, SAN 22, 25, 28
 - information needed for setup 32
 - manage, with CLI 188
 - planning backup and restore 29
 - settings, changing 160
- Network Attached Storage (NAS) 14
- network commands, CLI 188
- Network switch ports 18
- NL-Port 40, 115
- non NL-Ports 40
- NTP time server 19

O

- online help 64, 181

P

- Parent Key 16
- password
 - administrator, changing 82
 - one-time, CLI 68
 - Recovery Card, changing 133
- pool display 109
- pools and tapes 112
 - settings 112
- port
 - FC ports 40
 - Management 40
- Port Lock 102
- port locking
 - switches supported 101, 102

- Port Mapping 21, 93, 97, 106, 107, 250
- power
 - precautions iii, 36
- power button 44
- power cord 18
- power down DataFort 44
- power supply
 - LEDs 199
 - notice iii, 36
 - replaceable 202
- powering down 44
- powering up 44
- protect against insider attacks 81
- purging encryption keys 139
- purging keys 138

Q

- quorum 18, 23, 131, 132, 134, 204, 250

R

- rack installation 37
- rack mounting kit 18
- RAID Admin 102
- Recovery Cards 17, 131, 250
 - change password 133
 - replacement procedure 131
- Recovery Officers 17, 250
 - required for forming cluster 156
 - required for replacing DataFort 156, 198
 - required for replacing Recovery Card 119, 131
 - required for Setup 46
- Rekeying a Cryptainer
 - CLI 193
- Remote Desktop 65, 201
- remove all host access to a Cryptainer
 - CLI 193
- Removing a Cryptainer
 - CLI 193
- replacing a Recovery Card 131
- replacing an offline cluster member 155
- requiring login authorization 81
- reset DataFort 148
- reset smart cards 134
- restore a Cryptainer 117
- restore a deleted Cryptainer. 108
- restore a previous DataFort configuration 198
- restore, planning 29

RJ45 to DB9 adapter 18, 40

S

SAN 14

- network diagram 22, 25, 28
- supported hosts and storage devices 240

SAN Storage Settings 115

SAN Topology page 89, 98

secret share 250

Secure CLI 64, 130

- login 68

Secure Web 64, 65, 130

- turn on and off via CLI 201

SecureView 64

Security Administrator 118, 135, 141

Security Certificate 161

- Certificate Authority Signed, installing 164
- self-signed, installing 161

Security Domain 18, 251

- planning 21

Security Policy

- planning 23

Security Settings 130

security, implementing and maintaining 21

Sensors 171

SEP 15, 171, 251

serial console 72

- assigning DataFort IP settings 43
- clearing IP Settings 72
- connecting serial port 40, 72
- emergency access 150
- menu options 72
- zeroizing DataFort 72

serial number 171

servicing DataFort 202

setting DHA password 196

shutting down 44

Single ID 115, 116

Single ID mode 115, 116

size of data when encrypted 15

size of the configuration database 139

smart card reader 17, 18

- installing 33
- port connection 33

Smart Card Reset 134, 142

smart cards 18, 251

- checking versions and status 134
- reset procedure 134

summary 17

troubleshooting 202

SNMP 167, 251

MIBs 167

setting with WebUI 167

turning on and off 167

version 168

software CD-ROM 18

Solaris 207

specialized administrators 76

specifications 239

SSH 63, 251

CLI access 68, 69, 183

SSL 137, 251

stack trace 188

Standard CLI 68

standard rack mount 37

status and settings 169

Storage Area Network (SAN) 14

storage device collection 91

storage devices 240

Storage Diagnostics 170

Storage Encryption Processor (SEP) 15

Storage HBA

- connecting to FC network 40
- interface for encrypted data 40

Storage Management Menu 106

storage management with CLI 189

supported platforms 240

switch connections in a cluster 22

Symmetrix 205

syslog, syslogd (syslog daemon) 142, 145

System Card 17, 251

inserting 38

removing, in emergency 128

System Config menu (WebUI)

General, Upgrade 160

Network, IP Settings 160

Network, SNMP Agent 167

Recovery, Backup 140

Recovery, Replace Recovery Card 131

Security, Zeroize 149

System Users 170

System Users, Administrators 87

view settings 170

System Info menu (WebUI)

Status 171

Status, Log 146, 170

Index

system properties, CLI 186
System Requirements 240
system users 170

T

TAP 119, 180
tape key 111, 113
 deletion 111, 113
 expiration 111, 113
 lifespan 111, 113
tape license 15
tape pool types 113
Tape Settings
 access from ACL Learning link 112
 access from Tape Management page 109
tapes
 manage with WebUI 109
ten port DataFort 151
ten port DataFort rear panel 40
TEP 119, 180
Terminal Services 65, 201
time and date
 setting from WebUI 142
time servers 142
time-out
 CLI 68
 serial session 72
 WebUI 65
trap 168
troubleshooting 197
 network connections 200
 smart cards 202
trustee 108
Trustee Acceptance Package 119, 180
Trustee Establishment Package 119, 180
Trustees 119
types of keys recovered during a restore 148

U

updating hosts in a Microsoft operating system
 22
upgrading DataFort 160
USB 18

V

Verifying System Logs 187
Veritas 209
virtualization settings 115

Multi ID 116
Single ID 116
virtualize a host, CLI 191

W

WebCLI 70
WebUI
 accessing 65
 device grouping 98
 device information pane 98
 keyboard shortcuts 66
 login 65
 login with Secure Web 65
 multiple device selection 98
 required display setting 65
 right-click menus 89
 time-out 65
WebUI access to cluster members 153
WebUI login with dual authentication 67
Windows event logging 144
Windows Event Viewer 144
WWN configuration 52, 53, 59
WWNs
 assigning an override setting 52, 53, 59

Z

zeroization without admin card 150
zeroizing DataFort 148
 using serial console 150
 using WebUI or CLI 149
zones 40